



## Limited Warranty

### **3 Year Limited Warranty**

This agreement applies to any order, purchase, receipt, delivery or use of and products and services from Groomer's Best, Inc. or any of its subsidiaries, Vets Best or Sportsman's Best, or affiliates.

Groomer's Best, Inc. provides the following limited warranty to the original retail purchaser of our products: Our products will be free from defects in materials or workmanship for the duration of the warranty period. At our option, we will repair, replace, or refund the purchase price of any defective product covered by our warranty. You must follow the return procedure described below when returning any product that you believe is covered by our warranty. Our warranty excludes normal wear and tear: damage caused by failure to follow instructions, misuse, abuse, modification, or unauthorized repair including but not limited to: scratches to the finish, and tears or indentations in the materials.

### **Return Policy**

All returned items must be authorized for a return before you ship them out. If we receive the item without authorization, we will refuse it. You must call for authorization within 30 days of the date you received the item. You may either call Groomer's Best directly at (605)582-3013 or you may call the distributor who you made the sale through. You are responsible for the shipping back to us and any damage or loss during the shipment.

### **Exclusions**

Groomer's Best will arrange to ship your order to you. Title to products passes to you when Groomer's Best delivers the order to the shipper and risk of loss passes to you when the shipper delivers products to the address you designate. You must notify Groomer's Best of damaged or missing items from your order within 10 days after you receive your order.

### **Limitation of Liability**

The foregoing is our exclusive warranty and is in lieu of all other warranties, express or implied. In no event shall Groomer's Best, Inc. be liable for incidental, consequential or punitive damages.