











## Overview

The Welfare Reform and Work Act 2016 is an Act of Parliament in the United Kingdom. It was introduced into the House of Commons on 9 July 2015 by Iain Duncan Smith and received Royal assent in March 2016.

The Act has bought unprecedented changes to the social housing sector. These changes will have an impact on income streams, core service delivery, income collection, voids, rents and allocations.

This course will look in detail at the welfare/housing elements of the Act. It will address strategies in all areas of service delivery going forward, both operationally and strategically, making this course ideal for front line and senior staff.

## This course contains the following modules:

Module 1 - Understanding the Welfare Reform and Work Act 2016 - How the Act affects the housing sector, benefit caps, exemptions, the impact on providers and individuals and affordable rent.

**Module 2** - Legislative changes and their impact - What is a working age benefits freeze, impact of the freeze, what research says, impacts, reduction in rents, rent reduction impact, restrictions and exclusions and universal credit.

**Module 3** - Tax credits, Employment support allowance and universal credit - Tax credits and universal credits, ESA abolition, work capability, conditionality for responsible carers and conditionality groups.

**Module 4** - Existing welfare reforms - Under occupancy, discretionary housing payments, universal credit, council tax, personal independence payments and work capability assessments.

