



Managing Lone Workers

Course information



tnta
THE NATIONAL TRAINING ACADEMY



Overview

Managing lone workers carries more risks than those experienced in a busy work environment. The Covid-19 pandemic has changed the way that many organisations work.

Staff working remotely whether at home or out in the community has significantly increased and it is essential that risk to their health, wellbeing and safety are carefully managed.

Ensuring that this is managed in accordance with best practice requires a planned programme that incorporates risk analysis, skills development, robust protocols and procedures and a working knowledge of available technologies.

This course is for all managers and team leaders who are responsible for the welfare of staff who work on their own within their office or remotely for some or all of their working week.

This course contains the following modules:

Module 1 - Identification and legislation - In this module you will look at the definition of lone working, legislation, consultation with employees, facts and figures, hazards and consequences.

Module 2 - How to undertake a risk assessment - In this module you will look at risk assessment and management, likelihood and severity of risk, prioritisation, risk control and barriers to consider.

Module 3 - Action planning for lone working - In this module you will look at the lone working questionnaire, lone working tools, what you need to consider before, during and after, communication, and personal protection techniques.