

# Managing Hoarding

Course information



**tnta**  
THE NATIONAL TRAINING ACADEMY



## Overview

The collection and storing of excessive numbers of belongings significantly affects a resident's ability to live in their home.

It creates a fire risk in over 70% of cases and often appears to be an intractable management problem. A clear understanding of the principal characteristics of hoarding behaviour is necessary to enable a robust and achievable management strategy that addresses its consequences and prevents repetition.

This course transitions from understanding to identifying key elements for a management strategy. It provides a way forward through the legal process if a voluntary approach has not produced the necessary improvement. Managers, team leaders and frontline staff will benefit from the learning offered by this course.

### This course contains the following modules:

**Module 1 - Hoarding in context** - In this module you will look at hoarding in context, indicators of hoarding, why landlords should get involved and effective management.

**Module 2 - Hoarding and mental health** - In this module you will look at legal action and mental health, mental capacity, the Equality Act 2010, and discrimination arising from disability.

**Module 3 - Hoarding and legal action** - In this module you will look at legal action, what are the grounds for possession and eviction.