

# An Introduction to Social Housing (England)

Course information



# Overview

A key function of social housing is to provide housing that is lower in rent for those who are most in need or struggling with their housing costs. Unlike the private rented sector where tenancies are offered by the landlord to whoever they choose, social housing is distributed according to an allocation scheme.

Social housing is a vital part of the fabric of our society, providing affordable and specialist accommodation for millions of people through a diverse range of providers. To achieve excellence in service delivery you need an organisation that is properly structured, well managed and has effective governance.

This course is for all staff, board members and resident representatives new to the housing sector or wishing to update their knowledge in the rapidly changing housing world.

## This course contains the following modules:

**Module 1 - Social housing the basics:** What is social housing, terms you might hear, affordable housing, Decent Homes Standard, The Charter for Social Housing Residents and Jargon buster.

**Module 2 - Board, staff and tenants:** In this Introduction to social housing module you will look at the responsibilities of the board, departments and roles within a housing association, different types of tenancies, leaseholders, shared ownership.