

ASB and Early Intervention Tools

Course information



tnta
THE NATIONAL TRAINING ACADEMY



Overview

Anti-Social Behaviour (ASB) continues to be a key area of concern for communities. ASB early intervention prevents escalation, saving time and money. Most cases of anti-social behaviour which are reported are of a more minor nature and do not require legal intervention.

The action taken needs to be proportionate to the incident and will depend on how serious the behaviour is. The use of early intervention tools can establish clear standards of behaviour and re-enforce the message that anti-social behaviour will not be tolerated.

In many cases using early intervention tools can be enough to make the person involved change their behaviour without having to utilise formal sanctions.

In the course we consider what constitutes ASB, different tools to tackle ASB such as, warnings, mediation, parenting contracts, acceptable behaviour contracts, case reviews and more.

This course is for officers, team leaders and managers within ASB and housing management teams. The skills and understanding developed will deliver early and visible results, obtaining maximum benefit from available resources.

This course contains the following modules:

Module 1 - Anti-social behaviour in context. - What anti-social behaviour is and when behaviour becomes anti-social, why landlords should take responsibility of ASB in their communities, the reporting of ASB and encouraging witnesses to come forward.

Module 2 - Anti-social behaviour early intervention - What actions social landlords can take once ASB has been established, community remedy, community resolutions, mediation, warnings, counselling and support. Acceptable behaviour contracts and parenting contracts.

Module 2 - Anti-social behaviour case reviews - In this module you will look at an anti-social behaviour case review/community trigger, thresholds, sharing information, putting victims first and the process of a case review/community trigger.