

## Warranty certificate



## Dear Customer,

All of our products undergo strict quality checks to ensure that they reach you in perfect condition. In the unlikely event that your device develops a fault, please contact our service department at the address shown on this warranty card. You can also contact us at +65 8866 5155 or email to ecom@snlseals.com.

Please note the following terms under which warranty claims can be made:

- 1. These warranty terms apply to consumers only, i.e. natural persons intending to use this product neither for their commercial activities nor for any other self-employed activities. These warranty terms regulate additional warranty services, which the manufacturer mentioned below promises to buyers of its new products in addition to their statutory rights of warranty. Your statutory warranty claims are not affected by this warranty.
- 2. The warranty services cover only defects due to material or manufacturing faults on a product which you have bought from the manufacturer mentioned below and are limited to either the rectification of said defects on the product or the replacement of the product, whichever we prefer. Please note that our devices are not designed for use in commercial, trade or professional applications.

  A guarantee contract will not be created if the device has been used by commercial, trade or industrial business or has been exposed to similar stresses during the warranty period.
- 3. The following are **not covered** by our warranty:
- Damage to the device caused by a failure to follow the assembly instructions or due to incorrect installation, a failure to follow the operating instructions (for example connecting it to an incorrect mains voltage or current type) or a failure to follow the maintenance and safety instructions or by exposing the device to abnormal environmental conditions or by lack of care and maintenance.
- Damage to the device caused by abuse or incorrect use (for example overloading the device or the use or unapproved tools or accessories), ingress of foreign bodies into the device (such as sand, stones or dust, transport damage), the use of force or damage caused by external forces (for example by dropping it).
- Damage to the device or parts of the device caused by normal or natural wear or tear or by normal use of the device.
- 4. The warranty is valid for a period of **06 months** starting from the purchase date of the device. Warranty claims should be submitted before the end of the warranty period within **two weeks** of the defect being noticed. No warranty claims will be accepted after the end of the warranty period. The original warranty period remains applicable to the device even if repairs are carried out or parts are replaced. In such cases, the work performed or parts fitted will not result in an extension of the warranty period, and no new warranty will become active for the work performed or parts fitted. This also applies if an on-site service is used.
- 5. The warranty is valid upon registration and activation. Please fill this form and mail a copy to 2, Bukit Batok Street 23, #01-09, Singapore 659554. Alternatively, you can scan a copy and email to ecom@snlseals.com
- 6. To make a claim under the warranty, please send the device to our service address. Please keep your receipt of purchase or other proof of purchase for the new device. Devices that are returned without proof of purchase or without a rating plate shall not be covered by the warranty, because appropriate identification will not be possible. If the defect is covered by our warranty, then the item in question will either be repaired immediately and returned to you, or we will send you a new replacement.

## Einhell Accessories, Consumables & Spare Parts

Category		Warranty	Examples
Accessories & Consumables	Power Tools	24 Hours	Screwdriver bits, drill bits, chisels, sanding sheets, multi-functional tool accessories, saw blades, diamond blades, grinding wheels, vacuum bags / filters, spanners, hexagon keys, etc.
	Garden Equipment	24 Hours	Chainsaw chains / bars, trimmer / brush cutter spools, brush cutter blades, blower vac bags, shredder blades, suction hose, lawnmower blades scarifier cutting units / aerating rollers etc.
Spare Parts	Wear Parts	6 Months	Air filters, batteries, carbon brushes, petrol filters, spark plugs, v-belts etc.
	Missing Parts	5 Days	





Kindly return the form within 14 days of purchase with a copy of dated register receipt.

Please make a copy of this and mail it back to 2, Bukit Batok Street 23, #01-09, Singapore 659554.

Alternatively, you can scan a copy and email to ecom@snlseals.com

Name:	
Contact No:	
Email:	
Address:	
Receipt No:	
Product Model:	
Serial No:	
Date of Purchase:	

My signature below acknowledges that I have read, understand, and accept this limited warranty agreement.

