

# **Warranty**

#### **READ ALL INSTRUCTIONS & WARNINGS BEFORE USING THIS PRODUCT**

This product must not be used for any other use than the one it was intended for.

## **Busch GmbH & Co. KG Warranty Coverage**

Busch Group Helmets (Busch GmbH & Co.KG) warrants its products to be free of defects in material and workmanship for the following periods from the DATE OF PURCHASE. The "Warranty Period is:

- Helmet Ballistic shell: 5 year
- Helmet non-Ballistic shell 1 year
- Ballistic/Non-Ballistic Visor protection screen 3 years (In use)
- Helmet/Visor components-non consumable (fit band, hardware, buckles): 1 year
- Helmet Components-including consumable components (comfort layer, impact pads, retention system): 1 year

Only the original purchaser of a product is eligible for warranty coverage. The warranty period begins

from the DATE OF PURCHASE. Additional information on our website: www.buschprousa.com

### What this Warranty does not cover:

- Damage caused through use of adhesives, solvents, or caustic chemicals.
- Damage caused through misuse, neglect, abuse or mishandling.
- Damage caused through accident or acts of nature.
- Damage caused through improper storage or maintenance, including scratches and paint chips
- Damage through normal wear and tear, including scratched, dented & dropped visors.
- Damage cause through alteration, changes, or repairs not authorised in writing by Busch GmbH & Co.KG. or Busch PROtective USA, LLC
- Further damage caused by anything other than defects in materials or workmanship.

If you make any modifications, changes or alterations to this product without Busch GmbH's authorisation in writing, this warranty will be void.

## What Busch GmbH/Busch PROtective USA, LLC will do to rectify a problem

If the supplied product or parts of the product fails to perform due to a material defect or poor workmanship during the Warranty Period, we are obligated to repair or, at our option, replace the defective product or part with the same or comparable item at no charge to you for parts or labor. Our aim is to make reasonable efforts to repair or replace the product. We aim to do our best to match colors and styles, but cannot guarantee that we will be able to send back the product in the exact same color and style. If we believe that the product cannot be repaired or a suitable replacement item is not available, we will aim to refund the original purchase price which is shown on the purchase order. Our replacements and repairs are warranted only for the original Warranty Period.

Warnings limited warranty (Rights and options available to you)

In the event any Busch GmbH product is found to be defective in workmanship or material our only obligation to you and your only option shall be to repair, replace or refund the purchase price of products, which you may only obtain through complying with the procedure described in this warranty policy.

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY EXPRESS OR IMPLIED WARRANTY, EXCEPT WHERE PROHIBITED BY LAW, BUSCH GMBH WILL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGES (INCLUDING LOST PROFITS) ARISING FROM THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ASSERTED. THE REMEDIES IN THIS LIMITED WARRANTY ARE EXCLUSIVE, EXCEPT FOR ANY THAT MAY BE PROVIDED BY YOUR PROVINCE. CHECK YOUR OWN PROVINCE LAW FOR ANY ADDITIONAL WARRANTY RIGHTS AND REMEDIES.