



# TACTICAL SHIELD

OWNER'S MANUAL & WARRANTY

 SAFARILAND™

PROTECH™



## CONGRATULATIONS!

You are the proud user of a Safariland PROTECH® ballistic shield from a brand with more than 30 years' experience in hard armor protection. Our NIJ Type IIIA, III and IV offerings are available in a wide range of sizes and configurations. Safariland takes pride in consistently exceeding customer expectations and ballistic standards with the most comprehensive offering of field proven hard armor products.

 SAFARILAND™

PROTECH®

# TACTICAL SHIELDS

## IMPORTANT SAFETY INFORMATION



SAFARILAND® PROTECH® ballistic shields are for use by authorized, trained law enforcement officers only. A ballistic shield will provide protection only if placed between the threat and the operator, and only to those parts of the body covered by the ballistic shield. Operators are responsible for determining when and/or how a ballistic shield should be used in any particular situation. Police situations are dynamic, unpredictable and potentially dangerous. Operators should **NEVER** use a ballistic shield unless he/she has received thorough, credible instruction or training on the proper and safe use of the ballistic shield from his/her agency or designated trainer(s). Failure to use the ballistic shield without proper instruction, training and following the instructions and warnings in this manual could result in serious injury or death to the operator, and potentially place other members of the agency and/or bystanders in danger.

Safariland is not responsible for the determination as to whether a ballistic shield should be used in any particular situation.

Operators must follow the policies, procedures, practices or training requirements established by his/her agency. Should operators need additional information or training, *please contact Safariland at 1-800-347-1200.*

**NEVER** use a ballistic shield until you have been properly instructed/trained. There are numerous ways to utilize a ballistic shield in a threat situation (e.g., offensively, defensively, man-down rescue, breaching, etc.). Your first time utilizing a shield for one of these purposes should not be in the field when under fire. Before you ever use a shield in the field, you should receive instruction and hands-on training from an experienced and knowledgeable instructor. Your employer should provide such training or arrange for a reputable agency to provide you with it. If you do not feel that you have been properly trained/instructed on the use of your shield, discuss this concern with your supervisor.

**ALWAYS** select and use a shield that is appropriate for the type of threats you are likely to encounter. The shield can only protect the operator from threats it was designed and tested to stop. It is important to know and understand the shield's threat level which can be found on the NIJ label on the body side of the shield.

**ALWAYS** position the shield so it is between you and the threat. Always be aware of what parts of your body are protected (and not protected) by the shield—the ballistic shield and viewport (if applicable) can only protect the areas of the body it covers. Always hold the shield in an upright, vertical position facing the threat. When grasping the handle, the operator's palm should face towards the operator.

**ALWAYS** wear a ballistic helmet when using a shield. The shield is designed and intended to be used in conjunction with a ballistic helmet. If the shield is equipped with a viewport, the helmet should be pressed against the shield in close proximity to the upper lens cap of the viewport to provide the best angle of protection and peripheral vision. You should be able to see through the viewport.

**ALWAYS** consider what other forms of body protection should be used with a shield. In addition to a ballistic helmet, you should also consider other forms of body armor to compliment the use of the shield. The shield is an item of equipment that does not replace the need for flexible body armor both for parts of the body covered and not covered by the shield.

**ALWAYS** properly care for and maintain your shield. A ballistic shield performs at its best when it is properly taken care of. Failure to properly maintain your shield in accordance with the use and care instructions in this manual could result in reduced ballistic protection for you or others and will void the warranty.

**ALWAYS** use your shield for the purpose for which it is intended. The shield must only be used for its intended purpose.

**NEVER** abuse your shield or allow it to be damaged through misuse or mishandling.

**NEVER** use the shield for anything other than ballistic protection - it is not intended for use as a battering ram, umbrella or other off-label use.

**NEVER** stand on or place/store heavy objects on the shield.

**NEVER** drill, cut, rivet or penetrate the ballistic panel.

**NEVER** lay your shield down flat on the ground in direct sunlight.

**NEVER** use simunitions or paintballs during training as they could affect the polycarbonate viewport (if equipped). If the shield does not have a viewport, simunitions will not cause any damage to the shield.

*Contact Safariland's Customer Service department if you have any questions about any of the safety information or instructions contained in the Owner's Manual.*



## EXPRESS LIMITED WARRANTY FOR SAFARILAND® BALLISTIC RESISTANT EQUIPMENT

Subject to the limitations set forth herein, Safariland, LLC (the "Company") warrants its Ballistic Resistant Equipment ("Equipment") as follows:

**WORKMANSHIP** - Equipment, including but not limited to shields, helmets, face shields, shin guards, blankets and non-certified armor plates, is warranted to be free from defects in material and workmanship for a period of twelve (12) months from date of purchase.

**BALLISTIC PERFORMANCE** - Equipment has been tested for ballistic performance at an NIJ-accredited laboratory. For a period of sixty (60) months from the date of purchase, Equipment is warranted for ballistic performance in accordance with the applicable testing protocol, which may include NIJ STD-0106.01 (Ballistic Helmets), NIJ STD-0108.01 (Resistant Materials) and/or Safariland's independent testing protocol for non-certified products, as against the threat level designated on the Equipment's label. Equipment shall be tested without conditioning and will be deemed satisfactory so long as there are no perforations. Equipment should not be used after the expiration of this warranty period (i.e., "useful life" period).

*This is a LIMITED WARRANTY and is the sole and exclusive warranty for the SAFARILAND® PROTECH® Tactical Equipment. It shall not be enlarged by any representation, description, course of dealing, trade usage, or otherwise.*

This warranty does not apply if the Company's examination determines that the Equipment has been subjected to misuse, abuse, accident, neglect, alteration, breakage, damage, improper storage or handling, or unauthorized repair or service. Further, this warranty is subject to the proper use and care of the Equipment, which includes, but not limited to, avoidance of the following:

- Exposure to chemicals and/or solvents other than approved cleaning agents
- Storage in direct sunlight for prolonged periods of time
- Storage in damp areas
- Damage through misuse or mishandling

*THE COMPANY MAKES NO OTHER WARRANTIES EXPRESS, IMPLIED, OR STATUTORY, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY.*

*IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL DAMAGES, ANTICIPATED OR LOST PROFITS, INCIDENTAL DAMAGES, LOSS OF TIME, OR OTHER INDIRECT LOSSES OR EXPENSES THAT ARISE FROM ANY CAUSE RELATING TO THE PRODUCT, REGARDLESS OF THE FORM OF THE ACTION, WHETHER IN TORT (INCLUDING NEGLIGENCE), CONTRACT, STRICT LIABILITY OR OTHERWISE, AND REGARDLESS OF WHETHER THE COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.*

## USE AND CARE

Your shield should **NEVER** be cleaned as a complete armor protection system. Each system component should be cleaned separately.

### CLEANING THE OUTER SKIN (METAL ALLOY OR ABS):

1. Gently wipe the outer surface of the shield with a damp sponge and a mixture of cool water and antimicrobial soap.
2. Wipe off excess soap with clean water and a damp sponge.
3. Allow to air dry or wipe dry with a soft cloth.

**DO NOT** use harsh solvents, abrasives or highly alkaline cleaners. **DO NOT** store shield in extreme temperatures.

### CLEANING THE LENS (WHERE APPLICABLE):

1. Gently wipe the lens of the shield with a soft cloth or damp sponge and a mixture of cool water antimicrobial soap.
2. Wipe off excess soap with clean water and a damp sponge.
3. Allow to air dry or wipe dry with a soft cloth.

**DO NOT** use harsh solvents, abrasives or highly alkaline cleaners. **DO NOT** scrape the lens with razor blades or other sharp instruments. **DO NOT** clean lens in the hot sun or other elevated temperatures.

## NIJ THREAT TYPES

### NIJ TYPE IIIA

9mm 124 Gr. FMJ

44 Mag 240 Gr. LSWC

### SPECIAL THREATS

7.62 x 25mm 85 Gr. FMJ (Tokarev)

5.7 x 28mm 40 Gr. (SS197 Blue Tip)

Winchester Ranger  
9mm 127 Gr. +P+ SXT

.357 Sig 125 Gr. TMJ

### NIJ TYPE III

7.62 x 51mm 147 Gr. FMJ (NATO)

### SPECIAL THREATS

5.56 x 45 62 Gr M855 - Green Tip  
SS109 (only on specified shields)

5.56 x 45 55 Gr M193

7.62 x 39 123 Gr MSC

Refer to Product Specifications for specific rounds

### NIJ TYPE IV

7.62 x 63mm 166 Gr. AP (30-06)



#### TYPE IIIA

Protects against a  
9mm 124 Gr. FMJ  
and .44 Mag 240  
Gr. LSWC



#### TYPE III

Protects against  
a 7.62mm (FMJ)  
steel jacketed  
(M80/NATO)



#### TYPE IV

Protects against  
a .30 caliber  
Armor Piercing  
(M2 AP)

## RETURN POLICY

**RETURN POLICY:** Upon evaluation, should a situation/product necessitate a return to manufacturer, contact your Distributor immediately to arrange provision of a Return Material Authorization (RMA). \*

No goods will be accepted for return without the issuance of an authorized RMA number as well as the RMA number being clearly marked on the outside of the return package. The RMA must also be noted on the accompanying documentation.

To ensure the most prompt and effective response to return needs and concerns, please be prepared to provide the following "Return" information (where applicable) to your Distributor:

- Name and Address
- Shipping Address
- Serial and/or Model Number
- Original Invoice and/or Purchase Order Number
- Description and Quantity
- Reason for Return & Proposed Action

*\* Failure to include information may prolong response time.*

*Product and/or Materials returned without mitigating cause may be charged a 15% restocking fee.*

## SHIPPING / DELIVERY / CLAIMS POLICY

To ensure that the shield arrives damage-free and that final delivery of the shield does not suffer damage, deterioration or misuse during shipment, Safariland strictly adheres to the following packaging procedures:

- Shields are inspected
- Shields are packaged in specially designed inserts to properly secure each shield
- The shields are packaged in expandable foam\* and/or Styrofoam peanuts, etc for the most maximum and effective protection feasible for shipping purposes

Be sure to check all packages for shipping damages\* and correct content upon immediate arrival of the product. All claims and damages incurred in shipping must be addressed within 48 hours of receipt. All other initial claims must be made to our company within five (5) business days.

**SHIPPING DAMAGES** - Due to the carrier's liability in most damages that are incurred in shipping, it is imperative that all damages are reported to your carrier within 48 hours of receipt!

This is necessary in order to notify the carrier for filing your claim and to facilitate a prompt response & resolution to your damage concerns. The carrier must be able to inspect the shipment as received, including all packing material.

For our information purposes, please notify our Shipping Department of damages and your claim.

Shipping damages are not covered under the warranty. Although we are not involved in resolving such claims, please do not hesitate to contact our Customer Service department should you have any questions or need assistance in resolving a claim. We will be more than happy to assist you.

## CONTACT US

Safariland is committed to providing the highest level of service. We welcome your questions, comments, suggestions or concerns. If you need assistance, call our Customer Service department using one of the phone numbers below.

### COMPANY INFORMATION & RETURNS

#### US Customers

4700 E Airport Dr. Ontario, CA 91761  
Toll-Free: (800) 347-1200  
Phone: (909) 923-7300  
Fax: (909) 923-7400  
Hours: Monday-Friday, 8am-6pm PST

#### International Customers

13386 International Parkway  
Jacksonville, FL 32218  
Toll-Free: (800) 347-1200  
Phone: (904) 741-5400  
Fax: (904) 741-5406  
Hours: Monday-Friday, 8am-6pm EST

For additional product information please visit our website:  
[www.safariland.com](http://www.safariland.com)







# SAFARILAND™

## TRAINING ACADEMY

With a focus on instructor training, Safariland's training academy offers a full spectrum of law enforcement training classes to fit the needs of any law enforcement agency. What sets us apart is our team of highly experienced instructors, who are current or former law enforcement officers and who bring real-world experience and expertise to the training curriculum. Safariland has trained thousands of officers, military and security personnel in courses ranging from less lethal and baton training to patrol and tactical training.

## FEATURED TACTICAL COURSES:

### BALLISTIC TACTICAL SHIELD INSTRUCTOR PROGRAM

- Gain instructor-level training in the use of ballistic shields
- Reduce liability to your agency by demonstrating your agency has qualified instructor-level training
- Better protect yourself by learning all facets of the use of a ballistic shield

### TACTICAL BREACHING INSTRUCTOR PROGRAM

- Use breachers during drive-bys and include them in the planning process and target analysis
- Train snipers in the information to relay to breachers
- Train informants in what to look for as far as entry points

*Other tactical courses offered by Safariland's training academy include:* High-Risk Warrant Service, Startle Response to an Ambush, Active Shooter, Armed Intruder, Crowd Management/ Mobile Field Force and a four-day ICP in Distraction Device™ munitions, Chemical Munitions, OC Munitions and Impact Munitions.

Visit us at: [www.safariland.com/training](http://www.safariland.com/training) for class offerings in your area, or call 800.347.1200 (option training)





THE SAFARILAND GROUP

# SAVES CLUB®

OVER

2000

LIVES

SAVED

## SAVES #2041-#2051

**O**n December 12, 2018 Shelby County Sheriff's Office narcotics detectives were serving a warrant at a home in Parkway Village. The residents refused to open the door and it was breached by the team.

As they entered behind a PROTECH® Tactical Intruder 2035 LED shield, the subject of the warrant opened fire with a .40 S&W semi-automatic weapon from approximately 20 feet away. The PROTECH shield stopped the incoming fire and protected every member of the team, and they were able to take the assailant into custody. Both the suspect and his wife are facing multiple felony charges. All 11 narcotics detectives were unharmed due to the PROTECH Tactical Intruder Shield.

Edjuan Burriss **Save #2041**  
T'Kao Parker **Save #2042**  
Michael Ellis **Save #2043**  
Corey Yates **Save #2044**  
Dwight Boga **Save #2045**  
Joseph Land **Save #2046**  
Jasen Maclin **Save #2047**  
Demetriss Weeden **Save #2048**  
Kyle Craig **Save #2049**  
Michael Battle **Save #2050**  
Delmas Goodwin **Save #2051**

*The SAVES CLUB® honors officers who, during the line of duty, experienced a life-threatening incident in which their Safariland Group armor or gear contributed to saving their lives.*

These heroes become advocates for the law enforcement community, expressing the importance of wearing body armor, providing safety tips derived from their own experience and serving as living proof of The Safariland Group creed: Together, We Save Lives®.

Each saved officer is inducted into The Safariland Group SAVES CLUB® during a presentation when he/she receives personalized gear and equipment.

The Safariland Group has replaced more than 2,075 pieces of protective gear at no cost to any agency or officer. From body armor to rifle plates, shields and holsters; if the product was damaged while saving the officer's life, The Safariland Group will replace it as part of honoring the SAVE.

Visit [www.safariland.com/saves](http://www.safariland.com/saves) to learn more and read stories of officers whose lives have been saved while wearing armor products from Safariland.

 **SAFARILAND™**

**PROTECH™**

[safariland.com](http://safariland.com)

**A BRAND OF THE SAFARILAND GROUP**  
**TOGETHER, WE SAVE LIVES™**

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