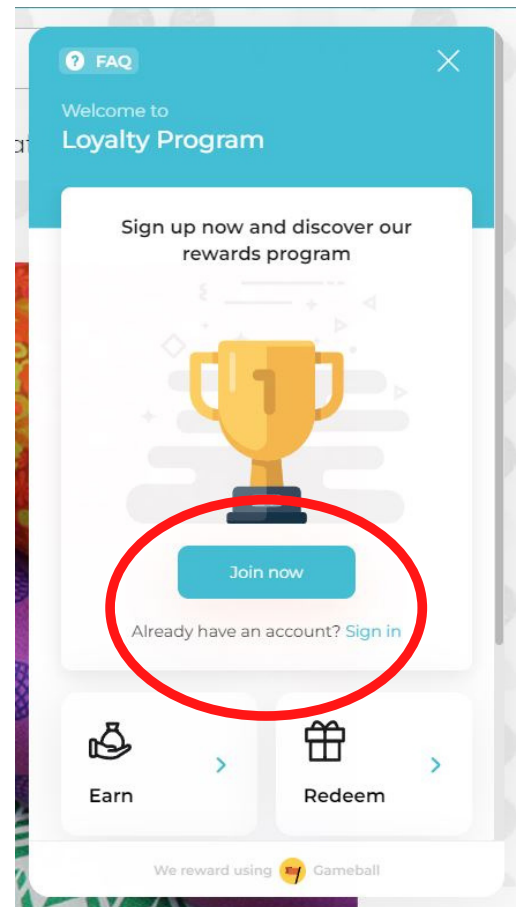


Rewards Guide

What are rewards? How do I join?

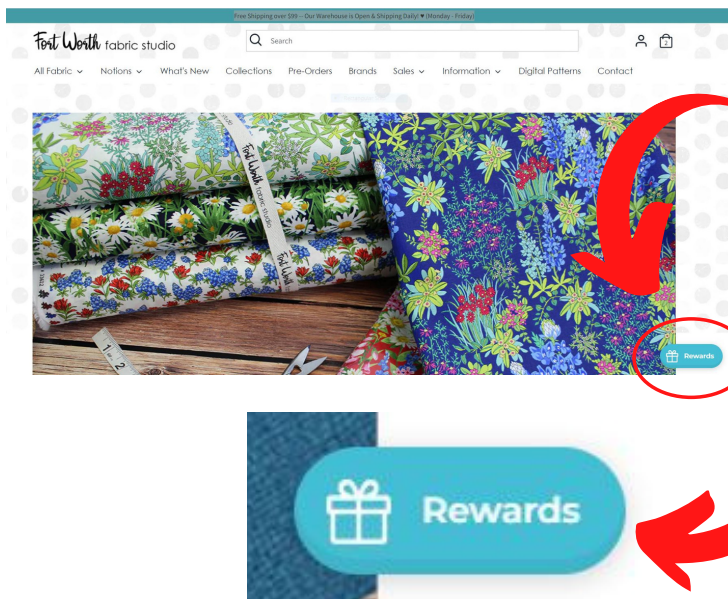
Get rewarded for the thing you love, buying fabric! Our rewards program offers customers the opportunity to earn points in a few easy steps, which can then be converted into fun prizes. The more you shop, the more you earn! Once you've accumulated enough points for your desired prize, simply redeem for a coupon code you can use at checkout.

To join, create an account with us and make sure you are logged in anytime you place an order. Contact us if you need any help getting started.



How do I access my rewards?

Start by logging in and finding the rewards icon located in the bottom right corner of your screen. Clicking this button will launch the rewards pop-up.

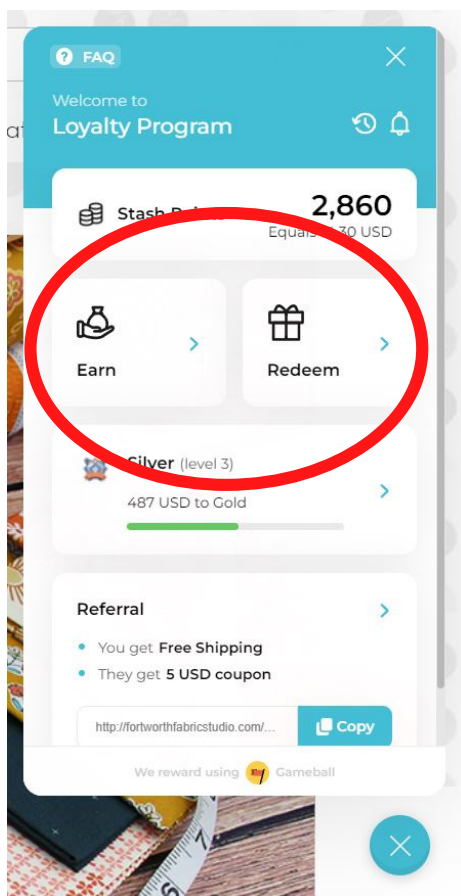
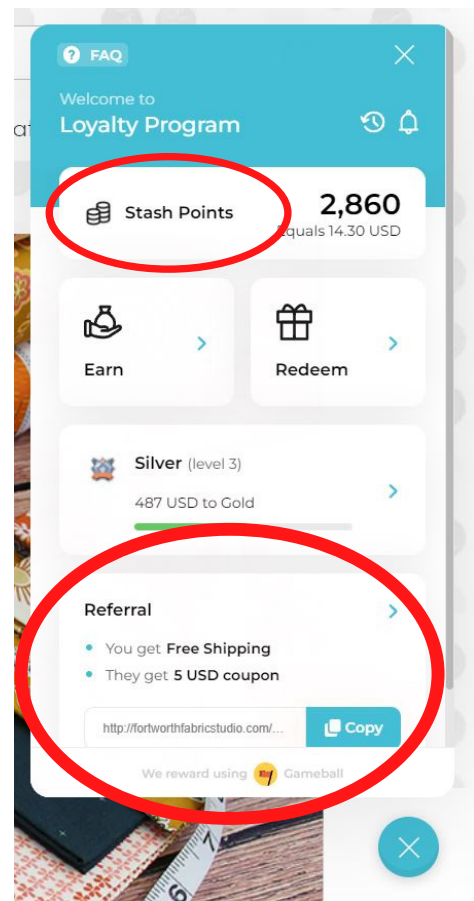


How many points do I have?

At the top of the pop-up, the section labeled "Stash Points" tells you how many reward points you have available to redeem.

What is a referral link?

Invite your friends to shop with us and get rewarded! For each first time shopper that you invite using your referral link, you receive a free shipping code and they get a \$5 off coupon. Make sure your friend uses the link to shop from so you both can be rewarded. Copy the link and share with your friends to start spreading the fun!



What is the "Earn" tab?

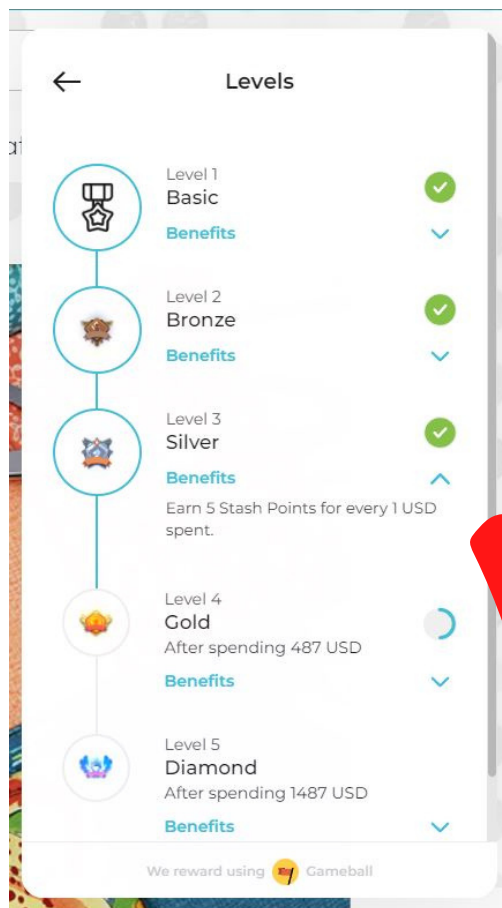
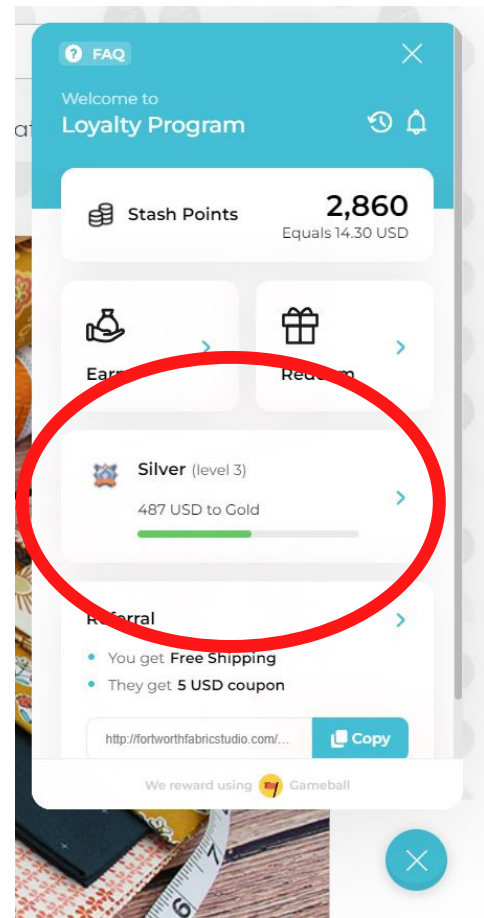
The "Earn" tab will take you to where you can learn more about earning points. earn points easily with every purchase you make with us!

What is the "Redeem" tab?

The "Redeem" tab will take you to where you can redeem points and view available coupons for previously redeemed rewards.

What reward level am I?

In the center of the pop-up home page, your rewards level is listed.



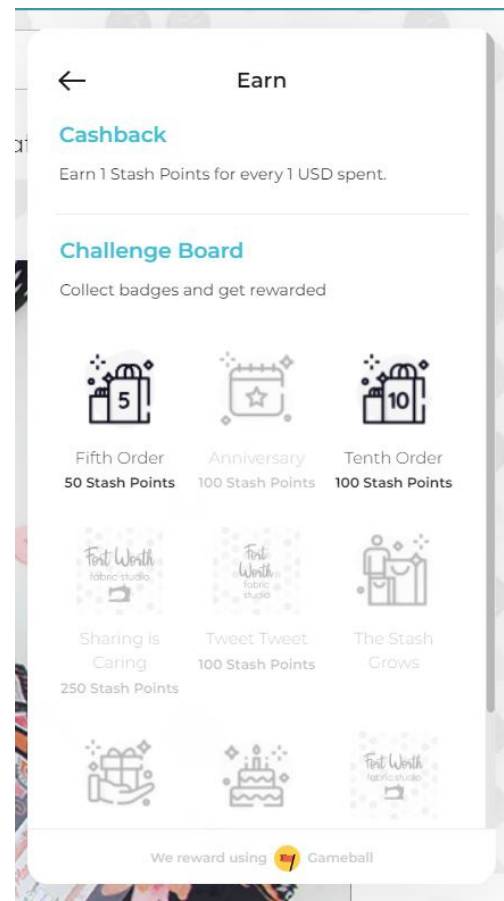
What are the benefits of the different reward levels?

There are five different reward levels: Basic, Bronze, Silver, Gold, and Diamond. Level up to earn more points per dollar and reach the reward you want quicker!

How do I earn points?

For every dollar spent, earn points that can be redeemed for rewards. Be sure to be logged into your account for your purchase to qualify.

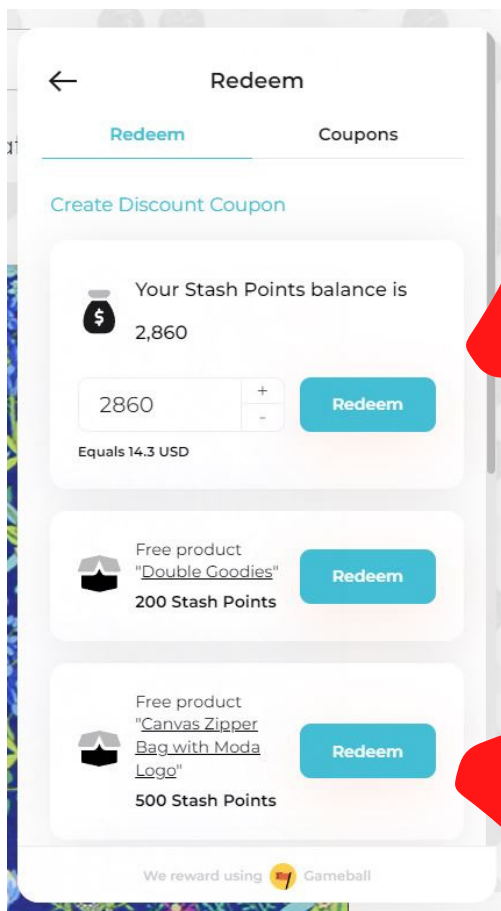
You can also earn points by completing various challenge activities and milestones. Following us on Facebook or Instagram is one of many ways you can earn points!



How do I redeem points?

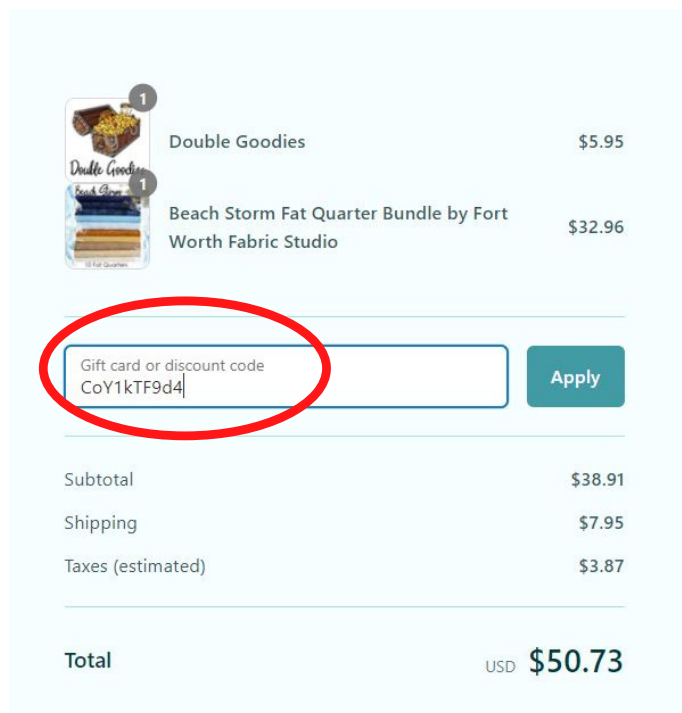
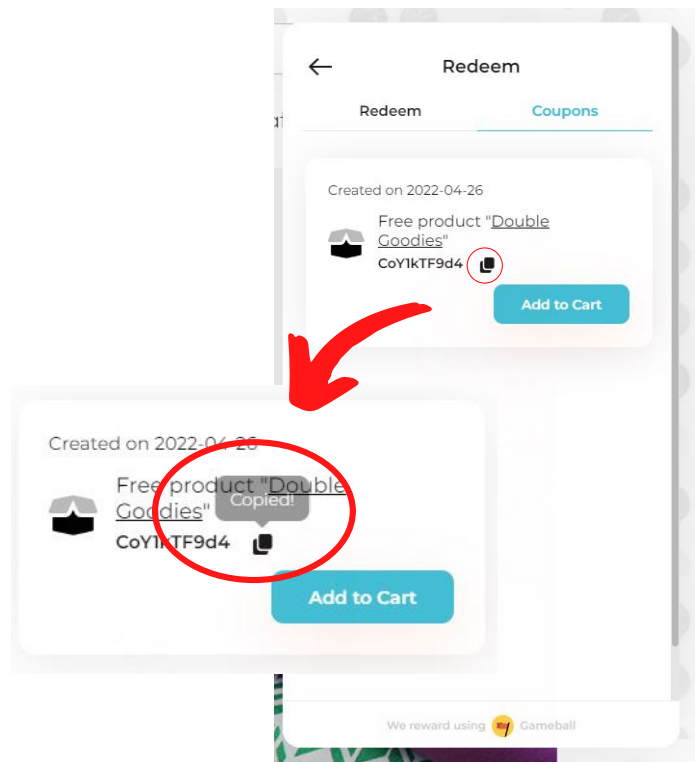
You can redeem points for rewards in a variety of ways. Points can be converted into money off your next purchase. For every 200 points redeemed, you can receive a \$1 off your purchase.

Points can also be used for various specially selected items. If you are using your points this way, you must place the item in your cart first. The code will then zero out the price at checkout. You can only use one coupon code per order.



How do I access my coupon code?

Once you have redeemed your points, you will receive a coupon code to use at checkout. The code will be under the coupons tab. Be sure to copy the code or write it down. The code will **NOT** be automatically applied at checkout. You must type or paste the code into the appropriate space. If you choose to type the code in, it must be exact and is case sensitive. You can use the icon next to the code to copy it.

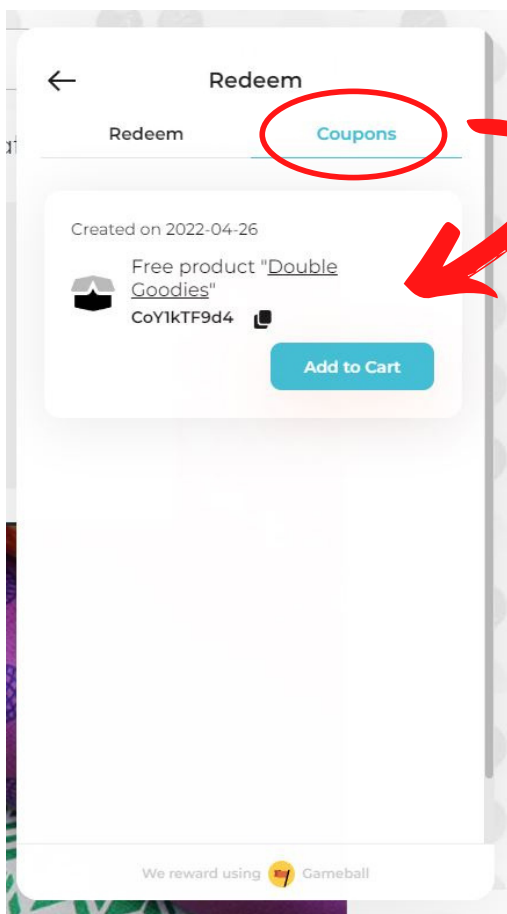
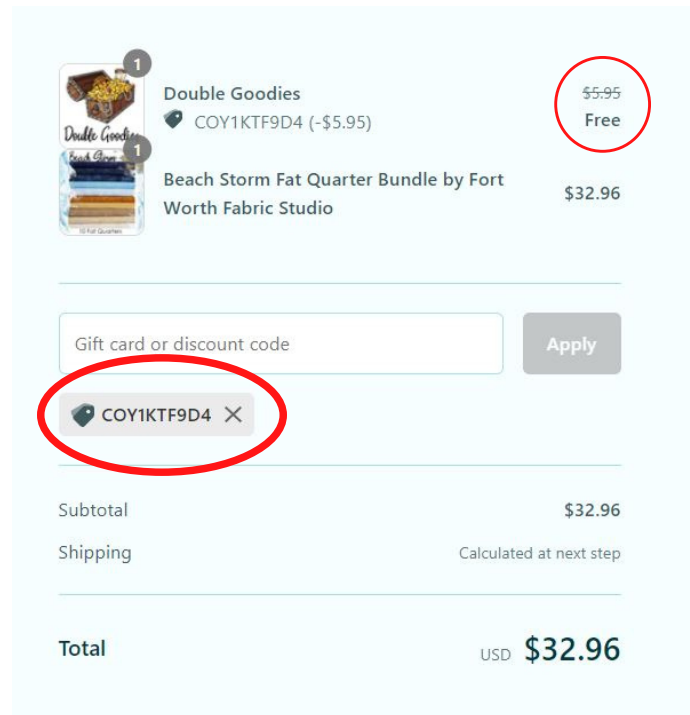


Where do I apply my code?

Once you have everything you would like to purchase, head over to the checkout page. On the right side of the screen, you should see something that looks like this: a cart summary, your order total, and a box that says "Gift card or discount code". In that space, type or paste your code. Be sure to hit "Apply".

How do I know my code went through?

Your code has gone through once you see the icon with the code appear below where you entered it. You can also double check by seeing if it updated the total and removed the price of the item in the cart. Remember, you can only use one code per order.



Oops, I forgot to use my code!

If you forgot to use your code don't worry! While we are unable to apply a code retroactively once an order has been placed, we can always credit the points back to your account. Contact us for help. If not, just save the code to use on your next order! It will still be listed under the coupons tab. Unused codes do not expire.