



96 Northstar Lane • Bozeman, MT 59718
 (855) 585-3040 • office@kenetrek.com

RETURN / EXCHANGE FORM

I AM REQUESTING AN EXCHANGE

I AM REQUESTING A REFUND
(refunds issued in same form as original payment)

PLEASE LIST THE ITEMS YOU ARE RETURNING

ITEM NUMBER	QTY	DESCRIPTION	SIZE	COLOR	ITEM PRICE	TOTAL PRICE

BRIEFLY EXPLAIN THE REASON FOR YOUR RETURN

LIST ANY ITEMS YOU WOULD LIKE IN EXCHANGE

ITEM NUMBER	QTY	DESCRIPTION	SIZE	COLOR	ITEM PRICE	TOTAL PRICE

To Return an Item: Please clean and repackage your return carefully. Fill out this return form and include it with your merchandise. Choose the shipper of your choice and return to the address below. Insure the package and keep the receipt until your order has been processed. Sorry, but we can not accept COD returns.

Exchanges: Please fill out the exchange information on this form when returning your merchandise. If you would like to expedite your exchange, contact customer service and place a new order for the merchandise you would like to receive. We will need to charge you for the new order, but if you specify it is a replacement order, we will waive the outgoing shipping charge. Then when you return your merchandise be sure to specify that you would like a refund.

Shipping Address for Returned Items

NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

DAYTIME PHONE (_____) _____

E-MAIL ADDRESS _____

Return Address: KENETREK BOOTS
 ATTN: RETURNS
 96 NORTHSTAR LANE
 BOZEMAN, MT 59718

Our Customer Service team will be happy to assist you with any questions you may have.

(855) 585-3040

Mon-Fri 9:00-5:00 Mountain Time

fax: (406) 585-5548 email: office@kenetrek.com

Kenetrek Product Warranty

Our products are warranted to be free of manufacturing defects. If any Kenetrek product fails due to defective materials or poor workmanship within 12 months from the date of purchase and before the soles are worn 75%, they will be repaired or replaced by Kenetrek. Damages caused by improper care, alterations, accidents, or natural wear and tear are not covered. Send your defective or damaged products to Kenetrek for evaluation. If Kenetrek deems your product defective, we will repair or replace it at our expense.