



KevinRoot Medical

Warranty Outgrowth Protection Plan

To our valued clients,

*KevinRoot Medical is in the process of updating our policies regarding protection plans for damaged, lost and outgrown orthotics. **We want to clarify that the fees we charge patients for the repair and/or replacement of orthotic devices is only for the device itself.** Professional services provided by clinicians are outside the scope of the protection plan and are not included in the protection plan. Services such as evaluation and management, casting or scanning fees, are strictly up to the clinician to charge as they see fit. **Please do not bill patients or their medical insurance carrier for the actual orthotic devices covered under the protection plan.***

Thank you very much.

Kindly, Your Team at KevinRoot Medical

KevinRoot Medical guarantees against defects in materials and craftsmanship for 1 year. A second year of coverage may be purchased for a separate fee. Top covers, bottom covers, posts, modifications, joints and pads are made from the highest quality materials, however the expected life span may be affected by patient activity. KevinRoot Medical stands behind our products and materials and considers

any premature failure of our products and materials to be covered under this warranty. This includes a limited lifetime warranty against shell breakage. Shells that are intentionally damaged, grossly altered or subject to extreme or unusual treatment or handling are not covered. Carbon graphite, foam or laminate shell materials are also not covered under this lifetime warranty.



call us: 1 800 496 0987
fax: 1 866 919 9268

www.kevinrootmedical.com
hello@kevinrootmedical.com

KevinRoot Medical Protection Plan



The KevinRoot Medical Protection Plan can provide you with **comprehensive coverage** of your new orthotic devices against wear, breakage, loss, theft and irreparable damage. Our Deluxe Plan also provides outgrowth coverage for a period of two years.

STANDARD PROTECTION

\$89

One repair and refurbishment of your orthotics as originally prescribed by your practitioner for a period of two years.

Replacement coverage of devices is not included.

DELUXE PROTECTION

\$129

Two repairs and adjustments for a period of two years.
One replacement of lost, stolen, broken or irreparably damaged devices for a period of two years.
Pediatric outgrowth protection.

- a. A surcharge of \$60 will apply for lost and stolen devices.
- b. A surcharge of \$60 will apply for outgrown devices.
(new impressions needed for outgrown devices)

Fax if paying with credit card to 1 866 919 9268 or mail check (payable to KevinRoot Medical) and application to:
KevinRoot Medical | 2239 Business Way | Riverside, CA 92501

ORDER INFORMATION

Name of Practitioner: _____ Your Name: _____

Phone Number: _____ Address: _____

City: _____ State: _____ Zip: _____

Orthotic Serial Number: _____

(Required to process agreement, Note: Orthotic serial number can be found on the bottom of each new device)

Enclosed is my: Check Made Payable to KevinRoot Medical, Inc.

OR:

Card Number: _____ Expiration: _____ Security #: _____

Name of Cardholder: _____ Signature (required): _____

Address of card holder: _____

I understand and accept the terms and conditions in the KevinRoot Medical Protection Plan description. I understand that this program is only available through my prescribing practitioner's office and that it is non-refundable and non-transferable

Terms & Conditions:

- Enrollment in this plan must occur within 90 days after the lab has shipped the orthotic devices. Coverage begins the date the devices were shipped to your practitioner and extends for a period of two years
- The plan does not cover any casting or office visit fees charged to you by your practitioner. Such charges are your responsibility.
- Return shipping charges may apply.
- KevinRoot Medical requires you to consult with your practitioner before placing a claim, as we may not act directly on patient requests. The laboratory must have a prescription from your practitioner in order to commence work on your devices.
- The \$60 surcharge under the Deluxe Protection plan applies to all cases in which the original devices cannot be returned to the laboratory.



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