## CAUTION

## IMPORTANT NOTICES

- Do not obstruct the transmitter's air vents, due to the compartment being designed to cool down the transmitter components. If you block the air vents, it may result in device failure or system malfunction.
- Do not place the transmitter in a damp, soaked or wet environment, as this may result in device failure or system malfunction.
- Do not place the transmitter on or within 3 feet of a metal surface, as this may result in device failure or system malfunction.


## terms of use

Use of the Fencetec Fence System is dependent upon your full acceptance of the Terms of Use.

PROPER USAGE
Fencetec Fence System's only usage is for use on pets weighing more than 3.5 kilograms. Fencetec Fence System recommends following our full training process outlined in this manual with your pet. If uncertain about the best practices and usage, please do consult a veterinarian or certified animal trainer in the best interest of your pet.

## UNLAWFUL OR PROHIBITED USE

Do not use the Fencetec Fence System on pets weighing less than 3.5 kg or on any human. Doing so may result in serious injury or death.

LIMIted LIABILITY
Fencetec Fence System is not liable for any loss, damage, or personal injury resulting from the use or misuse of the Fencetec Fence System.

MODIFICATION OF TERMS AND CONDITIONS
Fencetec Fence System reserves the right to make changes to the Terms and conditions of the Fencetec Fence System at any time.

## FCC COMPLIANCE

This device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

1) This device must not cause harmful interference
2) This device must accept any interference, including interference that may cause undesired operation

## LIMITED LIFETIME WARRANTY

This Fencetec Fence System is warranted to be free of material or workmanship defects for the life of the product. This warranty extends to the original purchaser with proof of purchase. If any component of this product proves defective, repairs or a replacement with the same or equivalent product will be made without charge. Warranties do not apply when products are not used in accordance with the included instruction manual, or in any cases of misuse or abuse.


## FenceTec <br> TRAINER



USER MANUAL

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## OVERVIEW

Our Fencetec Fence System has been used for safely training pets in a relaxed and operative environment. The system works by producing a radio signal from the transmitter that ranges up to 8600 feet of buried boundary wire in your backyard.

With a strict training protocol, the boundary area is defined by the boundary flags that have been setup conveniently around your yard as a visual aid to support you with training your dog.

Your dog will be wearing the receiver as a collar, which initiates contact points that touch his neck. With training, this will allow your dog to freely roam in the boundary area. When your dog reaches the warning zone, the collar receiver will prompt a warning beep, if your dog continues into the stimulation zone, a safe stimulation will be sent through the contact points to bring your dog's attention forward, until he returns to the safe boundary area.

## GLOSSARY

- BOUNDARY AREA: This is the safe around for which your dog can roam around the yard freely.
- BOUNDARY WIDTH: This is the total width of space covered by the Warning Zone and Stimulation Zone.
- BOUNDARY WIRE TERMINALS: These wire terminals connect to the transmitter on the fence to keep the continues loop of connections to form the Boundary area.
- COLLAR RECEIVER: This is what connects to your dog's collar, in order to receive the radio signals that transmit from the Boundary Wire.
- CONTACT POINTS: The inner part of the collar device, that touches your dog's neck to receive the stimulation when you dog moves into the stimulation zone.
- FENCE TRANSMITTER: The power source that sends a radio signal through to the Boundary Wire.
- GROUND TERMINAL: The ground wires that connect to the transmitter to send a beep, warning your dog not to go into the Stimulation Zone.
- LOOP INDICATOR LIGHT: This is found on the Fence Transmitter, to confirm the boundary wire has made a 'loop', ensuring all the wires are connected therefore allowing the signal to be sent.
- POWER JACK: A standard Power Jack, that is fitted into an electrical outlet, with an adapter that plugs into the Fence Transmitter.
- RANGE ADJUSTER: A small circular knob, that can be adjusted and dependent on the width of the Warning and Stimulation Zones.
- RECEIVER INDICATOR LIGHT: A low battery indicator light, that will show the selected stimulation level that the collar receiver is set on.
- RANGE SWITCH: A switch that can be adjusted to outline the length of the Boundary Wire used.
- STIMULATION ZONE: The area outside of the Warning Zone, that will give off a stimulation signal to your dog's Collar Receiver, in order to drive your dog back into the Boundary Area.
- STIMULATION MODE SWTICH: A switch used to choose the stimulation level delivered by the Collar Receiver.
- STIMULATION LEVEL BUTTON: A button that can be used to adjust the amount of stimulation that your dog will receive in the Stimulation Zone.
- WARNING ZONE: The set area for Boundary Area where your dog's collar receiver will receive a warning beep, before entering into the Stimulation Zone.


## OPERATING GUIDE

STEP 1: HOW TO POSITION THE TRANSMITTER
Be sure to position the Fencetec Transmitter in clean, dry and well-ventilated area that can be protected from weather conditions such as a garage or shed. Be sure to position the transmitter on a flat and stable surface, and away from any metal objects as this may interfere with the signal.

Once you have positioned the Fencetec Transmitter accordingly, you must now set the Boundary Wire to leave the area of origin this can be via a window or a 3mm hole drilled through the wall. Check that the Boundary Wire is not damaged in any way or tightly wound under a window or door frame.

To prevent fires or electrical hazards, position the Fencetec Transmitter in an area that is in accordance to all State and Local regulations for such devices.

STEP 2: HOW TO PLAN YOUR LAYOUT
WARNING: Underground cables can contain excessive voltage. Have all underground cables marked earlier than you dig to bury your wire. In most locations, it is a free of charge service. Keep away from those cables whilst you dig.

1. The boundary wire needs to begin at the fence transmitter and make a non-stop loop again.
2. Layout a format this is appropriate on your yard. A few layout alternatives are furnished on the subsequent page.
3. Continually use slow turns on the corners to provide a more consistent boundary (2b). Do not use sharp turns as this may induce gaps inside the boundary.
4. We propose setting a boundary width for the caution and stimulation zones to about 5 7 meters ( 2.5 to 3.5 meters on each aspect of the wire).
5. The collar receiver can be activated in the house if the boundary wire runs along the outside wall of the house. If this happens, remove your dog's collar receiver first before heading indoors. Decrease the variety using the Range adjuster or consider an alternative format.


## OPERATING GUIDE

STEP 2.2: HOW TO PLAN A CUSTOM LAYOUT

## Single Loop

This is the most common layout. This will allow your dog to freely and safely roam your entire property.


## Hourglass Loop

This is the most secure layout. This will create separate places for your dog to roam securely.


## Double Loop

This is the most flexible layout. This will allow your dog to freely roam without entering the pool area.


## Perimeter Loop

Allows your pet to freely and safely roam the entire property while keeping your pet safely away from gardens and pools.


STEP 3: HOW TO POSITION THE BOUNDARY WIRE
After selecting your layout, you can now think about how to place the boundary wire around your property or yard. Do not bury the wire straight away. Confirm the boundary will work as expected in all locations. The boundary wire must start and finish on the fence transmitter. Add all your measurements to determine exactly how in terms of length you will need of the fencing wire. Measure the desired amount of fence wire and reduce away any excess wire. Hold with care when putting the boundary cord. Destroying or damaging the wire may result in signal failure.

## PLACING THE BOUNDARY WIRE

1. Strip half of inch of insulation faraway from each end of the boundary wire
2. Fasten one end of the boundary wire to the fence transmitter 3. Follow your desired format and begin aligning the boundary wire around your home and backyard.
3. Be sure to place wires at a 0 -degree angle, if you are overlapping any phone lines, electrical cords or another wiring
4. Do not deform the boundary wire whilst setting it round your private home and yard.
5. Do consider leaving more extra boundary wire (twice as plenty) in all of the areas you might need to twist the boundary wire
6. Complete the loop through returning the opposite end up of the boundary wire to the fence transmitter.
7. Insert each end of the uncovered boundary wire into the boundary cord terminals.
8. Take a look at of your Fencetec fence system to verify the format is set up correctly. (see troubleshooting segment if vital).

## TWISTING THE BOUNDARY WIRE (3A)

Twisting the boundary wire cancels the sign and allows your dog to move over that region without receiving a correction. To make certain the sign is cancelled, it's far advocated to reduce and splice the boundary wire among each twisted phase.
The signal cannot be cancelled by means of threading the wire through the plastic or metallic piping. Splicing shielded cable to the boft for the appropriate approach for twisting the wire You can twist your very own wire by way of cutting identical lengths of boundary wire supplied and twisting them collectively. Anchor one ceases of the wires to something comfortable and inserts the alternative result in an energy drill. Pull the cord taut. Twist the boundary wire 10 to twelve instances consistent with a foot to cancel the signal.

## CONECT OR REPAIR THE BOUNDARY WIRE (3B)

In case you want extra boundary wire to enlarge your cord loop you'll need to connect the wires together. Observe the locations of all connections for future reference. Maximum boundary cord breaks occur at connections. Strip about half of the insulation off the boundary wire isn't corroded. If the boundary cord is corroded reduce it returned to expose smooth copper cord Insert the stripped ends into the cord nut and twist the cord nut across the wires. Pull on the wires to make sure you've got a robust splice connection. In case your connection pulls unfastened, the entire machine will fail. Ensure your connection is comfy. 20 AWG insulated stable copper wire is usually recommended for additional wiring.

10Twists/ft.

## FEET OF WIRE NEEDED (SEE TABLE ABOVE)

The table above indicates the approximate duration of the boundary wire needed for a square, Single loop layout. The period will range because of the quantity of twisted wire and layout used


| Acres | feet of Wire Needed |
| :---: | :---: |
| $1 / 4$ | 415 |
| $1 / 3$ | 480 |
| $1 / 2$ | 590 |
| 1 | 835 |
| 2 | 1180 |
| 5 | 1870 |
| 10 | 2800 |
| 20 | 3750 |
| 30 | 4600 |
| 40 | 5330 |
| 50 | 5900 |
| 60 | 6500 |
| 70 | 7000 |
| 80 | 7500 |
| 90 | 8000 |
| 100 | 8350 |

## OPERATING GUIDE

STEP 4: HOW TO CONNECT THE WIRES TO THE TRANSMITTER

## WARNING

Do not install, join, or cast off your system for the duration of lightning or thunderstorm. If a storm is close enough for you to hear thunder, it's miles near enough to create dangerous surges. Chance of electrical shock. Use the fence transmitter indoors in a dry region only.

NOTICE: When unused for long periods of time or prior to thunderstorms, unplug the Fence Transmitter and disconnect the Loop Boundary Wires. This will prevent damage due to surges. Transmitter will make one beep when turned ON. It is ready when the loop light is green.

## BOUNDARY WIRE (4A)

1. Fence transmitter will beep once when on. Loop light will turn the colour green when ready to proceed.
2. Run the boundary wire to the fence transmitter through a window, beneath a door, thru a crawl space vent, or some other appropriate entry. You could additionally drill a 3 mm hollow through your wall.
3. Strip the ends of the boundary wire approximately 12 mm .
4. Insert the boundary wires into boundary wire terminals at the transmitter.
5. Plug the power adapter into the strength jack and an electrical outlet.
6. The electricity light and loop indicato lighting fixtures ought to come on. (see troubleshooting phase if vital).

## GROUND WIRE

Proper grounding, although now not vital for the system to work, will assist reduce the danger of electrical surges causing damage in your fence transmitter and power adapter. To ground your unit, you may need a stable floor wire ( 14 to 18 gauge insulated copper cord) and the right indexed clamp, which may be received at most domestic improvement and electrical supply shops. Connect one stop of the ground wire to the ground terminal placed at the fence transmitter, and the opposite give up to your own home grounding electrode. The ground wire ought to be as exact as possible and routed the use of the least quantity of bends viable. Sharp ninety-degree bends have to be avoided. Consulting a local certified electrician is usually recommended.


## TRAINING STIMULATION TABLE

There are 3 stimulation modes on the left of the fence transmitter.
"LEVEL" is set on the Collar Receiver. "MODE" is set on the Device Transmitter.


NOTE: Begin training with Stimulation Level 1 and only increase if your pet does not respond to the Stimulation.

4i) MODE $=$ Beep only MODE $=$ Beep and Vibration 4 MODE $=$ Beep and Static

## TRAINING STIMULATION GLOSSARY

-4) $+45^{3}(L$
Beep followed by [low] vibration
$-(1)+4)^{3}(M)$
Beep followed by [medium] vibration
$-(4))+8)^{3}(H)$
Beep followed by [high] vibration
(f)) +4 (L) Beep followed by [low] static stimulation
(4) +4 (M) Beep followed by [medium] static stimulation
(H)) +4 (H) Beep followed by [high] static stimulation

## OPERATING GUIDE

## STEP 6: HOW TO SET THE BOUNDARY WIDTH

The Range switch activates the side of the fence transmitter has two settings, you can set the range to LOW if the amoun of wire used for your home is much than 4400 feet. Set the range transfer to HIGH in case you used between 4400 and 8600 feet of wire.


Use the range adjuster knob to set the width of the warning zone and stimulation zone (6a). Set the boundary width as extensive as feasible to give your dog the widest warning and stimulation zones without reducing the boundary region

CAUTION: The receiver collar should not be placed on your dog while the system and format are being tested. Your dog may unexpectedly receive an unintentional correction.

To discover the caution and stimulation zones, ensure the collar receiver's battery is properly charged. The stimulation stage should be set at level 2 or above. The test light ought to be held to the touch factors (6b). Stroll toward the boundary cord conserving the collar receiver at your dog's neck (6c). Until the receiver collar beeps (6d).

CAUTION: Test the Boundary Area and Width after any change.


If the collar receiver does not beep at the favoured range, modify the range adjuster knob on the transmitter by using turning the variety adjuster knob clockwise to expand the boundary width. Repeat this as needed till the collar receiver beeps at the favoured distance from the boundary wire. Double-loop layouts may want expanded separation of the boundary wire to acquire the desired variety. Stroll towards the cord till the collar receiver beeps. Retain to stroll towards it till the collar receiver gives you stimulation and a take a look at light flash (6e). A warning beep and test light flash ought to imply a running machine.


Consult with troubleshooting.

## OPERATING GUIDE

STEP 7: HOW TO INSTALL THE BOUNDARY WIRE

## WARNING

Underground cables can carry excessive voltage. Have all underground cables marked earlier than you dig to bury your wire. In maximum areas, this is a loose service. Keep away from these cables whilst you dig. Before you begin putting in the boundary cord, flip the fence transmitter off,

## BURYING THE BOUNDARY WIRE

Burying the boundary cord is usually recommended to shield the gadget.

1. Reduce a trench 25-75 mm deep alongside your deliberate boundary.
2. Locate the boundary cord into the trench keeping some slack to permit it to increase and agreement with temperature variations.
3. Use a blunt tool along with a wood paintbrush while pushing the boundary wire into the ditch, being careful now not to harm the boundary wire

## CROSSING HARD SURFACES

Concrete driveway or sidewalk (7a): Locate the boundary wire in a convenient enlargement joint or create a groove the usage of a circular saw and masonry blade. Place the boundary wire in the groove and cowl with the appropriate patching compound. Brush away dust or other particles before patching.

Gravel or dirt driveway (7b):
location the boundary wire in a PVC pipe or water hose to defend the boundary cord before
 burying.

## STEP 8: WHERE TO PLACE THE BOUNDARY FLAGS

The boundary flags show your dog in which the caution sector is located

1. Preserve the collar receiver at your dog's neck height and walk closer to the caution quarter until the collar receiver beeps (8a).
2. Locate a boundary flag within the ground (8b).
3. Stroll into the boundary region till the beeping stops.
4. Repeat this process around the warning sector till it's miles marked with boundary flags each 3 meters.


## OPERATING GUIDE

## STEP 9: HOW TO FIT THE COLLAR RECIEVER

Properly attaching your dog with the collar receiver is very important. This ensures the device will work effectively and that your dog is safe and comfy wearing the receiver. The two touch factors extending out of the collar receiver have to make direct contact with the skin on the underside of your dog's neck. While fitting the collar receiver, ensure your dog is standing, not sitting.

1. Make certain the collar receiver and fence transmitter electricity is off.
2. Region the collar receiver for your dog's neck so the two touchpoints are making touch with the skin to your dog's neck.
3. Trim away excess fur if important to make certain steady touch
4. Ensure the collar is well tightened by means of placing your finger among the contact factors and your dog's neck. The collar ought to be tight however relaxed.
5. Permit your dog to modify to the brand new-collar receiver for a few minutes then double-check the collar receiver to make certain the touch factors are still well geared up.
6. If essential, trim the collar and eliminate extra collar fabric from the give up of the collar.

## COLLAR RECIEVER: SAFETY INFORMATION

1. DO NOT leave the collar receiver to your dog for over 12 consecutive hours
2. DO NOT constrict the collar receiver. There needs to be a finger width of space between the receiver contact points and your dog's pores and skin.
3. Observe your dog daily for signs and symptoms of rash or sores.
4. If rash or sores are found, discontinue use of the collar receiver for a few days until the rash or sores clear. If condition persists for 48 hours, consult your veterinarian.
5. Wash your dog's neck and the collar receiver contact points weekly with heat water and moderate cleaning soap. Rinse thoroughly.
6. All through the primary 2 weeks of education, only use the collar receiver with direct supervision.
7. Failure to adhere to these safety pointers might also bring about your dog growing a circumstance called stress necrosis that is the degradation of pores and skin tissue due to extended pressure and call.

## TRAINING SCHEDULE

IMPORTANT: Appropriate training of your dog is critical to the achievement of the Fencetec Trainer System. Examine this section completely in beginning to teach your dog. Keep in mind that the Fencetec Fence System is not a formidable boundary, so you must take care with the placement of the wires and flags.

Enjoy spending time outdoors with your dog while taking your dog through the training process. Training ought to consistent, to ensure your dog develops somewhat of a habit when it comes to going outside. Be sure to train for at least 10 to 15 minutes every time. Do not try to overload your dog's training schedule, slow and steady is the best method, as you will find that shorter but frequent training sessions will be more of a positive and effective method. If your dog is showing signs of stress, reduce the number of training sessions, increase the playtime within the boundary area.

## COMMON STRESS SIGNALS:

- Pulling on the leash
- Ears tucked
- Tail down
- Body lowered
- Nervous frantic movement
- Dog's body stiffening

Check to ensure your dog is completely relaxed and calm near the boundary flags, at the end of each training session. Try to allocate at least 5 minutes of free playtime at the end of each training session within 3-3.5 meters of the boundary flags.

At the end of each training session try your best to end it in a positive manner, such as giving your dog praise for an excellent session. Once completed remove the collar receiver, and replace with your regular leash.

If you need to exit the boundary area, either remove the collar receiver or simply pick your dog up, or put him in the car to pass out of the area.

The key to the longevity of the boundary area, consistency is still important. Having frequent training sessions, and a pattern for your dog to follow will help complete the training cycle.

IMPORTANT: Be sure to never reinforce your dog's behaviour in the stimulation zone, with food as this may have some counter intuitive responses.

## TRAINING SCHEDULE

## DAY 1 - 2: THE WARNING ZONE, BOUNDARY FLAGS \& AREA

Conduct 2-3 training sessions each day, be sure to make each session lasts between 10 15 minutes.

## GOAL:

For your dog to be trained to the warning beep of the collar receiver to be aware of the boundary area.

## SETUP:

- Begin the training with the stimulation settings on 2, only ever increase the settings if your dog is not responding to the stimulation.
- Have a separate non-metallic collar prepared for your dog to place above the collar receiver, with a leash so you can begin training.
- Have treats readily available.
- Have your dog's favourite bedding or toy readily available.


## STEPS:

1. Start by walking at a slow pace with your dog on a leash in the Boundary area.
2. Move towards the boundary flags and praise your dog occasionally.
3. With your dog still on leash, lightly throw a treat on the outside edge of the boundary flags, as your dog steers towards the stimulation zone to get the treat, your dog will feel a mild stimulation.
4. Allow your dog to remain in the stimulation zone for 2 seconds, then steer your dog gently back into the boundary area. Be sure to immediately give your dog praise and offer a treat.
5. Be sure to identify the boundary flags to your dog, by gently nudging and signalling to your dog that the stimulation occurs around the flags.
6. Repeat this process with the same flag, and then onto every flag until your dog resists going into the stimulation zone.
7. Aim to master 2-3 boundary flags in each training session.
8. Remember to make this an enjoyable training experience for you and your dog

## TRAINING SCHEDULE

## DAY 3 - 4: THE WARNING ZONE, BOUNDARY FLAGS \& AREA

Conduct 3-4 training sessions each day, be sure to make each session lasts between 10 15 minutes.

## GOAL:

For your dog to be trained to remain within the boundary area and respect the boundary while you are standing in the stimulation zone.

## SETUP:

- Begin the training with the stimulation settings on 2, only ever increase the settings if your dog is not responding to the stimulation.
- Have a separate non-metallic collar prepared for your dog to place above the collar receiver, with a leash so you can begin training.
- Have treats readily available.
- Have your dog's favourite bedding or toy readily available.


## STEPS:

1. Repeat steps 1-6 in Training Days 1-2.
2. Place the leash on the ground, to leave your dog in the boundary area
3. Continue walking until you are in the stimulation zone, and gently nudge the boundary flags to signal to your dog.
4. Continue walking around the entire boundary area to each flag, and gentle throw treats towards to your as praise for him remaining inside the boundary area.

## TRAINING SCHEDULE

## DAY 5 - 8: STAY WITHIN BOUNDARY AREA, WITH OUTSIDE DISTRACTIONS

Conduct 3-4 training sessions each day, be sure to make each session lasts between 10 15 minutes.

## GOAL:

For your dog to remain within the boundary area with disturbance and interference with movement and sound in the stimulation zone.

## SETUP:

- Begin the training with the stimulation settings on 2, only ever increase the settings if your dog is not responding to the stimulation.
- Have a separate non-metallic collar prepared for your dog to place above the collar receiver, with a leash so you can begin training.
- Have treats readily available.
- Have your dog's favourite bedding or toy readily available.
- Prepare distractions in order to entice your dog to leave the boundary area, and enter the stimulation zone:
- Ask a family member to cross in and out of the boundary area convincing the dog to follow o Use your dog's toys to entice your dog to play outside of the boundary area
- Ask a neighbour to waik their dog outside of the boundary area, or for the postman to deliver the newspaper outside of the boundary area (be sure to have necessary precautions in place to ensure no third parties are harmed or injured throughout the training process)


## STEPS

1. Be sure to remain in full control of your dog's leash when the distraction is introduced
2. Intently watch your dog's reaction to the distraction;
a. If your dog reacts towards the distraction, allow your dog to move towards the stimulation zone.
b. If your dog does not react to the distraction, praise and provide your dog with a treat.
3. Help your dog back into the boundary area, if your dog does not return within 3-5 seconds.
4. Give your dog treats and praise every time he returns to the boundary area on his own direction.
5. Be sure to repeat the process, and introduce other new distractions to really test the effectiveness of the stimulation zone.

## TRAINING SCHEDULE

## DAY 9 - 14: LEASH-FREE INSIDE THE BOUNDARY AREA

Be sure to conduct each session between 10-15 minutes, while progressively increasing to over an hour.

## GOAL:

For your dog to roam freely within the boundary area leash-free..

## SETUP:

Try to adjust the collar receiver to the setting based on your dog's size and temperament

## STEPS:

1. Ensure to enter the boundary area with your dog already wearing the collar receiver.
2. Start by slowly walking around the year and play with your dog in a positive and passive manner, all the while remaining within the boundary area at all times.
3. Leave your dog in the yard, and move on to performing a natural task outdoors such as gardening or washing the car, and keep an eye on your dog.
4. Should your dog escape - try your best to reach your dog and remove the collar receiver, or turn off the system at the Fence Transmitter, and fetch your dog bringing him back into the boundary area.

## DAY 15 - 30: MONITORING AND FURTHER TRAINING WITHIN BOUNDARY AREA

In these final stages of the training session, you will ensure your dog is wearing the collar receiver and remain leash-free, allowing your dog to roam freely throughout the yard and within the boundary area. Keep an eye on your dog's progress and make notes regularly for the training progress and timeline. As time goes on, start removing every second boundary flag every 3-4 days until all flags have been removed.

Note: You can keep the boundary flags for future use, retraining or training another pet.

## TROUBLESHOOTING

| My Collar Receiver is not working, what should I do? | - Double check the battery, or place the battery on charge until it is fully charged before usage. <br> - Check that the indicator light is working on the Fence Transmitter and that the Collar Receiver is making a beeping sound when it is being turned on, start by performing a short loop test of your system to determine if the problem is something else entirely. |
| :---: | :---: |
| What do I do if the Collar Receiver is beeping but my pet is not responding to stimulation? | - Test to make sure the Stimulation Level is set at 2 or above. <br> - Try the Collar Receiver with the Test Light, if the Test Light flashes then this is not the issue. <br> - Check the fit of the Collar Receiver, you may have to trim some of your dog's hair where the Contact Points touch the neck or you can try changing to longer Contact Points. <br> - Try to increase the Stimulation Level if needed, but be mindful of the impact this may have on your dog, if the stimulation is too high. <br> - Repeat training steps to reinforce training. |
| If the Collar Receiver need to be held on top of the Boundary Wire to activate, what is the process? | - Ensure the battery is fully charged. <br> - Be sure to turn the Range Adjuster knob clockwise to increase the distance from the Boundary Wire so the Collar Receiver activates. <br> - Alter the Range Switch to the another setting. <br> - If using a Double Loop, make sure the Boundary Wires are separated 3 to 5 feet. <br> - If the Collar Receiver still has to be held on top of the Boundary Wire, perform the "Short Loop Test", |
| My pet is receiving stimulation in the house, what do I do? | - Firstly, ensure the Boundary Wire is twisted correctly from the Fence Transmitter to the initial point right outside of your home and where the intended boundary area begins. <br> - Try to check that the Boundary Wire is far enough away from your home so the fence signal cannot transmit through the walls. <br> - Try to lower the boundary width by furning the range adjuster counter clockwise on the Fence Transmitter. |
| I find that the fence signal around my boundary is inconsistent, how can I fix this? | - Check that the Fence Transmitter is at least 3 feet from any metal objects and or household appliances. <br> - Check that the boundary wire turns are gradual <br> - Check that the boundary wire is not being run parallel around your home or your neighbours home, within 4-5 feet of any other electrical wires, telephone wires, TV or antenna cables, and satellite dishes. |
| What if the power light and loop light on the fence transmitter are OFF? | - The simplest check is to make sure that the Power Adapter is plugged into the Fence Transmitter. <br> - Test the power outlet, to ensure it is working and not having any sparks, test with another electrical outlet. <br> - If the lights still do not come on, consider that the Fence Transmitter or Power Adapter may need to be replaced. |
| The power light is ON, the loop indicator light is OFF, and the fence transmitter is beeping | - Check that the boundary wire's both ends are being plugged into the boundary wire terminals correctly, and that $1 / 2$ " of the insulation is stripped off so that the copper wire can be exposed and connected. <br> - Complete a "Short Loop Test" to determine if the Fence Transmitter needs to be replaced or if the Boundary Wire is malfunctioning. <br> - Consider that you might have a break in the boundary wire, be sure to run a boundary wire break test at this point. |

## SHORT LOOP TEST

Conduct the Short Loop Test to determine if every element within the Fencetec System is correctly assembled and configured throughout your yard.

1. Detach the Boundary Wire and Ground Wire.
2. Cut roughly 10 feet of idle Boundary Wire and connect it to the Boundary Wire terminals.
3.Assign the Test Light to the Collar Receiver
3. Expand the Boundary Wire out into a circle, and set the Range Switch to LOW.
4. Set the Range Adjuster knob to 10 and the Stimulation Level to 2 or higher.
a. Should the Loop Indicator Light not turn on, then your Fence Transmitter is malfunctioning.
b. If the Loop Indicator Light turns on, then disconnect one end of the Boundary Wire from the Boundary Wire Terminal.
c. If the loop alarm does not make a sound, then the Fence Transmitter must be exchanged
d. If the loop alarm does make a sound, plug the Boundary Wire back into the Boundary Wire Terminal
5. Hold the Collar Receiver beside the 10 -foot length of Boundary Wire. At this point the Collar Receiver should beep about one foot away from the Boundary Wire. The Test Light should then flash as you hold the Collar Receiver closer to the Boundary Wire.
a. Should the Collar Receiver make no beeping sound, and the Test Light does not flash, you need to replace the battery in the Collar Receiver.
b. If it still does not beep and the Test Light does not flash, must be exchanged.
c. If the Collar Receiver makes a beeping sound, there may be a complete or partial break in the Boundary Wire. See "To Locate a Break in the Boundary Wire" section.

## BOUNDARY WIRE BREAK TEST

If your loop light is OFF on your Fencetec Transmitter, you can perform a Boundary Wire Break Test, to determine the fault in the lines.

1. Begin by finding all of the wire connections you are know of in your system. Find a good connection where you can base the integrity of the Boundary Wire on. Start by browsing around each of the boundary fence areas and seek for any areas where the Boundary Wire may have been spoiled (i.e. Children digging, fallen trees and plants, etc). This visual check can save you from a lot of tiresome investigating as it is the most common reasons for a break in the boundary wires. If you cannot find any damage visually, then there is something occurring internally with the system.
2. Move on to disconnect the Power Adapter from the Fence Transmitter
3. Insert both ends of the Boundary Wire into a single boundary wire terminal on the Fence Transmitter.
4. Find the halfway point of your Boundary Wire around your yard.
5. Estimate the distance from the halfway point of your Boundary Wire back to the Fence Transmitter.
6. Then cut a selection of Boundary Wire the span you measured between the halfway point of your Boundary Wire and the Fence Transmitter. This is what will be called as the test boundary wire.
7. Be sure to strip a $1 / 2$ " of insulation from both ends of the Test Boundary Wire, insert one end of the Test Boundary Wire into the unused Boundary Wire Terminal on the Fence Transmitter (do not plug in the Fence Transmitter).
8. Then yield the other end of the Test Boundary Wire to the halfway point of your Boundary Wire, and dig up and cut the Boundary Wire at the halfway point.
9. Connect the Test Boundary Wire with one of the two ends of Boundary Wire you just cut.
10. Reconnect the Power Adapter to the Fence Transmitter.
a. Should the loop light turn on, this then indicates the Boundary Wire break is in the other half of the Boundary Wire.
b. Should the loop light remain off, this shows there may be a break in the Boundary Wire on both s sides of the halfway point.
11. Start by replace the damaged sections of Boundary Wire and connect together with the existing Boundary Wire System.
12. Reconnect the Power Adapter to the Fence Transmitter and check the loop indicator light is on.

## IMPORTANT SAFETY INFORMATION

WARNING: The warning symbol indicates a procedure or function of the Fencetec Fence System that may be potentially dangerous. It is important to follow all safety instructions regarding each symbol to avoid serious injury or potentially death.

CAUTION: The caution symbol indicates a potentially dangerous situation for your pet. Follow all instructions surrounding this symbol to avoid endangering your pet.

NOTICE: The notice symbol indicates an important area of the instruction manual not related to personal injury.

## WARNING:

- This product is not designed for use on aggressive pets. Aggressive pets are more likely to react negatively in all situations which poses a serious risk for their owners and bystanders. Never put an aggressive pet in a situation where they are inclined to react aggressively in anyway.
- The Fence Transmitter for this product MUST be installed in a dry, well ventilated area with moderate temperatures that do not fall below freezing and a minimum of 3 feet of space from large metal objects. Failure to meet these conditions may result in an electric shock.


## CAUTION

The Fencetec Fence System is not a solid barrier. This system is designed to discourage your pet from leaving the boundary area by administering a stimulation. Training your pet is important so they learn to respect the wireless boundary you have created. However, not all pets are capable of being trained to work with the system. Fencetec Fence System does not guarantee the Fencetec Fence System will be able to contain all pets. If your pet is potentially dangerous to himself or others, please do not rely solely on this system to contain your pet.

We recommend you use your Fencetec Fence System on pet weighing more than 3.5 kilograms. Using this system on pets weighing less than 3.5 kilograms may result in serious injury to your pet. Correctly fitting your pet with the Collar Receiver attached to the included pet collar (or a collar you have selected yourself) is essential for the system to function properly. If the Collar Receiver is incorrectly fitted to your pet; the system may not work or may harm your pet.

## FOLLOW THESE SAFETY INSTRUCTIONS:

- Never leave the Collar Receiver on your pet for more than 12 consecutive hours.
- Do not over tighten the Collar Receiver. There should be a finger width of space between the Cllar Receiver contact points and your pet's skin.
- Examine your pet daily for signs of rash or sores.
- If rash or sores are observed, discontinue use of the Fencetec Fence System for a few days until the rash or sores clear.
- If the condition persists for more than 48 hours, consult your veterinarian.
- Wash your pet's neck and Collar Receiver contact points weekly with warm water and mild soap. Rinse thoroughly.
- Use the Fencetec Fence System under direct supervision for the first two weeks. adhere to these safety guidelines may result in your pet developing a condition known as pressure necrosis which is the degradation of skin tissue due to prolonged pressure and contact.

