



Customer Service Form

Customer's Name & Return Address:

Location:



Date: _____

Cell #: _____

Email _____

Description of Jewelry Item(s) Enclosed:

Date of Purchase: _____

Receipt Number: _____

Store Purchased From: _____

Purchased From Website: Yes or No

We want you to be happy with the Jose Balli piece you receive. If for any reason you are not satisfied with your purchase, you may exchange or return the item within 100 days of the original purchase date. Just return it in new condition with the proof of purchase. All returns and exchanges must be unaltered, unworn and in saleable condition.

We offer a repair service for all Jose Balli jewelry. If you have a piece that requires repair, we recommend you allow us to complete the repair to ensure its quality. After we assess your repair request, we will contact you with an estimate before proceeding with any work. If you request an item to be shipped to you, a minimal \$5 shipping fee will be charged. Allow 2-3 weeks for processing.

You may ship your item to:

Jose Balli, 3424 US-190, Suite B, Mandeville, LA 70471

Please describe in detail your request:

