

# VSMINE

## NEED ANY HELP?

Email: [returns@vsmine.co.uk](mailto:returns@vsmine.co.uk) and a member of the team will be happy to assist you.

## RETURNS POLICY

No refunds will be issued unless this form is complete.

If you are not completely satisfied with your purchase you may return all unworn and undamaged items with the labels still attached, within 14 days of receipt.

Please note that we do not offer free returns.

Returns that do not meet our policy will not be eligible for a refund and will be sent back to the customer.

### Please return all items to:

VSMINE RETURNS  
P.O. BOX 65046  
LONDON  
N5 9DR  
UNITED KINGDOM

### WE DO NOT OFFER EXCHANGES

SALE ITEMS CAN BE RETURNED FOR STORE CREDIT ONLY

## FAULTY ITEMS

Refunds on faulty items can only be issued if they are returned to the warehouse within 14 days of delivery.

Refunds will not be issued until the return item has been inspected and confirmed as faulty.

## WHAT HAPPENS NEXT?

Returns are usually processed within 3-5 working days of receipt. However please note that during busy periods this may take longer.

Order No.	Item	Colour	Size	Reason Code

Reason for return codes (enter the reason code in the above 'Reason Code' column):

1: Doesn't fit as expected

2: Looks different to on screen

3: Ordered more than one size

4: Doesn't suit me

5: Faulty

6: Other (give reason below)

*Other:*