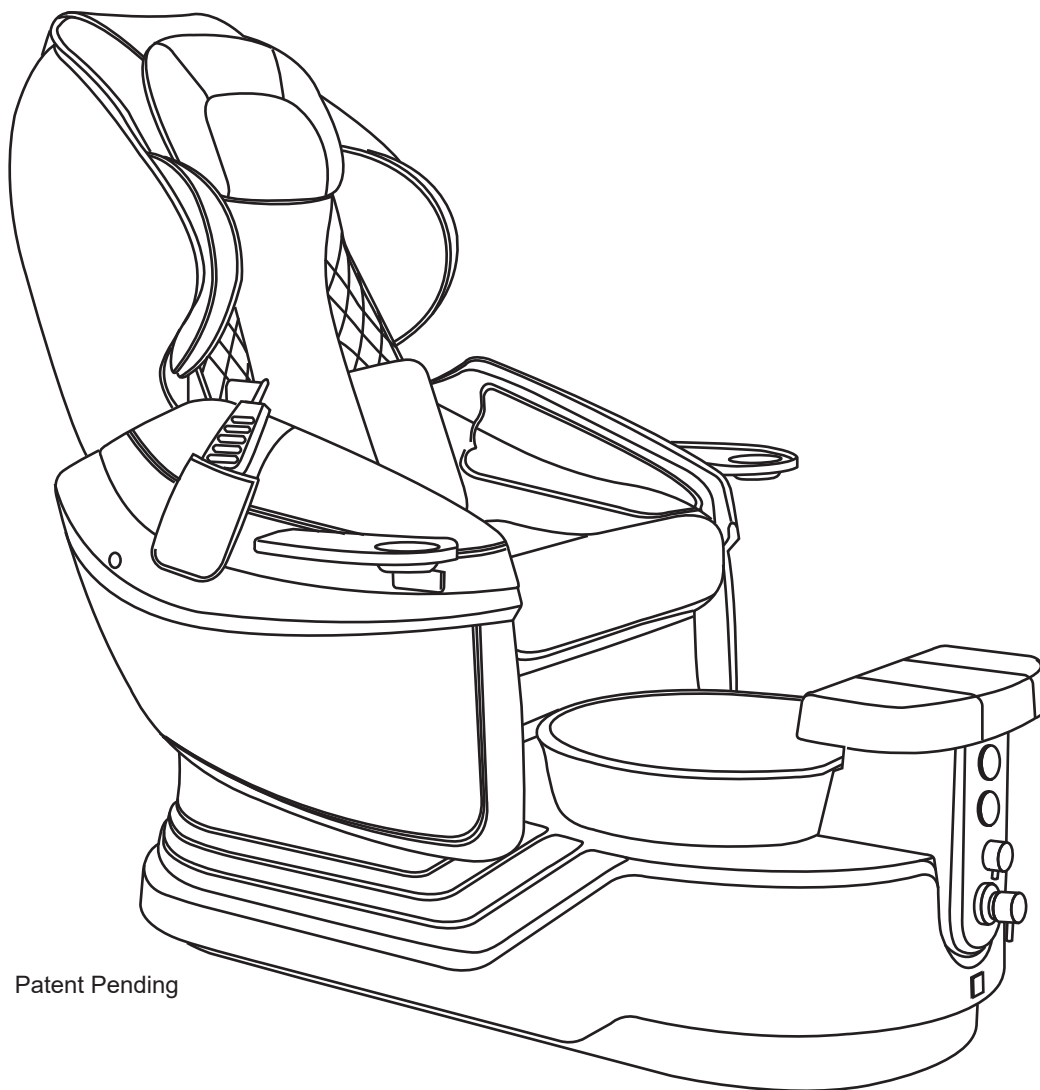




# OWNER MANUAL

PLEASE SAVE THIS MANUAL FOR FUTURE REFERENCE

## Elora



Patent Pending

# Table of Contents

## Owner Manual

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## Whale Spa, Inc - Limited Conditional \* Warranty

Whale Spa conditionally warrants your pedicure spa in accordance with the terms and conditions set forth below for a period of two (2) years commencing on the original date of shipment of the Pedicure Spa to you. The warranty only applies to the Pedicure Spa's original end-user owner or customer. This Conditional Warranty is non-transferable and replaces any warranties previously published by Whale Spa. If examination of the Pedicure Spa by Whale Spa during the applicable warranty period shows it to have a defect in material or workmanship, Whale Spa will, at its option, repair or replace the defective component or part thereof. Further, Whale Spa may, at its discretion, replace a defective component or part with a refurbished component or part. Whale Spa shall bear all charges incurred for the shipment of replacement components or parts. The forgoing limited warranty does not apply:

- Normal wear and tear is not covered under the warranty. Additionally, components subject to wear and tear, such as magnet jet heads, are likewise excluded from warranty coverage.
- To the Pedicure Spa, or any components or parts thereof, if subjected to misuse or neglect or if accidentally or intentionally damaged.
- To the Pedicure Spa, or any components or part, if altered or modified in any way.
- To any expenses incurred by the Customer or any third party, including labor or material, during investigation, removal or reinstallation of the Pedicure Spa or any defective components or parts.
- To any damage to or impairment of the Pedicure Spa, or any components or parts thereof, caused by any casualty, including without limitation, accident, fire, wind, floods, acts of nature or attempted theft.
- To any workmanship of a fabricator (other than Whale Spa) or installer of the Pedicure Spa.
- To staining, fading, or discoloration of any portion of the Pedicure Spa including upholstered seat, armrests or footrests.
- To malfunctions or damage caused by improper installation of the Pedicure Spa, including, but not limited to, failure to meet local, state, or local plumbing, electrical and building codes.
- To freight damage or damage incurred to the Pedicure Spa while in possession of any party other than Whale Spa.

This forgoing conditional limited warranty is also conditional upon:

- The Pedicure Spa being installed by a licensed professional in accordance with Whale Spa's installation instructions.
- The proper use of cleaning and sanitizing solutions in accordance with the instruction labels provided by Whale Spa. Repeated use of concentrated chlorine or other chemicals will void this limited warranty.
- Determination by Whale Spa, in its reasonable discretion, that there exists a defect in material or workmanship. Repair or replacement of any part or component under this Limited Warranty, or furnishing a replacement pedicure spa, shall not extend the duration of the warranty with respect to such repaired or replaced part beyond the stated warranty period. When a part or component is replaced, it will be under warranty for 90 days, or for the remaining life of original warranty, whichever period is greater.

For troubleshooting visit: [whalespainc.com/troubleshoot](http://whalespainc.com/troubleshoot)  
Should your Pedicure Spa require service, please contact:

**Whale Spa – Technical Support**

1-888-650-7888

email: [info@whalespa.com](mailto:info@whalespa.com)

## SAFETY & PRECAUTION

The Whale Spa pedicure chairs (herein referred to as pedicure spa) are innovative pedicure spas that have been designed to serve you dependably for many years. Please take time to thoroughly read this entire manual before installation and use. If you have any problems or have questions regarding your pedicure spa, please contact Whale Spa's Technical Support Department at [info@whalespa.net](mailto:info@whalespa.net) or call 1-888-650-7888, Monday through Friday 10 AM to 6 PM PST.

Whale Spa requires that you contact a local, licensed plumber and licensed electrician to install your new pedicure spa.

Installation must be in compliance with all your local and state building codes. Your pedicure spa cannot operate efficiently or safely unless it is provided with adequate electrical power, sufficient water pressure, proper water temperature, and required drainage capabilities. Contact your local building inspector for information and local code compliance procedures that need to be followed when having your pedicure spa installed. Subsequent inspections and approvals that may be required are the responsibility of the purchaser. (See limited warranty regarding incidental or consequential exclusions)

- 1) **WARNING: RISK OF ELECTRIC SHOCK:** do not permit electric appliances (such as a hair dryer, lamp, telephone, radio, or television) within 1.5M of this pedicure spa.
- 2) **CAUTION:** Test the ground fault circuit interrupter protecting this appliance periodically in accordance with the manufacturer's instructions.
- 3) Temperatures sufficiently high to cause burns may occur regardless of the control setting.
  - a. Do not use on...
    - Infants
    - Sleeping or unconscious persons.
  - b. Do not use on...
    - Sensitive skin
    - Person with poor blood circulation.

**Note: Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.**

- 4) Excessive water temperature is dangerous and should be checked before use. Maximum operating water temperature should not exceed 105 F (41 C) and the maximum supply water temperature should not exceed 150 F (65 C).
- 5) The spa could have a heated surface in the seat back cushion. Persons sensitive to heat must be careful when using the spa.
- 6) Always enter and exit the pedicure spa slowly and carefully.
- 7) Close side arm rests before operating the chair seat movement.
- 8) Never bring or operate any electrical devices into or near the pedicure spa.
- 9) This pedicure spa has a weight capacity of 450 pounds.
- 10) Use only while seated.
- 11) Connect this appliance to a properly grounded outlet only. See Grounding Instructions within the install manual.

**Note: Always verify maximum temperatures with your local & state codes.**

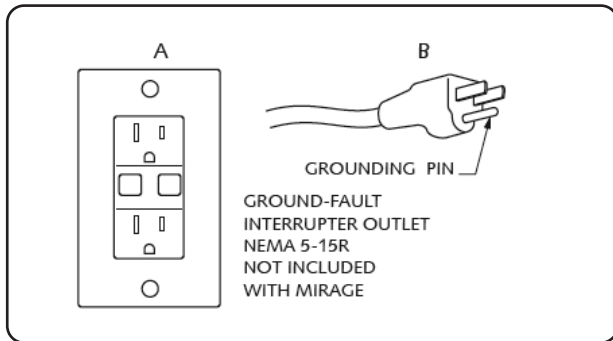


### Warning

Individuals whose feet or legs are inflamed or have open wounds should not be allowed to use the pedicure spa at any time. Nail technicians should advise clients to consult their physician before using the pedicure spa if there is any sign of fungal infection, swelling, fracture, or persistent pain. In some cases diabetics may experience improved circulation in their feet, but should first consult their physician prior to receiving a pedicure. If the client experiences any pain or discomfort, immediately discontinue the use of the pedicure spa. Your client's massage and pedicure spa experience should be pleasant and comfortable.

## SAFETY & PRECAUTION

### Important Installation and Utility Information



**COMPLIANCE WITH LOCAL CODES OR INSPECTIONS IS THE RESPONSIBILITY OF THE PURCHASER AND/OR INSTALLER**

#### Electrical Service:

110V: A 110V, 60 Hz, 15 Amp GFCI protected grounded circuit must be used to supply power to the pedicure spa. (220V if ordered in 220V configuration)

#### Water Supply:

All plumbing connections must conform to local codes. Normal water pressure of 30 to 80 PSI is required to correctly fill the basin to the proper level. The hot water supply temperature must not exceed 150 F (65 C). Adjust your hot water heater accordingly. Carefully connect the incoming water supply lines to the appropriate fittings located on the back of the pedicure spa. Shut-off valves are recommended.

#### Basin capacity:

4.5 US gallons of water per pedicure service.

#### Backflow Protection Devices for Faucets with Side Spray:

Check valves comply with ANSI/ASME A112.18.3M, A112.18.1M, and CSA B125 ANSI/ASME A112.18.3M (Performance Requirements for Backflow Protection Devices and Systems in Plumbing Fixture Fittings) is applicable to plumbing fixture fittings with outlets not protected by an air gap.

Included in the possible range of applications are fittings with hose connected outlets, fittings with pullout spout, hand held showers, shampoo fittings and deck-mounted fittings. ASME A112.18.3M is now referenced in ASME A112.18.1M (Plumbing Fixture Fittings) and CSA B125.

Check valves are listed to both standards with the Canadian Standards Association, IAPMO and UL. ANSI - American National Standards Institute

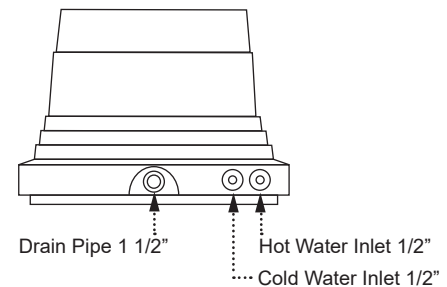
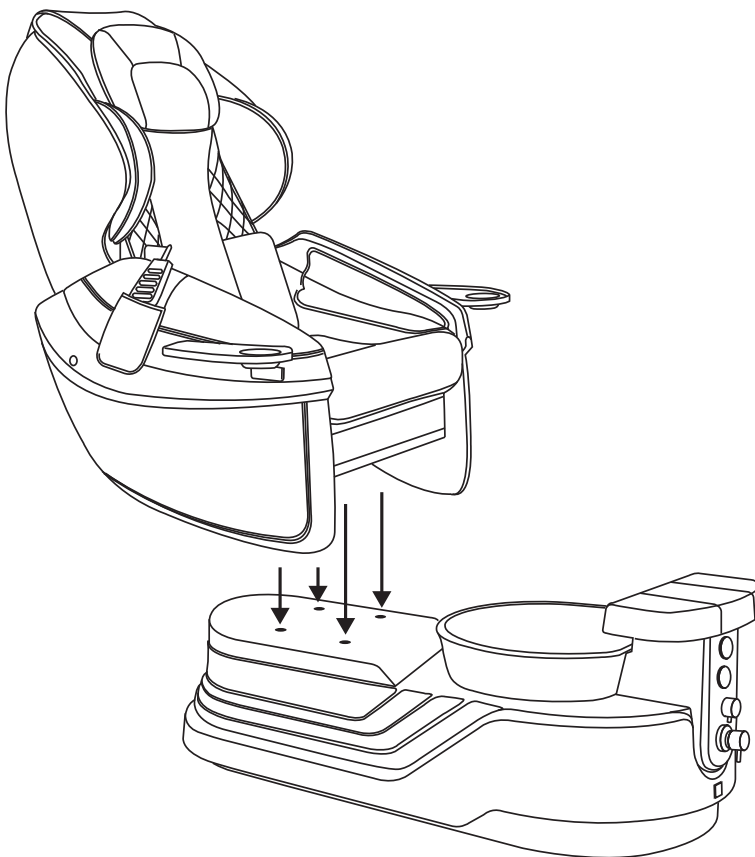
ASME - American Society of Mechanical Engineers CSA - Canadian Standards Association IAPMO - International Association of Plumbing and Mechanical Officials UL - Underwriters Laboratory

The pedicure spa drain must meet local plumbing codes. Check valve for drain (not provided) must be installed by a licensed plumber.

## INSTALLATION

### Install Seat to The Base

1. Remove **pedicure spa base** from its box and place at the location where it will be installed.
2. Remove the **massage backrest** from its box and place aside. Remove the **seat base/armrest frame** from the same box and place on top of **pedicure spa base**.
3. Align four screw holes and insert screws to affix **seat base/armrest frame** to **pedicure spa base**.
4. Lay **massage backrest** flat onto **seat base/armrest frame**. Lift **massage backrest** upward and align the pivots onto their housing. Pivots are located at the lower left and right sides of chair.
5. Gently recline **massage backrest** until it clicks into place. Attach leather seat cushion, leather seat back, and leather pillow. (Note: **Green connector wire** under seat cushion is for seat vibration function. Seat vibration function is no longer offered.)
6. Connect **Power Seat Controller** connector (located behind right rear arm rest) to respective connector at rear of **pedicure spa base**. (Note: Power Seat Controller is optional, thus may not be equipped on your unit.)
7. Secure foot rest to **pedicure spa base**.
8. See page 10 for plumbing connections.



## MESSAGE TOP INSTALLATION

- Please save this handbook for future reference

### Message Top Installation Steps:

#### Step 1

1. Attach the message top frame to the base using the (4) bolts, (4) washers, (4) lock washers, (4) screw knobs
2. Start off by attaching the bottom screw for each side of the armrest
3. Attach the sliding rail screws (2) on each side of the armrest

#### Step 2

4. Setting in the massage back mechanism (please note for tilt groove for massage back to sit steadily in the hinges)
5. Snapping the locking mechanism for massage back to be attached to reclining motor
6. Connect the premarked matching electrical wires & air hoses
  - a. Be sure to run the air hose from massage back to the seat cushion to the pre-cut hole

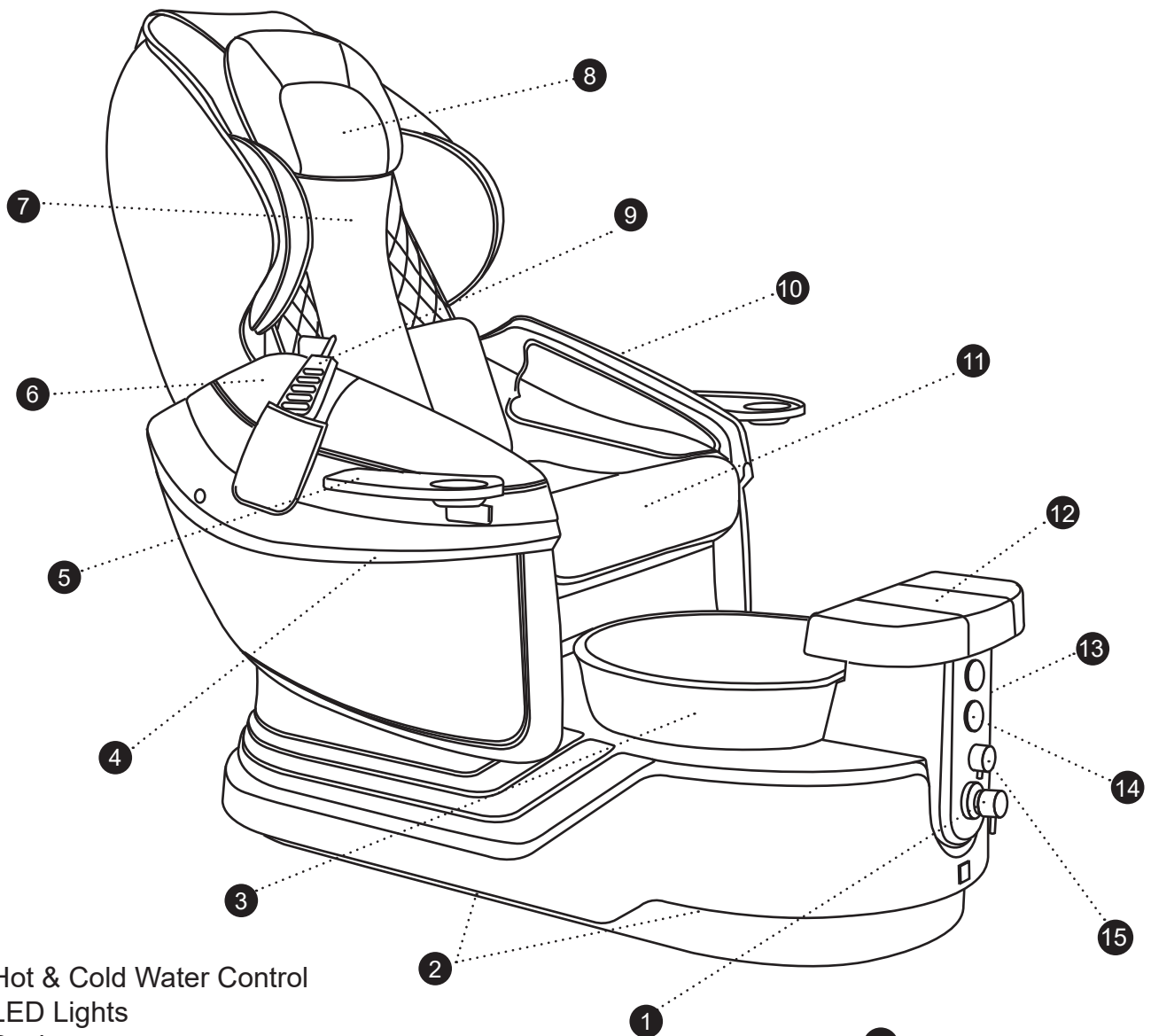
#### Step 3

7. Use the provided (4) cross-grove pan head screws to attach the trays to each side of the armrests
8. Attach remote holder sleeve to either side of the armrest & run remote control wire up through under massage back
9. Connect remote control & plug in the power
10. Press the power on button located on the panel behind the massage back
11. You should be able to operate the massage properly through the remote control

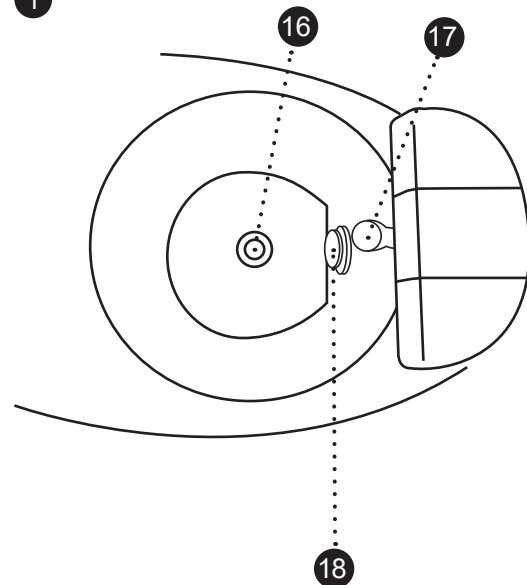
### Installing Powerseat Controller for Technician

1. Attach the power-seat controller cable to the matching premarked cable coming from massage back
2. You can now operate the power-seat controller button from the front of the base to control the massage top moving forward/backward & reclining function

## PEDICURE COMPONENTS



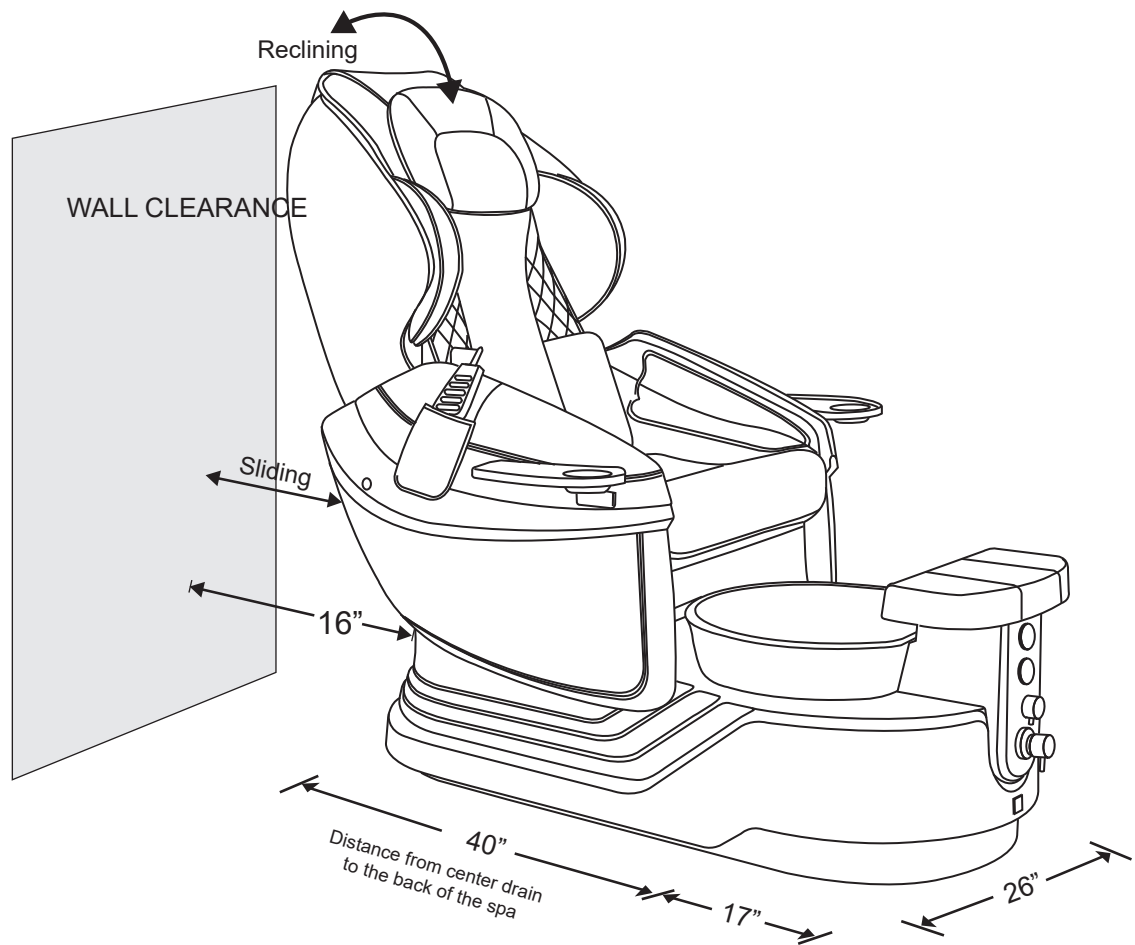
1. Hot & Cold Water Control
2. LED Lights
3. Basin
4. Lights
5. Flip-out Tray with Cup Holder
6. Back/Forward Sliding Armrest
7. Chair with Massager
8. Headrest Pillow
9. Remote Control
10. USB
11. Seat Cushion
12. Adjustable Footrest
13. Power Seat Control
14. Jet Control
15. Drain Control



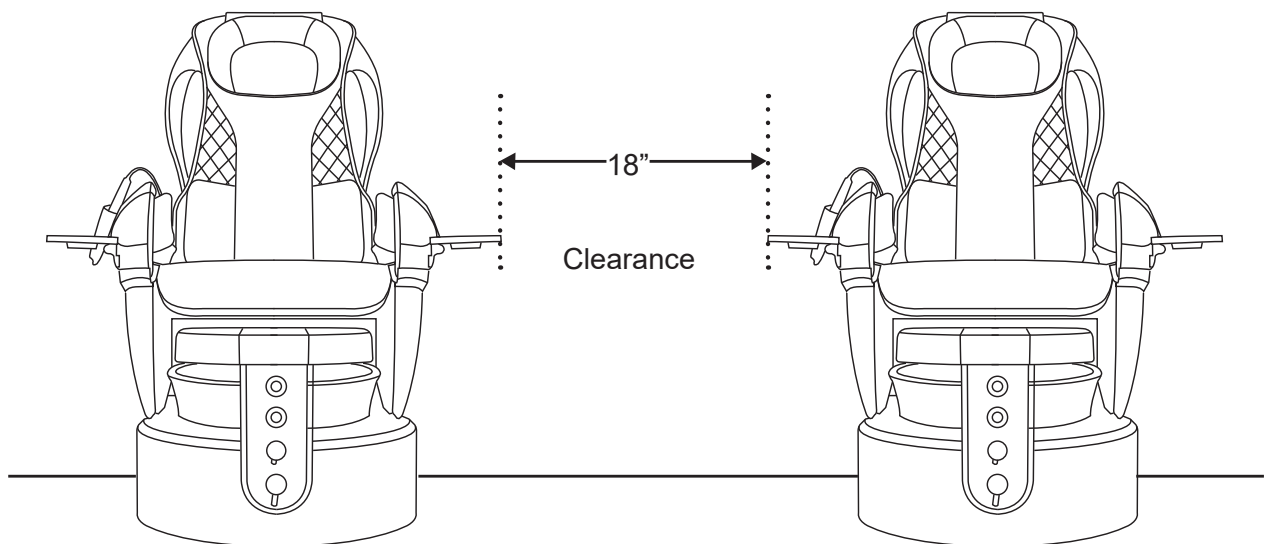


## CLEARANCE

9



## TYPICAL FOOT-SPAS



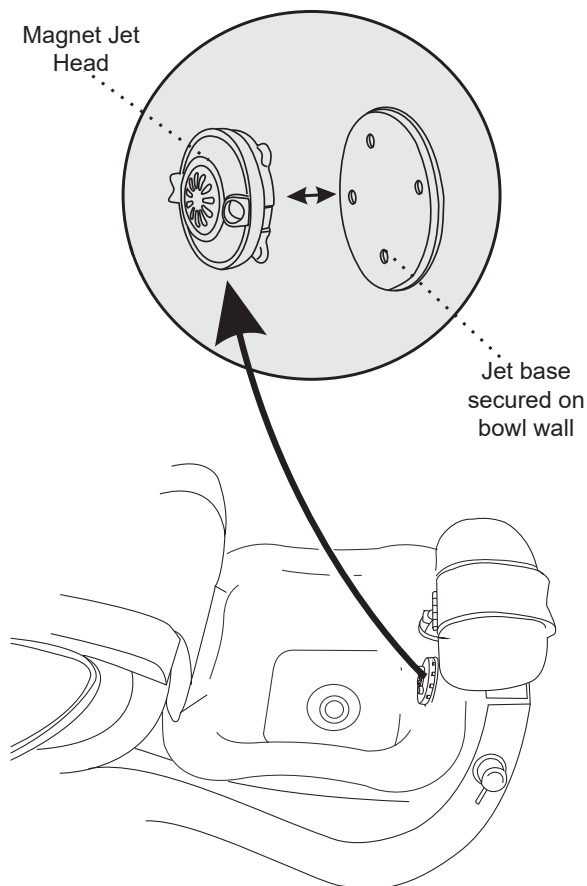
## IMPORTANT MAINTENANCE AND CARE

### Magnet Jet Care

**NEVER** run jet without magnet jet head being fully submerged in water. Doing so, even for a short time, will result in damage to the head.

**Note:** Magnet Jet head is a wear and tear item and is not covered under warranty.

**Always ensure jet motor is off when not in use.**



### Magnet Jet Use

To remove the magnet jet head:  
Gently pull the magnet jet head away from jet base.  
Twist off cap.

To install the magnet jet head:  
Assemble all magnet jet head components in order as before removal, snap the magnet jet head onto jet base located on tub/bowl wall securely.

### Leather Care And Cleaning Guide

1. Absorb any liquid stains by blotting the material with a clean, absorbent cloth.

Create a solution of 10% mild soap and water.

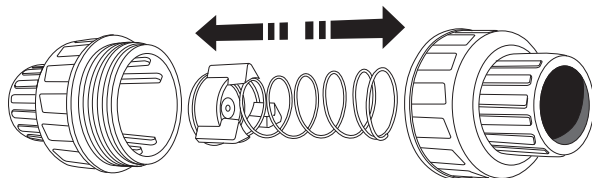
2. Dampen a soft cloth with the solution and spot clean by gently rubbing the area to remove typical soiling.

3. Dampen a clean, soft cloth with clear water and wipe the area to remove soap residue. Any residue left by cleaning agents could degrade and shorten the life of the material, as well as affect its appearance if it is not removed.

4. Use a clean, lint-free cloth to dry the area thoroughly.

\* Warning: Clean stains immediately. The longer a stain is left on the material, the more difficult it is to clean.

### Check Valve



For discharge pump equipped spa chairs, check valve may require periodic cleaning:

1. Slowly twist open check valve, note position of the spring/plunger.
2. Clean out check valve, place spring/plunger in original location, twist close.

### How To Use OneTouch™ Auto Fill

Step 1: Press Power (⏻) button

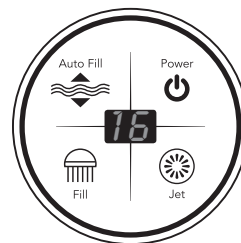
Step 2: Open faucet valve (ensure that water temperature is not overly hot).

Step 3: Press Auto Fill (🌊) button. Water will fill the basin and will automatically shut off when the water level is adequate. The magnet jet will start automatically. Only press Auto Fill button when basin is empty to prevent overflow.

To stop water anytime, press the Auto Fill (🌊) button again.

PLEASE NOTE:

- To additionally fill, press the Fill button (🚰) to turn On/Off the water manually.
- Pressing the Jet (🌀) button will turn On/Off the Jet manually.



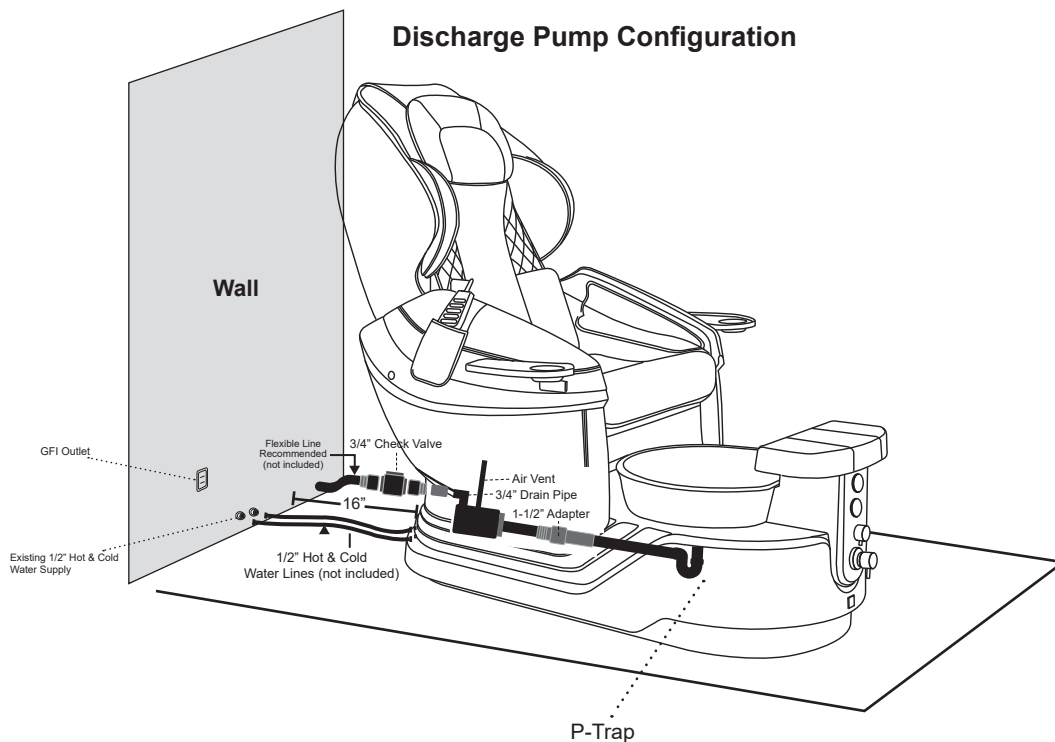
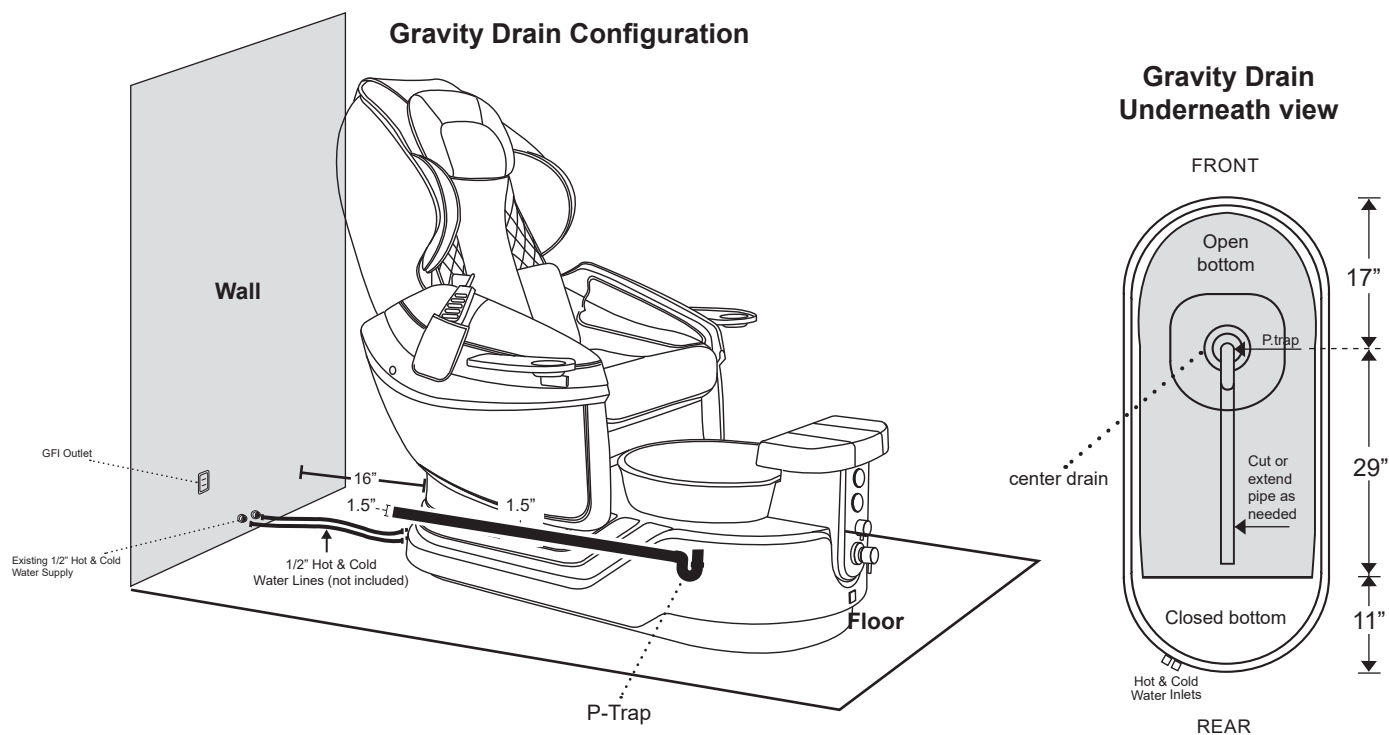
1. Place the pedicure chair at least 16" from the wall and on a level and stable surface.
2. Hot and cold water supply line fittings are 1/2" and are located at the rear of the unit.
3. Drain can be extended with a 1 1/2" PVC pipe. Use of a floor sink is recommended.
4. The electrical outlet used to supply power to each pedicure chair must be 110V, 60Hz, 15 Amp GFCI protected and grounded.

The installation must comply with federal, state, and local building, electrical, and safety codes, where applicable. Installation must be completed by a licensed plumber. Failure to comply with the above may void the warranty.

## DIMENSIONS

Elora 57" L x 39" W x 56" H (Trays Down)

Elora 57" L x 47" W x 56" H (Trays Up)



# IAPMO RESEARCH AND TESTING, INC.

5001 E. Philadelphia Street, Ontario, CA 91761 • Phone (909) 472-4100 • Fax (909) 472-4244 • [www.iapmort.org](http://www.iapmort.org)



## CERTIFICATE OF LISTING



IAPMO Research and Testing, Inc. is a product certification body which tests and inspects samples taken from the supplier's stock or from the market or a combination of both to verify compliance to the requirements of applicable codes and standards. This activity is coupled with periodic surveillance of the supplier's factory and warehouses as well as the assessment of the supplier's Quality Assurance System. This listing is subject to the conditions set forth in the characteristics below and is not to be construed as any recommendation, assurance or guarantee by IAPMO Research and Testing, Inc. of the product acceptance by Authorities Having Jurisdiction.

This certificate is not evidence of current listing. To verify listing status, visit the IAPMO R&T Product Listing Directory at [pld.iapmo.org](http://pld.iapmo.org)

*Issued To:*

### WHALE SPA INC.

8881 WARNER AVE. HUNTINGTON BEACH, CA 92647 , United States

*Product:*

### Pedicure Fixture

*Products are in compliance with the following code(s):*

**Uniform Plumbing Code (UPC®)  
National Plumbing Code of Canada**

*Products are in compliance with the following standard(s)*

**IAPMO IGC 281-2015a and CSA B45 Series-2002 (R2013)  
including Updates through No. 5 dated June 2009**

**File Number:** 12571

**Effective Date:** August 2020

**Void After:** August 2025

  
Chairman, Product Certification Committee

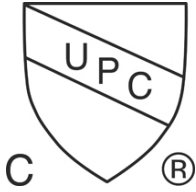


  
CEO, The IAPMO Group

This listing period is based upon the last date of the month indicated on the Effective Date and Void After Date shown above. Any change in material, manufacturing process, marking or design without having first obtained the approval of the Product Certification Committee, or any evidence of non-compliance with applicable codes and standards or of inferior workmanship, may be deemed sufficient cause for revocation of this listing. Production of or reference to this form for advertising purposes may be made only by specific written permission of IAPMO Research and Testing, Inc. Any alteration of this certificate could be grounds for revocation of the listing. This document shall be reproduced in its entirety.

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## CERTIFICATE OF LISTING



Issued To: WHALE SPA INC.

Effective Date: August 2020

File Number: 12571

Product: Pedicure Fixture

Void After: August 2025

This certificate is not evidence of current listing. To verify listing status, visit the IAPMO R&T Product Listing Directory at [pld.iapmo.org](http://pld.iapmo.org)

### Identification:

Product shall be permanently and legibly marked with manufacturer's name or trademark, and model number. Product shall also bear the cUPC® certification mark. Markings shall be applied so as to be visible after installation.

### Characteristics:

Pedicure Fixture consists of a foot tub fixture that may be equipped with components such as supply fittings, waste fittings, with or without a chair, and/or jet(s) and suction fitting(s) to circulate water. To be installed in accordance with the manufacturer's instructions and the latest edition of the Uniform Plumbing Code.

Products listed on this certificate have been tested by an IAPMO R&T recognized laboratory. This recognition has been granted based upon the laboratory's compliance to the applicable requirements of ISO/IEC 17025.

## UL PRODUCT CATEGORY

### Plumbing Accessories

[See General Information for Plumbing Accessories](#)

**WHALE SPA, INC.**

E329848

14282 BROOKHURST ST, SUITE 1  
GARDEN GROVE, CA 92843 USA

**Pedicure spas, "Apex Junior Series",** Model(s) SPA I, SPA II

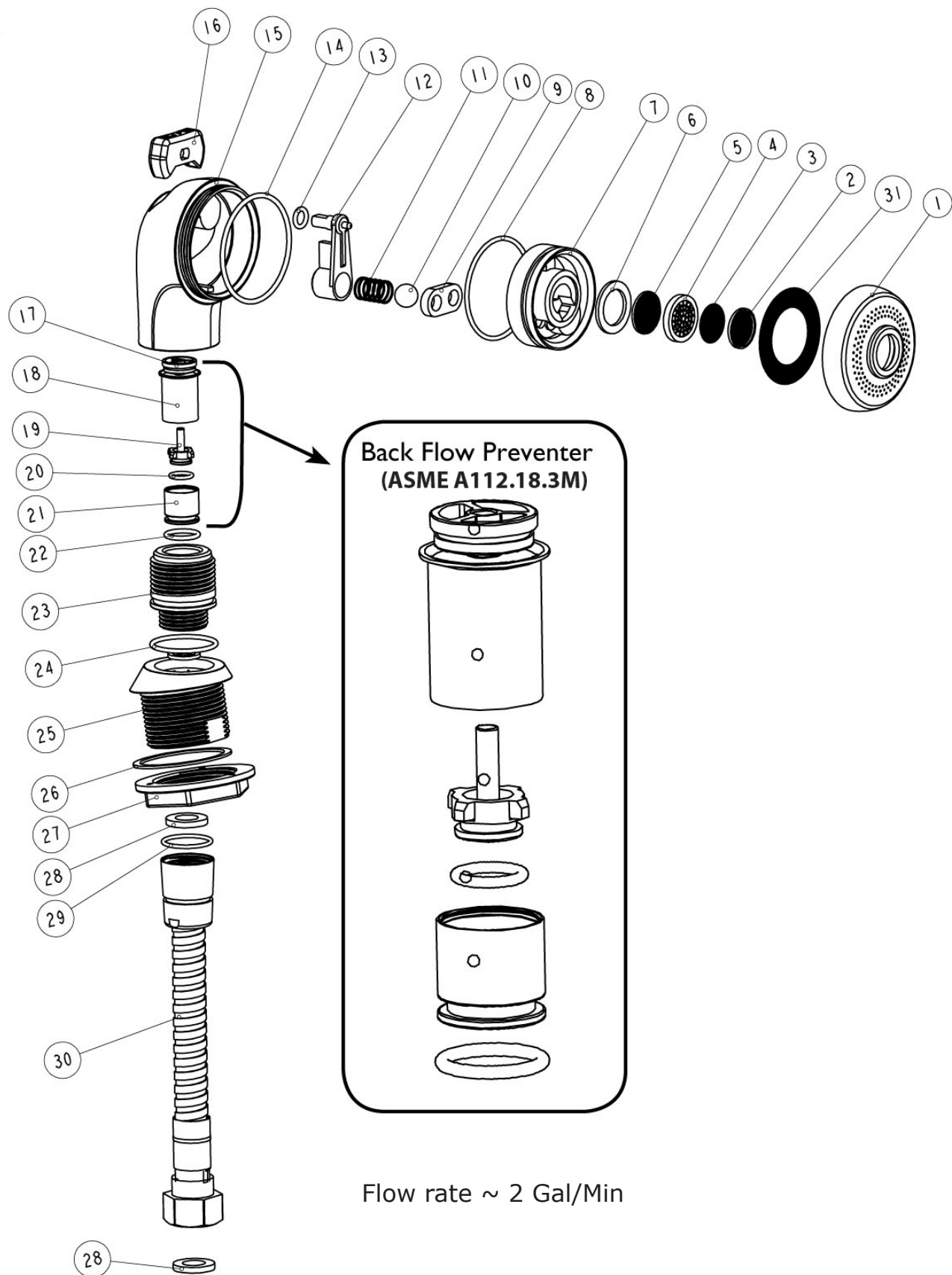
**Pedicure spas, "Apex Series",** Model(s) 55i, 60i

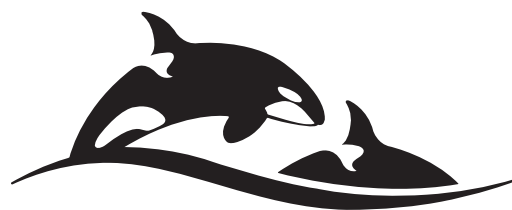
**Pedicure spas, "Whale Series",** Model(s) Allure, Deluxe #1, Era #5, Harmony #7, Serenity, Tawa, WS 400, WS 500, WS 600, WS 65i Lyptus, WS 700, WS 75i Alden, WS 800, WS 85i, WS 900

Last Updated on 2019-08-22

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