

Shipping and Returns

Our customers mean the world to us, which means your satisfaction is our top priority. If you don't absolutely love what you order from us, then we want you to send it back so that we can make it right. You can return most items to us within 30 days of delivery for a full refund.

STANDARD RETURNS

Did you order something that you were expecting to love, but when you saw it in your space, it just didn't quite fit? We've been there too! Our return policy covers returns of most products in new or "like-new" condition up to 30 days after delivery. Unless the product is damaged, customers are responsible for return shipping costs. Give us a call at 254.235.1777 or email us at info@thefindery.net and our friendly customer associates will be happy to help you return your item!

DEFECTIVE OR DAMAGED ITEMS

Bottom line is: If we've made a mistake, we'll fix it. If your product was damaged or broken during shipping just give us a ring at 254.235.1777 or email us at info@thefindery.net and we'll walk you through how to get your full refund. We will cover the cost of return shipping for damaged products.

EXCHANGES

Decided you wanted a different size or color? We'd absolutely love to help! Contact our team and we'll see if we have the item you'd like to exchange in stock, and we'll walk you through the exchange process.

We are so thankful for your friendship and business—you're the reason we love what we do, so let us show you how much you mean to us! Just ask for help and we will be happy to make sure your shopping experience is top notch.