

## **HISTORIC INTERPRETER / TOUR GUIDE**

### **Seasonal Full-Time**

Britannia Mine Museum is an award-winning education-focused tourist attraction that features the iconic Mill building, a National Historic Site. TripAdvisor is consistently 4.5 stars, and the Museum has a well-recognized brand in the Metro Vancouver and Squamish area. The Museum is located in Britannia Beach BC, just 15 minutes south of Squamish and 30-45 minutes north from Vancouver. We are a not-for-profit organization.

We currently see around 75,000 visitors a year – 40% of these in summer. Our visitors come from both local and tourism sectors, and we attract visitors of all ages. Approximately 25% of our visitors are international tourists. We offer public (i.e. not pre-booked) and booked tours, as well as value-added public programming activities and events. The Museum has just recently launched “BOOM!”, a special effects show, an immersive live-action visitor experience.

### **The Ideal Candidate**

The Britannia Mine Museum is looking for energetic, outgoing candidates who enjoy working with people and are already comfortable with public speaking and have an interest in history, geology, education, mining or environmental issues. As a Seasonal Interpreter, you play a key role in helping to ensure our visitors have a memorable visit to the Museum – we offer an engaging and educational experience, which furthers understanding about our societal relationship with natural resources, while telling the story of a community with a fascinating history.

### **Position Details**

**Dates:** April/May – August (approx. 4 months)  
**Hours:** 35-40 hours/week, including weekends and stat holidays  
**Wage:** \$16.00/hr  
**To apply:** Email resumes to our People & Culture Manager at [elok@bcmm.ca](mailto:elok@bcmm.ca)  
**Transport:** Car pooling from Squamish is currently available 7 days/week  
**Staff Housing:** This position may include HOUSING IN SQUAMISH – please indicate if interested

### **Why this is an opportunity not to miss:**

- Be part of a fun, enthusiastic and welcoming team who love to find entertaining and creative ways to tell the Britannia Mine Museum story to visitors from all over the world.
- Gain valuable public speaking, presentation, and communication skills.
- Experience first-hand how a fast-paced and popular tourism attraction and museum operates.
- Learn new and interesting historic, scientific and environmental facts which enhance your understanding of key societal issues, and makes great trivia to dazzle your friends and family with.
- Meet visitors from all over the world.
- Opportunity to live in the vibrant, growing, outdoor-adventure town of Squamish BC.
- Participate in the Vancouver Tourism Passport Challenge program, giving employees the opportunity to explore many local attractions for free.

## Job Description

Our Historic Interpreters truly are the “heart of the museum” and are responsible for delivering our public programs and tours; Seasonal Interpreters join our regular staff team in delivering outstanding service during our busy summer season. Customer service and communications skills are paramount to this role, as our interpreters are busily presenting Copper Quest tours, hosting our latest attraction, BOOM!, interacting with our visits, keeping the site tidy, and communicating with our Admissions staff to ensure smooth operations.

### Required Qualifications:

- You enjoy interacting with people of all ages.
- You have excellent communication skills, and can adjust your presentation to suit the understanding of the group (e.g. children, international visitors, etc.).
- You are a team player, dependable, adaptable, and know the importance of time management and internal communications.
- You have an interest in history, geology, education, mining or environmental issues.
- You have the interest and ability to learn and memorize a significant amount of historic and scientific content required to deliver programming.
- You are physically capable of performing all aspects of the position, including working outdoors in all weather conditions, standing/walking for majority of shift, and wearing of necessary protective equipment and uniforms.
- You are legally entitled to work in Canada; some positions are grant funded and further conditions apply.

### Key Duties and Responsibilities

- Delivery of public tours/underground experience, including some pre-booked groups.
- Act as host for BOOM!, the Museum’s newest multimedia attraction in Mill 3, including crowd control, show control operation, show introduction and visitor egress.
- Acting as on site ambassadors to greet, assist and engage visitors on site. This may include roaming interpretation, or assisting visitors in their activities on site, e.g. how to gold pan, or engaging them while they wait for their underground tour.
- Assisting with the completion of daily and weekly chores to ensure excellent site standards, and positive visitor impressions are met.
- Contributing to regular staff meetings to ensure effective communication throughout summer.
- Adherence to all safety considerations, related operating processes and policies and for tours, shows, programs, and use of on-site equipment.

### Other Important Information

- Location: The Museum is located 15 minutes south of Squamish, and 30-45 minutes from Vancouver.
- Accommodation: Staff housing for seasonal employees is available on a first-come first-served basis. Some conditions apply. Due to the popularity of the region, housing in the communities of Squamish and North Vancouver can be costly and limited; please research housing costs and availability prior to applying.
- Transportation: There is no public transportation to Britannia Mine Museum. We currently have regular car pools leaving central Squamish on a daily basis.
- Criminal Record Check: All employees must complete a Criminal Record Check, in accordance with the Museum’s Child and Vulnerable People Code of Conduct. The cost and process is covered by the Museum.
- Equipment: Employees are required to provide their own steel-toe boots or shoes, and black or dark grey work-style pants as per the Museum’s uniform requirements.

### BRITANNIA MINE MUSEUM