

# **HISTORIC INTERPRETER / TOUR GUIDE**



The Historic Interpreter / Tour Guide is at the heart and soul of Britannia Mine Museum National Historic Site. The Museum is a key visitor attraction in the Sea to Sky Corridor and we pride ourselves on giving our 75,000+ annual visitors a rewarding, enjoyable, entertaining experience. We have grown considerably since a major redevelopment in 2010 and we are looking for enthusiastic team players to help us continue to grow.

The museum has just recently launched "BOOM!" special effects show, an immersive live-action visitor experience. Be part of the excitement in bringing history to life for our visitors.

## WHAT WE OFFER:

- Gain valuable public speaking, presentation, and communication skills
- Opportunities to contribute to program content, and collaborate with a small and passionate team to tell the Britannia Mine Museum story
- Opportunities to meet visitors from all over the world
- Competitive starting wage of \$18.50 with opportunity for increase
- Tourism Industry perks including the Tourism Passport program
- A Chamber of Commerce benefits plan available at the successful completion of a three month probationary period.

### WHAT OUR EMPLOYEES ARE SAYING:

As a Historic Interpreter at Britannia Mine Museum, we get to share a unique experience with our visitors, and be part of a great team in a relaxed atmosphere.

### THE IDEAL CANDIDATE

You are an enthusiastic communications superstar with a professional, organized work ethic. You are a strategic thinker who has the ability to assimilate and present information to different audiences. You will be confident, outgoing, enjoy working with both children and adults, and be proud to be an ambassador for the Museum with an interest in history, geology, and sharing our story with the world.

You enjoy working outdoors, and have a good degree of physical fitness due to the relatively active nature of the position. You are willing and physically able to operate the electric train, historic mining drills, and other equipment required to deliver programming.

## JOB DESCRIPTION

#### **KEY RESPONSIBILITIES AND DUTIES**

- Delivery of guided public tours in our historic tunnel; this includes a short train ride as well as operating historic equipment.
- Hosting BOOM! special effects live-action show
- Delivery of school programs to students of all ages; programs explore earth science, modern mining and environmental topics.
- Delivery of occasional public programs including arts & crafts, game-style activities, artifact handling sessions, science demonstrations etc.
- Development and/or delivery of occasional outreach programs including arts & crafts, game-style activities, artifact handling sessions, science demonstrations etc.



- Being an ambassador for the Museum to our on site visitors, providing a friendly warm welcome with excellent customer service.
- Committing to learn and understand the Britannia story, as well as aspects of mining history, geology and environmental sustainability.
- Contributing to development of content for tour and programming as needed, with a continual focus on outstanding visitor experience and engagement.
- Contributing to site inspections, related tasks, and daily opening and closing routines to ensure high standards and good first impressions are met.
- Commitment to adherence to all safety considerations, related operating processes and policies and for tours, shows, programs, and use of on-site equipment.

## QUALIFICATIONS AND SKILLS

- Historic interpretation experience is preferred <u>but not necessary</u>, as training will be provided. If you are interested in public engagement and informal learning, we would really like to hear from you.
- Experience delivering tours or presentations to groups including adults, children, and international
  clientele, and/or an equivalent combination of skills and experience your energy and willingness to
  engage our guests in the history of the Britannia Mine are a great starting point on the path to giving
  great tours and providing guests with a memorable experience!
- Candidates must have transportation to Britannia Beach as no transit services are available from Squamish or Vancouver to the museum.
- Candidates must have physical capability to perform all aspects of the position, including working outdoors year-round, standing/walking for majority of shift, and wearing of necessary protective equipment and uniforms.
- Candidates must be legally entitled to work in Canada
- A successful job offer will include a requirement to complete a criminal record check. This is in accordance with the Museum's Child and Vulnerable People Code of Conduct.

#### WAGES & BENEFITS

- Competitive wages, starting at \$18.50/hr
- A Chamber of Commerce benefits plan is offered at the successful completion of a three month probationary period.
- Job Type: Full-time (37.5+ hours/week)