

BRITANNIA MINE MUSEUM

Communicable Disease Safety Plan Public Document

This document is intended to be used as the basis for the public-facing document that informs our guests about the actions the Museum takes to limit the spread of communicable diseases.

Summary of our current operational changes:

- Total in any exhibit or experience at any one time will be less than 26 people
- Masks are required for all staff and guests aged 5 and up inside public indoor areas, including the underground
- Underground tour and BOOM! Mill Experience attendance is structured around household/carload groups, each group can be no more than 5 people
- Physical barriers are in place between groups on the underground train and in the BOOM! Mill Experience seating area
- Physical barriers are in place in the retail areas
- Individual buildings have sanitizer stations, posted capacity limits, and most have dedicated entry and exit doors
- Goldpanning troughs are sectioned to enable household/carload groups to participate together
- 2m social distancing markers are placed at all gathering points
- Increased sanitization plan for touch surfaces and shared items is in place
- Increased number of hand sanitizer stations around the site
- Some exhibit interactives have been disabled
- Staff must sign a health check upon arrival
- Guests are asked not to enter if they are feeling ill

Before You Visit

- Visit our website and review our various offerings to prepare your visit
- Purchase your Admission tickets in advance
- Download our Museum Site Map in advance of your visit
- Note that our quietest times are earlier in the day on weekdays

Please do not visit the Museum if:

You are experiencing any signs of COVID-19 or other illnesses including fever, cough, sneezing, or other flu-like symptoms

You live with someone who is showing these same signs

Arriving and Admissions

- Follow the directions of any signs outside the Admissions area
- The public washrooms in the parking lot may be closed
- Museum staff will refuse admission to any person who is exhibiting obvious COVID-19 or other illness symptoms regardless of their origin (sorry allergy sufferers!) and their group will not be permitted to enter as well
- 2m social distancing between household/carload groups is mandatory and site signage indicates spacing where appropriate

The Underground Experience

- The train seating area is sanitized regularly
- There is a maximum of six household groups allowed underground in each tour
- Stay in your group while underground and follow the directions of your interpreter closely
- At the end of your tour place your hard hat in the designated bin

BOOM! Mill Experience

- Enter the Mil No.3 Welcome Area and wait in your household groups on the indicated spots on the floor (the BOOM! host may start your experience outside the Welcome Area weather permitting)
- There is a maximum of six groups allowed into the Mill at one time
- Follow the directions of your BOOM! host closely
- There will be time for photographs after the show is over as normal

Chatterbox Café and Company Store Giftshop

- Purchases can be made with cash and cards but contactless payment methods are preferred
- Obey all social distancing markers and directional arrows
- Chatterbox Café will offer limited seating both indoors and outdoors
- Giftshop capacity will be monitored to not exceed a reduced capacity

Goldpanning

- Use an open trough section on a per-household/carload basis only
- If it is busy, please limit your time panning so other groups can take their turn
- Leave the pans in the troughs as the water has been treated to safely sanitize the water using traditional swimming pool chemicals

Other Site Attractions and Exhibits

- The Beaty Lundin Visitor Centre theatre will have reduced capacity of available seats
- Our Family Play area is open for use at your own risk
- The Britannia Story exhibit in the Administration Building will have a designated Entrance and Exit
- The Machine Shop will have a designated Entrance and Exit
- Other outdoor exhibits will be open but interactives may be disabled