

ISO Dampener (ST-ISOD-01)

Instruction Manual



At Proaim, our goal is to ensure 100% Customer Satisfaction in all that we do.

We back our sales with a 1 year warranty from the date of purchase and work hard to resolve any problems in the unlikely event one should arise.

With our commitment to continuous improvement and your Feedback, building on our reputation of providing affordable, quality products is PRIORITY #1.

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Welcome To Proaim!

Dear Client,

On behalf of all the people that work so hard to provide you with the most up-to-date, flexible and cost-efficient production gear, we would like to welcome you into the Proaim family.

By purchasing your ISO Dampener, you have just joined a host of designers, engineers, machinists, assembly, customer service and office staff that take great pride in all that they do. Our mantra of continuous improvement has been the guiding principle of how we conduct our business since day one.

Once you have the opportunity to experience your new ISO Dampener, we hope you will agree that we craft quality products at a competitive price. Products designed to meet and exceed the standards of today's real production world.

Standards set by our valued clients and standards we strive to maintain.

With Best Wishes, Proaim Team

Introduction

Proaim ISO Dampener is precisely designed to add horizontal smoothness for your remote heads and stabilized heads when shooting from moving platforms on rough terrain or paved roads. Proaim Dampener can be combined with Mitchell Mount Cranes and Shock Absorber Arms. It increases the efficiency of gimbal heads by reducing rotational stress and smoothening out pan errors by isolating high frequency vibrations between the mount & head and delivers perfect results. A finely balanced system of hydraulic dampers accommodates hammering payloads up to 90kg/198lb and gives you stable shooting platform.

What's In The Box

Please inspect the contents of your shipped package to ensure you have received everything that is listed below.

- ISO Dampener
- Castle Nut Wrench





ATTENTION: PLEASE READ THIS BEFORE USING TO PREVENT SERIOUS DAMAGE TO THE GEAR!

DO NOT FORGET TO SECURE THE EQUIPMENT

The Dampener must be carefully locked while setting-up with any equipment.

NEVER LEAVE THE FASTENERS LOOSE

Always tighten the locking knobs properly for giving security to camera setup.

BE HIGHLY VIGILANT OF FRICTION ADJUSTMENT

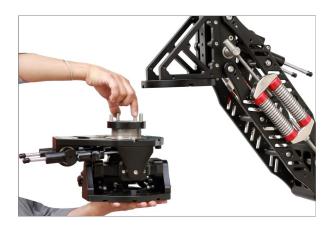
When you are adjusting either Roll Axis / Pan Axis, make sure that the Friction adjustment of both dampers must be same.

FOLLOWING THESE GUIDELINES WILL PROVIDE BETTER SHOTS AND TROUBLE-FREE OPERATION.

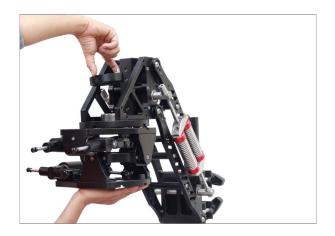
SHOULD YOU NEED ADDITIONAL INFORMATION, TECHNICAL ASSISTANCE IS AVAILABLE 'ONLINE' BY CONTACTING YOUR SALES REPRESENTATIVE.

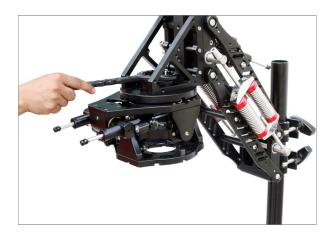
Assembling

 Firstly, remove Castle Ring from ISO Dampener.

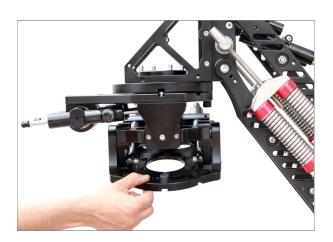


 Attach ISO Dampener with Vibration Isolator Plate (Not Included) and tighten Castle Ring from top with the help of Castle Nut Wrench.



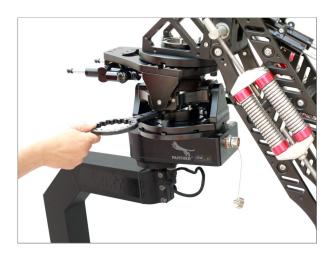


NOTE: The ISO Dampener is flexible enough so you can easily tilt it up & down on any side.



 Now connect any Remote Head (Not Included) with ISO Dampener and tighten Castle Ring with the help of Castle Nut Wrench.





YOUR PROAIM ISO DAMPENER ALL DRESSED UP AND READY TO GO!



(SHOWN WITH OPTIONAL ACCESSORIES)

WARRANTY

We offer a one year warranty for our products from the date of purchase.

We will repair or replace your product, free of charge, in the event of a defect in materials or craftsmanship obtained during normal use or handling based on the user manual. Please note that we will not cover any shipping costs for returning the product to us. If any VAT or import duties are applied to the return, we will also charge these costs to the customer.

The warranty does not include, by the way of example, damage caused by products that we do not supply or from mishandling in transit, accident, misuse, neglect, lack of care of the product, or service by anyone other than our company.

We are not liable for incidental or consequential damages resulting from the use of the unit or occurring due to any breach of this warranty.

Replacement parts of the product will be provided at nominal cost (covering the cost price of the replacement parts only) to the customers after the Warranty Period has expired. We will cover

the complete cost of sending replacement parts within the warranty period. After that, Nominal cost of the product & Actual shipping cost will be charged.

Do not send the unit to us without first getting a response and getting the approval to send back the item.

In case of any kind of dissatisfaction, we urge you to Contact us immediately and we shall do our Best to help you out. For any other assistance you can reach us via email.

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