

## *Frequently Asked Questions about E-Power*

**1. What is the maximum time allowed on the product?**

It is advisable to use the product a maximum of 8 hours daily. It is necessary to begin with 30 minutes in the low mode (L) of intensity. From then on, you can slowly increase the time and the intensity. After that there is no strict form use.

**2. How much electricity does this product consume?**

It requires a very low consumption of electricity, which is economic.

**3. Does it provoke side effects?**

With the correct use (as it appears in the E-Power Manual) it does not provoke any known negative side effects.

**4. If the users practice Chi Gong, will the use of this product affect them or not?**

The Chi Gong and this product use the same theory. The use of this product can help you have more Chi energy.

**5. How many times a day can I use this product? And does frequent use have side effects?**

There is no strict norm of use. As a matter of fact, if you use it every 1 or 2 hours (up to an 8-hour maximum) you will get better results.

**6. Can you use it in a leaning over position?**

You can use this product in different positions.

**7. If different users do the same test with a lamp to verify the energy, why do some lamps turn on and others do not?**

Different people have different health status. For healthier people, the lamp will be more brilliant (it means that the cell membrane in their bodies have more energy).

**8. Why do people who suffer from high blood pressure get dizzy when they use this product?**

Not all people who suffer from high blood pressure get dizzy. It varies from person to person. This is a recovery process; consistent use of E-Power is recommended for full benefits. Of course, you should always check with your doctor before starting any new health regimen.

**9. Why don't I feel any stimulation when I use this product?**

This product does not directly expel the electricity into the human body. It offers a resonance of 70,000 times per second, which is very suitable for the human body. This is why users do not feel stimulation (sometimes, if a person has good capillary function, they will feel a little stimulation in their fingers).

**10. What type of reaction will my body have if I use this product?**

There are no known negative side effects from using E-Power. Your body should feel relaxed and comfortable during use and after completing your E-Power sessions.

**11. Why could the use of this product stop a hemorrhage?**

Because the use of this product improves the function of homeostasis.

**12. Compared to other similar products on the market: why is this product different?**

There are no other products on the market that expel (at the same time) the negative electricity of high intensity and the electrical wave of high frequency.

**13. From what age can people use this product?**

From 1-year of age to the elderly, people will receive very good results.

**14. How can you keep the belt in a good condition? Is it always necessary to change it for a new one?**

It is necessary to keep the belt in a dry environment and it is advisable to change the belt every year.

**15. What is the life of this product?**

Normally this product has a life of more than 5 years (it has 1 year warranty of free repair).

**16. Where do I use the product? Will I be able to receive better results in any one place than another? And if I use it in a metallic chair or in a bed of springs what would happen?**

To receive a better result, it is necessary to use this product in an outlying environment. DO NOT use this product while sitting in a metallic chair, or while on a bed of springs.

**17. When 2 people use the unit at the same time and they touch each other, will they get shocked?**

No. (but if they touch someone else, the third person might get shocked.)

**18. When I am using the product and touch another person, why do I feel an electric shock?**

It is because the negative potential concentrates on a very small surface of the skin. If the connecting surface is large, you will not feel any shocks (for example: when you shake another person's hand).

**19. What theory do these products work on?**

The theory of negative potential.

**20. Is this product safe?**

100% safe.

**21. Is it possible that a short circuit may occur?**

If the cables are not broken, it is 100% secure. However, if you have any questions regarding use, you may contact our Customer Service Department.

**22. If I have contact with water during the usage of the product, would I be in danger?**

No, absolutely not (but for the safety of the unit, do not drink water or use water near it).

**23. Can I use this product before or after eating? Can I use it while I'm eating?**

You can use this product before and after eating, but we don't recommend using the product when you're eating because your silverware may cause a small discharge.

**24. At the time of thunder or lighting, what should I do?**

Theoretically it will not affect anything; but normally we recommend disconnecting electrical devices until the thunder or lighting has passed.

**25. How long it will take for the body to feel the benefits?**

It varies from person to person. Usually within a month after the first use, the body will receive benefits, but some people may take as long as 6 to 7 weeks.

**26. Can cancer patients use this product?**

There are 2 different opinions. To avoid complications we suggest you consult your doctor.

**27. How long has electrotherapy been in use?**

In the 18th century, Benjamin Franklin started to use electrotherapy in Europe where it was very popular; but at that time there were no theories supporting it. Through modern technology, scientists today have verified the benefit of electrotherapy and have brought it to the rest of the world. Today in Japan, Korea, Europe, the United States, China, Taiwan, Hong Kong and other countries, electrotherapy with its negative charge is currently in use in many hospitals and homes to prevent diseases and improve health.

**28. If I'm taking medication, can I use the product?**

Yes.

**29. Can I use electric appliances while I'm using this product?**

It is not recommended. In fact, the use of this product while using any other electric appliance may damage it. Example: (computers, telephones, etc.)

**30. How long has this product been on the market?**

It was introduced in Japan about 20 years ago.

# E-power



For more information, please contact us:

 ZenKinetix

(561) 288-0053

[info@zenkinetix.com](mailto:info@zenkinetix.com)