

PRESS KIT 2024





Michael's, the top women's luxury consignment store in NYC, is a hub of designer apparel and luxury goods. From Chanel and Hermes to Prada and Louis Vuitton, Michael's is the go-to shop for Manhattan's most fashion-conscious women. We carry only high-end, authenticated luxury apparel and accessories, including designer clothing, fine and costume jewelry, handbags, belts, shoes, and sunglasses consigned from consignors around the world. A selection of Michael's mintcondition designer merchandise is also available online at michaelsconsignment.com.

#### **SHOP. CONSIGN. REPEAT**



# ABOUT US

## A NEW YORK FASHION INSTITUTION & FAMILY LEGACY.

Michael's Luxury Consignment is a third-generation business that has been carefully nurtured for 70 years by the same committed family. The store has been regarded as an extension of our family, receiving the same level of care in its reputation, financial well-being, and achievements as one of our own. Additionally, we are fortunate to have a dedicated staff, with some members having been part of our team for more than 30 years

Michael Kosof, the founder, was a visionary in recognizing the importance of sustainability early on. The business was founded out of a passion for fashion and a mission to make it accessible to everyone. The success of Michael's hinges on the team's ability to adapt the business and its messaging as society and the industry evolve. We can swiftly adjust our direction to meet the changing needs of our customers and consignors. In the consignment business, there's no need to predict future trends.



Our dedication to excellence and traditional customer service has fostered a welcoming environment for both our team, customers, and consignors. Even our online customers feel empowered to shape their fashion journey with us. We will continue doing what we do best which is delivering exceptional service and product at a fraction of the retail price.

All the best,

Tanara Fluhr-Gates





#### AUTHENTICITY GUARANTEED

For 70 years, we've specialized in selling only authentic luxury apparel and accessories. As a family owned and operated business since 1954, our experience in the luxury apparel industry is unparalleled making us experts in authenticating luxury merchandise. Every item that comes into our store is handpicked and thoroughly inspected to ensure its authenticity. We stand behind each and every piece of merchandise that makes it online and into our brick and mortar store. The sale of counterfeit merchandise is a federal crime and carries with it severe penalties. At Michael's, our business is built on its outstanding reputation of integrity and honesty. We will never knowingly sell any counterfeit merchandise.

#### OUR DESIGNERS

For many years, we've been offering a range of designers for a very diverse clientele. In addition to luxury brands, we always have a wide selection of emerging contemporary designers that enhance our selection and keep our customers coming back.





## OUR HISTORY



1902

1934

1954

1986

2006

2018

2024

70 years ago, Michael's set out to help every woman look like a million without spending a million. As the third generation of a resale minded family, Michael already had the consignment concept down. After securing a Madison Avenue address, where we are still located today, Michael's vision of outfitting all women in the very best came to light. Today, Michael's continues to help New York's style elite by providing luxury curated and hand picked clothing and accessories at a fraction of the retail price, while giving consignors the opportunity to monetize luxury items they no longer use – all through a personal and hands-on approach.

Simon Kosofsky opens "Cast Off Clothing and Furs" on the Lower East Side Manhattan.

Ritz Thrift Shop was opened on 57th Street. Carrying fine furs for the most discerning woman, Aaron Kaye (Kosof) coined the now famous quote ... "Every woman can look like a million without spending a million"

Michael's Luxury Consignment is opened on Madison Avenue at 79th Street. Aaron's son Michael Kosof was quoted saying: "I, Michael, need more Chanel, Hermes, Prada, Louis Vuitton and other treasures. My clients value these exquisite things and so do I."

Michael's daughter Laura joins the family business, expands to a second floor and propels consignment to new heights.

Laura's daughter, Tammy, joins the business, adds a newly designed website, creates all things digital and brings Michael's to the global world.

After almost 65 years on the second-floor space, Michael's moves to a beautiful ground-floor space at 1125 Madison Avenue at 84th street.

Michael's celebrates its 70th birthday solidifying its place as the leader in luxury consignment and opens a second location in Katonah, NY.

Michael's has always had one eye on the future while drawing inspiration from our past. We cherish traditional customer service and understand the significance of cultivating strong connections with our customers and consignors. Even as we focus on expansion, preserving our personal touch is paramount. It has been the key to our success over 70 years and will always be a core value we uphold. -Tamara Gates



## THE ARCIHIVES

#### Notes from Michael and newspaper advertising.





## MEET THE TEAM



#### Tamara Gates, Co-owner and CEO

Tammy Gates is the CEO and Co-owner of Michael's Luxury Consignment. She is the third generation to join Michael's and the fifth to join the family consignment dynasty businesses in NYC. The first of them was started by her great-great grandfather on the lower east side of manhattan in the late 1800's. Needless to say, consignment is in her blood.

Tammy, armed with a background in PR and marketing, joined the family business in 2006. In 2018, she took over and focused on expanding the business to street level and the digital world with a larger ecommerce and social media presence. Tammy values customer service, ethics, loyalty, and keeping her word, as emphasized by her mother and grandfather in building the business. She is also forward-thinking, recognizing the need to evolve with the changing economic and social environment. Tammy looks forward to exploring opportunities in sustainability and shared circular economic opportunities.



#### The Management Team

**Damona** has extensive fashion industry experience, and is the Sales Floor Manager/Visual Merchandiser/Stand-in Buyer at Michael's, overseeing all sales floor activities.

**Yani** has been part of the team since 2006, is the Store Supervisor handling various tasks with ease, from assisting customers to fixing racks. Reliable and calm, she is a valued leader within the team.

**Rosie** joined Michael's as a college student and rose to Chief Consignment Manager. She is known for being organized, hardworking, reliable, honest, and trustworthy. Rosie is a dedicated and valuable member of the Michael's team.



#### Andrea Fellman, Ecommerce Marketing Director

Andrea joined the Micheals' team last September. She comes to us with over 15 years of experience in digital marketing and publishing. Andrea has been integral in revamping and upgrading our digital marketing campaigns, ecommerce strategies, and online and social media experiences. She is a visionary and analytical; the perfect blend of clever and creative.



## NO FAST FASHION HERE NO FAST FASHION HERE NO FAST FASHION HERE NO FAST FASHION HER

REASONS TO CONSIGN

## **Reduce Waste**

Consignment and resale extend the lifecycle of clothing and accessories, WORTH REPEATING OUTFITS WORTH REPEATING OUTFITS WORTH REPEATING OUTFITS WORTH REP reducing the amount of fashion waste

## **Unique Style**

Shopping for consigned or pre-owned fashion allows you to discover unique and one-of-a-kind pieces that may not be available in mainstream stores.

## Quality

Trends come and go, but quality always stays. Opting for high-end designer fashion is an investment in both style and longevity.

## **Cost Effective**

You can score high-end designer pieces at a fraction of their original cost, enabling you to maintain a stylish wardrobe without breaking the bank.

### Sustainable

Wearing consigned or pre-owned fashion is a statement of your commitment to sustainability and responsible consumption.

# SUSTAINABILITY WITH STYLE SUSTAINABILITY WITH STYLE SUSTAINABILITY WITH STYLE SUSTAIN/

## HOW IT WORKS

#### **IT'S SIMPLE**

Consignors can visit us in the city, ship their items to us or if they live in the local NY area we can schedule a pick up. For specific inquiries it is best to contact us.

#### AUTHENTICITY ENSURED

Every item that comes into our store is handpicked and thoroughly inspected to ensure its authenticity. We stand behind each and every piece of merchandise that makes it online and into our brick and mortar store.

#### WHAT WE ACCEPT

Michael's offers high-quality, luxury bags, accessories, shoes, watches, jewelry, and clothes. Guidelines for consignment items, popular labels, accepted brands list, and tips to how to maximize the resale value are provided on our website.

#### PAYMENT

The majority of items sell within four weeks of arrival. Once an item sells the consignor is paid the following month or has the option to use their earnings +10% as store credit to shop with us.

#### **EXCEPTIONAL CUSTOMER SERVICES**

We add a personalized touch and take pride in our high standards and reputation.





### CIRCULAR ECONOMY

In the fight against waste and the preservation of our natural resources, the circular economy has emerged as a real hero. Its approach is straightforward: rather than discarding products and materials, give them a new lease of life by reusing, refurbishing, regenerating, recycling, or reselling! This stands in stark contrast to the old "take, make, dispose" way of doing things.

Shopping for luxury consignment and designer pieces is not only fashionable and more affordable, but it's also a sustainable practice that promotes the principles of the circular economy and encourages the extension of product lifespans.

Our team at Michael's Consignment is committed to fulfilling our role by serving those who are interested in making more informed, eco-friendly fashion choices.



- Reduces Waste
- Extends product lifespans
- Lowers carbon footprints
- Support circular business models
- Supports sustainable fashion practices

## IN THE PRESS

## Ehe New York Eimes



"Consumers benefit from consignment shops in two ways. People with clothes to discard earn back some of the original investment, while budget-conscious shoppers gain access to designer clothing at low cost... On a recent visit to Michael's, the racks included clothing with Chanel and Armani names at less than half their retail cost."

"...at Michael's, a women's consignment shop on Manhattan's Upper East Side ...a trim bouclé Chanel suit or an eyepopping Pucci caftan can each fetch hundreds of dollars at the neighborhood resale store, where that Yves Saint Laurent Mombasa bag you coveted a few years back can be nabbed for a quarter of its original price..."

"(At Michael's) Designer handbags from recent seasons abound, some, like a feather-and-calfskin clutch from Bottega Veneta still with their tags." - The New Yorker



ZAGAT

THE NEW YORKER

"...Michael's is your best bet for spectacular secondhand duds. Since 1954, the consignment shop has outfitted fashionforward New Yorkers on a budget." - The New York Post

"STILL THE Upper East Side's best resource for gently used Chanel, Hermes, etc." confide consignment acolytes about this vet (est. 1954), whose "helpful staff" supplies ladies with "designer merch at a discount"

















## WHAT PEOPLE ARE SAYING

#### 99

I have been going to Michael's for more than 20 yrs. and they are like family to me. People have been working there since I started going, that should tell you something. They love being there and helping people look good. I have never had a bad experience.

Afsaneh L

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**99** 

Shopping here is like shopping on Rodeo Drive. The prices of their designer clothes can't be beat. All items are in excellent condition and curated by type. I've gotten Chanel, St.John and Hermes designers at half of what I would have paid.

Susan F

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#### **99**

This is a luxury consignment shop with the best selection and terrific staff. I have both bought and sold here for several years. The selection is awesome and the staff is so knowledgeable and they will even help you style an outfit.

Hope L

#### **99**

As a consignor, Michael's has priced my items fairly, and always been punctual mailing checks every month. They are selective about what they will accept, but you are assured pieces that are almost like new when you shop.

Elizabeth C

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#### 99

What an AMAZING online shopping experience. I have purchased from Michael's before, and will continue doing so in the future. Their website is beautifully done and they have a fantastic variety of merchandise.

Ellinke R

#### 99

I can't say enough wonderful things about Michael's, from the designer pieces to the staff that make you feel like you're shopping with your best girlfriends. I have shopped here on a few occasions and always make it a point to stop in when I'm in NYC.

Elizabeth N

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## CONTACT US

## contact info

Phone number: 212–737–7273 Flagship store: 1125 Madison Ave. New York, NY 10028 Email address: online@michaelsconsignment.com Website: michaelsconsignment.com

## social media

Instagram: @michaelsconsign Facebook: michaelsconsignment Pinterest: michaelsconsign #shopconsignrepeat



