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February 7, 2020

## **CORRECTIVE ACTION ADVISORY**

Ref: NIJ Safety Notice #01-2020

***Subject: Hesco Model 3610 Corrective Action Advisory No. 03***

Dear Valued Customer:

Hesco Armor, Inc. (“Hesco Armor”) is continuing to prioritize corrective action planning in response to the National Institute of Justice Safety Notice #01-2020. The raw materials required to manufacture the Model 3810 plates that will replace the Model 3610 plates have been ordered. Users are reminded that this corrective action only applies to the Model 3610 plates that are under an active warranty and all terms and conditions contained in the applicable warranty plan will be followed, including terms governing returns and determination of replacement. Following delivery of the raw materials, Hesco will announce its corrective action schedule.

Hesco Armor and its third-party consultant are subjecting the Model 3810 to extensive additional testing to ensure that the plate meets or exceeds ballistic resistance as specified under the NIJ Standard-0101.06 Level III and Special Threat testing requirements. End users and distributors are encouraged to register at [www.hesco.com/3610](http://www.hesco.com/3610) to receive updates on the implementation of the corrective action directly from Hesco Armor.

Safety is Hesco Armor’s highest priority. End users are reminded and encouraged to continue wearing their body armor until it is replaced.

Thank you for your continued patience and cooperation.

Sincerely,

HESCO ARMOR, INC.