



Hesco Armor
2210 Port Industrial Road
Aberdeen, WA 98520
United States

Tel: +1 360-637-6867
Fax: +1 360-532-0340
Email: support@hesco.com
Website: hesco.com



March 6, 2020

CORRECTIVE ACTION ADVISORY

Ref: NIJ Safety Notice #01-2020

Subject: *Hesco Model 3610 Corrective Action Advisory No. 04*

Dear Valued Customer:

Hesco Armor, Inc. ("Hesco Armor") is continuing to prioritize the corrective action for the Model 3610 in response to the National Institute of Justice Safety Notice #01-2020. Materials and components for the construction of the Model 3810 plates to replace the Model 3610 plates under active warranty have begun to arrive at Hesco Armor's factory. If Hesco Armor's third-party suppliers are able to maintain promised delivery schedules, then construction of the various sizes and shapes of the Model 3810 is targeted to be completed by the following dates:

3810-SH-MC-L: March 27, 2020
3810-SH-MC-L: April 10, 2020
3810-SA-MC-S: June 19, 2020
3810-SA-MC-XL: June 19, 2020
3810-SH-MC-S: June 26, 2020
3810-FC-MC-S: June 26, 2020
3810-SA-MC-XS: June 26, 2020
3810-SA-MC-M: July 17, 2020
3810-SA-MC-L: August 14, 2020

Distributors and end users are advised that the dates listed in this corrective action advisory may be impacted by raw material availability, supply-chain, or production issues. Any changes will be communicated through subsequent corrective action advisories.

Hesco Armor intends to ship the Model 3810 plates to distributors as they are produced. The actual shipment of plates will be coordinated directly with distributors. Older Model 3610 plates under active warranty will receive priority replacement.

Hesco Armor will coordinate shipping efforts with distributors to determine the most efficient way to deliver replacement plates and to return the plates under warranty and subject to the corrective action. End users are requested to coordinate with the distributor from where the plates were purchased. If you are a distributor, please coordinate with your Regional Hesco Sales Representative. In the event you are unable to contact either your distributor or Regional Hesco Sales Representative, please send an email to 3610@hesco.com for corrective action directions.

Safety is Hesco Armor's highest priority. End users are reminded and encouraged to continue wearing their body armor until it is replaced.

Thank you for your continued patience and cooperation.

Sincerely,
Hesco Armor, Inc.

HESCO ARMOR, INC.