

Ever wonder what it's like to work for a fast-growing accessories brand? Well, NOW is your chance! Sh*t That I Knit is a knitwear company based in Allston, MA. After a record year, we're looking for someone to help our team on a part-time basis with operations and customer service.

What you'll do:

- Order Fulfillment - Shipping out orders is (obviously) critical to the success of our business. We're looking for someone to dive in, learn our process, and get sh*t out the door.
- Customer Service - We want our customers to have the best experience possible, so we'd be looking for you to respond promptly and professionally to customer inquiries using our Customer Service software.

What you'll get:

- Direct responsibilities in areas critical to our business - none of this going to get coffee bologna. You'll get hands-on experience in keeping a growing brand running on a day-to-day basis
- Learn the ins and outs of working for a fast-paced fashion start-up.

Applicant must-haves:

- Type-A, thorough personality - Attention to detail is key!
- Excellent writing skills - Our customers deserve correct spelling and formatting
- Friendly, upbeat personality - Isn't it just better to be nice?
- Willingness to wear lots of "hats" (sorry for the cheap pun) - We are a small team and everyone helps with everything!
- Flexible schedule - We're looking for applicants who are available 16 hours a week

Applicant nice-to-haves:

- Experience in retail and/or customer service
- Familiarity with Zendesk and/or Shopify

Details you'll want to know about:

- This is a part-time, paid position. Schedule will be decided based on availability

Interested?! Please email your cover letter + resume to wazzup@shitthatiknit.com with subject line: I Want to Work for STIK!