

RENPHO

Model:RF-BM066

Massage Cushion



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Thank you for your purchase of Renpho Massage Cushion. The massager offers a powerful massage. While enjoying muscle and body relief, you should use it with care and safety in mind. To ensure safety and avoid any property damage, please read this manual carefully and use as indicated. Non-compliance may cause serious injuries or death and/or severe property damage.

Important Safety Instructions

• **DANGER – TO REDUCE THE RISK OF ELECTRIC SHOCK:**

- Always unplug this appliance from the electrical outlet immediately after using and before cleaning.
- **DO NOT** reach for an appliance that has fallen into water. Unplug it immediately.
- Never use pins or other metallic fasteners with this appliance.

WARNING – TO REDUCE THE RISK OF BURNS, ELECTRIC SHOCK, FIRE OR INJURY TO PERSONS:

- An appliance should **NEVER** be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts or attachments.
- **NOT** for use by children.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. **DO NOT** use attachments not recommended by Renpho, specifically, any attachments not provided with the unit.
- **NEVER** operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water.
- Use heated surfaces carefully. May cause serious burns. **DO NOT** use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
- Keep the cord away from heated surfaces.
- **NEVER** drop or insert any object into any opening.

- DO NOT use this massager in close proximity to loose clothing, jewelry, or long hair.
- DO NOT operate where aerosol (spray) products are being used or where oxygen is being administered.
- DO NOT operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- DO NOT carry this appliance by supply cord or use cord as a handle.
- To disconnect, turn all controls to the “off” position, then remove plug from outlet.
- This appliance is designed for personal, non-professional use only.
- DO NOT use outdoors.
- NEVER operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.

SAVE THESE INSTRUCTIONS
CAUTION—PLEASE READ ALL INSTRUCTIONS
CAREFULLY BEFORE OPERATING.

- This product is not intended for medical use. It is intended only to provide a luxurious massage.
- Consult your doctor prior to using this product, if
 - You are pregnant
 - You have a pacemaker
 - You have any concerns regarding your health
- NOT recommended for use by Diabetics.
- NEVER leave the appliance unattended, especially if children are present.
- DO NOT use this product for more than 15 minutes at a time.
- Extensive use could lead to the product’s excessive heating and shorter life. Should this occur, discontinue use and allow the unit to cool before operating.
- NEVER use this product directly on swollen or inflamed areas or skin eruptions.

FCC Statement

This device complies with ICES-003 Rules and US Electronic Code of Federal Regulations 47 CFR FCC Part 15; Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Statement NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help with the supplied fastener. **DO NOT** hang the unit by the power cord.

About the Renpho Massage Cushion

1. What's in the box

Renpho Massage Cushion x 1

Adaptor x 1

User Manual x 1

2. Product Introduction





3 Using the Renpho Massage Cushion

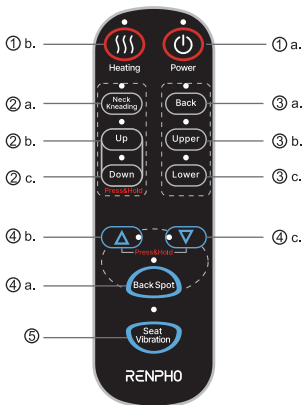
3.1 Important tips before use

- It is not recommended to use this Massage Cushion in a car's driver seat.
- It is not recommended to lay this Massage Cushion completely flat.

3.2 Preparation

- Place the massager on a recliner, sofa seat or office chair, fasten the straps and secure the massager to the chair.
- When the adapter is plugged in and the power is on, the power button on the remote control will flash red. The back massage nodes will move and return to the default position. Once the massage node position has reset, the red light will stop flashing and enter standby mode. You can press the power button now to turn the massager on or you can just press the power button and use all functions after powered on without waiting for the reset process to be complete.

3.3 Operation Instructions



1. Press the “Power” Button to turn on the massager; the indicator light will turn red to show that the massager is on. The Neck Kneading and Full Back Massage functions are on by default. Seat Vibration function and the Heating function of neck and back are off. The indicators on the remote will remain in the “on” status accordingly.
2. Activate the functions you need.

① Power

a. “Power” button: Press to turn the massager on (indicator light will turn on). Press again to turn off (flashing indicator light will mean that the massager nodes are resetting after you clicked the power button; it will be off after reset is complete). During the reset process, there is no need to wait until the reset is complete to turn the massager on. You can press this button to turn it on immediately.

① Heating

b. Heating” button: Press to activate the heating function of the neck

massage and the back massage (indicator light will turn on); press again to turn it off (indicator light will turn off).

② Neck Massage

a. “Neck kneading” button: Press this button to have the neck massage nodes massage in default direction (indicator light will turn on). Press this button again to have the neck massage nodes massage in reverse direction (indicator light will flicker). Press this button the third time to turn the neck massage nodes off (indicator light will turn off).

b. “Up/Down” button: Press and hold this button to have the neck massage nodes move up/down (indicator light will turn on). The massage nodes will move upward/downward to the highest/lowest point, and then stop (indicator light will flicker). Release the button to have the neck massage nodes stop moving and start massaging at the specified point (indicator light will turn off). Regardless of whether the neck massager is on or off, the position of the neck massage nodes can be adjusted.

③ Back Massage

a. “Full Back” button: Press this button to have the back massage nodes move up and down along the entire back area (indicator light will turn on). Press again to stop the back massage (indicator light will turn off).

b. “Upper” button: Press this button to have the back massage nodes move up and down the upper back (indicator light will turn on). Press again to turn off (indicator light will turn off).

c. “Lower” button: Press this button to have the back massage nodes move up and down the lower back (indicator light will turn on). Press again to turn off (indicator light will turn off).

The back massage nodes will stop once the reset is complete. During the reset process, the back massage could be powered on by pressing any back massage button.

④ Back Position Massage and Back Area Massage

Back Spot Massage

a. “Back Spot” button: Press this button to activate spot massage mode (the massage nodes will move up and down on the specified spot; indicator light will turn on). Press it again to exit the back spot massage mode (indicator light will turn off). The mode will get back to full back massage.

The back massage nodes will stop once resetting is complete.

During the reset process, the back massage could be powered on by pressing any back massage button.

Back Area Massage

b. “△” button: When the spot massage mode is on, press and hold this button to have the back massage nodes move up. When this button is released, the massage nodes will massage the specified area. When the massage nodes reach the highest point, this button will flicker to indicate that the highest point has been reached. This button will work only when the spot massage mode is on.

c. “▽” button: When the spot massage mode is on, press and hold this button to have the back massage nodes move down. When this button is released, the massage nodes will massage the specified area. When the massage nodes reach the lowest point, this button will flicker to indicate that the lowest point has been reached. This button will work only when the spot massage mode is on.

⑤ Seat Vibration

“Seat Vibration” button: Press this button to activate the seat vibration function. Press once for the low-level vibration mode (indicator light will flash slowly). Press twice for the medium-level vibration mode (indicator light will flicker rapidly). Press three times for the high-vibration mode (indicator light will stay on). Press it again to turn off this function (indicator light will turn off).

Product Care and Maintenance

- Place the massage cushion in a safe, cool, and dry place when not in use.
- Always unplug the massager cushion prior to cleaning.
- After use, wipe the massager cushion with a soft, damp cloth using non-abrasive cleaners. If necessary, clean with a sterilizer.
- DO NOT submerge the massager in water or any other liquid.
- Keep away from all solvents and harsh detergents.
- DO NOT attempt to repair this massager. There are no user-serviceable parts.

Troubleshooting

PROBLEM	CAUSE	SOLUTION
Massager doesn't turn on	Disconnected power or loose adapter connection causing poor contact.	Reconnect the adapter and re-plug to the power source.
	Power is off.	Press the Power On/Off button to turn on the massager.
Massager shuts off automatically	Massager shuts-off after 15 minutes.	Press the Power On/Off button to turn on the massager for another 15 minutes.
	The product is overloaded, activating overload protection.	Restart the massager after alleviating the load.
	The motor auto shuts-off due to the device being on too long, activating overheating protection.	Use the massager after the motor cools off (approximately 30 minutes).

PROBLEM	CAUSE	SOLUTION
The height is not ideal	Neck massage nodes have not been adjusted to a proper height.	Adjust the height of the neck massage nodes following according to the "Operation Guide".
Pain is felt during the use.	Direct skin contact with the product directly.	Avoid direct contact with the skin. Do not lean on the massager too closely.
Heating function does not work.	1.Heating function hasn't been activated. 2.The heat function is manufactured according to International safety standards, which limits how fast the product can heat up. It needs a few minutes to warm up after activating heating function.	1.Press the Heating button to activate this function (indicator light will turn on) 2. Please wait 2-3 minutes after activating this function.
Unsatisfied experience of using this product in the car.	This product is not designed for car seat.	Don't use it in the car.
If you encounter any other problems, contact: support@renpho.com		

Specifications

Product Name: Renpho Massage Cushion

Input: 12V  5A

Rated Power: 60W

Dimension (Folded): 30.7in (L) x 16.9in (W) x 7.5in (H)
78.0cm (L) x 43.0cm (W) x 19.0cm (H)

Net Weight: 11.24 lbs (5.1 Kg)

Default Timer: 15 Minutes

Warranty

Warranty (1-Year-Limited)

The manufacturer's warranty is void under the following circumstances but not limited to:

- Improper or inadequate maintenance or modification.
- Accident, misuse, abuse, contamination, or other external causes.
- The use of unspecified adapter and accessories.
- Loss or damage in transit.
- Damages that occurs as a result of one's failure to follow the instructions.
- This warranty does not apply to expendable or consumable parts and does not extend to any product from which the serial number has been removed.

Customer Service

We have an award-winning warranty, exchange, and customer service team that guarantees hassle-free solutions to any issue you might have within 24 hours.



TEL: +1(844)417-0149 (US ONLY)

Monday-Friday 9:00AM-4:30PM



Email: support@renpho.com



Web: www.renpho.com

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