

Feel hey



HEY Bracelet Manual

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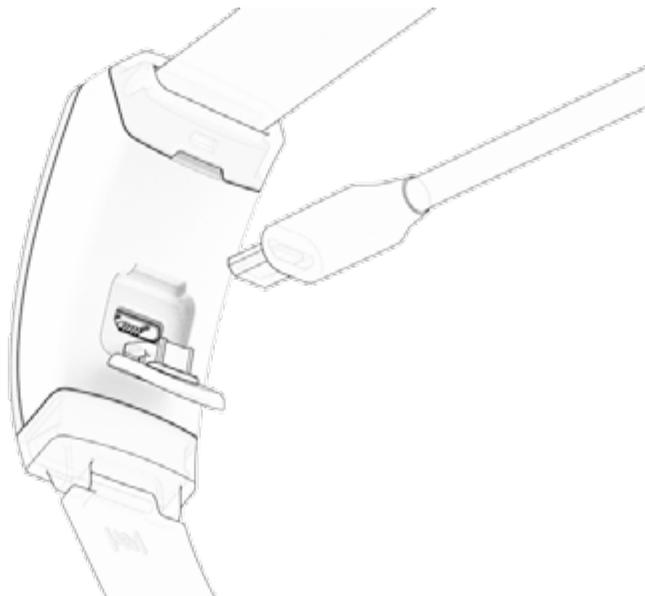
SETTING UP YOUR DEVICE

1. Using the Micro-USB cable provided, charge your HEY Bracelets. The first time you charge your Hey Bracelet, we recommend charging it **overnight for approximately 8 hours**.

(Thereafter, charging your HEY Bracelet will take approximately 30 minutes - 1 hour.)

Before using the Hey Bracelet for the first time, please charge it fully.

The charging port is under the silicone cap on the underside of the Hey Bracelet.



Notes:

A fully charged HEY Bracelet can last up to 1 week.

The actual battery life depends on environmental factors and specific usage, because of this; battery life may vary.

The rubber cover should remain attached to your HEY Bracelet.

Your HEY Bracelet will not send or receive touches while charging. Touches will still be logged in your app Timeline.

2. Download the HEY app on iOS or Android smartphones from the Apple App Store or Google Play Store.

Make sure you have an active Internet connection on your smartphone.

<https://feelhey.com/pages/getting-started>

USING YOUR DEVICE

Opening the HEY app for the first time

Once you have installed the HEY app on your smartphone, tap to open it.

Steps:

1. Set up your HEY account in the HEY app
 - You have to do this before you can pair your HEY Bracelet.
2. Accept notifications from the Hey app.
 - You need to accept notifications in order for the HEY app to function.
3. Give the HEY app access to location features of your device.

Note: Your HEY Bracelet Touches from your loved one feel the best when you wear your HEY Bracelet snugly around your wrist. HEY bracelet was designed to fit around wrists with a circumference of about 13,5cm to 20,5cm.

If you experience any discomfort while wearing your HEY Bracelet remove the bracelet immediately. For more information visit: <http://www.feelhey.com/faq>

CONNECT WITH A LOVED ONE

From the HEY app:

1. Enter your loved one's email address:

- Make sure to use a valid email address. If your loved one does not have a HEY account, they will be asked to set one up first.

2. Tap **'Send invite'** to send an invite to your loved one's email address.

- You will automatically continue to the HEY app Timeline and see a confirmation of the invite that you sent.

Note: you can tap **'Send later'** to go straight to the HEY app Timeline without connecting to someone.

3. Once your loved one has accepted your invitation you will see a confirmation on your Timeline. You are now ready to send and receive touches!

Test your bracelet

If your device is paired with a HEY bracelet you can tap **'Test your bracelet'** to feel a test touch. Test touches are not logged in your Timeline.

Pair and unpair a HEY Bracelet

You can pair a HEY Bracelet to your device if you have not yet done so:

1. Tap **'Search for HEY'** to search for an available HEY bracelet. Make sure Bluetooth is enabled on your device. See your device's manual on how to enable Bluetooth;

2. Tap **'Start searching'** to search for an available HEY bracelet. Note that your HEY bracelet can go into sleep mode when it is unpaired. Place your hand over the top of your HEY bracelet for a few seconds to wake it;

3. Tap **'Cancel'** if you want to stop searching for an available HEY bracelet. Note that you can tap outside the pop-up window to go back to the Bracelet menu;

4. Once one or more HEY bracelets have been found they will be listed in the app;

5. Tap **'Pair'** to pair with a HEY bracelet. You can tap **'cancel'** if you want to stop pairing.

6. Once your HEY bracelet is successfully paired you can tap **'Test your bracelet'** to feel a test touch.

You can unpair a HEY bracelet if you are already paired with one:

1. Tap **'Unpair'**

2. Tap **'Unpair'** to unpair your HEY bracelet from your device. Tap **'Cancel'** to stop unpairing.

POWER OFF MODE

How to activate Power Off mode:

1. Make sure the bracelet is not connected to any charger.
2. Touch and hold the bracelet, it will contract once acknowledging the touch.
3. Hold the bracelet until the bracelet contracts a second time.
4. Quickly pull your hand away from the bracelet.
5. The bracelet is now in "Power Off" (shipping) mode and can only be turned on by connecting it to a charger.

You have now activated Power Off Mode.

AFTERCARE AND HELP

The HEY Bracelet box set contains:

2x HEY Bracelets in either black or white
2x Micro USB cable for charging in either black or white
1x Quick Start Guide

The HEY bracelet single box contains:

1x HEY Bracelet in either black or white
1x Micro USB cable for charging in either black or white
1x Quick Start Guide

Help

If you have any problems with setup and installation, or issues with using your device, do not hesitate to contact our Customer Support Team. Our team is there for your support, to explain and solve problems in detail, and to make sure your online experience runs as smoothly as possible.

We try to answer all questions within 48 hours of receiving them.

For frequently asked questions visit: <http://feelhey.com/faq>

<http://feelhey.com>

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Opening hours are: Mon - Fri, 9AM - 5PM CET.

REGULATORY AND SAFETY NOTICES

Model name: HEYBR1

Federal Communications Commission (FCC) statement
(USA)

FCC Warning

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with FCC part 15 FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference
2. This device must accept any interference received, including interference that may cause undesired operation

FCC ID: 2APQE-HEYBR1

Industry Canada statement (Canada)

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

REGULATORY AND SAFETY NOTICES

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. l'appareil ne doit pas produire de brouillage, et
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

IC: 23849-HEYBR1

European Union (EU)

Simplified EU Declaration of Conformity

Hereby, House of Haptics BV declares that the radioequipment type Model HEYBR1 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following Internet address: <http://www.feelhey.com>

Déclaration UE de conformité simplifiée

House of Haptics BV déclare par la présente que les modèles d'appareils radio HEYBR1 sont conformes à la Directive 2014/53/UE. Les déclarations UE de conformité sont disponibles dans leur intégralité sur le site suivant: <http://www.feelhey.com>

Vereinfachte EU-Konformitätserklärung

House of Haptics BV erklärt hiermit, dass die Funkgerätypen Modell HEYBR1 die Richtlinie 2014/53/EU erfüllen. Der vollständige Wortlaut der EU-Konformitätserklärungen kann unter folgender Internetadresse abgerufen werden: <http://www.feelhey.com>

Dichiarazione di conformità UE semplificata

House of Haptics BV dichiara che il tipo di apparecchiatura radio Modello HEYBR1 è conforme alla Direttiva 2014/53/UE. Il testo completo della dichiarazione di conformità UE è disponibile al seguente indirizzo Internet: <http://www.feelhey.com>

Declaración UE de Conformidad simplificada

Por la presente, House of Haptics BV declara que el tipo de dispositivo de radio Modelo HEYBR1 cumple con la Directiva 2014/53/UE. El texto completo de la declaración de conformidad de la UE está disponible en la siguiente dirección de Internet: <http://www.feelhey.com>