

Privacy Policy

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At PodStore we respect your privacy at all times. We do not share your details with any third party. And we have a strict data management policy and are signed up to the Information Commissioner's Office guidelines.

Please see the text about our compliance with General Data Protection Regulation below.

In the same way that most websites that you visit use cookies, our website does too. These help us to offer you a more streamlined service when you use our site and help us to improve it. The information that comes from cookies is anonymous so we don't know who it comes from.

What are Cookies?

They are small text files, given the name 'cookies' in the early days of the internet, which are stored on your browser (such as Firefox, Safari or Internet Explorer). Every time you land on a site – it is the cookie from that site that 'remembers' your user preferences, behaviours or whatever, so that the website is responsive to you.

Our website is built in WordPress and our online shop is built Shopify. Both of these highly respected companies have cookies linked to our site to provide you with a seamless shopping experience.

Shopify provides us with the online e-commerce platform that allows us to sell our products and services to you. Your financial data is stored in Shopify's data storage on a secure server behind a firewall.

We also use cookies provided by Google Analytics which allow us to analyse who has come to our site, whether they have been before or not, to give us information around the public's general behaviour on our site. This cannot identify you individually.

You can Choose to Opt out of Cookies

If you want, you can limit, block or even delete cookies linked to your browser. You do this by changing the settings. You can choose which sites you want to allow or block their cookies.

[Cookie settings in Internet Explorer](#)

[Cookie settings in Firefox](#)

[Cookie settings in Chrome](#)

[Cookie settings in Safari](#)

However if you remove the cookies for our website, it is likely to affect how our website responds to your order.

Payment

If you choose a direct payment gateway to complete your purchase, then Shopify stores your credit card data. It is encrypted through the Payment Card Industry Data Security Standard (PCI-DSS). Your purchase transaction data is stored only as long as is necessary to complete your purchase transaction. After that is complete, your purchase transaction information is deleted.

All direct payment gateways adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, Mastercard and American Express.

PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

For more insight, you may also want to read Shopify's Terms of Service (<https://www.shopify.com/legal/terms>) or Privacy Statement (<https://www.shopify.com/legal/privacy>).

General Data Protection Regulation Compliance

We have ensured we are fully compliant with the EU GDPR rulings.

If you purchase online, we do not see your banking details as our payment system does not allow us to see them. And we have checked that the merchant system we use is fully GDPR and PCI compliant.

Obviously we need to have your name, address and email in order to process any online orders to despatch your goods to you. Only a small trained team at PodStore and our despatch team can see this information. We understand the importance of data protection and have a full end-to-end system in place.

We never include your information on any mailing list without your consent. For example, in any online purchase confirmation email, you may be asked if you would like to receive other communication from us. You have to opt into those and subsequent emails. If you choose not to, we will not contact you further.

We do take reasonable steps to ensure that personally identifiable information that you send us is accurate, current, and complete. Toward that end, we provide you with reasonable access to your personal information to correct errors or delete the information you have provided. If you wish to correct or delete your personally identifiable information, please contact us by e-mail at hello@podstore.com.

Just like you, we are other companies' customers too, and protect your data as we would want our data to be protected.

If you have any questions, please do not hesitate to get in touch with us.