



## **2 YEAR MANUFACTURE WARRANTY**

Speedlab warrants that, based on the Surface Brands high quality processes and standards, will be free from defects in materials and workmanship under normal conditions and reasonable use for 10 years from the date of original retail purchase.

This is applicable on:  
Surface Carbon Wheels  
Surface Stems  
Surface Seatposts  
Surface Handlebars

T&C's Apply.

Disclaimer:

Surface designed and Engineered Rims and Wheel composition.

Our lifetime warranty is for the first, original owner of the wheelset.  
Surface Wheels warrants the rims to be free of manufacturing defect for the reasonable 2 Years of the wheelset under ownership of the original purchaser.  
Should failure occur within the first year that is deemed to be as a result of manufacturing error, Surface Wheels will replace the defective component at no charge to the owner.  
Labour for wheel-building and transport costs for the defective wheel to and from Surface Wheels is covered under the Warranty in the first year for consumers in Europe or other countries where a Surface subsidiary exists.

Any warranty claims on the rim that are valid beginning in the second year and onwards will have the defective rim replaced free of charge while transport to our wheel building centre is for the responsibility of the customer.

The rebuild Costs to be Covered by Surface. [STG Group.] at an authorized wheel building location only.  
Return shipping to the owner will be covered by Surface Wheels.

Damage caused as a result of impact or crash and not attributable to manufacturing defect will be replaced at 50% of the cost in the first 3 years after ownership. Labour and shipping is for the responsibility of the customer.

### **KEY CLAUSE**

Any and all warranty is only applicable to 'Original' Rims , Hubs and Spokes. Any claims or warranty applications on counterfeit/replica and or modified product will be refused.

Hubs and spokes are covered by the standard warranty policy of the individual manufacturer.

Surface Wheels has partnered with following sub components who share the same level of innovative Intent and resulting in an Accomplished Wheel Design & Product

### **DT Swiss Hubs**

in addition to the general warranty required by law, DT Swiss AG based in Biel/Switzerland provides a guarantee for 24 months from the date of purchase. ... Any defects recognised by DT Swiss AG as a warranty claim will be repaired or replaced by a DT Swiss Service Center.

#### Sapim Spokes

SAPIM provides a two (2) year warranty for its products. SAPIM is never responsible or liable if goods are used or handled improperly and in such circumstances the warranty is rendered invalid. The client always carries the burden of proof

#### Other Surface components

On Saddles will be 2 years

On Dropper post will be 3 Years.

\*Is warranted for a period of 3 years from the date of purchase against defects in manufacture and workmanship.

This warranty is limited to the repair and replacement of the fault and part made at Speedlabs discretion and is as the sole remedy of the claim /warranty. [proof of purchase is required]

This warranty is only valid for the original owner and is not transferable and does not allow modifications and any caused by the frame is not covered.

This warranty does not cover normal wear & Tear or improper installation

Neither any improper use of the post.

The user acknowledges that the risk of any personal injury or equipment damage , including any to the post, and any other losses due to improper use or modification