



## Wholesale Orders // Terms of Service

**Warren Tales** delivers clever and playful greeting cards, because with great friends, every day is an occasion. Slight variation may occur in paper and printing, which we believe contributes to the distinct personal qualities of each finished piece. Paper products are packaged in clear cellophane sleeves or clear plastic boxes and labeled.

**New Vendors** should complete and return a New Vendor Application as well as a copy of their resale certificate or W-9 by email to [wholesale@warrentales.com](mailto:wholesale@warrentales.com).

### Terms

All wholesale accounts are processed as C.O.D. (unless otherwise granted).

Payment is due and must be processed in full before an order can ship.

We accept: Check, PayPal, Visa, MasterCard, Amex, and Discover.

### Minimum Orders

The minimum order for opening a wholesale account is \$100.

There is no minimum for all subsequent orders.

### Merchandise Minimums

Single Greeting Cards & Postcards - Min. Quantity of 6 (and in multiples of 6).

All Sets & Other Products - Min. Quantity of 4 (and in multiples of 4).

### Turnaround Time

1-week standard fulfillment on orders of fewer than 200 items.

1 to 3-week standard fulfillment on orders of over 200 items.

RUSH orders will incur an additional \$10 fee and must be prepaid in full at the time an order is submitted.

### Shipping & Payment

Orders will be shipped via UPS unless otherwise stated.

The following shipping charges will apply:

\$1-100            \$10

\$101-200        \$15

\$201-400        \$20

Over \$400        Charges calculated by weight

You are welcome to provide a UPS/FedEx account number to cover shipping fees.

International shipping charges will include customs fees and be calculated by weight (via USPS unless otherwise stated).

Local orders, when applicable, will be charged \$10 for hand-delivery, regardless of total order amount. Eligibility is at Warren Tales' discretion and is subject to availability.

### Returns

Please call or email within 24 hours of delivery to report an issue with your order. We will readily correct any mistakes we may have made, but do not offer refunds or exchanges for damaged or unsold goods.

### Additional Resources

For more and new product information, visit [www.warrentales.com](http://www.warrentales.com).

Please contact us with any questions, or to place an order, by email: [wholesale@warrentales.com](mailto:wholesale@warrentales.com) or phone: 619.865.0671.