

# MLSE



**Per AGCO (Alcohol Gaming Commission of Ontario) regulations – please be advised that you must be located in the province of Ontario at the time of your purchase.**

Locations services must be turned on to verify your location prior to entry to the Online Lottery sales platform. Users must also agree to all Terms and Conditions outlined.

**Please see the following instructions to re-enable your location services on your browser.**

## **Enable or Reset Location Services for: Chrome Browser**

Open **Chrome**

Click 3 dots in top right of browser

Choose **Settings**

Select **Advanced** (expand at the bottom of page)

Select **Clear Browser Data** Choose

**Advanced Tab**  Check the box

**'Content Settings'**

- **Uncheck** other items to prevent clearing other data
- Choose "**Clear Data**" ○ **Close** Settings
- **Visit 5050.raptors.com** and choose **Allow Location** to purchase tickets

## Enable or Reset Location Services for: Firefox Browser

- Open **Firefox**
- Choose **Menu**
- Choose **Options**
- Select **Privacy & Security**
- Go to **Cookies and Site Data** section
- Click **Manage Data** button
- In the Search Website field **5050.raptors.com** ◦ Items that match your search will be displayed
- To remove selected items, **select** the entry and click **Remove Selected**
- Click **Save Changes**
- Click **OK** to close Removing Cookies and Site Data dialog box
- **Close** Preferences Page | Visit **5050.raptors.com** and choose **Allow Location** to purchase tickets

## Enable or Reset Location Services for: Internet Explorer Browser

- Open **Internet Explorer**
- Choose **Settings**
- Select **Privacy** • Select **Location** ◦ Choose **“Clear Sites”**
- Choose **Ok** to close popup | Visit **5050.raptors.com** and choose **Allow Location** to purchase tickets

## Enable or Reset Location Services for: Apple iOS

- Click **Settings**
- Select **Privacy**
- **Turn On** location
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- Select **Location Services**
- Scroll down to the **browser you are using** ◦ Ensure **‘While using the App’** is selected under **Allow Location Access**
- **Visit 5050.raptors.com** and choose **Allow Location** to purchase tickets You may need to clear your Safari website data by...
- Go to **Settings** -> **Safari**
- Choose **Advanced**
- Choose Website Data
- **Search** for **5050.raptors.com**
- **Swipe left** on the website and choose **“Delete”**
- **Close** Settings | Visit **5050.raptors.com** and choose **Allow Location** to purchase tickets

# Enable or Reset Location Services for: Android Device

- Click **Settings**
- **Connections** -> Location • **Turn On** location ○ The browser should then prompt to Allow or Block the Location
- **5050.raptors.com** and choose Allow Location to purchase tickets

If no prompt for location allow or block (only get javascript error) Location may be turned off

- Open browser
- Click 3 dots (top right corner)
- **Settings**
- **Site Settings** (Select **Advanced** first if Site Settings is not there)
- Select **Locations**
- Click **Block** and the listing of Blocked sites will appear • Look for website: ○ **Option 1**
- ✦ Click on site
- ✦ Permission – Location Access
- ✦ Allow
- ✦ **Option 2**
- ✦ Click on and choose “clear and reset”
- ✦ Verify by choosing “clear and reset”
- ✦ **Visit 5050.raptors.com** and choose Allow Location to purchase tickets