



MLSE 50/50 FAQs

Is this the same draw that happens at the game?

Yes. The Maple Leafs / Raptors Online 50/50 is part of the same raffle that happens in-venue at the Scotiabank Arena Hockey and Basketball Games.

How is the winning number drawn?

The draw is done at the start of the third period of the hockey game and the start of the third quarter of the basketball game. A unique winning number is randomly generated by an RNG and issued by the electronic 50/50 Raffle System out of the numbers purchased for that particular draw.

What is the minimum, or maximum, prize?

The 50/50 raffle does not have a minimum or maximum prize amount – the prize amount is 50% of the total sales (“jackpot”) for the raffle in question. In the event a 50/50 raffle is seeded, the total seed amount will be the minimum prize amount awarded.

What are the odds of winning?

The odds of winning the Prize are based on the number of numbers sold during an event.

Do I have better odds online?

Your odds of winning do not change based on the manner in which you purchase your 50/50 raffle ticket, online and in-venue sales have the same odds of winning. The odds of winning the Prize are based on the number of Numbers sold during an event.

Can I play more than once in a game?

Yes. You can purchase more than one ticket per event or game. The limit is \$1,000 per participant per draw.

If I win – can I play again?

Absolutely! If you are a previous 50/50 winner, you remain eligible to win future 50/50 raffles if you continue to meet all the terms of eligibility.

What is the cut off to purchase a 50/50 ticket?

Both online and in-venue sales will close at the end of the 2nd period of the Toronto Maple Leafs Hockey Game and the end of the 2nd quarter for a Toronto Raptors game whichever is being played at that time.



How can I purchase 50/50 tickets?

Tickets for 50/50 Raffles can be purchased by eligible purchasers:

- In person from a MLSE Foundation seller at the Scotiabank Arena at each Toronto Raptors or Toronto Maple Leafs home game.

If you are located in the Province of Ontario, and meet eligibility requirements, you can purchase 50/50 tickets online at <https://5050.mapleleafs.com/> or <https://5050.raptors.com/>

How can I pay for my online 50/50 ticket?

Our online 50/50 website accepts the following payment types:

- Visa
- MasterCard
- American Express

What is your refund or return policy?

All 50/50 Raffle Ticket sales (online or in-person) are final and may not be exchanged or refunded.

I purchased a 50/50 ticket but didn't get my numbers – What do I do?

- If you purchased your 50/50 ticket but did not receive your numbers, please contact MLSEFoundation5050@mlse.com and one of our staff will re-send you your raffle numbers.
- If your transaction completed successfully your numbers will still be part of the draw and you have 6 months from the draw date to claim your prize.

Am I eligible to purchase Online 50/50 Tickets?

If you meet the following criteria, you are eligible to purchase online 50/50 tickets:

- Must be 18 years or older at the time of purchase.
- Must be located within the Province of Ontario at time of purchase.
- Must **not** be a one of the following:
 - Member of the Maple Leaf Sports or MLSE LaunchPad Foundation's Board of Directors;
 - Full time, part-time or student employees of the MLSE Foundation & LaunchPad;
 - An employee of the Alcohol Gaming Commission of Ontario;
 - Employees of the supplier of the 50/50 System who are involved with the development and/or support of the 50/50 System; and
 - Such other persons designated from time to time as Related Parties by the Foundation.

Note: Prior to the purchase of a Ticket, you will be required to verify your eligibility and that the information is complete and accurate.



Do I have to live in Ontario to play?

You do not need to live in the province of Ontario to purchase a 50/50 ticket but you do need to be physically located within the province of Ontario at the time of purchase of your online 50/50 ticket to be eligible to play.

How do I find out if I have the winning 50/50 number?

The winning 50/50 number will be drawn during the 3rd period of the hockey game and the 4th quarter of the basketball game. Once the winning 50/50 number has been drawn, you can find it and the estimated prize amount:

- Displayed on all in-venue 50/50 kiosk screens,
- Announced in game and displayed on the scoreboard,
- Displayed on the online 50/50 platform until the end of the game,
- Made available over social media,
- And found on the MLSE Foundation website (mlsefoundation.org).

Will you contact me if I have the winning 50/50 number?

No. We are not able to contact the winner to advise them that they have won. The purchaser of the ticket with the winning 50/50 number must contact the MLSE Foundation to complete the prize claims process.

If I have the winning 50/50 number how do I claim my prize?

If you have the winning 50/50 number from an online or in-venue sale, you must complete the required winner claimant documents in person at the MLSE Foundation office located at 50 Bay Street in Toronto within 6 months of the draw date.

You must present your signed winning ticket (if purchased in-venue), or the text message/email of your online winning ticket (if purchased online), along with two (2) forms of identification (including one piece of government-issued photo ID).

The winning ticket cannot be tampered with (we reserve the right to deny winnings if the ticket has been reproduced or changed from its original state).

Please note: Online ticket sales must be claimed by the individual identified as the original purchaser of the ticket.

How do I get my winnings?

Prize winnings will be paid by cheque and mailed in approx. 30 days of the claim.



Can I buy a ticket as part of a group?

A prize may be shared between multiple Winners. Where the ticket is electronic, the Foundation will issue the prize cheque to the person whose name the ticket was purchased under.

Can someone claim the prize for me?

No. Only the original and eligible purchaser of the winning ticket may claim the prize.

What do you do with my purchase information? Is the transaction secure?

All transactions are secure and we do not receive or keep any credit card information.

Will you publish my name?

Not without your consent.

Are my prize winnings taxable?

No. Raffle prizes awarded in Ontario are not taxable.

Can I get a tax receipt?

No. A purchase of a 50/50 ticket is not a donation and according to CRA (Canada Revenue Agency) Regulations, is not eligible for a charitable tax receipt.

What currency do I get paid in?

All transactions and winnings are paid in Canadian Dollars. Prizes will be paid by cheque payable to the winner.

I think I, or someone I know, may have a problem with gambling – what should I do?

The MLSE Foundation promotes responsible gaming at all times. If you are looking for help or advice about problem gambling please visit: www.problemgamblinghelpine.ca or contact the Ontario Problem Gambling Help Line / Free Health Services Information: 1-888-230-3505

Why do all my numbers start with a 1 or a 2?

All of our raffles use seven digit numbers, starting with 1000000 and ending with 2999999. This does mean that every single number in the raffles will always begin with a 1 or a 2.