



RETURNS FORM (NON MONOGRAMMED ITEMS)

We want you to be fully satisfied with your order, in the unlikely event this is not the case you can return your item/s to us within 14 days of receipt of your goods for an exchange or refund. We aim to process all refunds within 7 days of receipt of goods.

We can only offer exchanges for alternative sizes or colours of the same product and all exchanges are subject to availability on return of goods. Please identify if you would like a return or exchange on the returns form below.

Please ensure that all items are returned clean, unworn and have all of their tags and original packaging. For hygiene reasons, we cannot accept returns for swimwear, lingerie or earrings unless the product is faulty.

If you receive a faulty item, please contact us at info@raefeather.com so we can arrange for the items to be returned.

Please return your item/s to: Rae Feather Returns, Unit 13, Stowe Castle Business Park, Bycell Road, Buckingham, MK18 5AB

For the full refund/exchange policy please refer to www.raefeather.com.

Order Ref No	Customer Name	Item being returned	Reason for return	Refund or Exchange required	If Exchange, please state colour & size	Reason for Return:
						1 – Too Big
						2 – Too Long
						3 – Too Small
						4 – Doesn't suit me
						5 – Not as Image
						6 – Faulty
						7 – Wrong Item
						8 – Arrived too late.

Contact Us

Email: Info@raefeather.com

Phone: 01280 734100

Vat No: 105373147

Company Registration: 06984512