

Customer FAQs

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 Q: What credential does ACMSS offer? A: ACMSS offers the "Certified Medical Scribe Specialist" (CMSS) credential. A person holding the CMSS credential is certified to have the required education and training required by the Centers for Medicare & Medicaid Services to meet requirements for electronic health record incentive payments under federal law. Persons licensed as a CMSS™ credential are highly skilled personnel hired into the role of a hybrid clinical assistant for the physician, as defined by the 2015 EHR final rule. 	 Q: How are persons holding the CMSS™ credential more valuable than individuals who lack the credential? A: A medical provider who uses non-credentialed medical personnel will be unable to use those personnel in attesting compliance with the Medicare and Medicaid EHR (Electronic Health Records) Incentive Programs. CMSS™ credential holders are qualified to perform the whole breadth and depth of all clinical, medical, medicolegal, task delegations, and EHR-related workflows, as defined by the 2015 EHR final rule. 	 Q: May providers delegate work in the EHR, including order entry, to a person without the required credential? A: No - If the provider wants to receive incentive payments, the provider must attest to full compliance with the EHR requirements. The final rule regarding the Medicare and Medicaid EHR Incentive Payment Program requires that providers seeking to qualify for EHR incentive payments cannot to delegate entry of EHR only to credentialed persons, as defined by the 2015 EHR final rule.
 Q: May a provider on its own issue credentialing for compliance with the Medicare and Medicaid EHR Incentive Payment Program? A: No – The MACRA final rule issued in October 2015 provides that a CMSS™ may enter orders if he or she is credentialed to perform the duties of a CMSS™ through ACMSS™. Employing providers cannot internally certify under the law, and the CMSS™ credential from ACMSS™ meets that third-party certification requirement. 	 Q: Explain jf working as a scribe it is a legal requirement to keep credentials in place? A: CMSS™ Licenses must be carried at all time and paid relicensing fees must be kept current at all time. All licenses renew annually and must be secured with valid credit card at all times. Failure to pay will result in lapsed CMSS™ credentials in the future, at which time, if cancelled, will result in retake of the application for licensure again. Everything starts over. 	 Q: What is the standard procedure for cancellation? A: If electing to cancel, you need to send an email to donotreply@theacmss.org to begin the cancellation process. Cancellation does not preclude anything owed at present; however, will not recur annual subscription starting at next years licensing interval/term/fee schedule.

CMS Licensure Validation	CMS Licensure Validation	The credentials CMSS™ include:
Expedited Processing for	Standard Processing for	* License
Government Reporting	Government Reporting	* Account
Purposes provides the individual	Purposes provides the individual	* Fees
or entity with written	or entity with written	* Licensing requirements and
e-verification and confirmation	e-verification and confirmation	credentials
through documentation, either	through documentation, either	* Clinical holistic credentials
through a formal letter or from	through a formal letter or from	* Meaningful Use criteria attestation
the applicant to submit the	the applicant to submit the	All pertinent information is included in
written request and verification	written request and verification	the program.
to ACMSS™ to review, verify,	to ACMSS™ to review, verify,	Individuals can learn more through
and complete for the applicant.	and complete for the applicant.	the kristinhagen.com website.
With Expedited it will be	With Standard it will going to	Also Licenses renew annually and
processed on priority bases.	take 2-3 weeks for processing.	must be secured with valid credit card
To learn more you can visit at	To learn more you can visit at	at all times. Failure to pay will result in
our website: <u>theacmss.org</u>	our website: <u>theacmss.org</u>	lapsed CMSS™ credentials in the
Once you visit the website you	Once you visit the website you	future, at which time, if cancelled, will
can click on shop and under	can click on shop and under	result in reapplying for the application,
shop select filter and then	shop select filter and then	retaking the licensing examination,and
license to get the complete	license to get the complete	relicensing again. Everything starts
information about the product.	information about the product.	over.