



**BACK ALLEY**  
ARMY STORE

**Thank you for choosing to purchase from Back Alley Army Store  
We hope you enjoy your purchase and will visit us again soon!**

Our Returns and Exchange Policy

Goods can be returned for a refund or exchange within **30 days** of receipt.

To create a return, please follow the following steps:

1. All returned items should be sent back unused in the condition received, with all original packaging and tags attached
2. Fill out the table at the bottom of the form and put this form inside the return parcel
3. Return your package via Royal Mail or another tracked service using the following address:  
The Back Alley Army Store, Second Floor, 323 High Street Epping CM16 4BZ
4. Please note it can take several days for your parcel to arrive back and be scanned back into our system by the returns team. Refunds will be processed as soon as possible but can take up to 3 working days to show in your account once processed. Exchanges will be posted back to your original shipping address.

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<b>Order Number:</b>		<b>Name:</b>			
<b>Contact Email:</b>					
<b>Product:</b>	<b>Size:</b>	<b>Colour:</b>	<b>Reason Returned:</b>	<b>Refund or Exchange?</b>	
1)					
2)					
3)					
4)					
5)					
<b>Additional Comments:</b>					