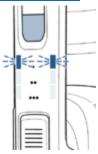
## My ICON™ Cordless Vacuum has no power/lights flashing | Support

- Check the outlet being used to charge machine
- o Test the outlet with a different device, like a cell phone charger or small appliance
- Verify correct charger is being used
- o Only this charger should be used
- Inspect charger prongs & cord
- If cord is damaged (not smooth) or prongs are damaged, charger should be replaced
- Connect charger to the charging port on the back of the hand vac & plug into wall outlet

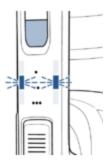




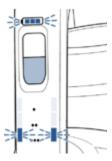
- The white display lights on the battery **icon** should light up
- If not, please <u>Contact Us</u>
- Unplug from charger & press power button
- If the lights are blinking next to the cleaning mode buttons see selections below:
- Blinking lights next to the top single dot > Contact Us



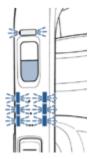
Blinking lights next to the center 2 dots > There is an obstruction in the brush roll
See <u>Brush Not Turning Steps</u>



Blinking lights next to the bottom 3 dots & the battery icon blinks > Contact Us



Blinking lights next to 1, 2 and 3 dots & battery icon blinks > There is an air flow blockage > See No Suction Steps



If the machine continues to not have power, please **Contact Us**