## My BOLT™ has no power. What do I check?

## Answer:

- is the battery fully charged?
  - o If not....
    - Make sure the machine is in the "OFF" position before charging, and the charger is plugged into a working outlet.
    - The 1311 and 1312 Series needs a full 4 hours of charging on the very first use up to 4 hours of recharging depending on the amount of use.

1311/1312 Bolt Ion models with Lithium Ion batteries

Charging		
Battery Status	Light Color	Light Behavior
100%	Blue	3 lights on for 10 minutes, then it periodically flashes blue
66% to 99%	Blue	2 Lights On, 1 Light Blinking
33% to 65%	Blue	1 Light On, 1 Light Blinking
10% to 32%	Blue	1 Light Blinking.
0% to 9%	Red	1 Light Blinking Quickly

 The 1313 and 1315 series needs a full 8 hours of charging on the very first use and a full 8 hours of charging is required for the battery to regain full capacity.

Charging		
<b>Battery Status</b>	Light Behavior	
Full	Green for 10 minutes, then it periodically flashes gree	
Low	Slow blinking red	

- Be sure you are only using the charger supplied with your BOLT and that the charger is properly plugged into the charging base if the unit has one.
- Is the power cord plugged firmly in the outlet?
  - If yes, the power cord is firmly plugged in...
    - Check for a blown household fuse or breaker.
    - Check to see if charger is properly plugged into the charging base
    - If there is still no power after trying all these troubleshooting steps, please contact BISSELL Consumer Care at 1300 247 735. A Representative will be happy to assist you.