

## Deep Clean Essential

1) The DeepClean Essential has a feature that allows the brushes to turn **ONLY if the machine is reclined**. If the machine is in the upright position, the brushes will NOT turn.

**Machine upright = brushes will NOT turn**

**Machine reclined = brushes should turn**

2) Unplug machine and have consumer check to see if material has been caught in brush roll or if there is damage to the brush or belts.

- If brush roll or belts are damaged, offer parts to consumer or refer them to an ASC

3) Turn brushes by hand. If they turn, plug unit back in and try again. Sometimes they start so quickly and spin so fast they don't appear to be spinning.

**If still not spinning:**

**Please take the machine to an Authorized Service Center**