

**Experts In Home Cleaning™**

# QUICKwash™

## USER'S GUIDE

1970 SERIES 220-240V

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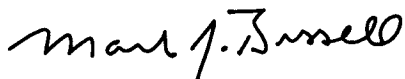
## Thanks for buying a BISSELL QuickWash™ Deep Cleaner

We're glad you purchased a BISSELL QuickWash deep cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your QuickWash deep cleaner is well made, and we back it with a limited one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL QuickWash deep cleaner.

Thanks again, from all of us at BISSELL.



Mark J. Bissell  
Chairman & CEO

# IMPORTANT SAFETY INSTRUCTIONS

**When using an electrical appliance, basic precautions should be observed, including the following:**

**READ ALL INSTRUCTIONS BEFORE USING YOUR DEEP CLEANER.**

## **WARNING -** **To reduce the risk of fire, electric shock, or injury:**

- Use indoors only
- Do not immerse
- Use only on surfaces moistened by cleaning process
- Do not leave machine when it is plugged in
- Do not service machine when it is plugged in
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard
- Do not use machine if it has been dropped, damaged, left outdoors or dropped into water
- Do not expose to rain, store indoors
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces
- Do not carry the appliance while in use
- Do not unplug by pulling on cord, unplug by grasping plug not the cord
- Do not handle plug or appliance with wet hands
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts
- Do not pick up hot or burning objects
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapour
- Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours

- Remove plug from electrical outlet before cleaning or maintaining the appliance
- Not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety
- Young children should be supervised to ensure that they do not play with the appliance
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.)
- Do not modify the Earthed plug
- Do not allow to be used as a toy
- Do not use for any purpose other than described in this User's Guide
- Use only manufacturer's recommended attachments
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage
- Keep openings free of dust, lint, hair, etc.
- Keep appliance on a level surface
- Turn off all controls before unplugging
- Be extra careful when cleaning stairs
- Pay close attention when working around children

## **SAVE THESE INSTRUCTIONS**

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

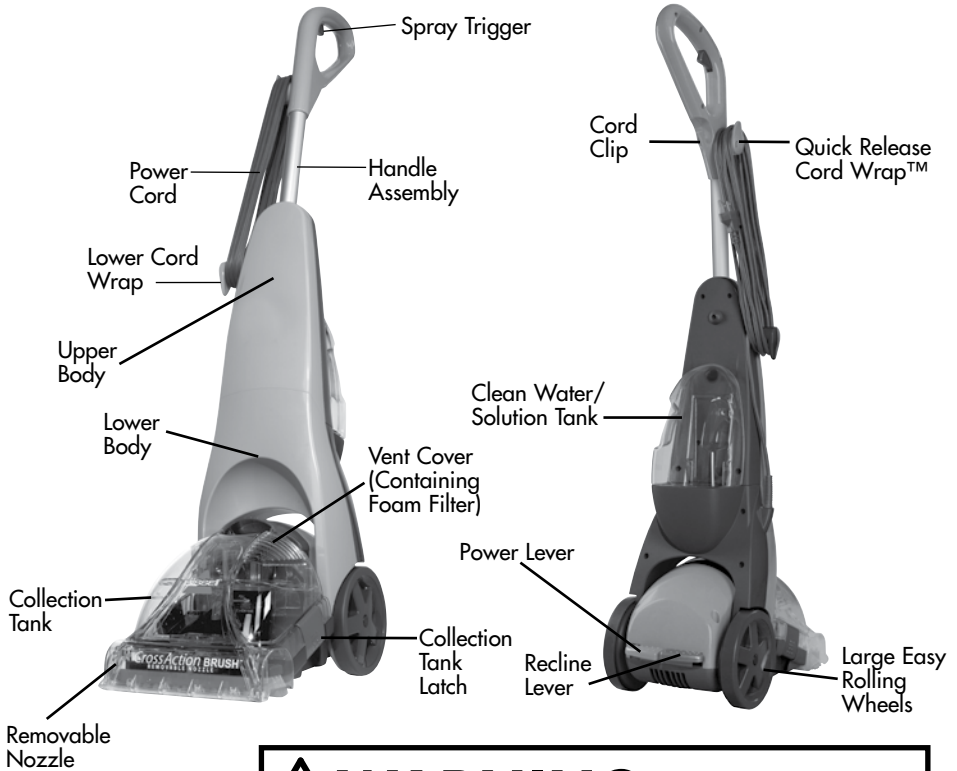
## **WARNING:**

This appliance must be earthed.

**IMPORTANT** FOR OPERATION ON A 220-240 VOLT A.C. 50/60 Hz POWER SUPPLY ONLY.

If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. Spares may be obtained from your BISSELL supplier. If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a 13 amp socket.

# Product view



## **⚠️ WARNING:**

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formulas intended for use with the deep cleaner. Non-BISSELL cleaning formulas may harm the machine and void the warranty.

## **Cleaning formula**

Keep plenty of genuine BISSELL Advanced Cleaning Formula on hand so you can clean and protect whenever it fits your schedule. Always use genuine BISSELL deep cleaning formulas. Non-BISSELL cleaning formulas may harm the machine and will void the warranty.



709 mL BISSELL  
2X Fibre  
Cleansing  
Advanced  
Formula with  
Scotchgard™  
protector  
**#62E5-E**



709 mL BISSELL  
2X Multi-Allergen  
Advanced  
Formula with  
Scotchgard™  
protector  
**#89Q5-E**



709 mL BISSELL  
2X Pet Stain &  
Odor Advanced  
Formula with  
Scotchgard™  
protector  
**#99K5-E**



709 mL BISSELL  
2X Natural  
Orange  
Advanced  
Formula with  
Scotchgard™  
protector  
**#83P3-E**



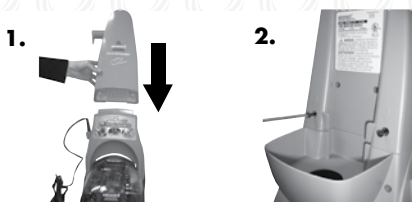
709 mL BISSELL  
2X Lavendar  
Essence  
Advanced  
Formula with  
Scotchgard™  
protector  
**#34B5-E**



473 mL BISSELL  
2X Hard Floor  
Solutions  
**#56L9-E**

## Assembly

1. Slide upper body into lower body.
2. Secure with screws.
3. Slide handle assembly down into upper body until it will go no further. Align screw slots.
4. Secure with screw.
5. Place clean water/solution tank on back of unit.



## Operations

### Special Features

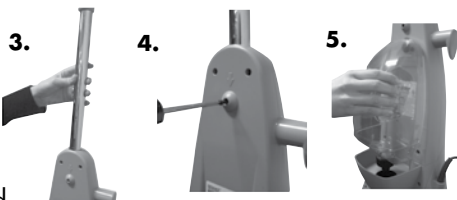
#### Scotchgard™ Protector

Carpet protection applied at the mill typically wears down over time from heavy foot traffic and everyday cleaning, including deep cleaning. To help restore this important protection, only BISSELL offers cleaning formulas with Scotchgard protector. This offers extra protection against dirt and tough stains to keep your carpets looking good longer.



#### Tip:

Always vacuum thoroughly before you deep clean. If possible, move large furniture to an area you will not be cleaning.



More than 7 million Australians suffer from asthma and allergies. The Sensitive Choice program has been developed by the National Asthma Council Australia to help Australians and New Zealanders make better lifestyle choices that may help manage asthma and allergies more effectively.

The BISSELL range of deep carpet cleaners and deep carpet cleaning formulas has been approved by the National Asthma Council Australia's Sensitive Choice program, and carries the Sensitive Choice butterfly logo. The Sensitive Choice blue butterfly symbol is a way of recognising products and services that support asthma and allergy care. Products that carry the blue butterfly may be better choices for people with asthma and allergies.

To learn more about managing asthma and allergies, visit the Sensitive Choice website at:

[www.sensitivechoice.com.au](http://www.sensitivechoice.com.au)

## ⚠️ WARNING:

To reduce the risk of fire, use only BISSELL Advanced Cleaning Formulas for full size machines in your deep cleaner. Use of cleaning formulas that contain lemon or pine oil may damage this appliance and void warranty. Chemical spot cleaners or solvent-based soil removers should not be used. These products may react with the plastic materials used in your deep cleaner, causing cracking or pitting.

# Operations

## Before you clean

1. Remove easily moved furniture (chairs, lamps, coffee/cocktail tables, etc.) from room if needed.
2. Vacuum carpet thoroughly.
3. Decide where to begin. Plan to leave a path open to empty soiled water and refill cleaner.

**NOTE: Carpeting will dry in three to four hours, depending on carpet style and air circulation in room. A floor fan speeds drying.**

## Fill the tank

1. Remove the clean water/solution tank by lifting it straight up, then away from the lower body.
2. Unscrew the black cap at the bottom of the clean water/solution tank.
3. Fill to the FORMULA line with BISSELL cleaning formula. Fill the rest of the tank with hand hot (not boiling) tap water to the water fill line. Replace and tighten the black cap.
4. Place clean water/solution tank on lower body.
5. Rotate Quick Release Cord Wrap™ to release the power cord and plug into an outlet.



### *Tip:*

Deep cleaning spots, spills and high traffic areas on a regular basis can prolong carpet life.

## Carpet cleaning

1. With your foot, press the red power lever (located in foot of unit) ON.
2. With foot, press the recline lever on left side of lower body.
3. Depress spray trigger to spray cleaning solution. **Do not overwet.**
4. To suction up water, repeat motion over same area without pressing the spray trigger.
5. Repeat steps 3 and 4 until no more dirt can be removed.
6. Continue to clean entire carpet, working in 1m x 1m sections.
7. Empty the collection tank when dirty water reaches the full line, or when the clean water/solution tank is empty.
8. If floor nozzle stops spraying, turn power lever OFF and check water and cleaning solution levels. Refill if needed.

### *Tip:*

It is recommended that every time your clean water/solution tank needs refilling, that you empty the contents of the collection tank. If the collection tank gets too full, you may begin to see foam spitting out of the vent cover. If this happens empty the collection tank.

# Operations

## Empty collection tank

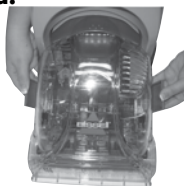
1. Turn power lever OFF and unplug power cord from outlet.
2. Remove and empty collection tank.
  - a. Release collection tank latches (1 each side) by pulling up from bottom of latch and then out.
  - b. Carefully remove collection tank from lower body by lifting handle.
  - c. Carry collection tank to a toilet or sink. To empty, pour out contents using opening at back of tank.
  - d. Rinse collection tank thoroughly.
  - e. Remove lint and hair from red gasket in base of unit.  
**(Do not remove gasket)**
3. Clean nozzle window by lifting latch and removing from machine. Rinse under running water. When finished replace nozzle and secure with latch.
4. Replace collection tank on base of unit and secure with latches.

## Hard floor cleaning

**(included on select models only)**

1. Remove the collection tank (refer to steps 2a and b in the "To empty the collection tank" section on page 6)
2. **It is necessary to remove the cross action brush first.** Using your thumbs squeeze the 2 grey tabs towards the outside of the unit. Push down at the same time and release the cross action brush.
3. Attach the hard floor tool by hooking it into the front of the removable nozzle and swinging it down until the tabs pop into place.
4. Replace the collection tank. Be sure to attach the two latches.
5. Fill clean water/solution tank with BISSELL Hard Floor Solutions to FORMULA fill line. Fill the rest of the tank with hand hot (not boiling) tap water to the WATER fill line. Replace and tighten the black cap.
6. Follow steps 1-8 in "Carpet Cleaning" section on page 6.

2a.



2b.



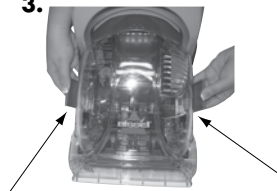
2c.



2e.



3.



## **⚠ WARNING:**

To reduce the risk of fire and electric shock when cleaning a hard floor, the BISSELL hard floor tool 203-5547 must be used and it must only be used with BISSELL 2X Hard Floor Solutions cleaning formula intended for use with this appliance.

3.



# Maintenance and care

## When your done

1. Turn power lever OFF.
2. Unplug power cord from outlet.
3. Remove and empty collection tank.
  - a. Release collection tank latches (1 each side) by pulling up from bottom of latch and then out.
  - b. Carefully lift collection tank from lower body.
  - c. Carry collection tank to a toilet or sink. To empty, pour out contents using opening at back of tank.
  - d. Rinse collection tank thoroughly.
  - e. Remove lint and hair from red gasket in base of unit.  
**(Do not remove gasket)**
4. Clean nozzle window by lifting latch and removing from machine. Rinse under running water. When finished replace nozzle and secure with latch.
5. Replace collection tank on lower body and secure with latches.
6. Wrap power cord around Quick Release Cord Wrap™ on side of deep cleaner.
7. Wipe all surfaces with a soft cloth. Store cleaner upright in a protected, dry area.  
**NOTE: You may have cleaning solution remaining in the clean water/solution tank. You may store your deep cleaner this way for the next cleaning task, but never keep soiled solution in the collection tank.**



## **WARNING:**

To reduce the risk of injury from moving parts and/or electrical shock, turn power lever OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.



## **CAUTION:**

Do not store unit where freezing may occur. Damage to internal components may result.



# Troubleshooting



## **WARNING:**

To reduce the risk of electric shock, or injury, unplug machine from outlet before servicing.

### **Reduced spray or no spray**

#### **Possible Cause**

1. Clean water/solution tank empty
2. Clean water/solution tank cap clogged

#### **Remedy**

1. Refill tank with water and formula
2. Soak tank cap in warm water and then rinse under running water

### **Deep cleaner not picking up cleaning solution**

#### **Possible Cause**

1. Collection tank not aligned/secured
2. Collection tank full
3. Removable nozzle installed improperly
4. Removable nozzle full of debris
5. Red lint screen under collection tank clogged

#### **Remedy**

1. Check tank for proper alignment and secure with side latches
2. Empty tank
3. Align four "hooks" into bottom first, then snap into place on top
4. Remove nozzle and rinse under running water
5. Remove debris from lint screen

**Other maintenance or service not included in the manual should be performed by an authorized service representative.**

**Thank you for selecting a BISSELL product.**

**Please do not return this product to the store.**

# Replacement parts

Item	Part No.	Part Name
1	203-5519	Handle Assembly
2	203-5545	Cross Action Brush
3	203-5537	Solution Tank (Includes Cap and Insert Assembly)
4	203-5522	Collection Tank
5	203-5547	Hard Floor Tool
6	203-5541	Solution Tank Cap and Insert Assembly
7	203-5527	Foam Filter

1



2



3



4



5



6



7



**Cleaning Formula:** Refer to bottom of page 4 of this guide for a full selection of cleaning formula available for purchase.

# Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by Email, telephone, regular mail as described below, or contact your local in country distributor.

## Limited One Year Warranty

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part due to manufacturer defect.

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL recommends that the original packaging be kept for the duration of the warranty period in case such need arises within the warranty period that the item need re-packing and transportation.

### For UK inquiries:

Monday – Friday 9 am - 5 pm

Friday 9 am - 4 pm

### BISSELL Homecare (Overseas) Inc.

Ground Floor

226 Berwick Avenue

Slough

Berkshire, SL1 4QT

United Kingdom

Telephone: 0844-888-6644

### For New Zealand inquiries:

Monday – Friday 9 am - 5 pm

### Parex Industries LTD.

5 Tolich Place

Henderson 0610

Auckland

New Zealand

Telephone: 0800-247-735

### For all other inquiries:

Monday – Friday 8 am - 4 pm

### BISSELL Homecare, Inc.

PO Box 1888

Grand Rapids, Michigan 49501 USA

Telephone: 01-616-453-4451

Fax: 01-616-453-1383

### \*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

BISSELL AND ITS IN-COUNTRY DISTRIBUTORS ARE NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

**FOR AUSTRALIAN CONSUMERS ONLY:** OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAILURE AND FOR COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.

THIS WARRANTY IS IN ADDITION TO OTHER RIGHTS OR REMEDIES UNDER LAW. NOTHING IN THIS WARRANTY EXCLUDES, LIMITS OR MODIFIES ANY LIABILITY OF BISSELL WHICH IS IMPOSED BY LAW, OR LIMITS OR MODIFIES ANY REMEDY AVAILABLE TO THE CONSUMER WHICH IS GRANTED BY LAW.

TO MAKE A CLAIM UNDER THIS WARRANTY CONTACT BISSELL AUSTRALIA PTY LTD (DETAILS ABOVE). CONTACT BISSELL PRIOR TO RETURNING ANY GOODS. WHERE AGREED, BISSELL WILL REIMBURSE REASONABLE POSTAGE / HANDLING COSTS (IF ANY) FOR RETURNING GOODS TO BISSELL.

### For Australian inquiries:

Monday – Friday 9 am - 5 pm

### BISSELL AUSTRALIA PTY LIMITED

42 Roco Drive

Scoresby 3179

Victoria

Australia

Telephone: 1-800-811-183

### For Middle East & Africa inquiries:

Sunday – Thursday 9 am - 6 pm

### BISSELL Middle East & Africa

PO Box 61286

Office 017, Technopark Building

Jebel Ali Free Zone

Dubai

United Arab Emirates

Telephone: 971-4-881-8597

# Consumer Care

## If your BISSELL product should require service:

Call BISSELL Consumer Care at the numbers below and we will give you the location of a BISSELL Authorized Service Center in your area. If you have questions about your warranty or need replacement parts please contact the numbers below.

### For UK inquiries:

Monday – Friday 9 am - 5 pm

Friday 9 am - 4 pm

### BISSELL Homecare (Overseas) Inc.

Ground Floor

226 Berwick Avenue

Slough

Berkshire, SL1 4QT

United Kingdom

Telephone: 0844-888-6644

### For New Zealand inquiries:

Monday – Friday 9 am - 5 pm

### Parex Industries LTD.

5 Tolich Place

Henderson 0610

Auckland

New Zealand

Telephone: 0800-247-735

### For all other inquiries:

Monday – Friday 8 am - 4 pm

### BISSELL Homecare, Inc.

PO Box 1888

Grand Rapids, Michigan 49501 USA

Telephone: 01-616-453-4451

Fax: 01-616-453-1383

### For Australian inquiries:

Monday – Friday 9 am - 5 pm

### BISSELL AUSTRALIA PTY LIMITED

42 Roco Drive

Scoresby 3179

Victoria

Australia

Telephone: 1-800-811-183

### For Middle East & Africa inquiries:

Sunday – Thursday 9 am - 6 pm

### BISSELL Middle East & Africa

PO Box 61286

Office 017, Technopark Building

Jebel Ali Free Zone

Dubai

United Arab Emirates

Telephone: 971-4-881-8597

Or visit the BISSELL website - [www.bissell.com](http://www.bissell.com)

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: \_\_\_\_\_

Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.**



Do not throw the appliance away with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this you will help to preserve the environment.



Experts In Home Cleaning™

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Rev 7/12

Visit our website at:

[www.bissell.com](http://www.bissell.com)

Scotchgard is a trademark of 3M

