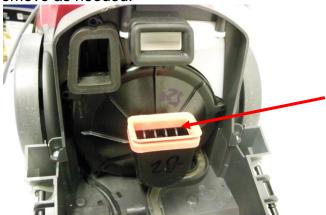
## ReadyClean 40N7, 47B2, 20R7, 40H5 Series

## **No Suction**

IF THE CONSUMER HAS A 47B2 WITH A DATE CODE OF 13301C ONLY, SET UP RA CUT CORD AND ISSUE REPLACEMENT PER RA DEST. GUIDE. DO NOT FOLLOW ANY FURTHER TROUBLESHOOTING

- 1) Was a bare floor tool attached to the bottom of the unit? If no, please proceed to step 2. If yes, remove the bare floor tool, and there should be suction on the carpet.
- 2) Make sure the collection tank is empty.
- 3) Check for debris in the red rectangular gasket at the motor intake underneath the collection tank and remove as needed.

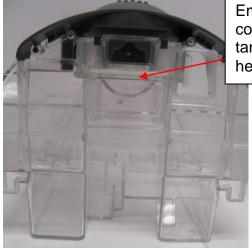


- 4) Check for suction at the motor intake.
  - **If NO suction at motor intake**, please contact one of our Authorized Service Centers to have a quality technician inspect your unit.
  - If **YES**; there is suction at the motor intake...
    - a) Check the foam filter in the collection tank for debris and clean as needed.



b) Make sure the collection tank is not damaged, full of debris or dirty water, and

is installed properly.

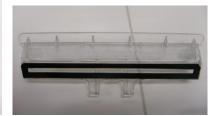


Empty collection tank from here.

**c)** Make sure the floor nozzle is not damaged, not full of debris, and is properly installed.







- **d)** Check for suction at the floor by pouring a small amount of water on a hard surface floor. Water should be visibly going into the collection tank.
- **5) If still no suction,** please contact one of our Authorized Service Centers to have a quality technician inspect your unit.