

# Bissell®



## CROSSWAVE® X7 CORDLESS MODEL 2832F



### Go online for a comprehensive walkthrough of your new purchase!

This guide has everything you need to get ready for first use, including setting up, using and maintaining your machine, but online you'll find additional resources like tips and troubleshooting, videos, product registration, parts, and more. Go to [global.BISSELL.com](https://www.global.bissell.com).

SYMBOL	EXPLANATION
	Caution.
	Read operator's manual.
	Risk of fire.
	Risk of electric shock.
	For indoor use only.
	Do not overwet carpet. Use only on carpet moistened by the cleaning process.
	Use only BISSELL® cleaning formulas intended for use with this machine.
	Disconnect power before servicing.

SYMBOL	EXPLANATION
	Protection against moving parts.
	Risk of automatic start-up.
	Always turn machine OFF prior to charging.
	Detachable power supply unit.
	Allow parts to dry.
	Use warm water, temperature up to 60°C.
	Check the manufacturer's tag before cleaning textile. "W" on the tag as shown means you can use your cleaner.
	Do not freeze.

SYMBOL	EXPLANATION
	This symbol means to recycle. Do not mix batteries with general household waste. Recycle used batteries at your nearest recycling center.
	This symbol on the product and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points. Please contact your local authority for further details of your nearest designated collection point.

## IMPORTANT SAFETY INSTRUCTIONS

### READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:

### WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not immerse in water or liquid.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- If the charger supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire.
- The battery is to be disposed of safely.
- This appliance contains batteries that are only replaceable by skilled persons.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not run appliance over cable.
- This appliance must only be placed at safety extra low voltage corresponding to the marking on the appliance.
- Liquid must not be directed towards equipment containing electrical components.
- Unplug charger from electrical socket when not in use, before cleaning, maintaining or servicing the appliance, and if your appliance has an accessory tool with a moving brush, before connecting or disconnecting the tool.

- Do not use with damaged cable or charger. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- The appliance must be disconnected from the supply mains when removing the battery.
- Use only the type and amount of liquids specified under the operations section of this guide.
- Turn OFF all controls before unplugging.
- Do not pull or carry charger by cable, use cable as a handle, close door on cable, or pull cable around sharp edges or corners.
- Keep charger cable away from heated surfaces.
- To unplug, grasp the charger plug, not the cable.
- Do not handle charger plug or appliance with wet hands.
- Battery pack and charger base output terminals are not to be short-circuited.
- Do not charge the machine outdoors.
- Do not recharge, disassemble, heat above 60°C, or incinerate.
- Keep batteries out of reach of children.
- Dispose of used batteries promptly.
- Never put batteries in mouth. If swallowed, contact your physician or local poison control.
- Prevent unintentional starting. Ensure the switch is in the OFF-position before picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energising appliance that have the switch on invites accidents.
- Do not use appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Do not expose appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C may cause explosion.
- Follow all charging instructions and do not charge the appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.

- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance except as indicated in the instructions for use and care.
- Keep the temperature range of between 4-30°C when charging battery, storing machine or during use.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- Use only as described in this user guide.
- Use only manufacturer's recommended attachments.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorised service center.
- Do not put any object into openings.
- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Use extra care when cleaning on stairs.
- Use indoors only.
- Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use appliance in an enclosed space filled with vapours given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Do not use without filters in place.
- Floor slippery when wet.
- WARNING: Only use with the following charger model: S030-1B297100HA.

## SAVE THESE INSTRUCTIONS

ORIGINAL INSTRUCTIONS. FOR OPERATION ON A 220-240 VOLT A.C. 50-60 HZ POWER SUPPLY ONLY. THIS MODEL IS FOR HOUSEHOLD USE ONLY.

## IMPORTANT INFORMATION

- Keep appliance on a level surface.
- If your appliance has a motorised brush roll, do not leave machine running in the same spot without the handle fully upright.
- To reduce the risk of a leaking condition, do not store machine where freezing may occur. Damage to internal components may result.
- Plastic tanks are not dishwasher safe. Do not put tanks in dishwasher.



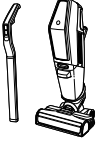
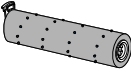
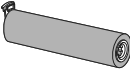
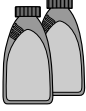

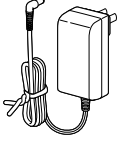
We're so happy you chose a CrossWave® X7 Cordless multi-surface cleaner. We put this guide together to help with setup and maintenance. We've also included some tips we think will come in handy when you first start using this machine, so let's get started!

For a complete guide to your purchase, go to [global.BISSELL.com](https://www.global.BISSELL.com).

---

Important Safety Instructions.....	2	Cleaning Your Floors.....	8
What's in the Box?.....	4	Emptying the Dirty Water Tank.....	9
Product View.....	4	Clean Out Cycle.....	10
Assembly.....	5	After-Cleaning Care.....	11
Charging the Battery.....	5	Storing Your Machine.....	12
Choosing Your Brush Roll & Formula.....	6	Troubleshooting.....	13
Filling the Clean Water Tank.....	7	Warranty.....	15

## What's in the Box?

					
Handle & Body	Multi-Surface Brush Roll	Wood Floor Brush Roll	(2) Trial-Size Formulas	3-in-1 Docking Station	Charging Adapter Plug

## Product View

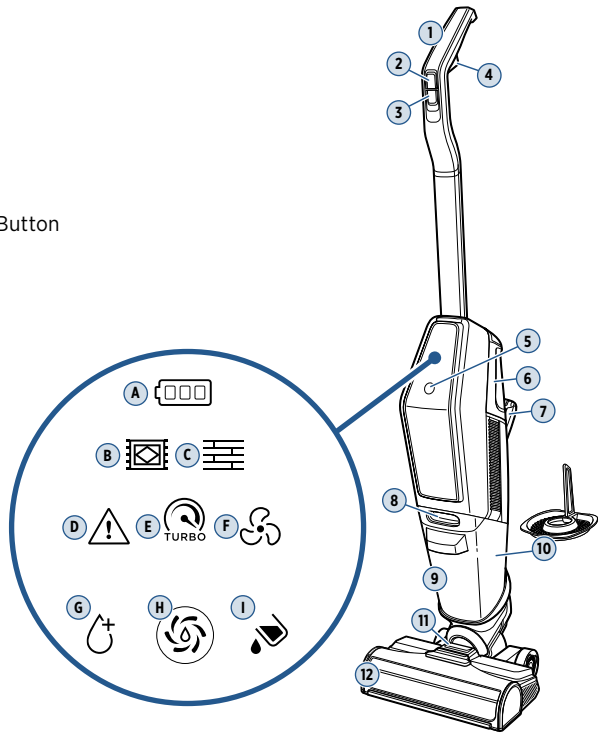
➤ For additional support videos and information, visit [global.BISSELL.com](http://global.BISSELL.com).

### Product View

1. Upper Handle
2. Mode Button
3. Power Button
4. Solution Spray Trigger
5. Clean Out Cycle Button
6. Clean Water Tank
7. Carry Handle
8. Dirty Water Tank Release Button
9. Dirty Water Tank
10. Strainer (inside tank)
11. Easy-Remove Brush Roll Window Button
12. Brush Roll Window

### Digital Display

- A. Battery Indicator
- B. Area Rug Mode
- C. Hard Floor Mode
- D. Error Indicator
- E. TURBO Mode
- F. Fan Error Indicator
- G. Clean Water Tank Empty
- H. Clean Out Cycle
- I. Dirty Water Tank Full



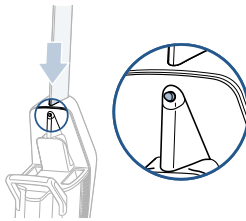


## Assembly

▶ Go to [global.BISSELL.com](https://www.global.BISSELL.com) for assembly videos.



**1.** Firmly insert the handle into body of machine.



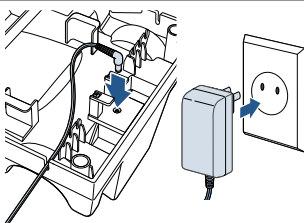
**2.** When the handle is inserted correctly, a button will appear behind the clean tank.

## Charging the Battery

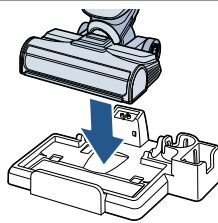
▶ Go to [global.BISSELL.com](https://www.global.BISSELL.com) to watch helpful how-to videos.



Make sure machine is fully charged before first use. To check the battery status, remove the machine from the dock and press the power button to turn it ON. You'll know the battery is fully charged when all three white status lights are illuminated.



**1.** Plug the charging cord into the bottom of the 3-in-1 Docking Station. Plug the adapter into a wall outlet.



**2.** Place your machine onto the dock. The battery life indicator will illuminate when charging.



**3.** For maximum run time, charge the machine for 4 hours.



## Choosing Your Brush Roll & Formula

View our family of formulas for your family of mess-makers at [global.BISSELL.com](http://global.BISSELL.com).

Keep plenty of CrossWave® formulas on hand so you can clean whenever it fits your schedule.

**Note:** Only use CrossWave formulas in your machine. Other formulas or household cleaners may harm the machine. Do not use Hard Floor Sanitise Formula on area rugs or carpet.

Wood Floors	Area Rugs	Multi-Surface Cleaning	Hard Floors
			
<p><b>Wood Floor Formula</b> Restores your wood floors' natural shine.</p> <p><b>Wood Floor Brush Roll</b> Soft-touch microfibers wash sealed hardwood floors while picking up dry debris.</p>	<p><b>Area Rug Formula</b> Removes stuck-on and embedded dirt from area rugs.</p> <p><b>Area Rug Brush Roll</b> Bristles work on area rugs to pick up dry debris and pet hair.</p>	<p><b>Multi-Surface Pet with Ambipur® Formula</b> Removes pet odors to clean and refresh.</p> <p><b>PET Multi-Surface Brush Roll</b> Microfibers mop and nylon bristles help remove tough, sticky messes while picking up dry debris and pet hair.</p>	<p><b>Hard Floor Sanitise Formula</b> Kills 99.9% of germs &amp; bacteria on your hard floors.*</p> <p><b>Multi-Surface Brush Roll</b> Microfibers mop and nylon bristles help remove tough, sticky messes while picking up dry debris.</p>

Certain trademarks are used under license from The Procter & Gamble Company or its affiliates.

\*When used as directed. Kills 99.9% of Enterobacter aerogenes (ATCC 13408) and Staphylococcus aureus (ATCC 6538).

**ATTENTION** This machine is designed to be used on sealed hard floors and area rugs.

**⚠️ WARNING** To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL formula intended for use with this machine. Use of cleaning formulas that contain eucalyptus, lemon or pine oil may damage this appliance and void the warranty. Chemical spot cleaners or solvent-based soil removers should not be used. These products may react with the plastic materials used in your machine and cause cracking or pitting.



## Filling the Clean Water Tank

▶ Go to [global.BISELL.com](http://global.BISELL.com) to watch additional how-to videos.



<p><b>1.</b> The clean water tank is located on the back of the machine. Pull the tank up to remove.</p>	<p><b>2.</b> Open the cap on top of the tank.</p>	<p><b>3.</b> Choose the best BISELL® formula and brush roll for your needs using the chart on page 6.</p>

<p><b>4.</b> Fill with hot (140°F/60°C MAX) tap water to the WATER FILL line. <b>Do not use boiling water. Do not heat water in the microwave.</b></p>	<p><b>5.</b> Add formula to the FORMULA FILL line.</p>	<p><b>6.</b> Close the cap. Slide the tank back into place.</p>

# Cleaning Your Floors

▶ We have cleaning tips for stuck-on messes and more at [global.BISSELL.com](http://global.BISSELL.com).



<p>Mode Power</p>		
<p><b>1.</b> Press the power button ON. Press the mode button to switch between modes.</p>	<p><b>2.</b> Recline to start the brush roll spinning. Brush roll will not spin when machine is upright.</p>	<p><b>3.</b> Before each use, hold the solution spray trigger for 10 seconds to prime the system with solution.</p> <p>LED lights are always illuminated, but turn blue when the trigger is held. Bubbles will appear in brush roll window when solution is flowing.</p>
		<p>Power</p>
<p><b>4.</b> Hold the solution spray trigger to apply solution on forward and backward passes.</p>	<p><b>5.</b> Release the trigger and make a backward pass without dispensing solution. To dry floors faster, make additional dry passes.</p>	<p><b>6.</b> Turn OFF the machine by pressing the power button.</p>

## Cleaning Modes

Hard Floor Mode	Area Rug Mode	TURBO Mode
<p><b>BEST FOR</b> Everyday messes on sealed hard floors, like tracked-in mud, spilled cereal and milk, coffee, and more!</p> <p><b>SOLUTION</b> 💧</p> <p><b>SUCTION</b> +</p>	<p><b>BEST FOR</b> Refreshing and cleaning dry messes, like crumbs, dirt, hair, and more from area rugs.</p> <p><b>SOLUTION</b> 💧💧</p> <p><b>SUCTION</b> ++</p>	<p><b>TURBO</b></p> <p><b>EXTRA BOOST OF CLEANING FOR:</b> Tough messes, eliminating odors, and removing stuck-on messes, like pet drool and food; jelly, honey, tracked-in mud, and more.</p> <p><b>SOLUTION</b> 💧💧💧</p> <p><b>SUCTION</b> +++</p>

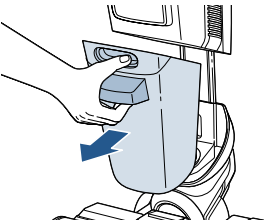
**ATTENTION** Do not overwet carpet or hardwood floors. Be careful not to run over loose objects or edges of area rugs. Stalling the brush may result in premature belt failure.



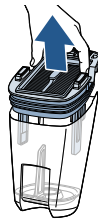


## Emptying the Dirty Water Tank

▶ Go to [global.BISSELL.com](http://global.BISSELL.com) for a full list of how-to videos.



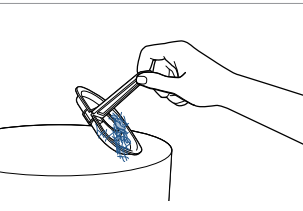
**1.** Press the button on the top of tank and grab the front handle and pull tank out.



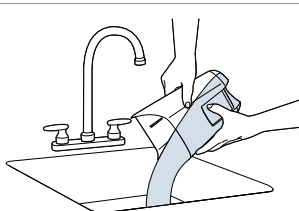
**2.** Hold the top of the tank near the sides of the filter and pull up to remove.



**3.** Pull strainer tab out of the tank to separate debris from dirty water.



**4.** Throw debris into the trash.



**5.** Pour dirty water down the sink and rinse the tank.

**⚠ WARNING** To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting on the dock.

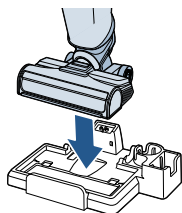


## Clean Out Cycle

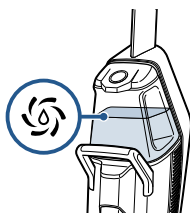
▶ Go to [global.BISSELL.com](http://global.BISSELL.com) for a full list of how-to videos.



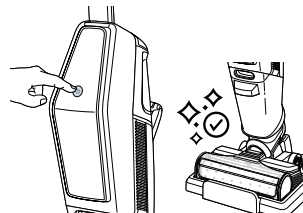
**Note:** For best results, run the Clean Out Cycle no more than two times after each cleaning session.



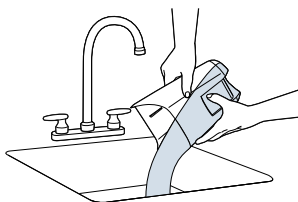
**1.** Place the machine on the 3-in-1 Docking Station.



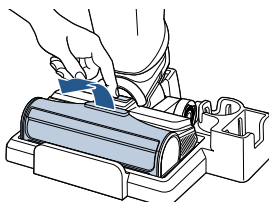
**2.** Make sure water reaches the Clean Out Cycle line. Refill if needed.



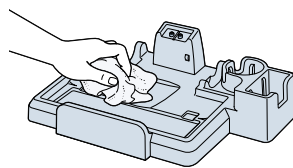
**3.** Push the Clean Out Cycle button to start the 40-second cycle.



**4.** After the cycle is complete, empty the dirty water tank. See page 9 for detailed instructions.



**5.** For easy drying, press the button on top of the foot to release the window. Rest the window on the dock. See pages 11-12 for more cleaning tips.



**6.** Remove the machine from the dock and wipe out the tray. Do NOT rinse under faucet. This keeps water out of the charging plug.

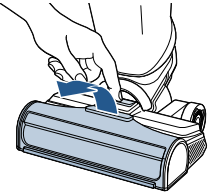
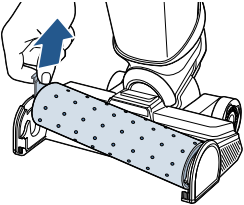
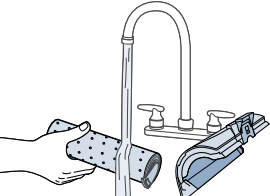
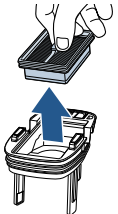
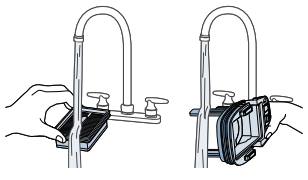
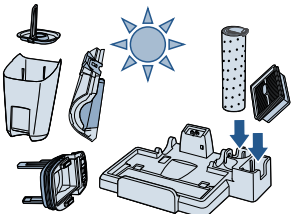
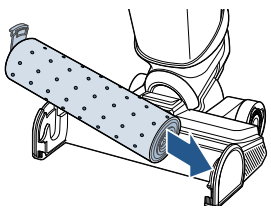
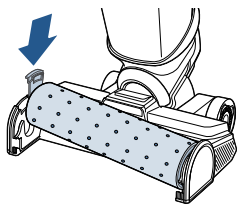
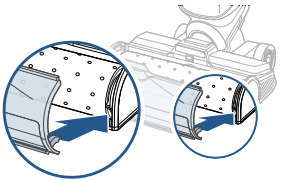
**⚠ WARNING** To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting on the dock.

## After-Cleaning Care

▶ Go to [global.BISSELL.com](http://global.BISSELL.com) for a full list of how-to videos.



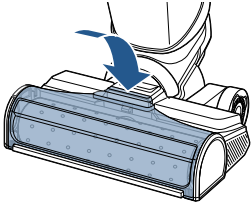
**Important:** The filter must be cleaned and dried after every use to maximize suction and performance. Replace the filter every 3 months.

		
<p><b>1.</b> Press the button on the top of the foot to release the brush roll window.</p>	<p><b>2.</b> Pull the brush roll tab to remove.</p>	<p><b>3.</b> The brush and window can be hand washed.</p>
		
<p><b>4.</b> Remove filter from the top of the tank by pulling it up.</p>	<p><b>5.</b> Wash filter and screen with warm water and mild detergent. Rinse the bottom of the tank cover.</p>	<p><b>6.</b> Leave all parts out to dry before reassembling.</p>
		
<p><b>7.</b> Place the end of the brush into the right side of the foot.</p>	<p><b>8.</b> Press the tab of the brush down so it locks into place.</p>	<p><b>9.</b> Replace the brush roll window by lining up tabs on the edges of the foot.</p>

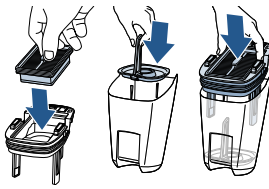
CONTINUED ON NEXT PAGE ➔

**⚠ WARNING** To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting on the dock.

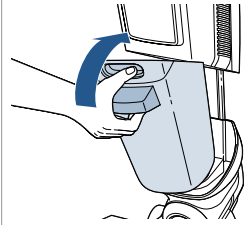
## After-Cleaning Care (continued)



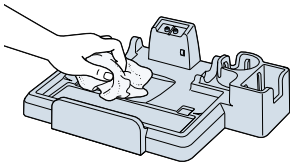
**10.** Press the window back so it 'clicks' into place.



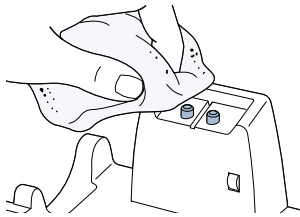
**11.** Reassemble the dirty water tank.



**12.** Insert the bottom of the tank first. Pivot the top toward the machine until it 'clicks' into place.



**13.** Wipe the dock with a cloth. Do NOT rinse under faucet. This keeps water out of the charging plug.



**14.** Wipe the gold charging contacts with a cloth.

## Storing Your Machine

Go to [global.BISSELL.com](http://global.BISSELL.com) for more useful tips on storing and maintaining your machine.

Store your machine in a protected, dry area. Since this product uses water, it must not be stored where there is danger of freezing. Freezing will damage internal components and may void the warranty.

**NOTICE** To reduce the risk of a leaking condition, do not store machine where freezing may occur. Damage to internal components may result.

**⚠ WARNING** To reduce the risk of fire, electric shock or injury, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting on the dock.

# Troubleshooting

Below are some of the issues you may run into. If you don't see the issue you're experiencing below, visit [global.BISSELL.com](http://global.BISSELL.com).










## Machine Issues

Problem	Possible Cause	Remedies
Streaking or loss of suction power	Brush roll window is not latched.	Reinstall brush roll window.
	Debris channel in foot is clogged.	Clean the channel with a paper towel.
	Filter is clogged by debris and/or is wet.	Remove debris clogging the filter screen, then clean and dry the filter.
	Brush roll is wet and dirty.	Clean and dry the brush roll.
No spray	Clean water tank is empty.	Refill tank. Follow steps on page 7.
	Clean water tank is not seated properly.	Remove and reseal tank.
	Brush roll window is not latched.	Reinstall brush roll window.
	Not holding trigger to spray solution.	Hold solution spray trigger continuously while using the machine.
Leaking	Clean water tank or lid is damaged.	Remove tank from machine and inspect for damage on tank and/or lid. If damage is found, contact us.
	Dirty water tank is damaged.	Remove tank from the machine and inspect for damage. If damage is found, contact us.
	Dirty water tank is full.	Empty tank.
Machine is not charging	Charging contacts on the 3-in-1 Docking Station are dirty.	Use a cloth to wipe the gold charging contacts on the dock. If issue persists, contact us.

## Troubleshooting (continued)

### Error Codes

Problem	Possible Cause	Remedies
 <b>Error and fan error indicators on digital display are blinking.</b>	Air path is clogged.	Check the suction hose for clogs. Perform standard after-cleaning care maintenance. See pages 11-12.
 <b>Dirty water tank full indicator on digital display blinks 4 times, then turns solid.</b>	Dirty water tank is full.	Remove and empty tank. Thoroughly clean tank and sensors. Place tank back into the machine.
 <b>Dirty water tank full indicator on digital display blinks four times, then turns solid. Error indicator is blinking.</b>	Dirty water tank is not seated properly.	Reseat tank.
 <b>Clean water tank indicator on digital display blinks then turns solid. Foot light blinks blue 4 times.</b>	Clean water tank is empty.	Refill tank. Follow steps on page 7.
	Clean water tank is not seated properly.	Remove and reseal tank.
 <b>Brush roll window LED is blinking white, error indicator is blinking.</b>	Brush roll is obstructed.	Remove brush window lens and brush roll to clean hair and debris off of brush, brush ends and brush gear.
 <b>Brush roll window LED is blinking white and blue.</b>	Brush window lens is not attached.	Remove and reinstall the lens until it 'clicks' into place.
 <b>Battery indicator on digital display shows continuous blinking of 1 LED light</b>	Battery is too low to run the Clean Out Cycle.	Charge the machine for 30 minutes prior to running.

**Note:** Any other servicing should be performed by an authorized service representative.

# Warranty

This warranty gives you specific legal rights, in addition to rights you may have under the *Australian Consumer Law*. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact your local BISSELL® Consumer Care on the details set out below.

It may be necessary to obtain some of your personal information, such as a mailing address, to fulfill terms of this warranty. Any personal data will be handled pursuant to BISSELL's Privacy Policy, which can be found at [global.BISSELL.com/privacy-policy](http://global.BISSELL.com/privacy-policy).

## **BISSELL® Two-Year Warranty**

Subject to the \*conditions identified below, BISSELL will repair or replace (with new, refurbished, lightly used, or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part due to manufacturer defect. This warranty applies to product used for personal purposes, and not commercial or rental service. This warranty does not apply to fans or routine maintenance or consumable components such as filters, belts, brush rolls, etc., damage or malfunction caused by negligence, abuse, neglect, unauthorised repair, or any other use not in accordance with the user guide. BISSELL recommends that the original packaging be kept for the duration of the warranty period in case such need arises within the warranty period that the item needs repacking and transportation.

## **\*Conditions of Warranty**

Subject to whether such loss is reasonably foreseeable, BISSELL and its in-country distributors are not liable for incidental or consequential damages of any nature associated with the use of this product.

This warranty is in addition to other rights or remedies under law. Nothing in this warranty excludes, limits or modifies any liability of BISSELL which is imposed by law, or limits or modifies any remedy available to the consumer which is granted by law. To make a claim under this warranty contact BISSELL Australia PTY LTD (details below). Contact BISSELL prior to returning any goods. Where agreed, BISSELL will reimburse reasonable postage / handling costs (if any) for returning goods to BISSELL. To claim expenses incurred in making a claim under this warranty please provide BISSELL with a copy of the receipt of the expenses by email or post.

**For Australian Consumers Only:** Our goods come with guarantees that cannot be excluded under the *Australian Consumer Law*. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## **Consumer Care**

### **Australia**

Telephone: 1300 247 735

Website: [www.BISSELL.com.au](http://www.BISSELL.com.au)

### **New Zealand**

Telephone: 0800 247 735

Website: [www.BISSELL.co.nz](http://www.BISSELL.co.nz)

## But wait, there's more!

Join us online for a complete guide to your new product, including troubleshooting, parts and more.

**Go to [global.BISSELL.com](https://global.BISSELL.com).**



INFO



VIDEOS



PARTS



©2021 BISSELL Inc. All rights reserved.  
Part Number 1627512 09/21 RevB