

PowerFresh LIFT-OFF 1544 Series

No Steam

Possible issues:

What has the tank been filled with

Ready light

Steam from liftoff pod

Steam from foot

- Verify there is water in the tank.
- What has been the tank been filled with?
 - Ask what has been used to fill the tank?
 - Tank should preferably be filled with distilled, R.O., or BISSELL Scented Demineralized water. They can also use just tap water.
 - If tap water has been used, inform them that minerals from tap water can build up more easily than using distilled or reverse osmosis (R.O.) water as they don't form build up over time.
- Is the Ready Light on?

If:	Then:
Yes	Wait for READY light to stop blinking (1 to 2 min). Then push ON/OFF button making it light up, and push HI so it lights up.

	
No	Try a different outlet. Still no light go to No Power Troubleshooting

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- Remove Lift-Off Pod and attach tool connector or hose



Is there steam from the Lift-Off pod?

If:	Then:
No	Unplug unit, wait 10 seconds and remove tool connector and clean hole where spray head inserts with a paperclip.



Now reattach the tool connector, plug in, turn on, and test for steam.


- If still no steam Return for Inspection to Grand Rapids.
- If steam resumes, turn off & unplug, then remove tool connector and reattach the Lift-Off pod to the base pushing it evenly straight into the machine until it clicks.
- NOTE: There only be a small gap between the machine and the pod. (A gap the thickness of a credit card, as anything larger means the pod is not in place).



Yes	<p>Reattach the pod, plug back in and test for steam to the floor.</p> <ul style="list-style-type: none"> ▪ If still no steam, continue troubleshooting. <p>If steam resumes Clean hole where spray head inserts. Reattach the Foot until it clicks into place. Replace the foot if under warranty or set up order for a new foot.</p>
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- Remove the foot of the unit. Is there steam with the foot removed?

If:	Then:
No	<p>Turn off, Unplug the unit and wait 10 seconds. With a paperclip, clean the steam opening on the bottom of the unit.</p>  <p>After removing the paperclip, lay the unit on the ground pointed away from any people, pets, or furniture. Now, plug in, turn on, and select a steam setting to test for steam without the foot.</p>

	<ul style="list-style-type: none">▪ If it starts to steam, turn steam off and wait 10 seconds to attach the foot. Then place on the ground and select a steam setting. If it doesn't steam with the foot attached, replace the foot if under warranty or set up order for a new foot.▪ If it does steam, problem is resolved.
Yes	Reattach the foot and test for steam. If there is none, replace the foot if under warranty or set up order for a new foot.

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