

BOLT™ ION
2-IN-1 CORDLESS VACUUM
USER GUIDE

1311, 1312 SERIES

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.

When using an electrical appliance, basic precautions should be observed, including the following:

⚠ WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

- » This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- » Do not use outdoors or on wet surfaces.
- » Do not allow to be used as a toy.
- » Close attention is necessary when used by or near children.
- » Do not use for any purpose other than described in this User's Guide.

- » Use only manufacturer's recommended attachments.
- » Do not use with damaged cord or plug.
- » If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- » Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- » Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- » Do not handle charging base, including plug and charging base terminal with wet hands.
- » Do not charge the unit outdoors.
- » Use only the charger supplied by the manufacturer to recharge.
- » Do not incinerate the appliance even if it severely damaged. The batteries can explode in a fire.
- » Do not put any object into opening.
- » Do not use with any opening blocked.
- » Keep openings free of dust, lint, hair and anything that may reduce airflow.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- » Use extra care when cleaning stairs.
- » Do not pick up flammable materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapors.
- » Always turn off this appliance before connecting or disconnecting the motorized nozzle.
- » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- » Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- » Do not use without dust cup or filters in place.
- » Use only on dry, indoor surfaces.
- » Keep appliance on a level surface.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

This model is for household use only.

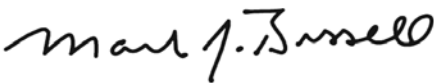
Thanks for buying a BISSELL vacuum

We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL vacuum is well made, and we back it with a limited two-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.





My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL vacuum.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

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| | | |
|--|----------------|--|
|  | WARNING | AN ACTION OR ATTENTION IS NEEDED TO THIS AREA IN ORDER TO REDUCE THE RISK OF ELECTRIC SHOCK, FIRE, OR INJURY |
|  | GUIDE | READ USER GUIDE FOR COMPLETE SAFETY AND USER INSTRUCTIONS |
|   | WEEE | DO NOT THROW THE APPLIANCE AWAY WITH THE NORMAL HOUSHOLD WASTE AT THE END OF ITS LIFE, BUT HAND IT IN AT AN OFFICIAL COLLECTION POINT FOR RECYCLING. BY DOING THIS YOU WILL HELP TO PRESERVE THE ENVIRONMENT. |

Product View

- 1 Power/Brush Roll On/Off/Suction Power Control/EdgeReach
- 2 2-Way Folding Handle Release
- 3 Hand Vacuum Power Button
- 4 Dirt Cup Release
- 5 Charging Light Indicator
- 6 Detachable Hand Vacuum
- 7 Dirt Cup
- 8 Washable Filter Cup
- 9 Swivel Head
- 10 Crevice Tool with Dusting Brush
- 11 Charging Adapter Plug
- 12 Charging Base



WARNING

Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.

WARNING

Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Assembly

No tools are required for assembly; simply insert foot into body of unit until you hear a click.



⚠ WARNING

Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

Charging

Before charging make sure unit is in the OFF position.

1. Insert the charging adapter plug into the charging port on the bottom of the charging base. The unit can also be charged from the hand vacuum by inserting the charging adapter plug into the charging port on the back of the unit.

1.



2. Plug the adapter into the wall outlet. If using the charging base, place unit onto base. The power LED lights will illuminate when charging. Charge the unit completely for 4 hours prior to first use.

NOTE: The adapter may become warm during charging - this is normal.

3. When the unit is fully discharged, approximately 4 hours of charging is required for the battery to regain full capacity.

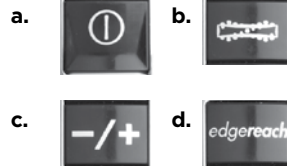
| Charging | | |
|----------------|-----------|---|
| Battery Status | LED Color | Light Behavior |
| 100% | Blue | 3 Lights On, for 10 minutes |
| 99% to 66% | Blue | 2 Lights On, 1 Light Blinking, 2 Second Fade In & Out |
| 65% to 33% | Blue | 1 Light On, 1 Light Blinking, 2 Second Fade In & Out |
| 32% to 10% | Blue | 1 Light Blinking, 2 Second Fade In & Out |
| 9% to 1% | Red | 1 Light Blinking, 1 Second Fade In & Out |
| 0% | Red | 1 Light Blinking, 1 Second Fade In & Out |

Operations

Control buttons

The power button is located on the top of the handle. Settings include:

- a. Power Icon = On/Off
- b. Brush Icon = Brush On/Off
- c. Suction Icon = Normal/High
- d. EdgeReach = On/Off



Using your cordless vacuum

- 1. Push power button ON.
- 2. Push brush button on to easily clean hard floors, low pile carpet, and area rugs.
- 3. Use suction button to control power of suction.



Operations

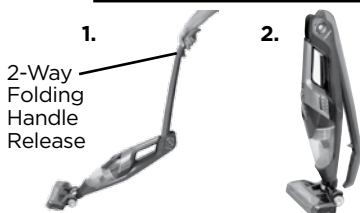
⚠ WARNING

Do not operate cleaner with damp or wet filters or without vacuum bags and all filters in place.

2-way folding handle

This feature is great for cleaning under couches, beds and other hard to reach areas.

1. To release, pull trigger located on the back of the handle to bend handle forward for cleaning under furniture.
2. For space saving storage, pull trigger to bend handle backward.



Operating edgeReach™

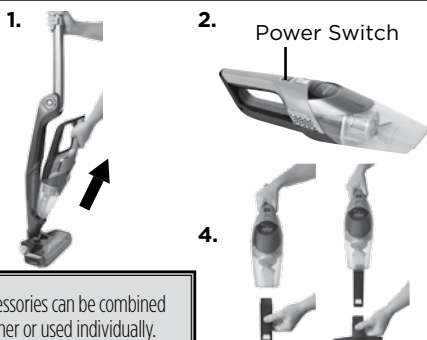
This feature is a great way to clean along edges and into corners and along your baseboard.

1. To activate, press the edgeReach™ button on the handle.
2. Glide cordless vacuum along edges and corners to allow the focused suction to do its work.



Cleaning with the removable hand vacuum

1. Remove hand vacuum by pulling the hand vacuum directly out of the unit.
2. The power button is located on top of the grip area. Push ON to start cleaning.
3. Easily clean messes on furniture, stairs, and other hard to reach areas.
4. To use hand vacuum accessories, insert the end of the tool into the end of the hand vacuum prior to turning hand vacuum ON.
5. When done cleaning, turn power OFF and remove hand vacuum accessory and place back in unit.



Tip

» Accessories can be combined together or used individually.

Maintenance & Care

To maintain maximum cleaning performance, the following maintenance steps must be performed:

Emptying the dirt cup

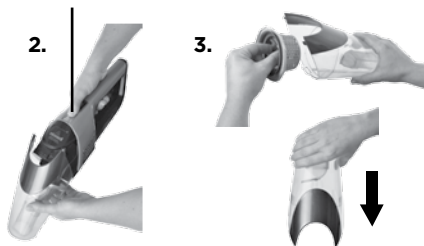
Dirt cup should be emptied before debris reaches the FULL line on cup.

1. Turn power OFF and remove hand vacuum from unit, by pulling the hand vacuum directly out of the unit.
2. Hold hand vacuum vertically and depress the release button to release dirt cup.
3. Grasp filter tabs and pull vertically to remove filter cup and empty dirt into waste container.
4. Replace filter back into the dirt cup and attach dirt cup to hand vacuum until it snaps securely in place.

⚠ WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

Release Button



Maintenance & Care

Cleaning or replacing the filter

The key to maximum performance is having a clean filter. Cleaning the filter after each use will help your vacuum operate at peak efficiency.

Use only genuine BISSELL model number 1311 & 1312 replacement filters in your BISSELL vacuum. To purchase visit www.BISSELL.com or call 1-800-811-183 for Australian inquiries or 0800-247-735 for New Zealand inquiries.

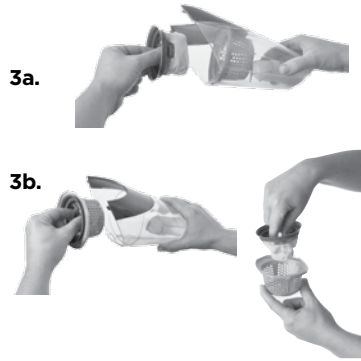
To clean filter:

1. Turn power OFF.
2. Remove the dirt cup from the hand vacuum, as directed in step 1 "Emptying the dirt cup" on page 6.
- 3a. To remove filter from the filter cup, grasp filter tabs, turn counterclockwise and lift up. Tap firmly against the inside of a waste container, removing any visible dirt.
- b. To remove filter cup from the dirt cup, or grasp filter tabs and lift up to remove the washable filter cup from the dirt cup. Grip tabs, turn counterclockwise and lift up to remove filter from filter cup.
4. Replace filter back into the washable filter cup then turn clockwise to lock into place.
5. Attach washable filter cup back into the dirt cup and attach to hand vacuum until it snaps securely in place.

NOTE: After heavy usage, you may clean the filter and filter cup by washing it gently by hand in warm water and mild dish detergent. Rinse thoroughly and make certain it is completely dry before replacing it.

WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

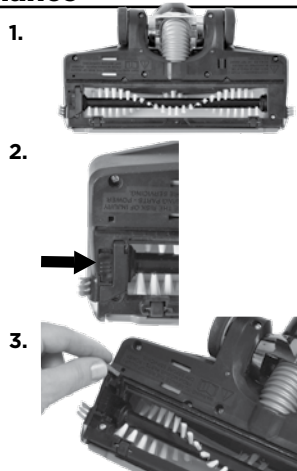


Brush roll and brush roll belt maintenance

The brush roll may accumulate debris such as strings, hair and fibers. This type of debris can wrap around the brush and diminish its ability to clean effectively.

To remove brush roll for cleaning:

1. Turn power OFF. Turn unit over to access the brush roll.
2. Slide down the lock tab and pull up the brush roll gate.
3. To remove brush roll, simply lift the brush out of the brush chamber. Clean off hair or other debris from brush roll.
4. Place cleaned brush roll back into foot of unit by aligning the brush roll end to the brush driver.
5. Replace the lock tab by pushing brush roll gate into place and slide up the lock tab to secure it.



Maintenance & Care

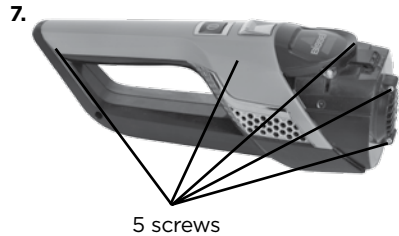
Brush roll reset:

If larger debris becomes lodged in the foot of the unit and the brush roll shuts off, turn the unit off and remove the obstruction. Wait approximately 15 seconds for the motor to cool down before turning back on. Brush will function again after allowing time to cool down.

Disposal of Batteries

If your Bolt Ion Series is to be disposed of, the batteries should be removed and disposed of properly.

- 1. IMPORTANT:** Unplug Charger and discharge the unit completely.
2. Remove hand vac from unit and remove dirt cup from handle.
3. Remove (2) Phillips head screws and remove the lens from the hand vacuum.
4. Remove (2) Phillips head screws from the hand vacuum cover.
5. Lift off the hand vacuum cover.
6. Take out push rod.
7. Remove (5) Phillips head screws from the side of the hand vacuum.
8. Remove the entire battery assembly from the cover.
9. Cut wires from the PCB and wrap the wire ends with insulation tape.
10. Keep Battery Pack together - DO NOT separate individual batteries. For specific disposal instructions of batteries, please follow local regulations.
11. Hand in remainder of product at an official collection point for recycling.



Troubleshooting

WARNING

To reduce the risk of electric shock, turn power switch off and disconnect polarized plug from electrical outlet before performing maintenance or troubleshooting checks.

| Problem | Possible causes | Remedies |
|---|--|--|
| Vacuum won't turn on | Battery isn't fully charged | Charge battery. Follow charging battery instructions on page 5 |
| | Wrong charger being used | Be sure to use only the charger supplied with your product. The label on the detachable hand vacuum will list which charger can be used. |
| Brush roll not turning | Brush roll is jammed | Remove obstruction. Follow instructions on page 7 |
| | Brush roll needs to be reset | Follow instructions on page 7 |
| | Broken brush roll belt | Visit www.bissell.com or call 1-800-811-183 for Australian inquiries or 0800-247-735 for New Zealand inquiries. |
| Vacuum cleaner has low suction | Dirt container is full | Empty dirt container |
| | Dirt container is not installed properly | Position container correctly and snap firmly into place |
| | Foot is loose | Make sure foot is fully inserted into body of unit |
| | Filters need cleaning | Follow filter instructions on page 7 |
| | Filters need replacing | Visit www.bissell.com or call 1-800-811-183 for Australian inquiries or 0800-247-735 for New Zealand inquiries. |
| | Clog or obstruction in foot area | Detach foot from main body and examine and remove clog from ports |
| Visible dirt escaping from cleaner | Dirt container is full of debris | Empty dirt container |
| | Filter is missing or installed incorrectly | Check filter for correct installation |
| | Dirt container installed incorrectly | Position container correctly and snap firmly into place |
| Vacuum won't charge | Machine is in the ON position | Set the machine in the OFF position |
| | Not the correct charger | Use only the charger that comes with the machine |

Please do not return this product to the store.

Other maintenance or service not included in the manual should be performed by an authorized service representative.








Thank you for selecting a BISSELL product.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-811-183 for Australian inquiries or 0800-247-735 for New Zealand inquiries.

Replacement Parts

These items are available for your BISSELL Bolt Ion. Call 1-800-811-183 for Australian inquiries or 0800-247-735 for New Zealand inquiries, or visit www.bissell.com.















1311 Series

| PART # | PART NAME | | PART # | PART NAME | |
|---------|---------------------------------|---|---------|-----------------------|---|
| 1604734 | Filter |  | 1604481 | Washable Filter Cup |  |
| 1604272 | Crevice Tool with Dusting Brush |  | 1604480 | Dirt Cup Assembly |  |
| 1605212 | Charging Adapter Plug |  | 1604487 | Brush Roll |  |
| 1604257 | Stair & Upholstery Tool |  | 1605426 | Charging Base |  |
| 1605206 | Handle & Body Assembly |  | 1605211 | Foot Assembly Picture |  |
| | | | 1605216 | Hand Vac |  |

Replacement Parts

These items are available for your BISSELL Bolt Ion. Call 1-800-811-183 for Australian inquiries or 0800-247-735 for New Zealand inquiries, or visit www.bissell.com.

1312 Series

| PART # | PART NAME | | PART # | PART NAME | |
|---------|---------------------------------|---|---------|----------------------|---|
| 1604734 | Filter |  | 1604481 | Washable Filter Cup |  |
| 1604272 | Crevice Tool with Dusting Brush |  | 1604480 | Dirt Cup Assembly |  |
| 1605221 | Charging Adapter Plug |  | 1604487 | Brush Roll |  |
| 1604257 | Stair & Upholstery Tool |  | 1605425 | Charging Base |  |
| 1605204 | Handle & Body Assembly (Blue) |  | 1605214 | Hand Vac (Blue) |  |
| 1605205 | Handle & Body Assembly (Orange) |  | 1605215 | Hand Vac (Orange) |  |
| 1605210 | Foot Assembly (Orange) |  | 1605209 | Foot Assembly (Blue) |  |

Consumer Guarantee

This Guarantee only applies outside of the USA and Canada. It is provided by BISSELL International Trading Company BV ("BISSELL").

This Guarantee is provided by BISSELL. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under law which may vary from country to country. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this Guarantee will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this Guarantee or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This Guarantee is given to the original purchaser of the product from new and is not transferable. You must be able to evidence the date of purchase in order to claim under this Guarantee.

Limited Two-Year Guarantee

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will for two years from the date of purchase by the original purchaser repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and evidence of the date of purchase be kept for the duration of the Guarantee period in case the need arises within the period to claim on the Guarantee. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the Guarantee.

If for your product is replaced by BISSELL under this Guarantee, the new item will benefit from the remainder of the term of this Guarantee (calculated from the date of the original purchase). The period of this Guarantee shall not be extended whether or not your product is repaired or replaced.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE GUARANTEE

This Guarantee applies to products used for personal domestic use and not commercial or hire purposes. Consumable components such as filters, belts and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this Guarantee.

This Guarantee does not apply to any defect arising from fair wear and tear. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the User Guide is not covered by this Guarantee.

An unauthorised repair (or attempted repair) will void this Guarantee whether or not damage has been caused by that repair/attempt.

Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this Guarantee.

SAVE AS SET OUT BELOW BISSELL AND ITS DISTRIBUTORS ARE NOT LIABLE FOR ANY LOSS OR DAMAGE THAT IS NOT FORESEEABLE OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT INCLUDING WITHOUT LIMITATION LOSS OF PROFIT, LOSS OF BUSINESS, BUSINESS INTERRUPTION, LOSS OF OPPORTUNITY, DISTRESS, INCONVENIENCE OR DISAPPOINTMENT. SAVE AS SET OUT BELOW BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

BISSELL DOES NOT EXCLUDE OR LIMIT IN ANY WAY ITS LIABILITY FOR (A) DEATH OR PERSONAL INJURY CAUSED BY OUR NEGLIGENCE OR THE NEGLIGENCE OF OUR EMPLOYEES, AGENTS OR SUBCONTRACTORS; (B) FRAUD OR FRAUDULENT MISREPRESENTATION; (C) OR FOR ANY OTHER MATTER WHICH CANNOT BE EXCLUDED OR LIMITED UNDER LAW.

Consumer Care

If your BISSELL product should require service or to claim under our Limited Two-Year Guarantee, please visit:

Website or E-mail:
www.BISSELL.com.au

For Australian inquiries:

Monday - Friday 9am - 5pm

BISSELL AUSTRALIA PTY LIMITED

42 Rocco Dr.

Scoresby 3179

Victoria

Australia

Telephone: 1-800-811-183

For New Zealand inquiries:

Monday - Friday 9 am - 5 pm

Parex Industries Ltd.

5 Tolich Place

Henderson 0610

Auckland

New Zealand

Telephone: 0800-247-73

Replacement parts and accessories are available for purchase. To purchase visit www.BISSELL.com

Visit the BISSELL website: www.BISSELL.com.au

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____ Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of the date of purchase in the event of a Guarantee claim. See Guarantee for details.



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