

# EMERGENCY SPOT CLEANER **USER GUIDE**



1283 SERIES

# IMPORTANT SAFETY INSTRUCTIONS

## READ ALL INSTRUCTIONS BEFORE USING YOUR CLEANER.

When using an electrical appliance, basic precautions should be observed, including the following.

### **WARNING** TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

- » Unplug from electrical socket when not in use and before cleaning, maintaining or servicing the appliance.
- » This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- » Children should be supervised to ensure that they do not play with the appliance.
- » If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.»  
Do not run appliance over cord.
- » Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- » Use only the type and amount of liquids specified under the Operations section of this guide.
  - » Do not leave appliance when plugged in.
  - » Always connect to a properly earthed electrical socket. Do not modify earthed plug.
  - » Do not expose to rain. Store indoors.
  - » Do not allow to be used as a toy.
  - » Use only as described in the user guide.

- » Use only manufacturer's recommended attachments.
- » Do not use with damaged cord or plug.
- » Do not immerse in water or liquid.
- » If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorized service center.
- » Liquid or steam must not be directed towards equipment containing electrical components.
- » Do not pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners.
- » Keep cord away from heated surfaces.
- » Do not unplug by pulling on cord.
- » To unplug, grasp the plug, not the cord.
- » Do not handle plug or appliance with wet hands.
- » Do not put any object into openings.
- » Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- » Turn off all controls before unplugging.
- » Use extra care when cleaning on stairs.
- » Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they may be present.
- » Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.)
- » Do not use appliance in an enclosed space filled with vapors given off by oil base paint, some mothproofing substances, flammable dust, or other explosive or toxic vapors.
- » Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- » Keep appliance on a level surface.
- » Unplug before attaching the TurboBrush™ tool.

### **WARNING**

**DO NOT EXPOSE TO RAIN. STORE INDOORS. USE ONLY BISSELL CLEANING PRODUCTS INTENDED FOR USE WITH THIS MACHINE.**

### **WARNING**

**TO REDUCE THE RISK OF FIRE AND ELECTRIC SHOCK, ALWAYS INSTALL FLOAT BEFORE ANY WET PICK-UP OPERATION.**

## SAVE THESE INSTRUCTIONS

**FOR OPERATION ON A 220-240 VOLT A.C. 50/60 HZ POWER SUPPLY ONLY.**

This model is for household use only.

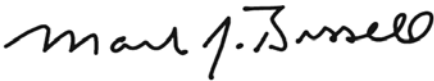
# Thanks for buying a BISSELL portable deep cleaner

We're glad you purchased a BISSELL portable deep cleaner. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your portable deep cleaner is well made, and we back it with a limited one-year guarantee. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL portable deep cleaner.

Thanks again, from all of us at BISSELL.

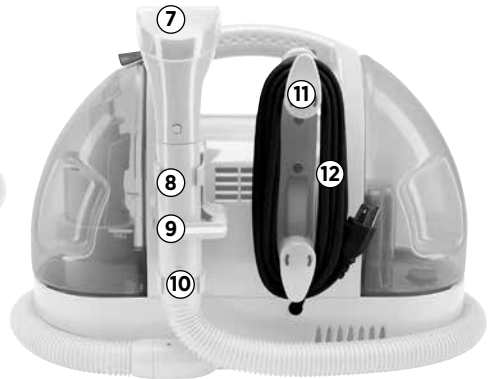


Mark J. Bissell  
Chairman & CEO

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# Product View



- 1 Clean Water/Solution Tank
- 2 Power Switch
- 3 Tank Release Latch
- 4 Dirty Water/Collection Tank
- 5 Flex Hose
- 6 Flex Hose Clip

- 7 Tough Stain Tool
- 8 Flex Hose Storage Bracket
- 9 Bracket Latch
- 10 Hose Grip
- 11 Quick Release™ Cord Wrap
- 12 Power Cord

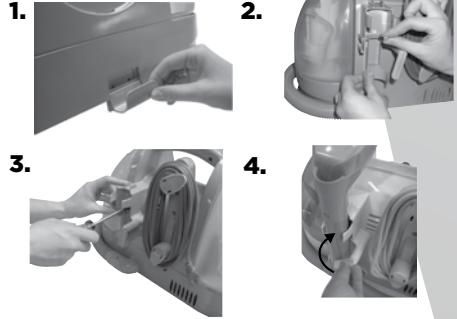
## **⚠ WARNING**

To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning fluids intended for use with the deep cleaner.

# Assembly

Assembling your portable deep cleaner is a simple process. The only thing you will need to assemble your cleaner is a Phillips-head screwdriver.

- 1.** Slide the back plate of the flex hose clip into the opening on the front of the cleaner. You will hear a “snap” when it is locked in place.
- 2.** Take the flex hose storage bracket and slide the lower plate into the opening on the back of cleaner. Make sure the screw holes line up.
- 3.** Insert screw and tighten with a screwdriver.
- 4.** Wrap the flex hose around cleaner and place hose grip into bracket. Turn bracket latch clockwise to lock in place.



## **WARNING**

Do not plug in your portable deep cleaner until you are familiar with all instructions and operating procedures.

More than 7 million Australians suffer from asthma and allergies. The Sensitive Choice program has been developed by the National Asthma Council Australia to help Australians and New Zealanders make better lifestyle choices that may help manage asthma and allergies more effectively.



The BISSELL range of deep carpet cleaners and deep carpet cleaning formulas has been approved by the National Asthma Council Australia's Sensitive Choice program, and carries the Sensitive Choice butterfly logo. The Sensitive Choice blue butterfly symbol is a way of recognising products and services that support asthma and allergy care. Products that carry the blue butterfly may be better choices for people with asthma and allergies.

To learn more about managing asthma and allergies, visit the Sensitive Choice website at: [www.sensitivechoice.com.au](http://www.sensitivechoice.com.au)

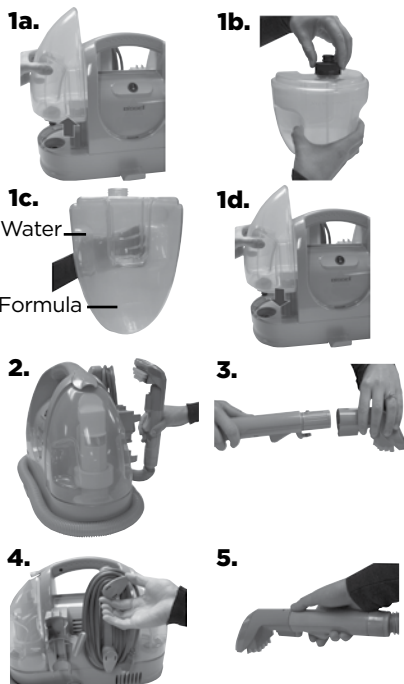
# Operations

## Getting ready

1. To fill the clean water/solution tank.
  - a. Remove the tank by lifting it straight up and then away from the cleaner.
  - b. Unscrew the black cap at the bottom of the clean water/solution tank and remove bottle insert.
  - c. Add BISSELL SPOTCLEAN Spot & Stain formula to the FORMULA fill line on the solution/clean tank. Fill the solution/clean tank with hand hot (NOT boiling) tap water to the WATER fill line. Replace the bottle insert and tighten the black cap. **DO NOT BOIL OR MICROWAVE WATER.**
  - d. Replace the clean water/solution tank by lining up the vertical guides on the left side of the cleaner with the indentations on the clean water/solution tank and gently slide it down into position.
2. Release flex hose by twisting the bracket latch clockwise. Unwrap flex hose completely from around the cleaner.
3. Attach the tough stain tool to the hose grip by inserting the tool onto hose grip firmly until the button lock snaps into hole. Make certain the tool is securely attached.
4. Twist the Quick Release cord wrap clockwise to unwrap the power cord completely and plug into a proper outlet, as described in Important Safety Instructions, page 3.
5. Press and hold spray trigger—spray will start in a few seconds. Raise the tool slightly to check for spray.

## WARNING

Use only BISSELL 2X compact formulas in your cleaner. Use of cleaning formulas which contain lemon or pine oil may damage this appliance and void the guarantee. Chemical spot cleaners or solvent-based soil removers also should not be used. These products may react with the plastic materials used in your cleaner, causing cracking or pitting.



# Operations

## Pre-treating

Cleaning effectiveness will be enhanced if you pre-treat heavily stained or highly-soiled areas. Here's how to do it:

1. Hold the tool just above the surface of the carpet or upholstery to be cleaned. Press the spray trigger to release a spray of cleaning solution directly onto the soiled area.
2. Wait 3-5 minutes before cleaning.

## Cleaning with your portable deep cleaner

1. Hold the tool approximately 2.5 cm above the soiled surface. Press the spray trigger to apply the cleaning solution to the soiled area. Raise the tool slightly to check for spray.
2. Using the brush on the tool, gently scrub the area to be cleaned.
3. For thorough cleaning, spray additional solution while the brush and suction are in contact with the surface.
4. Apply downward pressure on the tool and pull it toward you. The suction will remove the dirt and cleaning solution. Continue until no more dirt can be removed.
5. As a final step, use "drying strokes" (by not pressing the spray trigger) to remove as much liquid/moisture as possible. Repeat this step as often as necessary.

### **WARNING**

Keep spray away from face. Failure to do so may result in personal injury.

### **IMPORTANT**

Check the manufacturer's tag before cleaning upholstery. "W" or "WS" on the tag means you can use your portable deep cleaner. If tag is coded with an "S" (with diagonal strike-through), or says "Dry Clean Only," do not proceed. If manufacturer's tag is missing or not coded, check with your furniture dealer.

## TIPS

- » Deep cleaning stairs and high-traffic areas on a regular basis helps prolong carpet life.
- » Check upholstery stuffing before cleaning. Colored stuffing may bleed through the fabric when it becomes wet.

- » Before turning off the portable deep cleaner, suction up clean water to thoroughly rinse out the interior of the flex hose. Then, lift the tool and point it upwards to drain any remaining water into the dirty water/ collection tank.

# Maintenance & Care

## After Cleaning

1. Turn power switch to OFF position.
2. Unplug power cord from outlet.  
**NOTE: If a significant amount of water/formula remains in the clean water/solution tank, it can be left in the tank for the next cleaning job.**
3. Empty and rinse the dirty water/collection tank after each use, OR when dirty water reaches the indicated maximum fill line. To remove the tank, lift up the dirty water/collection tank release latch and remove the tank by pulling it up and out of the cleaner.
4. Carry the dirty water/collection tank to a toilet or sink to empty.
5. Rinse tank thoroughly.
6. Disconnect the tool from the hose grip by pushing down on button lock and pulling straight off (**DO NOT twist tools to remove them**).
7. Once removed from the hose grip, all tools can be cleaned by rinsing under clean running water.
8. Check spray nozzle on tool for accumulated dirt or debris. If necessary, clean with soft bristle brush.

## Machine storage

1. Wipe all surfaces with a soft cloth.
2. Wrap power cord around the Quick Release cord wrap on the back of the cleaner.
3. Wrap flex hose around the base of the cleaner and secure the hose grip.
4. Store cleaner in protected, dry area, at room temperature (4.4° to 43.3°C).

## WARNING

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

Tank Release Latch



## CAUTION

Do not store cleaner where freezing may occur. Damage to internal components may result.



# Troubleshooting

## **WARNING**

To reduce the risk of electric shock, turn power switch off and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

<b>Problem</b>	<b>Possible causes</b>	<b>Remedies</b>
<b>Reduced spray or no spray</b>	Spray nozzle clogged	Clean spray nozzle
	Clean water/solution tank empty	Check/refill tank
	Clean water/solution tank insert clogged	Clean insert at bottom of clean water/solution tank
	Pump needs priming	Gently lift clean water/solution tank while depressing the spray trigger OR gently squeeze clean water/solution tank while depressing spray trigger
<b>Deep cleaner won't pick up cleaning solution</b>	Tank release latch is not closed properly	Lift up the tank release latch and press down firmly to make sure it is in place
	Poor tool position	Reposition tool on surface, follow recommended cleaning procedures
	Dirty water/collection tank is full	Empty dirty water/collection tank
	Excess solution in flex hose	Lift tool and point upwards to allow water in hose to flow into the dirty water/collection tank
	Incorrect cleaning formula	Use BISSELL SPOTCLEAN Spot & Stain formulas for portable spot cleaning machines only










**Please do not return this product to the store.**

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

# Replacement Parts

These items are available for your BISELL portable deep cleaner.

PART #	PART NAME		PART #	PART NAME	
203-7151	Tough Stain Tool		203-7158	Clean water/Solution Tank (includes cap and insert assembly)	
203-7144	Dirty Water/Collection Tank (includes the airstack and float assembly)		203-7169	Quick Release Cord Wrap	
203-7150	Vacuum Flex Hose Storage Bracket (includes screw for assembly)		203-7159	Vacuum Flex Hose Clip	
203-5014	Bottle Cap & Insert Assembly				
<b>CLEANING FORMULAS</b>					
79B9E	BISELL 2X SPOTCLEAN Spot & Stain Formula, 16 oz.		74R7E	BISELL 2X SPOTCLEAN Pet Spot & Stain Formula, 16 oz.	

# Consumer Guarantee

This Guarantee only applies outside of the USA and Canada. It is provided by BISSELL International Trading Company BV ("BISSELL").

This Guarantee is provided by BISSELL. It gives you specific rights. It is offered as an additional benefit to your rights under law. You also have other rights under law which may vary from country to country. You can find out about your legal rights and remedies by contacting your local consumer advice service. Nothing in this Guarantee will replace or lessen any of your legal rights or remedies. If you need additional instruction regarding this Guarantee or have questions regarding what it may cover, please contact BISSELL Consumer Care or contact your local distributor.

This Guarantee is given to the original purchaser of the product from new and is not transferable. You must be able to evidence the date of purchase in order to claim under this Guarantee.

## Limited One-Year Guarantee

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will for one year from the date of purchase by the original purchaser repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge, any defective or malfunctioning part or product.

BISSELL recommends that the original packaging and evidence of the date of purchase be kept for the duration of the Guarantee period in case the need arises within the period to claim on the Guarantee. Keeping the original packaging will assist with any necessary re-packaging and transportation but is not a condition of the Guarantee.

If your product is replaced by BISSELL under this Guarantee, the new item will benefit from the remainder of the term of this Guarantee (calculated from the date of the original purchase). The period of this Guarantee shall not be extended whether or not your product is repaired or replaced.

## \*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE GUARANTEE

This Guarantee applies to products used for personal domestic use and not commercial or hire purposes. Consumable components such as filters, belts and mop pads, which must be replaced or serviced by the user from time to time, are not covered by this Guarantee.

This Guarantee does not apply to any defect arising from fair wear and tear. Damage or malfunction caused by the user or any third party whether as a result of accident, negligence, abuse, neglect, or any other use not in accordance with the User Guide is not covered by this Guarantee.

An unauthorised repair (or attempted repair) will void this Guarantee whether or not damage has been caused by that repair/attempt.

Removing or tampering with the Product Rating Label on the product or rendering it illegible will void this Guarantee.

SAVE AS SET OUT BELOW BISSELL AND ITS DISTRIBUTORS ARE NOT LIABLE FOR ANY LOSS OR DAMAGE THAT IS NOT FORESEEABLE OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT INCLUDING WITHOUT LIMITATION LOSS OF PROFIT, LOSS OF BUSINESS, BUSINESS INTERRUPTION, LOSS OF OPPORTUNITY, DISTRESS, INCONVENIENCE OR DISAPPOINTMENT. SAVE AS SET OUT BELOW BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

BISSELL DOES NOT EXCLUDE OR LIMIT IN ANY WAY ITS LIABILITY FOR (A) DEATH OR PERSONAL INJURY CAUSED BY OUR NEGLIGENCE OR THE NEGLIGENCE OF OUR EMPLOYEES, AGENTS OR SUBCONTRACTORS; (B) FRAUD OR FRAUDULENT MISREPRESENTATION; (C) OR FOR ANY OTHER MATTER WHICH CANNOT BE EXCLUDED OR LIMITED UNDER LAW.

## FOR AUSTRALIAN CONSUMERS ONLY:

OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAILURE AND FOR COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.

THIS GUARANTEE IS IN ADDITION TO OTHER RIGHTS OR REMEDIES UNDER LAW. NOTHING IN THIS GUARANTEE EXCLUDES, LIMITS OR MODIFIES ANY LIABILITY OF BISSELL WHICH IS IMPOSED BY LAW, OR LIMITS OR MODIFIES ANY REMEDY AVAILABLE TO THE CONSUMER WHICH IS GRANTED BY LAW.

TO MAKE A CLAIM UNDER THIS GUARANTEE CONTACT BISSELL AUSTRALIA PTY LTD (DETAILS ABOVE). CONTACT BISSELL PRIOR TO RETURNING ANY GOODS. WHERE AGREED, BISSELL WILL REIMBURSE REASONABLE POSTAGE / HANDLING COSTS (IF ANY) FOR RETURNING GOODS TO BISSELL.

# Consumer Care

**If your BISSELL product should require service or to claim under our Limited One-Year Guarantee, please visit:**

**Website or E-mail:**

www.BISSELL.com

**Post:**

**BISSELL AUSTRALIA PTY LIMITED**

42 Rocco Dr.

Scoresby 3179

Victoria

Australia

**Telephone:**

**For Australian inquiries:**


Monday - Friday 9am - 5pm

1-800-811-183

**For New Zealand inquiries:**

Monday - Friday 9am - 5pm

0800-247-735

	<b>WEEE</b>	THIS MARKING INDICATES THAT THIS PRODUCT SHOULD NOT BE DISPOSED WITH OTHER HOUSEHOLD WASTES. TO PREVENT POSSIBLE HARM TO THE ENVIRONMENT OR HUMAN HEALTH FROM UNCONTROLLED WASTE DISPOSAL, RECYCLE IT RESPONSIBLY TO PROMOTE THE SUSTAINABLE REUSE OF MATERIAL SOURCES. TO RETURN YOUR USED DEVICE, PLEASE USE THE RETURN AND COLLECTION SYSTEMS OR CONTACT THE RETAILER WHERE THIS PRODUCT WAS PURCHASED. THEY CAN TAKE THIS PRODUCT FOR ENVIRONMENTAL SAFE RECYCLING.
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## Visit the BISSELL website: [www.BISSELL.com](http://www.BISSELL.com)

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: \_\_\_\_\_ Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of the date of purchase in the event of a Guarantee claim. See Guarantee for details.**



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