



# SUAVE OWL Returns Form

Name	
Address	
Email	
Order Number	
Items Enclosed	

## Reason For Return

Exchange [  ] Refund [  ] (please tick as appropriate) Please give a brief description for the return below.

Place this form in the package to return to us at the address below.

**SUAVE OWL, 33 Milsom St, Bath, BA1 1DG**

### Terms and conditions

If you are unhappy with your goods we will issue a replacement or refund assuming they are returned within 28 days of receiving your order, unworn, unwashed, complete with all original tags, and in re-sellable condition. Suave Owl Menswear do not cover the cost of returned items and also cannot refund the carriage charge of the original order (unless the product/s are deemed faulty) All faulty returns are sent to the manufacturer for inspection. If deemed faulty by the manufacturer, a full refund will then be issued. When returning goods, they must be well packaged to avoid any damage in the post. If returning footwear, it must be in its original box and undamaged. Footwear returned without the original box will not be accepted unless faulty. ALL ORDERS ARE DOUBLE CHECKED TO ENSURE THAT THEY LEAVE IN PRISTINE CONDITION, THEREFORE NO RETURNS WILL BE ACCEPTED FOR STOCK BEING MARKED/SOILED,

Note that Suave Owl Menswear does not take responsibility for goods lost in the post, so insure goods accordingly