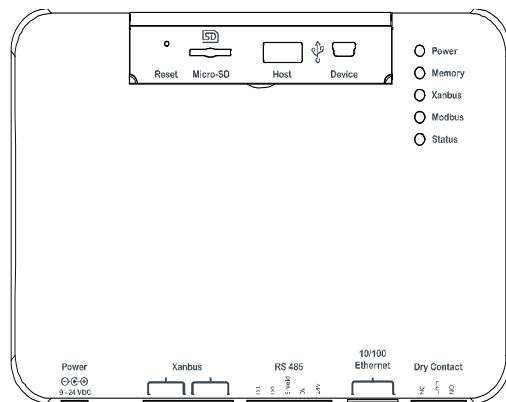


# Conext™ ComBox Communication and Monitoring Device

## Owner's Guide



### Exclusion for Documentation

UNLESS SPECIFICALLY AGREED TO IN WRITING, SELLER

(A) MAKES NO WARRANTY AS TO THE ACCURACY, SUFFICIENCY OR SUITABILITY OF ANY TECHNICAL OR OTHER INFORMATION PROVIDED IN ITS MANUALS OR OTHER DOCUMENTATION;

(B) ASSUMES NO RESPONSIBILITY OR LIABILITY FOR LOSSES, DAMAGES, COSTS OR EXPENSES, WHETHER SPECIAL, DIRECT, INDIRECT, CONSEQUENTIAL OR INCIDENTAL, WHICH MIGHT ARISE OUT OF THE USE OF SUCH INFORMATION. THE USE OF ANY SUCH INFORMATION WILL BE ENTIRELY AT THE USER'S RISK; AND

(C) REMINDS YOU THAT IF THIS MANUAL IS IN ANY LANGUAGE OTHER THAN ENGLISH, ALTHOUGH STEPS HAVE BEEN TAKEN TO MAINTAIN THE ACCURACY OF THE TRANSLATION, THE ACCURACY CANNOT BE GUARANTEED. APPROVED CONTENT IS CONTAINED WITH THE ENGLISH LANGUAGE VERSION WHICH IS POSTED AT [WWW.SCHNEIDER-ELECTRIC.COM](http://WWW.SCHNEIDER-ELECTRIC.COM).

**Document Number:** 975-0679-01-01      **Revision:** Revision D      **Date:** August 2013

**Product Part Number:** 865-1058

**Contact Information**      [www.schneider-electric.com](http://www.schneider-electric.com)

For country details please contact your local Schneider Electric Sales Representative or visit the Schneider Electric website at:

<http://www.schneider-electric.com/sites/corporate/en/support/operations/local-operations/local-operations.page>

### Information About Your System

As soon as you open your product, record the following information and be sure to keep your proof of purchase.

Serial Number      \_\_\_\_\_

Product Number      \_\_\_\_\_

Purchased From      \_\_\_\_\_

Purchase Date      \_\_\_\_\_

# About This Guide

## Purpose

The purpose of this Owner's Guide is to provide explanations and procedures for installing, operating, configuring, maintaining, and troubleshooting the Conext ComBox Communication and Monitoring Device.

## Scope

The Guide provides safety guidelines, planning, and setup information, procedures for installing the Conext ComBox, as well as information about configuring, monitoring, and troubleshooting the unit. It does include information on how to use other Schneider Electric products.

## Firmware Revision

Some Conext ComBox features and functions described in this guide may be incorporated with later firmware versions. This manual is valid for Conext ComBox version 01.00 and above. To view the firmware version on your product, see the Conext ComBox Status Information in the web user interface.

## Audience

The Guide is intended for use by anyone who plans to construct, install, or operate a system involving the Conext ComBox. The information in this manual is intended for qualified personnel. Qualified personnel have training, knowledge, and experience in:

- Installing electrical equipment
- Applying all applicable installation codes
- Analyzing and reducing the hazards involved in performing electrical work
- Changing any TCP/IP-related settings

## Organization

This Guide is organized into five chapters and an appendix.

Chapter 1, "Overview", describes physical features of the Conext ComBox and introduces the user interface.

Chapter 2, "Installation", describes how to install, wire, and connect the Conext ComBox to your network.

Chapter 3, "Configuration", describes how to configure and change device settings, manage data logs, import and export data, and upgrade firmware.

Chapter 4, "Monitoring", describes how to monitor LED indicator lights (LEDs), system and device levels, and create historical views.

Chapter 5, "Troubleshooting", describes how to interpret events and alerts.

Appendix A, "Specifications", contains the electrical, mechanical and environmental specifications for the Conext ComBox.

## Conventions Used

The following conventions are used in this guide.

### **DANGER**

DANGER indicates an imminently hazardous situation, which, if not avoided, will result in death or serious injury.

### **WARNING**

WARNING indicates a potentially hazardous situation, which, if not avoided, can result in death or serious injury.

### **CAUTION**

CAUTION indicates a potentially hazardous situation, which, if not avoided, can result in moderate or minor injury.

### **NOTICE**

NOTICE indicates important information that you need to read carefully.

## Abbreviations and Acronyms

DHCP - Dynamic Host Configuration Protocol

LED - Light Emitting Diode (used for indicator lights)

SELV - Safety Extra Low Voltage

SNTP - Simple Network Time Protocol

TCP/IP - Transmission Control Protocol/Internet Protocol

## Related Information

### Related Products

For more information about related products, refer to:

*XW Hybrid Inverter/Charger Operation Guide*

*XW Series Solar Charge Controller Owner's Manual*

*XW Automatic Generator Start Owner's Guide*

*XW System Control Panel Owner's Guide*

*Conext SW Inverter/Charger Owner's Guide*

*XW MPPT 80 600 Solar Charge Controller Operation Guide*

*XW MPPT 60 150 Solar Charge Controller Operation Guide*

*Grid-Tie-AUS Solar Inverter Owner's Manual*

*Conext TX Solar Inverter Owner's Manual*

You can find more information about Schneider Electric as well as its products and services at **[www.schneider-electric.com](http://www.schneider-electric.com)**.

For specific information on Solar products go to **[www.schneider-electric.com/solar](http://www.schneider-electric.com/solar)**.

### Modbus Maps

Modbus maps are not included in this guide. They are available at <http://www.schneider-electric.com/products/ww/en/7000-solar-off-grid-and-back-up/7030-monitoring/62089-conext-combox/>. The following Modbus maps are used with the Conext ComBox:

- Conext SW Modbus Map (503-0244-01-01)
- XW Modbus Map (503-0246-01-01)
- XW Automatic Generator Start Modbus Map (503-0247-01-01)
- XW MPPT 60 150 Modbus Map (503-0248-01-01)
- Grid-Tie/TX Modbus Map (503-0250-01-01)
- XW System Control Panel Modbus Map (503-0251-01-01)
- XW MPPT 80 600 Modbus Map (503-0252-01-01)
- Conext Modbus Converter/ComBox Modbus Map (503-0253-01-01)



# Important Safety Instructions

## READ AND SAVE THESE INSTRUCTIONS - DO NOT DISCARD

This guide contains important safety instructions for the Conext ComBox Communication and Monitoring Device that must be followed during installation and configuration procedures.

### DANGER

#### HAZARD OF ELECTRIC SHOCK

- Read all instructions, cautionary markings, and all other appropriate sections of this manual before installing, operating, troubleshooting or performing maintenance on the Conext ComBox.
- Exercise extreme caution at all times to prevent accidents.
- These instructions are for use by qualified installers only.

**Failure to follow these instructions will result in death or serious injury.**

### DANGER

#### HAZARD OF ELECTRIC SHOCK AND FIRE

- Connect only to Safety Extra Low Voltage (SELV) circuits and power sources.
- All wiring must be done by qualified personnel to ensure compliance with all applicable installation codes and regulations.
- For Indoor Use Only.
- Do not disassemble. No user serviceable parts inside.

**Failure to follow these instructions will result in death or serious injury.**

## ***NOTICE***

### **EQUIPMENT DAMAGE**

- All cables connected to the Conext ComBox must run indoors and not be susceptible to lightning strikes.
- Turn OFF all devices before connecting cables. The Conext ComBox does not have an ON/OFF switch.
- Do not connect an Ethernet cable from the Conext ComBox to the WAN/MODEM port on the network router.
- Do not connect an Ethernet cable plug into a Xanbus port on the Conext ComBox.
- Do not connect a Xanbus RJ-45 cable plug into the 10/100 Ethernet port of the Conext ComBox.
- Do not connect any port on the Conext ComBox to an outside line or to a public telecommunication network.
- Ensure that the device connected on the Xanbus network is in standby mode before changing settings. Do not change any settings unless you are familiar with the device.
- Changes to any TCP/IP-related settings should only be performed by a qualified IT professional.

**Failure to follow these instructions can damage equipment or affect network performance.**

## ***NOTICE***

### **EQUIPMENT DAMAGE**

- Do not disassemble the Conext ComBox.
- See Warranty for instructions on obtaining service.
- The Conext ComBox contains no user-serviceable parts. Attempting to service the Conext ComBox yourself will void your warranty.

**Failure to follow these instructions can damage equipment.**

---

**Important:** This device can be configured to connect to the Internet using port-forwarding in your network router's settings. There is a security risk in port-forwarding unencrypted network traffic over a public network (Internet). Use of a VPN or a secure tunnel to route Conext ComBox communication via the Internet is recommended.

---



# Contents

## Important Safety Instructions

### 1 Overview

|   |      |
|---|------|
| Compatible Xanbus™ Components .....               | 1-2  |
| Physical Features .....                           | 1-3  |
| Data Ports and Reset Button .....                 | 1-3  |
| LED Indicator Lights (LEDs) .....                 | 1-4  |
| Communication and Power Ports .....               | 1-5  |
| Types of Conext ComBox Networks .....             | 1-6  |
| Conext ComBox on a Local Area Network (LAN) ..... | 1-6  |
| Conext ComBox with Remote Access .....            | 1-7  |
| Conext ComBox as a Modbus Slave (RS 485) .....    | 1-8  |
| Power Sources for the Conext ComBox .....         | 1-9  |
| User Interface .....                              | 1-10 |
| Home Screen .....                                 | 1-11 |
| Menu Bar .....                                    | 1-12 |
| Conext ComBox Setup Buttons .....                 | 1-13 |
| Other Buttons .....                               | 1-14 |
| Monitoring and Logging Functions .....            | 1-15 |
| System Scheduled Maintenance .....                | 1-16 |

### 2 Installation

|  |      |
|--|------|
| Choosing a Location .....  | 2-2  |
| Materials and Tools Required .....   | 2-3  |
| Materials List .....   | 2-3  |
| Additional Material and Tools .....  | 2-3  |
| Mounting the Conext ComBox .....   | 2-4  |
| Wall Mount .....   | 2-4  |
| DIN Rail Mount .....   | 2-6  |
| Wiring the RS 485 Modbus Connector for Data Communication to the Conext ComBox ..... | 2-7  |
| Wiring the Dry Contact Connector .....   | 2-9  |
| Connecting the Conext ComBox to an Ethernet Network .....                            | 2-10 |
| Turning On the Conext ComBox .....   | 2-12 |
| Connecting the AC/DC Power Adapter .....   | 2-13 |
| Wiring the RS 485 Modbus Connector for Power to the Conext ComBox .....              | 2-14 |

|   |      |
|---|------|
| Finding the Conext ComBox on the Network-----                                   | 2-16 |
| Changing the ComBox Language -----  | 2-18 |
| Logging in to the Conext ComBox Web User Interface Using a USB Thumb Drive----- | 2-19 |

### 3 Configuration

|  |      |
|--|------|
| Configuration Steps -----                                  | 3-2  |
| Logging In-----  | 3-3  |
| Changing the Admin Password-----                           | 3-5  |
| Changing the Time-----                                     | 3-7  |
| Changing E-Mail Settings -----                             | 3-9  |
| Connecting the Conext ComBox to the Xanbus Network -----   | 3-11 |
| Changing Conext ComBox Settings-----                       | 3-14 |
| General Settings -----                                     | 3-15 |
| Change User Password Settings -----                        | 3-16 |
| Change Admin Password Settings -----                       | 3-16 |
| TCP/IP Settings -----                                      | 3-17 |
| E-mail Settings -----                                      | 3-17 |
| E-mail Reporting -----                                     | 3-18 |
| Web -----  | 3-20 |
| FTP -----  | 3-21 |
| FTP Logger -----   | 3-22 |
| Dry Contact Relay -----                                    | 3-23 |
| Suppress Device Faults/Warnings -----                      | 3-23 |
| Xanbus Communications -----                                | 3-24 |
| Modbus Communications -----                                | 3-25 |
| Modbus Byte Order -----                                    | 3-26 |
| Modbus Address List -----                                  | 3-27 |
| Modbus Address Enumeration -----                           | 3-28 |
| System Diagram -----                                       | 3-29 |
| Resetting the Conext ComBox to Factory Settings -----      | 3-30 |
| Changing Device Settings -----                             | 3-31 |
| Cascading Parameters and Copy Configuration Features ----- | 3-34 |
| Using Cascading Parameters -----                           | 3-34 |
| Using Copy Configuration -----                             | 3-35 |

|  |      |
|--|------|
| Upgrading Firmware - - - - -   | 3-38 |
| Clearing Conext ComBox Internal Firmware Memory - - - - -              | 3-38 |
| Installing Conext ComBox Upgrades from a Thumb Drive - - - - -         | 3-39 |
| Installing Conext ComBox Upgrades Remotely - - - - -                   | 3-41 |
| Installing Xanbus Device Upgrades - - - - -                            | 3-45 |
| <b>4 Monitoring</b>  |      |
| Monitoring LEDs - - - - -  | 4-2  |
| Startup - - - - -  | 4-2  |
| Operating Mode - - - - -   | 4-3  |
| Monitoring Conext ComBox Status Information - - - - -                  | 4-4  |
| Monitoring System Components - - - - -                                 | 4-6  |
| Devices - - - - -  | 4-7  |
| System Component Energy Graphs - - - - -                               | 4-10 |
| Interpreting a Battery Energy Graph - - - - -                          | 4-14 |
| Interpreting a Load Energy Graph - - - - -                             | 4-15 |
| Interpreting a Grid Energy Graph - - - - -                             | 4-16 |
| Interpreting a Solar Energy Graph 1 - - - - -                          | 4-17 |
| Interpreting a Solar Energy Graph 2 - - - - -                          | 4-18 |
| Interpreting a Generator Energy Graph - - - - -                        | 4-19 |
| Managing Data Logs - - - - -   | 4-20 |
| Accessing and Downloading Log Files - - - - -                          | 4-22 |
| <b>5 Troubleshooting</b>   |      |
| Viewing Xanbus Device Faults and Warnings - - - - -                    | 5-2  |
| Viewing ComBox Events - - - - -  | 5-6  |
| Viewing System Faults and Warnings - - - - -                           | 5-6  |
| Browsing Event and Fault Log Files - - - - -                           | 5-7  |
| Browsing Energy Log Files - - - - -                                    | 5-9  |
| Troubleshooting - - - - -  | 5-13 |
| <b>A Specifications</b>  |      |
| Electrical Specifications - - - - -                                    | A-2  |
| Communication Interfaces - - - - -                                     | A-2  |
| Data Interfaces - - - - -  | A-2  |
| Power Supply (SELV on all sources) - - - - -                           | A-2  |
| Memory - - - - -   | A-2  |
| General Specifications - - - - -                                       | A-3  |
| Features - - - - -   | A-3  |
| Regulatory Approvals - - - - -   | A-4  |
| Schneider Electric Products that work with the Conext ComBox - - - - - | A-4  |
| Physical Dimensions - - - - -  | A-5  |
| Front View - - - - -   | A-5  |
| Side View - - - - -  | A-5  |

Bottom View A-6

Back View A-6

# 1

## Overview

Chapter 1 describes the features of the Conext ComBox and provides an overview of its physical features and web user interface. It includes:

- Compatible Xanbus™ Components
- Physical Features
- Types of Conext ComBox Networks
- Power Sources for the Conext ComBox
- User Interface
- System Scheduled Maintenance

The Conext ComBox Communication and Monitoring Device is a multi-function communication device that provides an overall view of system performance for residential power monitoring systems. It also provides a communications gateway between a network of Xanbus™-enabled devices and Modbus devices.

Operators can configure the system and devices, monitor performance, and access data logs through the web-based user interface. A Modbus interface can link the Conext ComBox with third-party software packages and building management systems, and a Micro-SD card slot provides additional data storage capability.

Other features of the Conext ComBox include:

- Compatibility—connects directly to Xanbus-enabled devices
- Real-time clock—keeps time for the entire system
- Non-volatile memory—preserves the latest Conext ComBox settings if power is interrupted or network communication is disrupted.
- Firmware storage and upgrade capability—uses the Conext ComBox to upgrade or downgrade firmware for Xanbus-enabled devices on the network.

## Compatible Xanbus™ Components

The Conext ComBox works with several Schneider Electric products including:

- XW Inverter/Chargers
- XW System Control Panel (SCP)
- XW Automatic Generator Start (AGS)
- Conext SW Inverter/Chargers
- MPPT 60 150 Solar Charge Controllers
- MPPT 80 600 Solar Charge Controllers
- Conext TX Grid-Tie Solar Inverters
- Grid-Tie-AUS Series Grid-Tie Solar Inverters

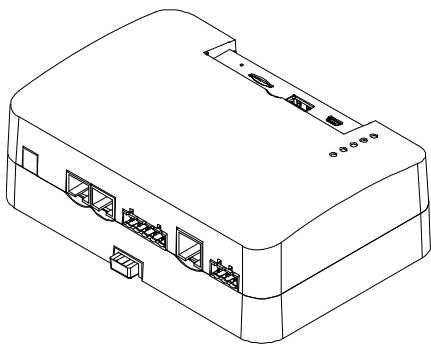
---

**Note:** For details on specific models supported, see the “Specifications” section. The Conext ComBox supports up to a maximum of 20 devices on a Xanbus network depending on the device types.

---

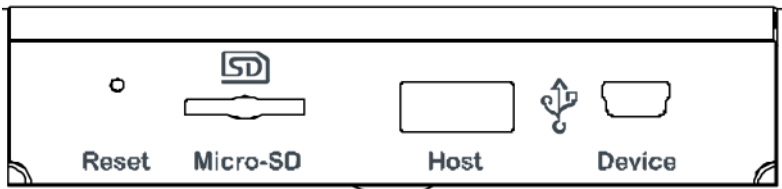
# Physical Features

The following illustration shows the Conext ComBox. The tables in the following sections contain descriptions of the connectors, indicators, and data ports on the Conext ComBox



## Data Ports and Reset Button

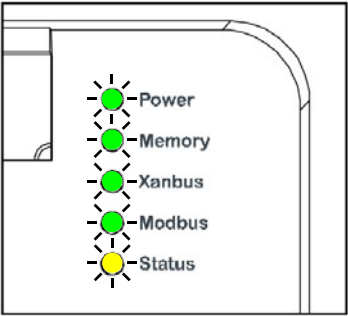
The data ports and reset are located at the top, front of the Conext ComBox. Their functions are listed in the following table.



| Item     | Description   |
|----------|---|
| Reset    | The Reset pinhole is used to restore factory settings or clear internal firmware memory. See “Resetting the Conext ComBox to Factory Settings” and “Clearing Conext ComBox Internal Firmware Memory”. |
| Micro-SD | The Micro-SD data port is used with a micro-SD card to extend Conext ComBox memory for data logging.  |
| Host     | The Host USB data port is used for uploading firmware upgrades into the device - a thumb drive or equivalent mass storage device can be used. See “Clearing Conext ComBox Internal Firmware Memory”.  |
| Device   | The Device USB data port is used for transferring files from the Conext ComBox to a PC.   |

## LED Indicator Lights (LEDs)

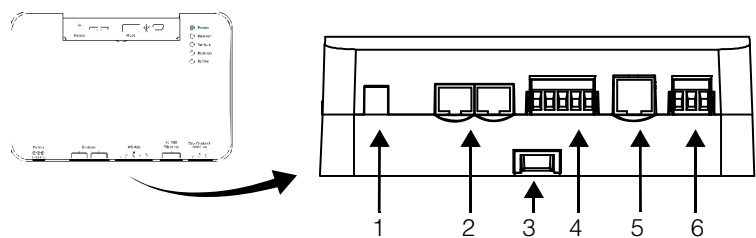
The Power LED flashes slowly (2 flashes per second) during the Conext ComBox application loading and flashes quickly during application initialization. The other LEDs light up one by one as the startup progresses. Once the Conext ComBox is ready, the power LED is on and other LED's behave as described below. See "Monitoring LEDs" for more information.



| Item   | Description   |
|--------|---|
| Power  | Green LED. The Conext ComBox is powered and ready to communicate when on.                         |
| Memory | Green LED. Device is logging data to internal memory when flashing.                               |
| Xanbus | Green LED. Device is actively communicating or transferring data with the Xanbus network when on. |
| Modbus | Green LED. Each flash indicates that the Conext ComBox received a message from the Modbus.        |
| Status | Amber LED. Devices on the Conext ComBox system have events or alerts when on.                     |



# Communication and Power Ports



| Item | Description   |
|------|---|
| 1    | Power port. Use an AC/DC power adapter connected to a wall outlet to provide power to the Conext ComBox.                                  |
| 2    | Xanbus ports. Plug in a CAT5 cable from Xanbus-enabled devices for communications and/or power to the Conext ComBox.                      |
| 3    | DIN rail sliding catch. Slide up/down to lock/release the Conext ComBox to a DIN rail.  |
| 4    | RS 485 Modbus port. Use the RS 485 Modbus connector from a Modbus device for communications and 24V power terminals to the Conext ComBox. |
| 5    | 10/100 Ethernet port for CAT5 cable only. Use to connect to a DHCP-enabled network router.  |
| 6    | Dry Contact port. Used for signalling with SELV (Safety Extra Low Voltage) device. It does not provide power to the Conext ComBox.        |

See the “Installation” section for more detail on these ports.

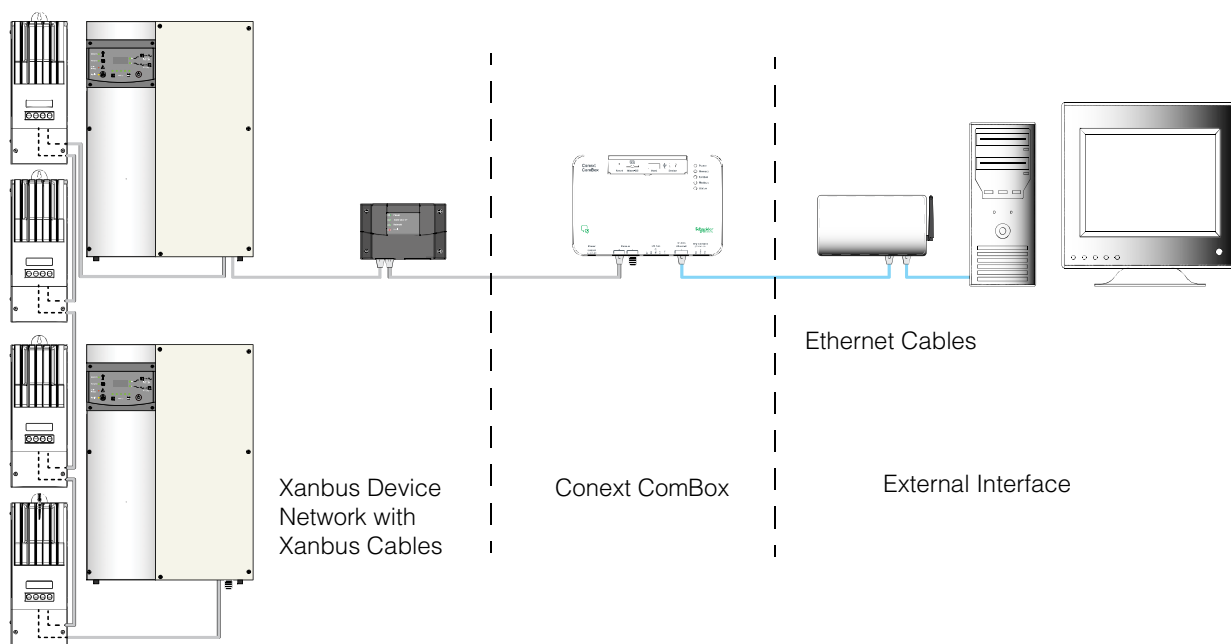
## Types of Conext ComBox Networks

The Conext ComBox can interface with different LAN devices using wired or wireless connections, so you can configure your Xanbus devices and monitor your power system performance. There are three communication network options:

- Conext ComBox on a Local Area Network (LAN)
- Conext ComBox with Remote Access
- Conext ComBox as a Modbus Slave (RS 485)

### Conext ComBox on a Local Area Network (LAN)

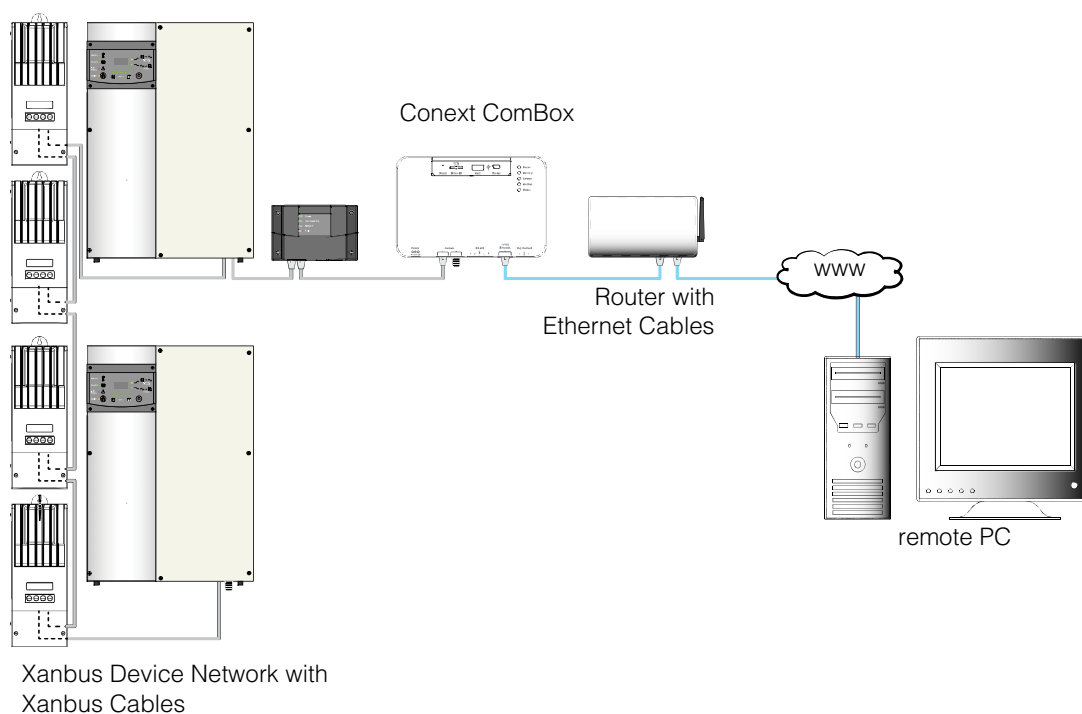
When the Conext ComBox is part of a LAN, you can access the Conext ComBox web user interface from a computer on the same LAN or through a wireless or wired LAN connection. An Ethernet connection is required between the Conext ComBox and a router and computer for configuring the Conext ComBox.



## Conext ComBox with Remote Access

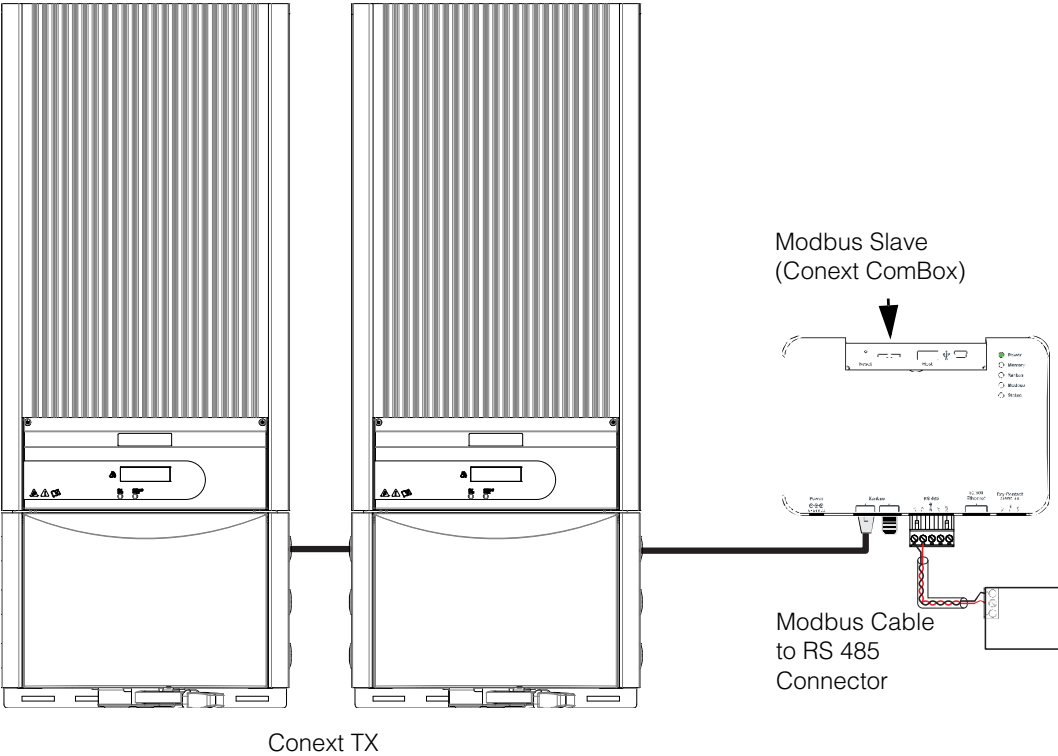
You can access the web user interface for the Conext ComBox from a remote computer using the Internet. The Conext ComBox must be connected to a router. The router firewall settings must allow port forwarding, which allows the remote computer to access the Conext ComBox using the router's IP address and the port number for the Conext ComBox.

**Note:** There is a security risk in port forwarding unencrypted network traffic over a public network (Internet). It is recommended you use a VPN or a secure tunnel to route Conext ComBox communication via the Internet.



# Conext ComBox as a Modbus Slave (RS 485)

You can use the Conext ComBox as a Modbus slave where performance data can be sent to a master device, such as a Programmable Logic Controller (PLC) or Supervisory Control and Data Acquisition (SCADA) system through an RS 485 connection. You can also configure the system devices from the master device.



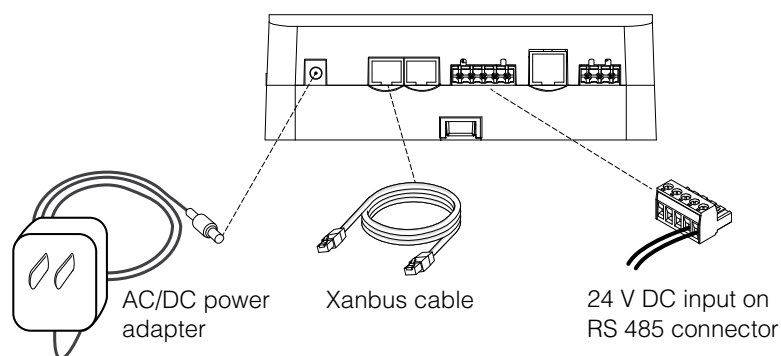
## Power Sources for the Conext ComBox

The Conext ComBox consumes an average of 2 W under most operating conditions and up to 10 W maximum. The power sources connected to the Conext ComBox must be capable of providing this power requirement.

There are three power sources for the Conext ComBox:

- AC/DC power adapter (supplied)
- Xanbus-enabled device via CAT5 or CAT5e cable (Xanbus cable)
- 24 V DC power input connections on the RS 485 Modbus connector

All three sources can be used alone or simultaneously. Typically, the AC/DC power adapter (supplied) is used as a primary source with either a Xanbus or RS 485 Modbus connection as secondary sources. See the following diagram for connection locations.



### **⚠ DANGER**

#### **HAZARD OF ELECTRIC SHOCK AND FIRE**

Connect only to Safety Extra Low Voltage (SELV) circuits and power sources.

**Failure to follow these instructions will result in death or serious injury.**

Safety Extra Low Voltage (SELV) is a designation that refers to a circuit in which the voltages within the circuit and from the circuit to ground have values that are not a shock hazard, under both normal and single fault conditions. In the Conext ComBox, the SELV circuits and their intended connections are:

- The supplied AC/DC power adapter connected to the power port of the Conext ComBox.
- Xanbus communications and power which come from SELV circuits on Xanbus-enabled Schneider products.
- 24 V DC power input connections which must be SELV and are connected to the Conext ComBox via the RS 485 Modbus connector.
- SELV Ethernet circuits or Class 2 circuits (Class 2 is a 24V, 100VA limited circuit).
- An external SELV circuit connected via the Dry Contact connector (see “Wiring the Dry Contact Connector” on page 2–9).

## User Interface

This section describes the elements of the web-based user interface for the Conext ComBox. This interface is used to check the status of the Conext ComBox, configure, monitor and log data for your network, and perform upgrades. The menu bar contains icons for all functions plus home, close and setup icons. You can also link to the Schneider Electric website.

To access the web user interface, log in with a user name and password. For more details see “Logging In” on page 3–3.

### Web browsers

Correct operation of the web interface has been verified with the following browsers:

- Mozilla Firefox 12.x and later
- Microsoft Windows Internet Explorer 8.x or later\*
- Google Chrome 18.x and later
- Safari 5.x and later
- Android 3.0 (Honeycomb)

Other browsers have not been tested and may have varying degrees of compatibility with the Conext ComBox.

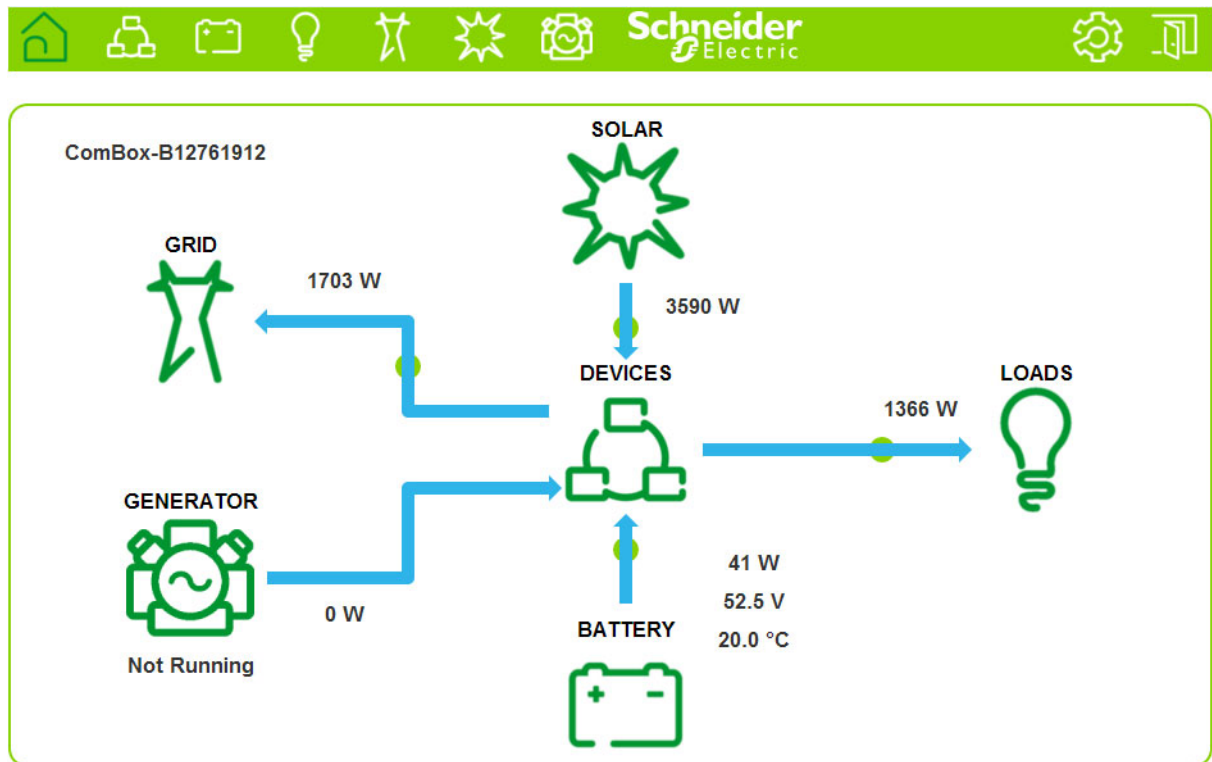
\*Internet Explorer 8.0 and 9.0 does not support firmware upgrade.

---

**Note:** JavaScript and cookies must be enabled in your Web browser for the interface to function.

---



## Home Screen




**Note:** Although the Conext ComBox interface is displayed within a web browser, it does not use web browser functions such as the Back button. All navigation through the interface is done within the main (Home) screen.

Menu Bar



| Item  | Description  |
|---|--|
|  | Returns you to the Home menu.  |
|  | Takes you to the Conext ComBox Setup's Status Information window. Click the Setup button in the left side menu to open the Conext ComBox Setup screen. |





Status

Setup

Upload

Events

Logging

Browse

Conext ComBox Setup

Conext ComBox Status Information

Modbus Address List

| Address | Model             | Instance | ID      |
|---------|-------------------|----------|---------|
| 10      | XW4024 230 50     | 1        | 649861  |
| 30      | XW-MPPT60-150     | 1        | 1252028 |
| 51      | AGS               | 2        | 156223  |
| 70      | SCP2              | 0        | 1988267 |
| 71      | SCP2              | 2        | 175585  |
| 110     | Grid Tie Inverter | 0        | 1788172 |
| 170     | MPPT 80 600       | 0        | 842343  |


Web Application Version

Conext ComBox Version

Device Information

In the Conext ComBox Setup screen, you can configure ComBox settings such as Time Zone and Network Settings. For more information, see “Conext ComBox Setup Buttons”.





Status

Setup

Upload

Events

Logging

Browse

Conext ComBox Setup

Time and Zone

Date/Time: 2013/06/14 15:59:35









Time Zone: (-08:00) Pacific Time (US, Canada & Tijuana)

Network Time (SNTP)

| Parameter          | Value        |
|--------------------|--------------|
| SNTP Server Name   | pool.ntp.org |
| SNTP Poll Interval | 24 h         |
| SNTP State         | On           |



Perform SNTP Synchronization



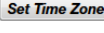





|   |   |
|---|---|
|  | Links to the Schneider Electric Conext ComBox website.<br><a href="http://www.schneider-electric.com/products/ww/en/7000-solar-off-grid-and-back-up/7030-monitoring/62089-conext-combox/">http://www.schneider-electric.com/products/ww/en/7000-solar-off-grid-and-back-up/7030-monitoring/62089-conext-combox/</a> |
|  | Closes the Conext ComBox web user interface and logs out.   |
|  | Shows Xanbus Devices of all types in the network.   |
|  | Shows the Battery status for the network.   |
|  | Shows system AC output power, voltage and current.  |
|  | Shows the Grid status of AC input and output to the main utility grid.  |
|  | Displays the status of solar input energy.  |
|  | Displays the status of generator input energy.  |

## Conext ComBox Setup Buttons

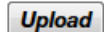
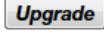



These buttons are found in the Conext ComBox Setup screen.

| Item   | Description  |
|--|--|
| <br><b>Submit</b> | Saves a parameter's new value to the Conext ComBox.  |
|                   | Recalls (or refreshes) a parameter's previous value that is still not saved (or that may have been changed by another device). |
| <b>Send</b>  | Found in E-mail-related settings, the Conext ComBox sends information out via the e-mail system.                               |
| <b>Sync</b>  | Found only in the Network Time (SNTP) setting, this button performs a manual network time synchronization.                     |
| <b>Reboot</b>  | Found only in General Settings, this button reboots the Conext ComBox.   |
| <b>Shutdown</b>  | Found only in General Settings, this button shuts down the Conext ComBox.  |




|   |  |
|---|--|
|  | Captures the most up-to-date value from a parameter.   |
|  | Sets the time and date in the Conext ComBox.   |
|  | Sets the time zone in the Conext ComBox.   |
|  | Found only in FTP Logger Settings, this button sends a sample log file to an FTP site.                 |
|  | Causes a physical indicator on the Xanbus device to flash, light up, or beep, depending on the device. |
|  | Found only in Modbus Address List Settings, this button resets the Modbus addresses of Xanbus devices. |

## Other Buttons

These buttons are found in other Conext ComBox web user interface screens, such as Upload screens and dialog screens.

| Item  | Description  |
|---|--|
|  | Found in Firmware Uploads And Device Upgrades, this button uploads an upgrade file from a storage device to the Conext ComBox. |
|  | Found in Firmware Uploads And Device Upgrades, this button initiates the device upgrade process for a Xanbus device.           |
|  | When visible this provides the option to cancel a prompted action.   |
|  | Enacts an action prompted by a dialog screen.  |
|  | Closes a user interface screen or a pop-up application.  |

## Monitoring and Logging Functions

| Item   | Description  |
|--|--|
| Device<br>  | Shows all power system devices. A yellow flashing device icon indicates a warning. A red flashing icon indicates a fault. Click a device icon to view a system status summary. |
| Battery<br> | Shows battery status such as voltage, current, power, temperature, charge cycle information and historical information.  |
| Loads<br>   | Shows the load status for the system and devices including power, apparent power, voltage, current, and frequency  |

## System Scheduled Maintenance

The Conext ComBox is unavailable for approximately three minutes at 3:05 AM daily. During this time, the Conext ComBox performs routine maintenance and does not respond to queries via any of its external interfaces, such as Modbus TCP, RS 485, Web Services, and Web Pages. Data logging is also suspended during this period.

### **Machine to Machine Communication**

The Conext ComBox signals the start of the routine maintenance period to external communication devices one minute before the routine starts, by setting its "MAINTENANCE" Modbus register (at address 0x003D) to 1.

External communication devices should stop queries to the Conext ComBox for at least four minutes after detecting that the Conext ComBox's "MAINTENANCE" Modbus register is currently set to 1.

After the routine maintenance is completed, the "MAINTENANCE" Modbus register (at address 0x003D) is reset to 0.

# 2

## Installation

Chapter 2 describes how to install, wire, and connect the Conext ComBox to your network. It includes:

- Choosing a Location
- Materials and Tools Required
- Mounting the Conext ComBox
- Wiring the RS 485 Modbus Connector for Data Communication to the Conext ComBox
- Wiring the Dry Contact Connector
- Connecting the Conext ComBox to an Ethernet Network
- Turning On the Conext ComBox
- Finding the Conext ComBox on the Network
- Changing the ComBox Language
- Logging in to the Conext ComBox Web User Interface Using a USB Thumb Drive

## Choosing a Location

Choose a clean, dry, easily accessible location indoors.

If you mount the Conext ComBox on a wall, the recommended height is at eye-level so that you can clearly see the LEDs and have easy access to the data ports.

All the communication ports on the Conext ComBox are accessible from the bottom of the device when mounted on a wall or DIN rail. Clearance of at least 2 inches (50 mm) below the device is needed to allow for the bending radius of cables that connect to the Conext ComBox.

You should not run cables through conduits that can be exposed to lightning strikes. The following are recommended maximum cable lengths in a Conext ComBox system:

|                  |   |
|------------------|---|
| 131 feet (40 m)  | Total Xanbus network                    |
| 328 feet (100 m) | Router to Conext ComBox                 |
| 164 feet (50 m)  | Modbus Master (RS 485) to Conext ComBox |

### **DANGER**

#### **HAZARD OF ELECTRIC SHOCK AND FIRE**

- Connect only to Safety Extra Low Voltage (SELV) circuits and power sources.
- All wiring must be done by qualified personnel to ensure compliance with all applicable installation codes and regulations.
- For Indoor Use Only.
- Do not disassemble. No user serviceable parts inside.

**Failure to follow these instructions will result in death or serious injury.**

# Materials and Tools Required

## Materials List

The following materials are supplied in the Conext ComBox package:

- ☐ Conext ComBox unit
- ☐ Conext ComBox Quickstart Guide
- ☐ Conext ComBox CD includes:
  - Device Discovery Tool
  - Conext ComBox Owner's Guide
- ☐ AC/DC power adapter (PN: 0J-921-0023-Z) with replaceable multi-plug for North America, Europe, Asia, UK
  - 5.5 mm diameter (outer, negative), 2.1 mm diameter (inner, positive) connector
  - 12 VDC (output), 1.5 ADC
- ☐ Dry contact connector
- ☐ RS 485 Modbus connector
- ☐ Ethernet cable (2 m)
- ☐ USB cable (1.8 m)
- ☐ Xanbus network terminator
- ☐ Two #6 wood screws with anchors

## Additional Material and Tools

The following materials and tools are not supplied but are required to complete the installation:

- CAT5 or CAT5e network cable(s) for Xanbus connections - 6.5 feet (2 m) or longer
- Modbus network cables(s)
- Wire stripper
- Ferrules

For wall mount:

- Two #6 (or equivalent) mounting screws for non-drywall mounting
- Screwdriver set

For DIN rail mount:

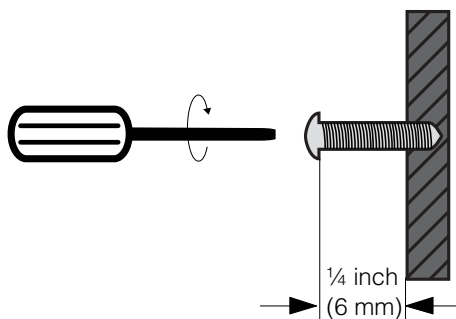
- 35-mm "top hat" DIN rail (EN50022)
- Pliers
- Diagonal cutter or heavy duty scissors

## Mounting the Conext ComBox

### Wall Mount

**To mount the Conext ComBox on a wall:**

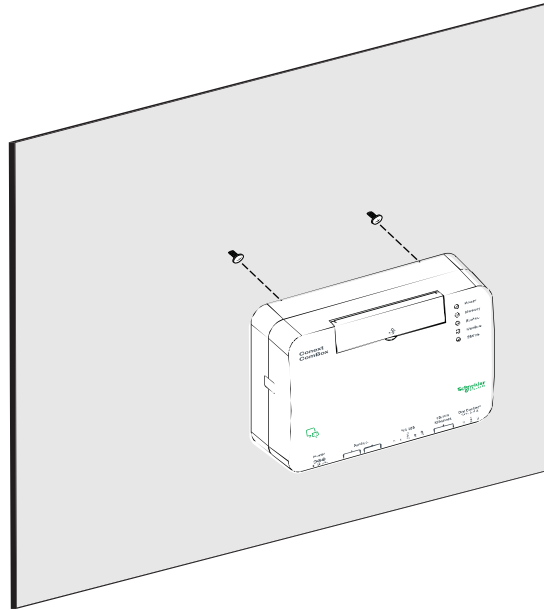
1. Choose the location for mounting the device.
2. Using the template in the Conext ComBox Quickstart Guide, mark the mounting holes on the wall with a pencil.  
The holes must be at the same height and  $4 \frac{7}{16}$  inches (112 mm) apart.
3. Insert the two anchors and mounting screws supplied in the marked locations on the wall, leaving a space of about  $\frac{1}{4}$  inch (6 mm) between the wall and screw head.



If you are mounting the Conext ComBox on concrete, the supplied anchors and mounting screws are not suitable. Use two mounting screws that are equivalent to #6 screws.



4. Place the Conext ComBox on the mounting screws, and confirm a snug fit before going to the next step.



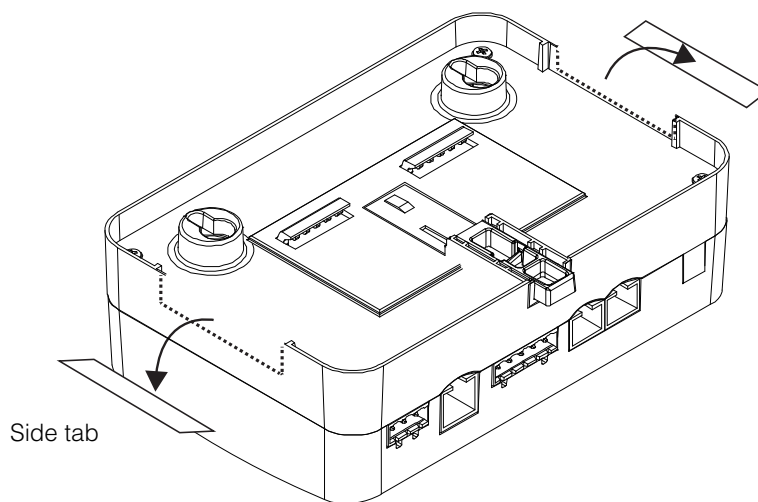
5. Connect the wiring and cables. Go to "Wiring the RS 485 Modbus Connector for Power to the Conext ComBox" on page 2-14.

## DIN Rail Mount

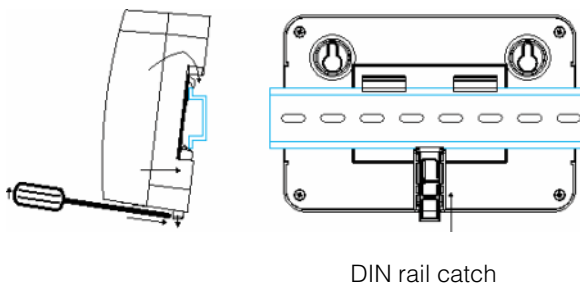
A standard 35-mm “top hat” DIN rail (EN50022) must be used for mounting.

### To mount the Conext ComBox on the DIN Rail:

1. Choose the location for mounting the device.
2. Using heavy duty scissors or a diagonal cutter, cut both ends of the side tab on one end of the Conext ComBox.



3. Break off the side tab. You may need to use pliers for this.
4. Repeat steps 2 and 3 for the tab at the other end of the Conext ComBox.
5. Use a suitable tool, such as a screwdriver, to pull down the catch on the bottom of the Conext ComBox.
6. Mount the Conext ComBox on the DIN rail and release the catch. See the following illustration.



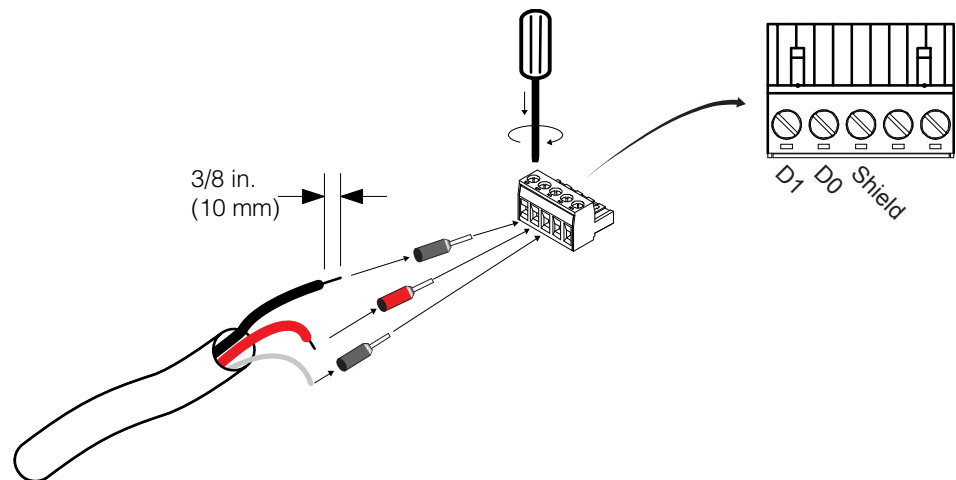
7. Connect the wiring and cables.

## Wiring the RS 485 Modbus Connector for Data Communication to the Conext ComBox

The RS 485 Modbus connector provides three terminals to wire communication cables to the Conext ComBox. The five-terminal RS 485 connector uses the first three terminals for a data cable. The cable has a size of 16–24 AWG with 1.5 mm<sup>2</sup>–0.25 mm<sup>2</sup> wires. The cable can be shielded or non-shielded.

### To wire the RS 485 Modbus connector for data communication:

1. Select a two-wire, twisted pair, shielded cable not longer than 164 feet (50 m). Refer to the local electrical code and application to select the insulation and temperature class of the cable to be used.
2. Strip 3/8 in. (10 mm) from the end of the wires to be connected and attach ferrules to the two signal wires (red and black in the following diagram).
3. Insert the ferrules and the shield wire into the connector terminals as shown in the following diagram.



4. Secure the wires by tightening the screw on the terminal.  
The middle terminal is not connected internally but is provided for the shield connection of the cable.
5. If you intend to use the Dry Contact, go to “Wiring the Dry Contact Connector”. Otherwise, go to “Connecting the Conext ComBox to an Ethernet Network”.

## Modbus versus Xanbus

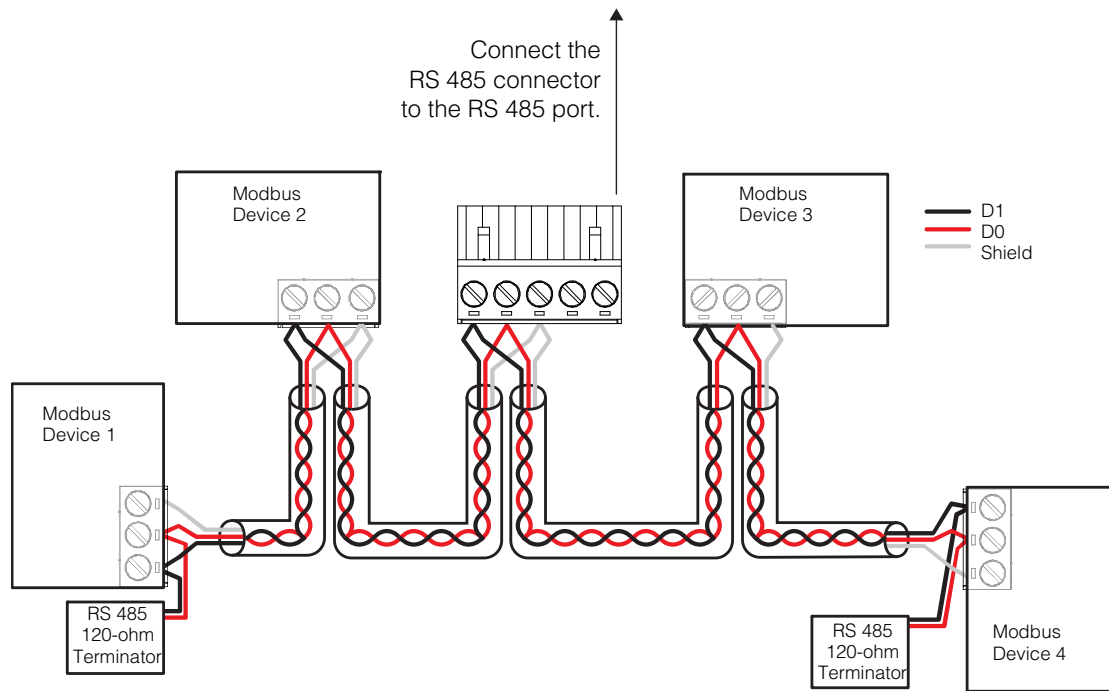
The RS 485 Modbus connection and Xanbus cable connection provide data communication from the network and devices to the Conext ComBox. Communication with Modbus devices is handled through the RS 485 or 10/100 Ethernet connection on the Conext ComBox while communication with Xanbus components occurs through the Xanbus ports of Xanbus-enabled devices.

## Connecting the Conext ComBox with other Modbus Devices

In the Modbus implementation, the Conext ComBox acts as a slave to an RS 485 master device. The RS 485 connection to the Conext ComBox allows communication between the Xanbus network and the master device. This enables Conext devices to link to third-party software and building management systems.

If a Modbus device, including the Conext ComBox, is installed as the last device in a daisy chain, a 120 ohm terminator must be used because they do not have an internal terminator for the RS 485 network. When inserting two wires in one terminal, as in the case of daisy-chained RS 485 Modbus devices, use smaller gauge wires. See the following example.

**Note:** Turn off all Modbus and other devices prior to wiring the connectors.



## Wiring the Dry Contact Connector

Wiring instructions for dry contact wiring for SELV devices is included in this section. The dry contact connector is intended to control the trigger of SELV devices such as small DC fans or external AC or DC relays. It does not provide power to the Conext ComBox.

**To wire the dry contact connector:**

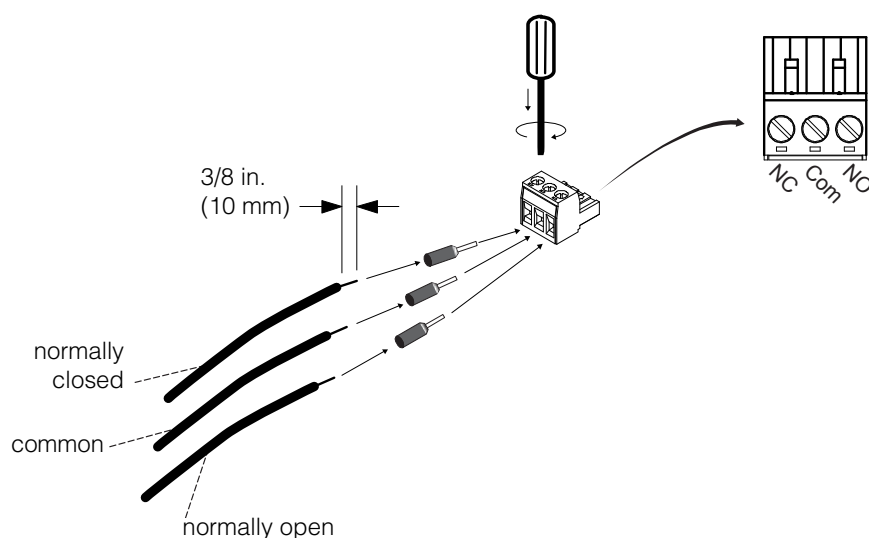
### **⚠ DANGER**

#### **ELECTRIC SHOCK AND FIRE HAZARD**

- Turn off all other devices prior to wiring the connectors.
- The Dry contact port must only be connected to a circuit rated 24V DC max, 4A max, and supplied from an SELV source.

**Failure to follow these instructions will result in death or serious injury.**

1. Strip 3/8 in. (10 mm) from the end of the wire to be connected and attach ferrules to the bare wires.
2. Insert the ferrule into the Dry Contact connector's wire terminal.
3. Secure the wire by tightening the screw on the terminal.



4. Repeat steps 2 and 3 for the remaining wires.

**Note:** The Dry Contact Connector should not be used for any safety-critical applications.

5. Once all the Dry Contact wires are secured, push the Dry Contact connector into the Dry Contact port until it locks into place.
6. Go to "Connecting the Conext ComBox to an Ethernet Network".

## Connecting the Conext ComBox to an Ethernet Network

---

**Note:** The computer and network router may remain powered at this stage in the process. If not already powered, make sure these two devices are on before proceeding.

---

Before connecting a computer and router to the Conext ComBox, make sure it meets the following prerequisites.

### Router

The network router must be able to supply DHCP addresses automatically to connected devices. If your network router does not support automatic DHCP, refer to your network router's user guide or contact your system administrator.

### Operating System

- Microsoft® Windows® 7 (recommended) or later
- Microsoft® Windows XP® (SP2, SP3)
- Windows Vista® X86
- Mac OS® X 10.4.8. or later

### Web Browsers

- Mozilla® Firefox® 12.x or later
- Microsoft® Windows® Internet Explorer® 8.x or later
- Google Chrome™ 18.x or later
- Safari® 5.x or later

---

**Note:** JavaScript and cookies must be enabled in your web browser.

---

### To connect the Conext ComBox to a Computer on an Ethernet Network:

1. Make sure the computer and network router are turned on and the Conext ComBox is not turned on. Make sure the network router selected has DHCP enabled.
2. Connect one end of an Ethernet cable to the computer's network port.

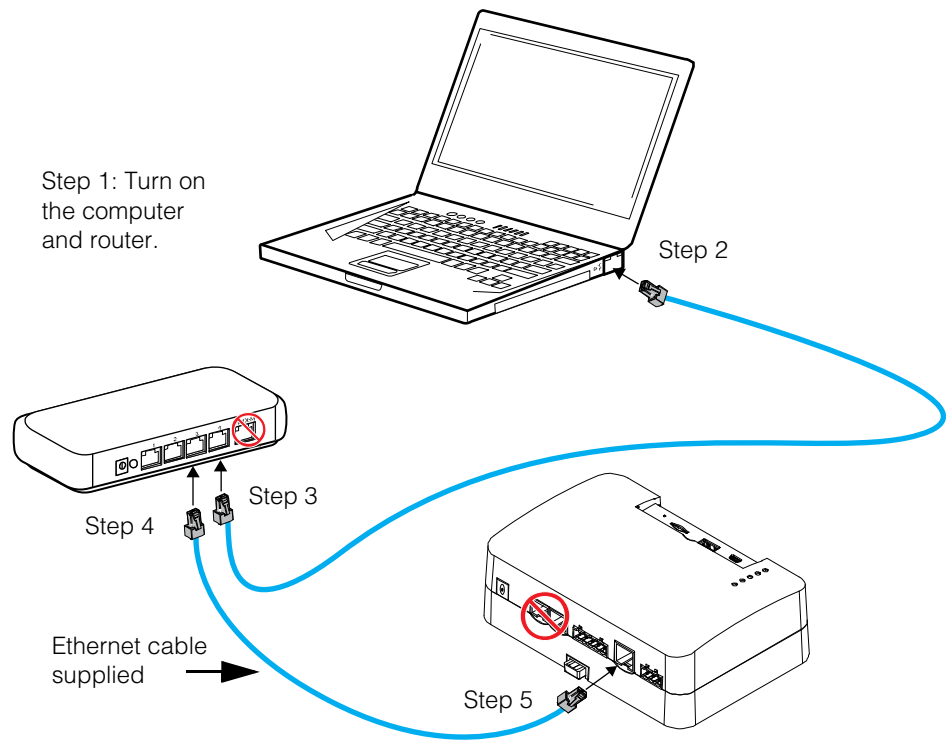
### ***NOTICE***

#### **EQUIPMENT DAMAGE**

- Do not connect an Ethernet cable from the Conext ComBox to the WAN/MODEM port on the network router.
- Do not connect an Ethernet cable plug into a Xanbus port on the Conext ComBox.

**Failure to follow these instructions can damage equipment.**

3. Connect the other end of the Ethernet cable to a vacant Ethernet/LAN port on the network router.



4. Connect one end of the Ethernet cable (supplied) to the LAN port on the network router.  
At this stage, the network router should be on but the LED showing port activity on the router will not show any indication.
5. Connect the other end of the Ethernet cable to the Conext ComBox.  
At this stage the Ethernet cable should be the only cable (except for the Dry Contact if used) plugged into the Conext ComBox.

## Turning On the Conext ComBox

The Conext ComBox must be wired into an Ethernet connection before it is powered up. Follow the sequence of steps in “Connecting the Conext ComBox to an Ethernet Network” on page 2–10.

### To turn on the Conext ComBox:

1. Connect a power source to the Conext ComBox. You can do either of the following:
  - Plug the AC/DC power adapter into the AC wall outlet (see “Connecting the AC/DC Power Adapter”), or
  - Plug the RS 485 connector, which has been wired with a 24 V DC power supply, to the RS 485 port on the Conext ComBox until it locks into place. See “Wiring the RS 485 Modbus Connector for Power to the Conext ComBox” for the wiring procedure.

|  |
|--|
| <b>⚠ WARNING</b>   |
| <b>PHYSICAL INJURY HAZARD</b> <p>Xanbus is a valid power source for the Conext ComBox. However, for the first time set-up, using Xanbus as a power source is not recommended. the Conext ComBox clock will override the other Xanbus devices' clocks and could trigger unintentional time-based events. Therefore, DO NOT connect the Conext ComBox to the Xanbus network prior to setting up the internal clock of the Conext ComBox. Refer to “Changing the Time” on page 3–7. If Xanbus is the only source powering the ComBox, after installation verify the time settings in all devices.</p> <p><b>Failure to follow these instructions can result in death or serious injury.</b></p> |

2. When power is applied to the Conext ComBox, all the LEDs flash once and then the Power LED flashes intermittently for approximately two minutes during the application loading and initialization sequence.

Wait until the Power LED lights up steadily before proceeding to the next step. See “LED Indicator Lights (LEDs)” on page 1–4.
3. When the Conext ComBox is ready, proceed to either “Finding the Conext ComBox on the Network” on page 2–16 or “Logging in to the Conext ComBox Web User Interface Using a USB Thumb Drive” on page 2–19.



## Connecting the AC/DC Power Adapter

### **⚠ DANGER**

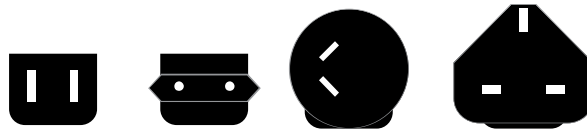
#### **ELECTRIC SHOCK AND FIRE HAZARD**

Use only the AC/DC Power Adapter supplied with this Conext ComBox unit. When ordering a replacement, reference PN: 0J-921-0023-Z.

**Failure to follow these instructions will result in death or serious injury.**

**To use the AC/DC power adapter supplied with the Conext ComBox as a power source:**

1. Conext ComBox uses a universal plug with interchangeable pins and plug styles.



2. Connect the power plug to the AC outlet.
3. Connect the other plug of AC/DC power adapter to the Power port on the Conext ComBox.
4. Go to step 2 of “Turning On the Conext ComBox”.

## Wiring the RS 485 Modbus Connector for Power to the Conext ComBox

To use the Modbus RS 485 connector to provide power to the Conext ComBox, use the following procedure. When powering the Conext ComBox through the 24 V DC terminals on the RS 485 connector, use a power supply (AC/DC or DC/DC) that provides galvanic isolation to meet the required SELV connections.

### **⚠ DANGER**

#### **ELECTRIC SHOCK AND FIRE HAZARD**

If the power terminals on the Modbus RS 485 connector are used, the RS 485 connector must only be connected to a circuit rated 24V DC max, 1A max (fused on the positive wire), and supplied from an SELV source.

**Failure to follow these instructions will result in death or serious injury.**

### **NOTICE**

#### **EQUIPMENT DAMAGE**

Turn OFF all devices before connecting cables. The Conext ComBox does not have an ON/OFF switch. See “Power Cycle” below.

**Failure to follow these instructions can damage equipment or affect performance.**

#### Power Cycle

##### **To power cycle the Conext ComBox:**

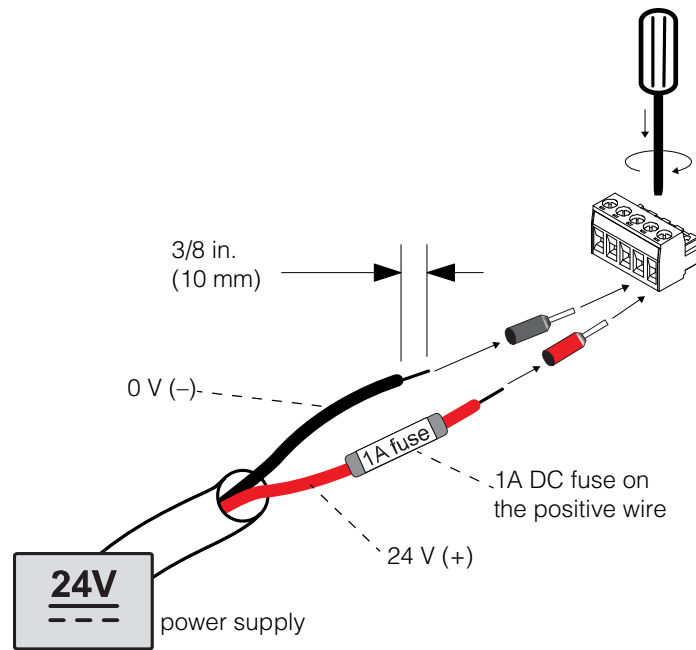
1. Turn the Conext ComBox OFF – perform a proper shutdown (see “Shutting down the Conext ComBox” on page 3–14) then unplug and disconnect it from all power sources.
2. Wait ten seconds before the next step.  
Ensure that there is no USB thumb drive inserted in the USB Host port.
3. Turn the Conext ComBox ON – plug and connect it to a power source.

#### Wiring Steps

##### **To wire the RS 485 Modbus connector for power to the Conext ComBox:**

1. Turn off the 24 V DC power supply, if not already.
2. Unplug the RS 485 connector from the RS 485 port on the Conext ComBox.
3. Strip 3/8 in. (10 mm) from the end of the 0 V (–) wire of the power cable.
4. Terminate the wire with a ferrule.
5. Install a 1A DC fuse on the 24 V (+) wire of the power cable and strip 3/8 in. (10 mm) from the end of the wire.
6. Terminate the wire with a ferrule.

7. Insert the ferrules into the Modbus connector's wire terminals as shown.



**Note:** The polarity of the wires is shown above and on the unit.

8. Secure the wires by tightening the screws on the terminal.
9. Plug the Modbus connector into the RS 485 port of the Conext ComBox.
10. Turn on the 24 V DC power supply.
11. Go to step 2 of "Turning On the Conext ComBox".

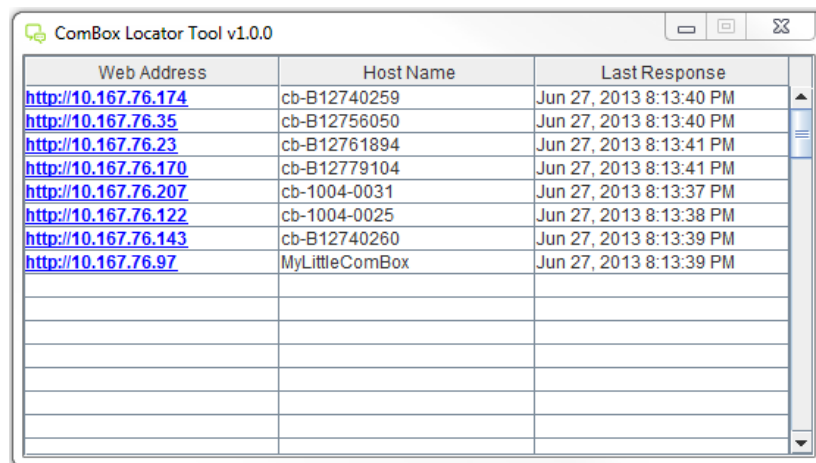
## Finding the Conext ComBox on the Network

After the Conext ComBox is wired into and powered up on a LAN, it will exist as a LAN device at an IP address. The following procedure describes how to find the Conext ComBox LAN address.

### To find the Conext ComBox on your network:

1. Load the Conext ComBox CD (supplied) in the computer.  
If the computer in the Conext ComBox system does not have a CD drive:
  - On a computer with an optical drive, copy the Device Discovery Tool folder on the CD to a USB thumb drive.
2. Temporarily disable all antivirus software including firewall protection software running in the background.
3. Open the **Device Discovery Tool** folder either on the Conext ComBox CD or the USB thumb drive.
4. Double-click **ConextComBoxLocator.jar**.

This tool requires Java Runtime Environment (JRE). If you see a message about this, go to <http://www.java.com/en/download/index.jsp> to download and install JRE.



| Web Address   | Host Name      | Last Response           |
|---|----------------|-------------------------|
| <a href="http://10.167.76.174">http://10.167.76.174</a> | cb-B12740259   | Jun 27, 2013 8:13:40 PM |
| <a href="http://10.167.76.35">http://10.167.76.35</a>   | cb-B12756050   | Jun 27, 2013 8:13:40 PM |
| <a href="http://10.167.76.23">http://10.167.76.23</a>   | cb-B12761894   | Jun 27, 2013 8:13:41 PM |
| <a href="http://10.167.76.170">http://10.167.76.170</a> | cb-B12779104   | Jun 27, 2013 8:13:41 PM |
| <a href="http://10.167.76.207">http://10.167.76.207</a> | cb-1004-0031   | Jun 27, 2013 8:13:37 PM |
| <a href="http://10.167.76.122">http://10.167.76.122</a> | cb-1004-0025   | Jun 27, 2013 8:13:38 PM |
| <a href="http://10.167.76.143">http://10.167.76.143</a> | cb-B12740260   | Jun 27, 2013 8:13:39 PM |
| <a href="http://10.167.76.97">http://10.167.76.97</a>   | MyLittleComBox | Jun 27, 2013 8:13:39 PM |
|   |                |                         |
|   |                |                         |
|   |                |                         |
|   |                |                         |
|   |                |                         |
|   |                |                         |
|   |                |                         |

5. In the list that appears, click the **Web Address** for the Conext ComBox (cb-XXXX where XXXX is a factory- assigned number).

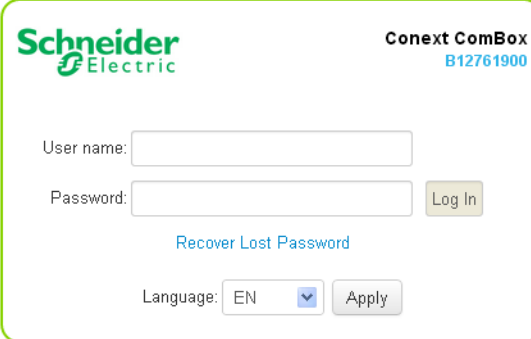
If a web browser opens up, you will see the Conext ComBox user interface **Login** window. Go to the next step.

The default value of the **Web Server Port** is **80**. For example, if you change this value to **8080**, you must append the URL address with “**:8080**” at the end of the IP address (e.g. <http://10.167.73.66:8080>).

If a web browser window does not open:

- Note the **Web Address** for the Conext ComBox.

- Open a web browser.
- Enter the Conext ComBox **Web Address** in the **URL** field.
- Press Enter on the keyboard.  
The Conext ComBox user interface **Login** window appears.



The image shows a web-based login interface for a Schneider Electric device. At the top left is the Schneider Electric logo. At the top right, it says "Conext ComBox" and "B12761900". Below the logo, there are two input fields: "User name:" and "Password:". To the right of the "Password:" field is a "Log In" button. Below the "Password:" field is a link that says "Recover Lost Password". At the bottom, there is a "Language:" label followed by a dropdown menu showing "EN" and an "Apply" button.

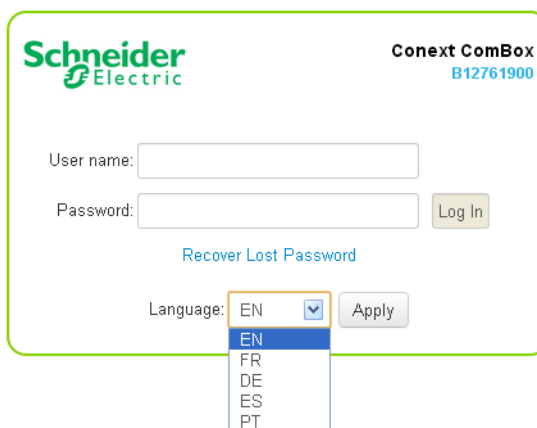
6. Enable all antivirus software including firewall protection software.
7. To complete configuration of your Conext ComBox, go to the "Configuration" section.

## Changing the ComBox Language

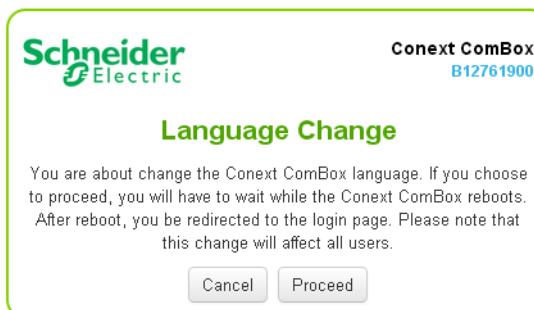
You can change the language appearing on the screens.

NOTE: After the language is changed, it will apply to all units connected to the ComBox.

1. In the Login Screen's Language drop down list, choose a language and click APPLY.

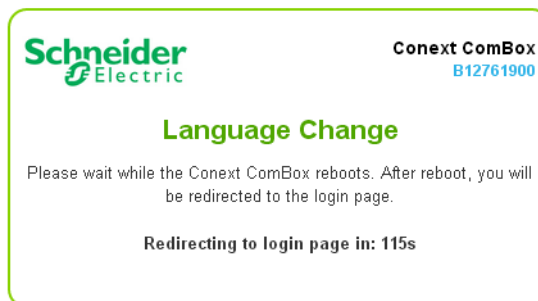


The Language Change warning screen appears.



2. Click:
  - CANCEL to return to the login screen without changes
  - PROCEED to change the language

After clicking PROCEED, wait for the ComBox to reboot. The new language appears after the reboot.



## Logging in to the Conext ComBox Web User Interface Using a USB Thumb Drive

In cases where it is not practical to obtain the Conext ComBox's IP address using the Device Discovery tool (or using the Windows network browser), obtain the IP address using a USB thumb drive.

1. Plug a USB thumb drive into the Conext ComBox's USB Host data port while the Conext ComBox unit is powered on (the Power LED is steadily on and not flashing).
2. Watch the Memory LED and wait for it to flash quickly five times.
3. Remove the USB thumb drive from the USB Host data port.
4. Plug the USB thumb drive into your computer's USB port.
5. Use the file system browser on your computer to navigate to the thumb drive's root directory.
6. Look for a file named *serial number*.html, where *serial number* is the Serial Number of the Conext ComBox.
7. Double-click the *serial number*.html file. Your default web browser will launch and display the System Information below.

### System Information

|                    |                  |
|--------------------|------------------|
| Model Number:      | 865-1058         |
| Serial Number:     | 1004-0002        |
| Hardware Revision: | Rev-C            |
| Device Name:       | ComBox-1004-0002 |

|              |                   |
|--------------|-------------------|
| MAC Address: | 00:06:D0:00:0B:90 |
| IP Address:  | 10.167.76.28      |
| Hostname:    | cb-1004-0002      |

|                         |                           |
|-------------------------|---------------------------|
| Software ID:            | 150-0279                  |
| Kernel Version:         | 1.15                      |
| Application Version:    | Ver01.01BN0002            |
| Application Build Date: | 2013-02-07_20-12-45       |
| Boot Loader Version:    | Ver01.00BN0001            |
| Boot Loader Build Date: | loader build time unknown |

|                |                        |
|----------------|------------------------|
| Date and Time: | 2013/02/13 10:35:39    |
| Time Zone:     | Pacific_Time_US_Canada |
| Uptime:        | 71898                  |

Connect

- Click the Connect button shown within System Information. The web browser opens up and the Conext ComBox user interface **Login** window appears. Note that this will only work if your computer is on the same Local Area Network as the Conext ComBox.



# 3

## Configuration

Chapter 3 describes how to configure settings for the Conext ComBox. It also includes how to connect devices to the Xanbus network. The topics are:

- Configuration Steps
- Logging In
- Changing the Admin Password
- Changing the Time
- Changing E-Mail Settings
- Connecting the Conext ComBox to the Xanbus Network
- Changing Conext ComBox Settings
- Resetting the Conext ComBox to Factory Settings
- Changing Device Settings
- Upgrading Firmware

## Configuration Steps

To complete Conext ComBox setup, you must successfully complete the procedures in the Installation section. Make sure the Conext ComBox is connected, the **Power** LED is on, and the **Status** LED is off. Your Xanbus devices should still be in standby mode.

When you log in to the web user interface, most of the setup information appears automatically with their default values. Some information requires change (such as passwords), some information can be modified as needed, and some information can only be modified by a qualified IT professional.

The following items are part of the Conext ComBox configuration process:

### Primary

- ☐ Log in - see "Logging In"
- ☐ Change the password - see "Changing the Admin Password"
- ☐ Set the time - see "Changing the Time"
- ☐ Enter e-mail information - see "Changing E-Mail Settings" and sending reports - see "E-mail Reporting"
- ☐ Connect the Conext ComBox to the Xanbus network - see "Connecting the Conext ComBox to the Xanbus Network"

### Secondary

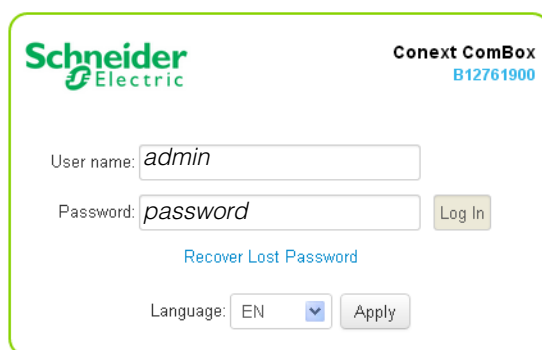
- ☐ Change TCP/IP settings if you want to use static IP addresses - see "TCP/IP Settings"
- ☐ Configure Conext ComBox settings - see "Changing Conext ComBox Settings"

### Optional/ Occasional

- ☐ Configure general device settings - see "Changing Device Settings"
- ☐ Clear the device memory - see "Clearing Conext ComBox Internal Firmware Memory"
- ☐ Upgrade the device firmware - see "Upgrading Firmware"

## Logging In

The first time you log in to the Conext ComBox web user interface, use the default **User name:** *admin* and **Password:** *password*.



**NOTE:** See “Two Types of Accounts” below.

### Two Types of Accounts

| User name    | Password        | Privileges   |
|--------------|-----------------|--|
| <i>admin</i> | <i>password</i> | System-level access. Allows read and write access to settings on the Conext ComBox as well as Xanbus devices. Allows system and status monitoring including logging. |
| <i>user</i>  | <i>user</i>     | Limited access. Allows only read access to devices, system monitoring, and status monitoring.  |

The Home screen (also called the System Diagram screen) appears after logging in successfully.

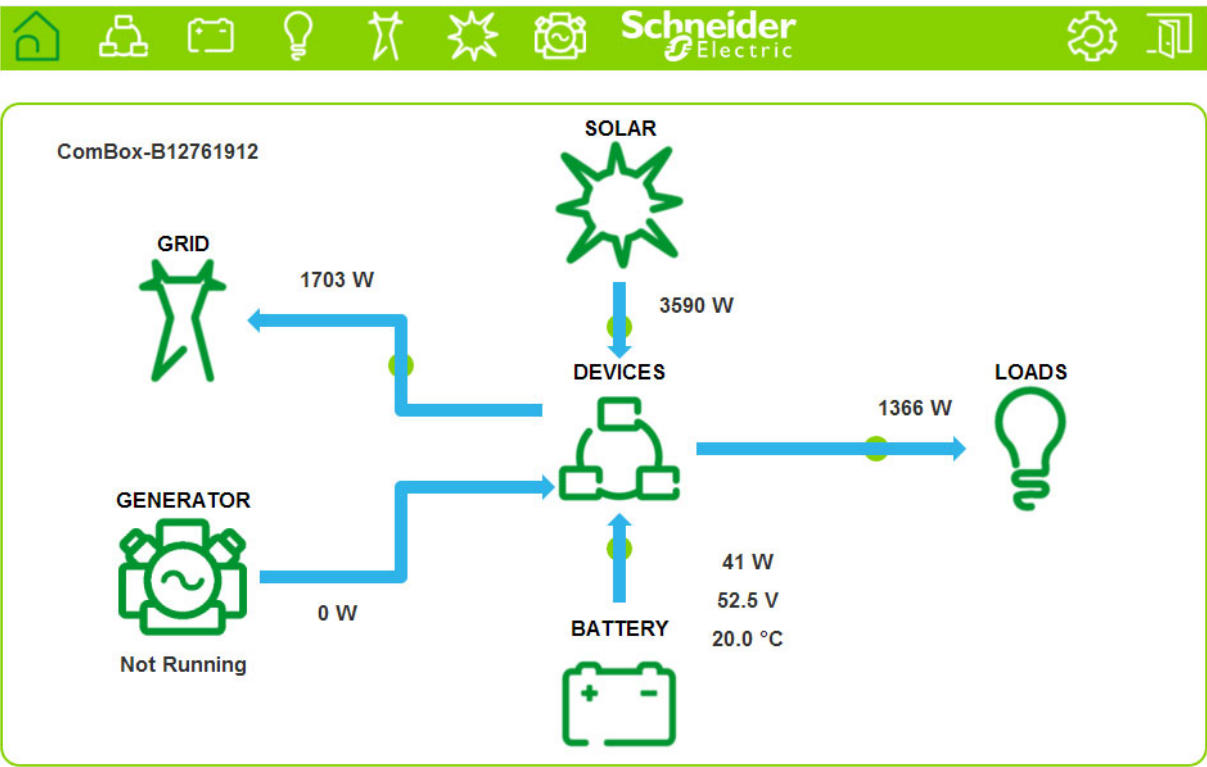


Figure 3-1 Home Screen (or System Diagram Screen)



Once you log in, click  in the menu bar to change the password.

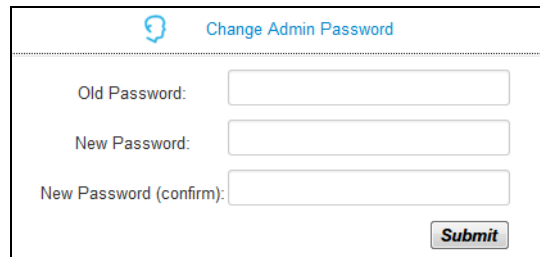
## Changing the Admin Password

Change the password from the default “password” as soon as possible.

### Changing the Admin password

#### To change the Conext ComBox Admin Password:

1. In the menu bar, click .
2. Click  **Setup** in the left side menu.
3. Under **Conext ComBox Settings**, click **Change Admin Password**.



4. Enter the **Old Password**.
5. Enter your **New Password**.

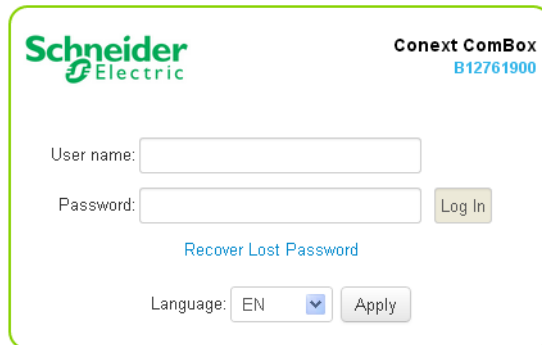
The password should contain at least eight alphanumeric (0-9, a-z, A-Z) characters with no special characters and spaces. Passwords are case-sensitive, and the maximum length is 32 characters.
6. Enter the **New Password (confirm)** again.
7. Click **Submit**.

A message indicates that the password change was successful.

## Recovering the Admin password

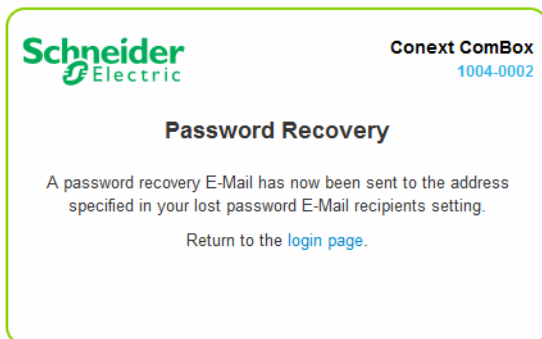
### To recover a Password:

If you forget the password, click **Recover Lost Password** in the **Login** window.



The image shows the login interface for a Schneider Electric Conext ComBox. At the top left is the Schneider Electric logo. At the top right, it says 'Conext ComBox' with the serial number 'B12761900' below it. The main area contains a 'User name:' text box, a 'Password:' text box, and a 'Log In' button to the right of the password box. Below the password box is a blue link that says 'Recover Lost Password'. At the bottom, there is a 'Language:' label, a dropdown menu currently showing 'EN', and an 'Apply' button.

An e-mail will be sent to the designated e-mail address(es) containing the current or a random temporary password for your Conext ComBox.



The image shows the 'Password Recovery' confirmation screen. At the top left is the Schneider Electric logo. At the top right, it says 'Conext ComBox' with the serial number '1004-0002' below it. The title 'Password Recovery' is centered. Below the title, a message states: 'A password recovery E-Mail has now been sent to the address specified in your lost password E-Mail recipients setting.' At the bottom, there is a blue link that says 'Return to the login page.'

---

**Note:** You must have the Conext ComBox **E-mail Settings** configured and connected to the internet for this feature to work. See “Changing E-Mail Settings” on page 3–9’.

---

## Changing the Time

### ⚠ WARNING

#### PHYSICAL INJURY HAZARD

Be careful when changing the Conext ComBox time setting. It will override any time settings on individual Xanbus-enabled devices in the network. The time represents the entire system. Any appliance or equipment that is time-controlled by a Xanbus device, such as a generator connected to an AGS, can inadvertently turn on at the wrong time.

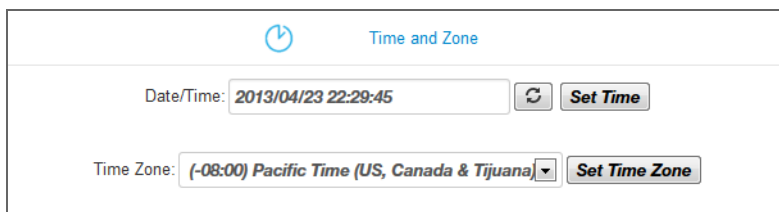
**Failure to follow these instructions can result in death or serious injury.**


You can also choose to use the network time for your system. If enabled, network time (SNTP) will override the Conext ComBox Time setting at the next SNTP polling update. See “Using Network Time”.

The default setting has SNTP network time enabled (SNTP state is On).

**To change the Conext ComBox time and/or date:**

1. In the menu bar, click .
2. Click  **Setup** in the left side menu.
3. Under **Conext ComBox settings**, click **Time and Zone**.



4. Click  to display the current time.
5. To change the Date/Time, enter it in the same format as shown (YYYY/MM/DD HH:MM:SS) and click **Set Time**.
6. To set the Time Zone, select from the drop-down list and click **Set Time Zone**.

**Note:** This date/time setting overrides settings on other devices in the system.

## Using Network Time







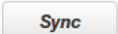
You can choose to use the network time for your Conext ComBox system.

---

**Note:** If you enable this option, it will replace any manual settings you set under Time and Zone at the next update according to the SNTP poll setting.

---

### To use the network time and date:

1. In the menu bar, click .
2. Click  **Setup** in the left side menu.
3. Under **Conext ComBox settings**, click **Network Time (SNTP)**.
4. In **SNTP Server Name**, enter the IP address or URL of the network time server, (**pool.ntp.org** is recommended) and then click .
5. In **SNTP Poll Interval**, enter (in hours) how often you want to update the Conext ComBox system time to the network time and then click .
6. To enable the automatic network time setting, select **SNTP State On** and then click .
- To disable the automatic network time setting, select **SNTP State Off** and then click .
7. To perform a manual network time synchronization (SNTP State must be On), click  under **Perform SNTP Synchronization**.



## Changing E-Mail Settings

[E-Mail Settings](#)

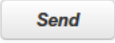
| Parameter                         | Value  |  |
|-----------------------------------|--|--|
| Mailer Status                     | <span>Enabled</span> <span>▼</span>                                  |  |
| E-Mail Server Address             | <span>mailserver.yourdomain.com</span>                               |  |
| E-Mail Server Port                | <span>25</span>  |  |
| E-Mail Recipients                 | <input type="text"/>   |  |
| E-Mail Authentication             | <span>Disabled</span> <span>▼</span>                                 |  |
| E-Mail User ID                    | <span>user@yourdomain.com</span>                                     |  |
| E-Mail Password                   | <input type="password"/> (New)<br><input type="password"/> (Confirm) |  |
| Lost Password E-Mail Recipients   | <input type="text"/>   |  |
| Lost Password E-Mail From Address | <span>no-reply@schneider-electric.com</span>                         |  |
| Reset Lost Passwords              | <span>No</span> <span>▼</span>                                       |  |
| Send Test E-mail                  |  |  |

### Mailer Status

Activate or deactivate e-mailing features. When enabled, a user who forgets a password when trying to log in can have the Conext ComBox send the current password or a randomly generated temporary password by e-mail.

### E-mail Server Address

Specify the mail server address provided by the Internet service provider. It has the format *mailserver.yourdomain.com*. Contact your Internet service provider for the correct information.

|                                   |  |
|-----------------------------------|--|
| E-mail Server Port                | Specify the port number used by a computer to transmit electronic data through the Internet. The number 25 is typically reserved for e-mail.   |
| E-mail Recipients                 | Enter multiple e-mail addresses separated by a comma and no space. Any address listed here will receive e-mail messages generated by the Conext ComBox.  |
| E-mail Authentication             | Enable or disable an external e-mail's authentication settings. When enabled, you have to supply the <b>E-mail User ID</b> and <b>E-mail Password</b> below.   |
| E-mail User ID                    | Specify the external e-mail account's user ID, which is usually the full e-mail address that includes the domain name.   |
| E-mail Password                   | Specify the external e-mail account's password.  |
| Lost Password E-Mail Recipients   | Specify a valid e-mail address where the current password or a random temporary password can be sent. For multiple e-mail recipients, separate the addresses with a comma and no space.  |
| Lost Password E-Mail From Address | Specify a valid e-mail address that can be used as an identifier of the sender. Generally, the sender is also the user of the Conext ComBox.<br>By default, this is set to <i>no-reply@schneider-electric.com</i> and should not be changed.   |
| Reset Lost Passwords              | Select <b>No</b> to send the current password by e-mail.<br>Select <b>Yes</b> to generate a random temporary password to be sent by e-mail.  |
| Send Test E-Mail                  | Test that the e-mail settings above have been configured correctly.<br><br>Press the  button to send a sample e-mail message to the addresses listed in the <b>E-mail Recipients</b> parameter. Mailer Status must be enabled for the button to work. |

## Connecting the Conext ComBox to the Xanbus Network

After you have installed and configured the Conext ComBox, you can add the Xanbus devices. The Conext ComBox application automatically discovers new devices, and Modbus addresses are assigned according to the starting address configuration settings. Log out of the web user interface and then log in again to check the Modbus address for the new device and its status.

The Xanbus network cable (a CAT5 cable) can provide both data communication and power from Xanbus-enabled devices.

When applying power to the Conext ComBox by connecting it to the Xanbus network, make sure the Xanbus network itself has power. The inverter/charger or controller supplying power to the Xanbus network must be operating.

The following Xanbus-enabled devices can provide power to the Xanbus network:

- XW Inverter/Chargers
- Conext SW Inverter/Chargers
- MPPT 80 600 Solar Charge Controllers

The MPPT 60 150 Solar Charge Controller, XW System Control Panel, and XW Automatic Generator Start cannot provide power to the Conext ComBox. However, two or more Conext TX Grid-tie Inverters in the same Xanbus network can supply enough power to the Conext ComBox.

---

**Note:**

- Use Xanbus network cables that are at least 6.5 feet (2 m) long such as:
  - 25-foot (7.6-m) network cable (809-0940)
  - 75-foot (22.9-m) network cable (809-0942)
- Using Xanbus network cables shorter than 6.5 feet (2 m) will result in degraded Xanbus network performance

---

**Note:**

- Xanbus components can be arranged in any order<sup>a</sup>.
- Use a network terminator at both ends of the Xanbus network.

---

a.Similar to the Grid-Tie Solar Inverter Monitor, a maximum of five Grid-Tie inverters can be connected in series to the Conext ComBox. Since the Conext ComBox can support up to 20 Grid-Tie inverters, you can use a hub to connect four sets of 5 Grid-Tie inverters.

**Note:** Xanbus is a valid power source for the Conext ComBox. However, for first-time setup, using Xanbus as a power source is not recommended. The Conext ComBox clock will override the other Xanbus devices' clocks and could trigger unintentional time-based events. Therefore, DO NOT connect the Conext ComBox to the Xanbus network prior to setting up the internal clock of the Conext ComBox. If Xanbus is the only power source to the ComBox, after installation verify the time settings in all devices. See "Changing the Time" on page 3–7.

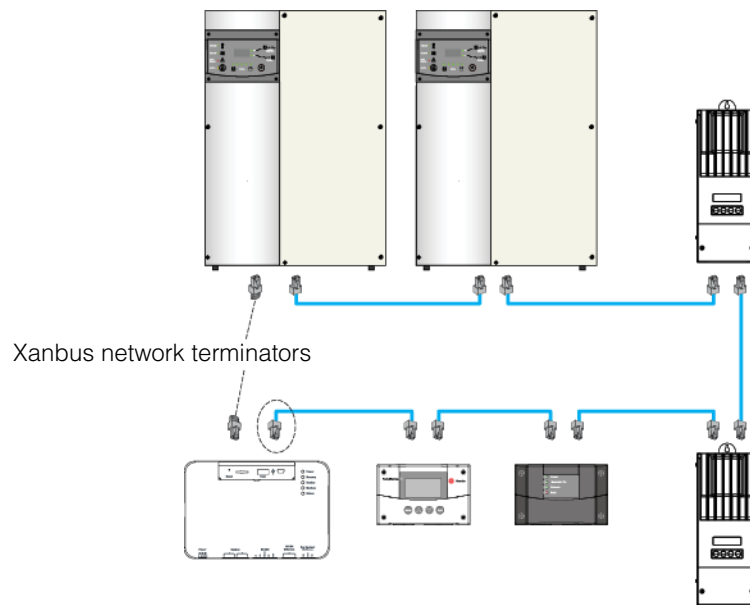
---

**To connect the Conext ComBox to a Xanbus network:**

The assumption at this point is that there is an existing Xanbus network and all Xanbus-enabled devices in that network have been previously interconnected with each other.

1. Put the Xanbus-enabled inverters, inverter/chargers, and solar charge controllers into standby mode before connecting the Conext ComBox to avoid triggering any unintentional time-based events.  
You may put the Xanbus-enabled inverters, inverter/chargers, and solar charge controllers out of standby mode later when you have completed configuration of the Conext ComBox.
2. Using the sample illustration below, connect the Conext ComBox to the Xanbus network.

|  |
|--|
| <b><i>NOTICE</i></b>   |
| <b>EQUIPMENT DAMAGE</b><br>Do not connect a Xanbus RJ-45 cable plug into the 10/100 Ethernet port of the Conext ComBox.<br><b>Failure to follow these instructions can damage equipment or affect network performance.</b> |



Be sure to terminate the Xanbus network with Xanbus network terminators at both ends.


When the Conext ComBox starts communicating with other Xanbus-enabled devices on the network, the Xanbus LED will go on.

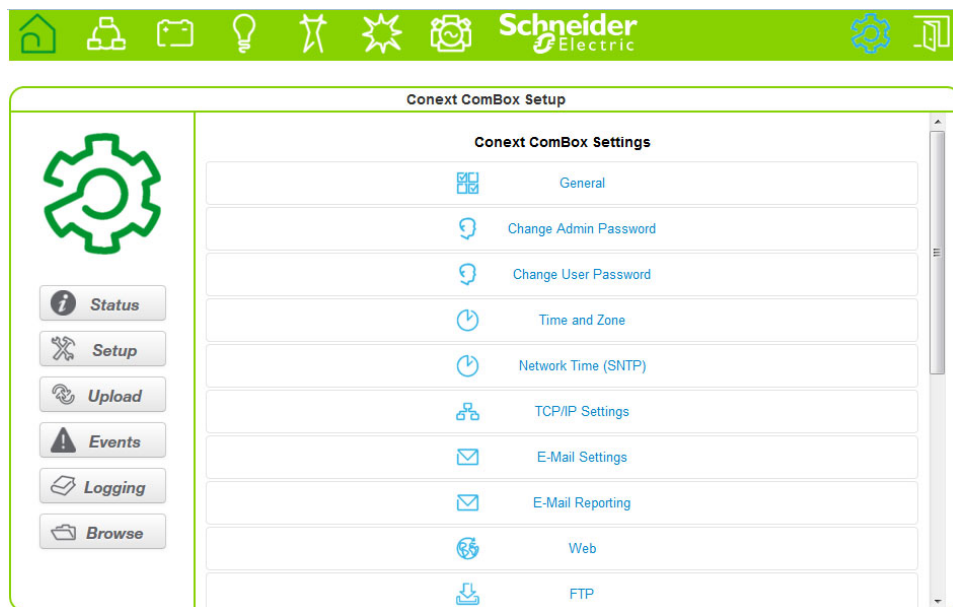
The Conext ComBox is now ready to configure, control, and monitor the devices connected on the Xanbus network.



## Changing Conext ComBox Settings

The procedures for configuring the other Conext ComBox Settings are described in the following sections.





### To change Conext ComBox Settings:

1. In the menu bar, click .
2. Click  **Setup** in the left side menu.  
You will see a screen similar to the one shown below.



3. Click the setting type you want to change.  
That portion of the window expands to display the change options for that setting. The size and content of the expanded window varies depending on the setting type.
4. In the expanded window, click  to see the current setting. This may be different from the value shown if the change was made in another way.
5. Modify the value(s) as necessary.
6. Click  to save the change(s).



## General Settings

| General                |   |
|------------------------|---|
| Parameter              | Value   |
| Device Friendly Name   | B12345678   |
| Reboot Conext ComBox   |    |
| Shutdown Conext ComBox |    |

### Changing the device name

The default **Device Friendly Name** is the device's serial number assigned at the factory. It is good practice to change this default to a user-friendly name.


#### To change the device name:

1. Replace the default value using alphanumeric characters.
2. Click  to save the setting.
3. To recall the previous value, click .

### Rebooting the Conext ComBox

You can reboot the Conext ComBox unit from the web user interface without doing a power cycle. This type of “soft” rebooting is oftentimes necessary when certain settings are changed, like changing the Xanbus Bit Rate parameter.

#### To reboot the Conext ComBox:

1. Click the  button. A Warning dialog box appears.
2. Click the OK button on the Warning dialog box.
3. To discontinue rebooting, click the Cancel button on the Warning dialog box.

### Shutting down the Conext ComBox


You should shut down the Conext ComBox unit from the web user interface. Shutting down is equivalent to turning off the unit, usually for preparing to store the unit away or to reinstall the unit at a different location.

---

**Note:** Do not shut down by abruptly disconnecting all power sources to the Conext ComBox without following the procedure below. An abrupt disconnection may result in data corruption.

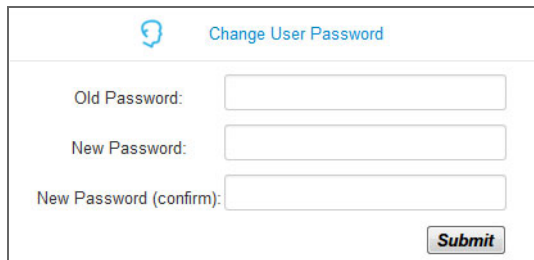
---

#### To shut down the Conext ComBox:

1. Click the  button. A Warning dialog box appears.
2. Click the OK button on the Warning dialog box.
3. To discontinue shutting down, click the Cancel button on the Warning dialog box.

## Change User Password Settings

The Change User Password setting applies only to the Conext ComBox user account.

A screenshot of a web form titled "Change User Password". The form has a header with a blue circular icon containing a white 'u' and the text "Change User Password" in blue. Below the header, there are three input fields: "Old Password:", "New Password:", and "New Password (confirm):". Each field is a white rectangle with a light gray border. To the right of the "New Password (confirm):" field is a blue "Submit" button with white text.

1. Enter the **Old Password**.
2. Enter your **New Password**.

The password should contain at least eight alphanumeric (0-9, a-z, A-Z) characters with no special characters and spaces. Passwords are case-sensitive and the maximum length is 32 characters.

3. Enter the **New Password (confirm)** again.
4. Click **Submit**.

A message indicates that the password change was successful.

## Change Admin Password Settings

The Change Admin Password setting applies only to the Conext ComBox admin account.

See "Changing the Admin Password" on page 3–5.



## TCP/IP Settings

| TCP/IP Settings    |               |
|--------------------|---------------|
| Parameter          | Value         |
| TCP/IP Address     | 10.167.76.67  |
| TCP/IP Net Mask    | 255.255.255.0 |
| Gateway Address    | 10.167.76.1   |
| DNS Server Address | 10.167.77.80  |
| Device Name        | cb-1004-0035  |
| Use DHCP           | Yes           |


By default, the Use DHCP parameter is set to Yes. By enabling DHCP, the four parameters (TCP/IP Address, TCP/IP Net Mask, Gateway Address, and DNS Server Address) are filled automatically. If the Use DHCP parameter is set to No, you have to manually fill the four parameters with static IP addresses.


























**Note:** Only a qualified IT professional should perform changes to any TCP/IP related settings.

## E-mail Settings


See "Changing E-Mail Settings" on page 3–9.

E-mail Reporting





 E-Mail Reporting

| Parameter                           | Value   |   |
|-------------------------------------|---|---|
| Email System Report                 | No  |       |
| System Report: Generator Energy     | Included  |       |
| System Report: Load Energy          | Included  |       |
| System Report: Sold To Grid         | Included  |       |
| System Report: Used From Grid       | Included  |       |
| System Report: PV Harvest           | Included  |       |
| System Report: Used From Battery    | Not Included  |       |
| System Report: Stored In Battery    | Not Included  |       |
| Email Device Report                 | No  |     |
| Email Report Frequency              | Daily Report  |   |
| Email Report Day (For Weekly Mail)  | Sunday  |   |
| Email Report Day (For Monthly Mail) | Last Day of the Month   |   |
| Send Test Report                    |  |   |

|                     |   |
|---------------------|---|
| Email System Report | Activate or deactivate system reporting features. When activated (Yes), system reports are sent electronically to recipients listed in <b>E-Mail Recipients</b> under <b>E-mail Settings</b> .  |
| System Report       | Include ( <b>Included</b> ) or exclude ( <b>Not Included</b> ) certain categories in the system reports that are being sent. The system reports are broken down into different categories such as Generator Energy, Load Energy, etc. |

|                        |  |
|------------------------|--|
| Email Device Report    | Activate or deactivate device-specific reporting features. When activated (Yes), device reports are sent electronically to recipients listed in <b>E-Mail Recipients</b> under <b>E-mail Settings</b> .  |
| Email Report Frequency | Change the frequency of reporting by day, week, or month.  |
| Email Report Day       | <p>For weekly reporting, choose a day of the week to receive system reports.</p> <p>For monthly reporting, choose whether to receive system reports at the last day of each month or any particular day of the month.</p>  |
| Send Test Report       | <p>Test that the <b>E-mail Settings</b> in “Changing E-Mail Settings” on page 3–9 have been configured correctly.</p> <p>Press the  button to send a sample e-mail message to the addresses listed in the <b>E-mail Recipients</b> parameter.</p> |

# Web

| Web               |   |
|-------------------|---|
| Parameter         | Value   |
| Web Server Access | <div>HTTP</div> <div></div> |
| Web Server Port   | <div>80</div> <div></div>   |

If you want Web access to the Conext ComBox:

- In **Web Server Access**, select **HTTP** and then click .

If you do not want Web access to the Conext ComBox:

- In **Web Server Access**, select **Disabled** and then click .

The default value of the **Web Server Port** is **80**. If this value is changed to **8080**, you must append the URL address with “**:8080**” at the end of the IP address.

---

**Note:** You must restart ComBox after changing the **Web Server Port**.

---


---









**Note:** If the Web server is disabled (for example, for security reasons), the Web server will not be available on the next reboot of the Conext ComBox. To regain access to the Web server, “Resetting the Conext ComBox to Factory Settings” is necessary to make configuration changes.

---

FTP

**Note:** This setting is for advanced users only.

 FTP

| Parameter           | Value   |   |
|---------------------|---|---|
| FTP User 1 Name     | <input type="text" value="firmware"/>   |   |
| FTP User 1 Password | <div><input type="password"/><br/><input type="password"/></div> <div>(New)<br/>(Confirm)</div> |   |
| FTP User 2 Name     | <input type="text" value="logs"/>   |   |
| FTP User 2 Password | <div><input type="password"/><br/><input type="password"/></div> <div>(New)<br/>(Confirm)</div> |   |

Use for updating  
firmware

The **FTP User 1 Name** and **FTP User 1 Password** are used for firmware upgrades. By default, the password is the same as the user name so it must be changed

**Important:** For upgrades go to


<http://www.schneider-electric.com/products/ww/en/7000-solar-off-grid-and-back-up/7030-monitoring/62089-conext-combox/>












Use for  
downloading logs


The **FTP User 2 Name** and **FTP User 2 Password** are used to download log information. By default, the password is the same as the user name so it must be changed.

# FTP Logger

This setting allows the user to push event and detected fault logs to an FTP site.

 FTP Logger

| Parameter                     | Value   |   |
|-------------------------------|---|---|
| FTP Log Enable                | <div>Disable</div>  | <div></div> |
| FTP Log Destination Address   | <div></div>   | <div></div> |
| FTP Log Username              | <div></div>   | <div></div> |
| FTP Log Password              | <div><div></div><div>(New)</div><div></div><div>(Confirm)</div></div> | <div></div> |
| FTP Log Destination Directory | <div>pub\</div>   | <div></div> |
| Test FTP logging              |   | <div></div>  |

|                               |   |
|-------------------------------|---|
| FTP Log Enable                | Activate or deactivate FTP logging features. When activated (Enable), FTP logs are sent electronically to an FTP site.  |
| FTP Log Destination Address   | Specify a valid FTP site.   |
| FTP Log Username              | Specify the FTP site's valid user name.   |
| FTP Log Password              | Specify the FTP site's valid password in the (New) field. Repeat the password in the (Confirm) field.   |
| FTP Log Destination Directory | Specify a valid directory on the FTP site where all the logs will be stored.  |
| Test FTP Logging              | <div>Test that the <b>FTP Logger</b> settings have been configured correctly.</div> <div>Press the  button to send a sample log to the FTP site specified in <b>FTP Log Destination Address</b>.</div> |

## Dry Contact Relay

You can set the **Relay Mode of Operation** to **Automatic** so that the relay will automatically go on if a fault is detected in the system.

| Dry Contact Relay       |                                   |
|-------------------------|-----------------------------------|
| Parameter               | Value                             |
| Relay Mode Of Operation | <div>Automatic</div> <div>⌵</div> |

↺ ⌵

To manually control the mode of operation so that the relay is always on (or off), select **On** (or **Off**).

## Suppress Device Faults/Warnings

You can suppress certain fault and warning codes from being included in the device reports that are sent to **E-Mail Recipients** specified in **E-Mail Settings**.

| Suppress Device Faults/Warnings   |                                     |
|-----------------------------------|-------------------------------------|
| Parameter                         | Value                               |
| Suppress SCP Faults/Warnings      | <input type="text"/> <div>↺ ⌵</div> |
| Suppress AGS Faults/Warnings      | <input type="text"/> <div>↺ ⌵</div> |
| Suppress Grid-Tie Faults/Warnings | <input type="text"/> <div>↺ ⌵</div> |
| Suppress XW Faults/Warnings       | <input type="text"/> <div>↺ ⌵</div> |
| Suppress CSW Faults/Warnings      | <input type="text"/> <div>↺ ⌵</div> |
| Suppress MPPT Faults/Warnings     | <input type="text"/> <div>↺ ⌵</div> |
| Suppress HVMPT Faults/Warnings    | <input type="text"/> <div>↺ ⌵</div> |

List the fault and warning codes for each device you want to exclude in the report by entering the name of the code. Separate multiple codes by comma.


The fault and warning codes for all the devices are usually listed under the Troubleshooting section of the device's Owner's Guide.

### Grid-Tie Inverters

For Grid-Tie inverters, enter the following values:



**Suppress Grid-Tie Faults/Warnings** F11, F54, F58, F61

# Xanbus Communications



Xanbus Communications

| Parameter       | Value    |
|-----------------|----------|
| Xanbus Bit Rate | 250 Kbps |



The **Xanbus Bit Rate** parameter for the Conext ComBox has two possible values: 125 and 250 Kbps. The default value for the **Xanbus Bit Rate** is 250 Kbps. XW system devices and components require a 250 Kbps bit rate. You cannot change the bit rate for XW system devices and components.

When this setting is changed, reboot the Conext ComBox for the new setting to take effect. See “Rebooting the Conext ComBox” on page 3–15.

**Important:** Devices operating on the same bus must have the same bit rate. You cannot operate devices with different bit rates on the same bus.

## Grid-Tie Inverters

By default, the Xanbus bit rate is set to 250 Kbps for North American Grid-Tie inverter models and 125 Kbps for European models. If you have a Grid-Tie inverter and want to change the bit rate, make sure you follow the recommended procedure supplied by Schneider Electric: Application Note, “Xantrex Grid-Tie Solar Inverter Baud Rate Change Procedure” (976-0216-01-01). To obtain the Application Note, go to [www.schneider-electric.com](http://www.schneider-electric.com), navigate to the product page and then to the downloads.

**Important:** Remote firmware upgrade using the Conext ComBox is not supported on systems with a 125 Kbps bit rate. If you change the bit rate to 125 Kbps, then you will no longer be able to use the Conext ComBox to upgrade the firmware on Grid-Tie inverters. You will have to upgrade each inverter in the system using an RS-232 cable and a laptop.



## Modbus Communications

| Modbus Communications |           |
|-----------------------|-----------|
| Parameter             | Value     |
| RS-485 Baud Rate      | 19200     |
| RS-485 Parity         | E         |
| RS-485 Stop Bits      | 1         |
| Modbus TCP Enabled    | Listening |
| Modbus TCP Port       | 502       |
| Modbus Address        | 201       |
| Modbus Byte Order     | LSB First |

All of the RS 485 and Modbus settings for the Conext ComBox can be changed as necessary. The default value for the **Modbus TCP Port** is 502 and the **Server Modbus Address** is 201.

Select **Listening** in **Modbus TCP Enabled** to enable Modbus communication.

### Note:

When writing a character string using function code 0x10 (Write Multiple Registers), the NUL terminator **MUST** be written or the string will not be stored.

When writing 32-bit modbus registers, both 16-bit registers which make up the 32-bit value must be written in order to store the data.

### Modbus Byte Order

You can configure the Conext ComBox to change the Modbus byte and word ordering for packed ASCII strings, and 32-bit values. There are two settings for **Modbus Byte Order**:

- 1. Least Significant byte/word first (**LSB First**)
- 2. Most Significant byte/word first (**MSB First**)

Select the appropriate setting for your Modbus network.

The following are examples of how the settings operate.

**Packed String Example:**

When sending the text string "CONEXT" over Modbus:

- 1. Least Significant byte:



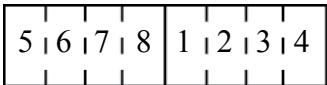
- 2. Most Significant byte:



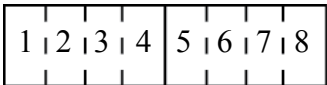
**32-bit Word Example:**

When sending the value 0x12345678 over modbus:

- 1. Least Significant word:



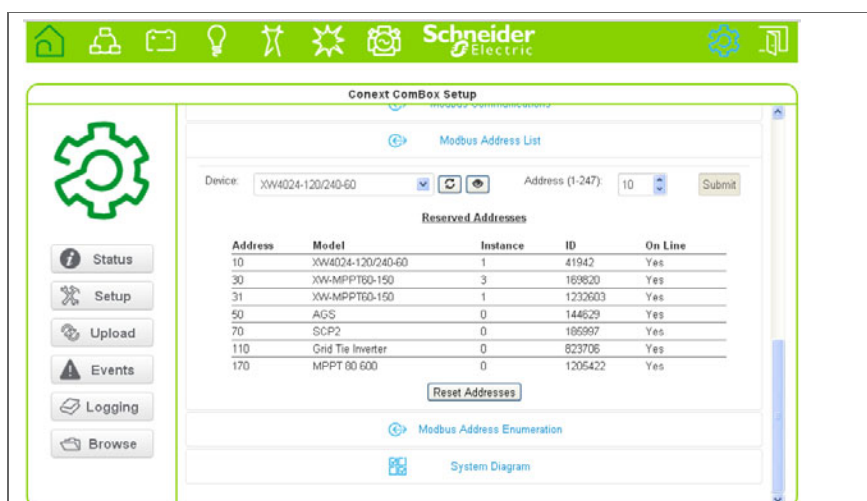
- 2. Most Significant word:



## Modbus Address List

Use this function to change the Modbus address of a device. The Conext ComBox automatically assigns addresses when it is installed, but individual values can be changed as necessary. The default addresses are assigned per device type.

**Note:** To change the initial starting address settings, see “Modbus Address Enumeration”.



### To change a device Modbus address:


1. In **Setup**, click **Modbus Address List**.


The expanded window displays a table of addresses that are already reserved along with the associated device, its **ID** and **On Line** status.

**Note:** Valid Modbus addresses are listed from 1 to 247. The rest are assigned special meanings.

2. To change a device Modbus address:

- Select the **Device** from the drop-down list.  
Its address is displayed in the address box.
- If you want to make sure you have selected the correct device:


Click  and a physical indicator on the device will flash, light up, or beep depending on the device.















- Click  to make sure you view the latest information.
- Enter the new address for the device in the address box. Do not use an address that is already reserved.
- Click **Submit** to save the address change.

To reset all of the device Modbus addresses to their default values:

- ◆ In Modbus Address List, click Reset Addresses.

## Modbus Address Enumeration

 **Modbus Address Enumeration**

| Parameter                     | Value                            |   |
|-------------------------------|----------------------------------|---|
| XW Modbus Start Address       | <input type="text" value="10"/>  |   |
| MPPT Modbus Start Address     | <input type="text" value="30"/>  |   |
| AGS Modbus Start Address      | <input type="text" value="50"/>  |   |
| SCP Modbus Start Address      | <input type="text" value="70"/>  |   |
| CSW Modbus Start Address      | <input type="text" value="90"/>  |   |
| Grid-Tie Modbus Start Address | <input type="text" value="110"/> |   |
| HVMPPT Modbus Start Address   | <input type="text" value="170"/> |   |



Use this setting to change the initial starting Modbus addresses for device types. The Conext ComBox automatically assigns starting addresses when it is installed but the starting values can be changed as you wish.

Make these changes before connecting new devices to the Conext ComBox system. When the Conext ComBox detects a new device, it will assign the address based on the current start address setting for that device type. For example, an XW Modbus Start Address of 10:

- The first XW discovered on the network will be assigned the address 10.
- The second XW discovered on the network will be assigned the address 11, and so on.

The starting addresses for each device type on installation of the Conext ComBox are listed above.

**To change device type starting addresses:**

1. In **Modbus Device Address Enumeration**, click  for the device type to ensure you have the current information.
2. Enter the new starting value for the device type and click .

**Note:** Valid Modbus addresses can be from 1 to 247. The rest of the numbers are assigned special meanings.

3. Once you have saved all device type starting addresses, there are two options:
  - You can keep the existing device addresses, and the new start address will be applied only to newly discovered devices.











When a new device is detected, the Conext ComBox determines the starting address of that device type, finds the first unused address for that device type, and assigns this address to the new device

- The Conext ComBox can perform a device rediscovery to reassign addresses based on the changed starting addresses.

**To reassign new addresses to all devices:**

In **Modbus Address List**, click **Reset Addresses**. Then, perform a reboot (see “Rebooting the Conext ComBox” on page 3–15).

# System Diagram

| System Diagram                |                                     |   |
|-------------------------------|-------------------------------------|---|
| Parameter                     | Value                               |   |
| Show System Diagram Grid      | <input checked="" type="checkbox"/> |   |
| Show System Diagram Battery   | <input checked="" type="checkbox"/> |   |
| Show System Diagram Generator | <input checked="" type="checkbox"/> |   |
| Show System Diagram PV        | <input checked="" type="checkbox"/> |   |
| Show System Diagram Load      | <input checked="" type="checkbox"/> |   |

Use this setting to include (checked box) or exclude (unchecked box) system diagrams of each electrical system component as displayed in the System Diagram screen (see Figure 3-1 on page 3–4).

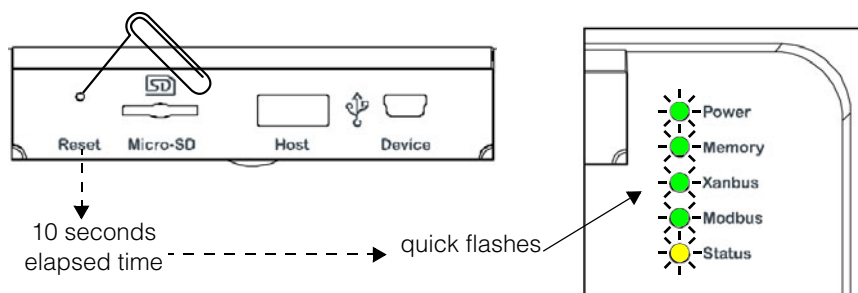
## Resetting the Conext ComBox to Factory Settings

If you need to return the Conext ComBox to all of the original factory settings, you can perform a reset.

**To reset the Conext ComBox to original factory settings:**

1. Turn off the Conext ComBox by shutting it down properly (as shown on page 3–15) and then disconnecting all its power sources. Make sure the Power LED is off. Wait ten seconds before the next step.

To turn the unit on, insert a pointed object such as a paper clip into the Reset pinhole, and press the button while reconnecting the Conext ComBox's power source.



2. Continue pressing (holding) the Reset pinhole button until all indicator LEDs flash quickly five times (approximately 10 seconds) and then quickly release the button.

**Important:** Do not hold the reset button too long after observing the quick flashes. When you observe that the indicator LEDs have begun flashing slowly, the internal firmware memory will have already been cleared. There is no way to undo this except to do an upgrade. See “Upgrading Firmware” on page 3–38.

**Note:** The Power LED flashes slowly during the Conext ComBox application loading and flashes quickly during application initialization. The other LEDs go on as the startup progresses. This process takes about two minutes.

3. When the reset is complete, the Power indicator is on to indicate the Conext ComBox is ready.

# Changing Device Settings

Before making any changes familiarise yourself thoroughly with the effects of changing the power system settings.


NOTICE


EQUIPMENT DAMAGE

- Consult the device's Owner's Guide when changing the device's settings.
- Make sure the device connected on the Xanbus or Modbus network is in standby mode before changing settings.
- Do not change any settings unless you are familiar with the device.

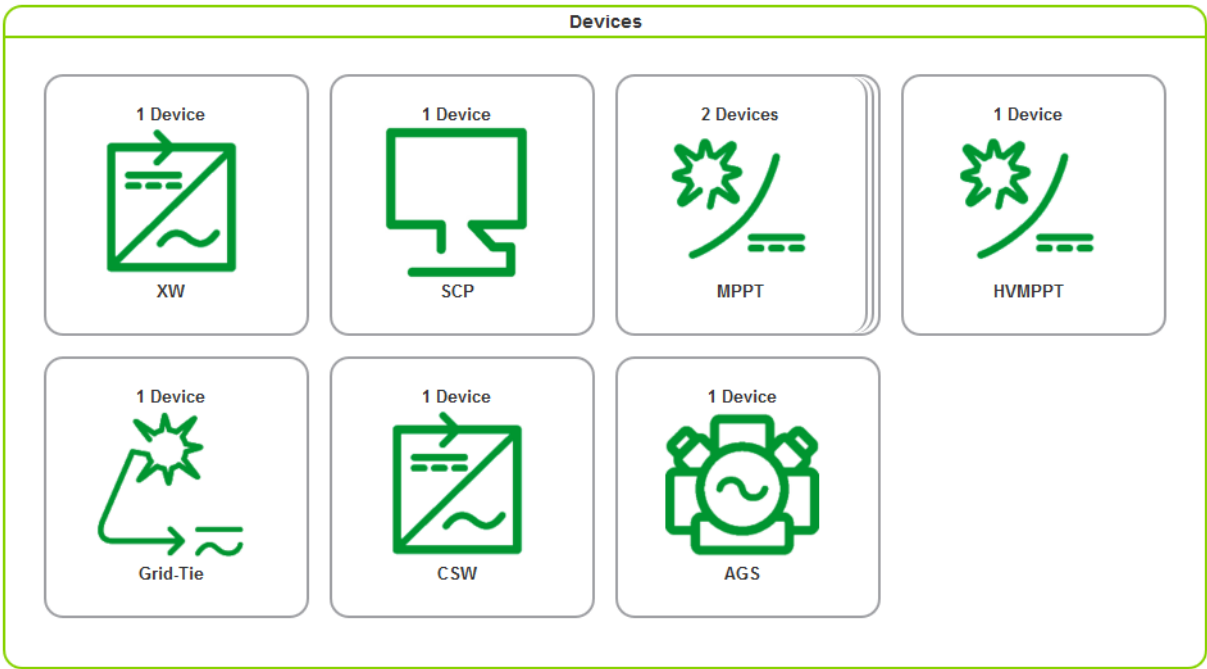
Failure to follow these instructions can damage equipment.

To set a device in Standby mode:

- 











1. Click the  Devices icon to show all Xanbus devices in the network.
2. Select the device type from the Devices screen.

Depending on your system, there may be one or more devices shown.





3. Click the device you want to change from the Devices screen above.

The Device Summary Table screen opens. If there are more than one of the same device type, the devices will be listed in the summary table.



XW Device Summary Table

| Name   | Config.            | Grid [W] | Gen [W] | Load [W] | Grid [V] | Grid [Hz] | Batt [V] | Batt [A] | Batt [°C] |
|--|--------------------|----------|---------|----------|----------|-----------|----------|----------|-----------|
|  <a href="#">XW6048 (0)</a> | Split Phase Master | 0        | 0       | 975      | 247.6    | 60.1      | 52.6     | -37.7    | 17.0      |
|  <a href="#">XW4548 (2)</a> | Split Phase Slave  | 0        | 0       | 278      | 248.1    | 60.0      | 52.9     | -19.6    | N/A       |
|  |                    | Σ 0      | Σ 0     | Σ 1253   |          |           |          |          |           |
|  |                    |          |         |          |          |           |          |          |           |

4. Click the device you want to change from the summary table. The Device Status screen opens.



XW (2)



Device Status

| Parameter              | Value               |
|------------------------|---------------------|
| Device Name            | XW4548              |
| FGA Number             | 865-1005            |
| Unique ID Number       | 368416              |
| Firmware Version       | V01.07.00-0003      |
| Hardware Serial Number | 000011C59F20        |
| Modbus Address         | 10                  |
| Device Present         | Active (data valid) |
| Inverter Enabled       | Enabled             |
| Charger Enabled        | Enabled             |
| Sell Enabled           | Enabled             |
| Forced Sell            | Unavailable         |
| Device State           | Operating           |
| Inverter Status        | AC Passthrough      |
| Charger Status         | AC Good             |
| Active Faults Flag     | No Faults           |
| Active Warnings Flag   | No Warnings         |
| Battery Voltage        | 51.1 V              |
| Battery Current        | 0.0 A               |
| Battery Power          | 0 W                 |
| Invert DC Current      | 0.0 A               |

5. Click  **Settings** in the left side menu.

You will see a list of **Device Settings** for that type of device.

6. Click  **Controls** to expand the Controls setting.



3-32


975-0679-01-01 Revision D



7. Change the Operating Mode parameter to Standby.

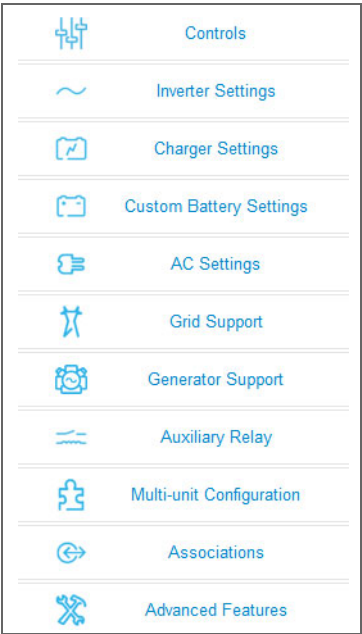
| Parameter      | Value   |
|----------------|---|
| Operating Mode | <div><div>Operating</div><div>Standby</div><div>Operating</div></div> |





8. Click  to save the setting.

**To change a Device Setting after putting the device on Standby:**

1. After putting a device on Standby mode, proceed to change the device's other settings. In the example below, the XW inverter/charger device has the following Device Settings you can change.



**Important:** Device settings for each Xanbus device vary. Be sure to consult the device's Owner's Guide before trying to change the settings via the Conext ComBox.

2. Click the Device Setting type you want to change.  
That portion of the window will expand to display the change options for that setting. The size and content of the expanded window varies depending on the type of setting.
3. In the expanded window, click  to see the current setting. This may be different from the value shown, if the change was made in another way – for example, another device like the SCP was used to change the value.
4. Modify the value(s) as necessary.
5. Click  to save the change(s).

# Cascading Parameters and Copy Configuration Features



## Using Cascading Parameters

Xanbus-enabled devices are typically configured one at a time. However, because devices often have common settings, cascading parameters can simplify and speed up system configuration. When a parameter is “cascaded,” a newly configured device setting on one device is applied to all devices of the same device type on a common AC or DC connection.

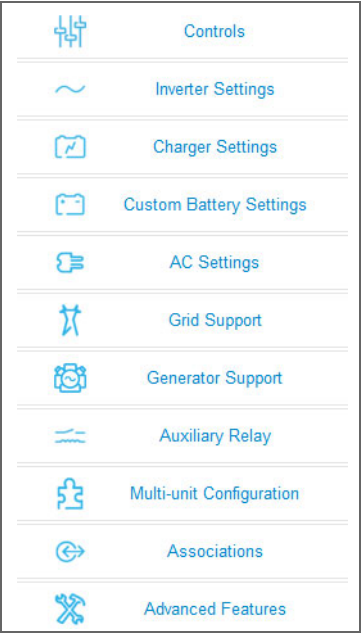
Table 3-1 shows which device settings are able to be cascaded. Once cascading parameters are enabled, any change to a device setting in listed in Table 3-1 will be automatically applied to all devices of the same type.

For example, if cascading parameters are enabled and a Battery Size (Ah) parameter is changed on the XW inverter setup menu, the same battery size setting is applied to other XW inverters.

**To enable or disable cascading parameters:**

- 1. Put the device on standby mode. See “To set a device in Standby mode:” on page 3–31.
- 2. Click  to access the individual devices menu.
- 3. Click the device you want to configure.
- 4. Click  **Settings** in the left side menu.

You will see a list of **Device Settings** for that type of device.




**Important:** Device settings for each Xanbus device vary. The one shown here is for the XW inverter. Be sure to consult the Owner’s Guide of the device before trying to change the settings via the Conext ComBox.

Also, when configuring the network-managed power system with cascading parameters enabled, you should verify that the configurations have been cascaded correctly to other devices. Communication errors may cause parameters to revert to their original values or generate a warning message.

5. Click  **Multi-unit Configuration** to expand the device setting.





6. Click the check box to enable the setting. If the box is already checked then cascading is already set up and no further action is necessary.
7. Click  to save the change.

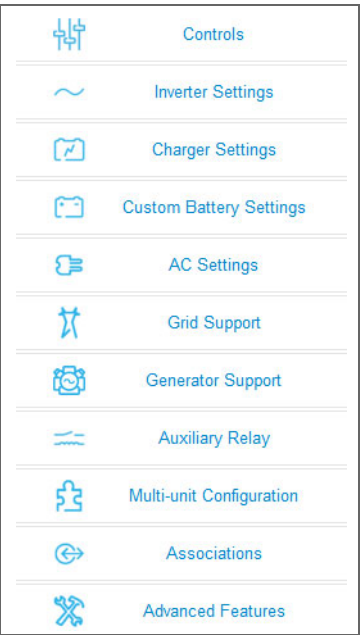
### Using Copy Configuration

The copy configuration feature allows you to copy all device settings described in Table 3-1 from one device to another device of the same type on a common AC or DC connection.

**To copy parameter settings from one device to another device of the same type:**


1. Put the device on standby mode. See “To set a device in Standby mode:” on page 3–31.
2. Click  to access the individual devices menu.
3. Click the device you want to configure.
4. Click  **Settings** in the left side menu.

You will see a list of **Device Settings** for that type of device.



**Important:** Device settings for each Xanbus device vary. The one shown here is for the XW inverter. Be sure to consult the Owner's Guide of the device before trying to change the settings via the Conext ComBox.

Also, when configuring the network-managed power system with cascading parameters enabled, you should verify that the configurations have been cascaded correctly to other devices. Communication errors may cause parameters to revert to their original values or generate a warning message.

5. Click  [Multi-unit Configuration](#) to expand the device setting.
6. From the drop-down box, select the device to which you want to copy the settings.

Copy Configuration To:

XW (9)

Copy

7. Click  to copy the settings.

**Table 3-1**

| Parameter        | Cascade | Copy |
|------------------|---------|------|
| SearchMode       | No      | Yes  |
| Grid Support     | Yes     | Yes  |
| Battery Voltage  | Yes     | Yes  |
| Battery Type     | Yes     | Yes  |
| Battery Capacity | Yes     | Yes  |
| Max Charge Rate  | Yes     | Yes  |
| Charge Cycle     | Yes     | Yes  |
| ReCharge Volts   | Yes     | Yes  |
| Absorb Time      | Yes     | Yes  |
| Dft Batt Temp    | Yes     | Yes  |
| Eqlz Support     | Yes     | Yes  |
| Eqlz Voltage     | Yes     | Yes  |
| Bulk Voltage     | Yes     | Yes  |
| Absorb Voltage   | Yes     | Yes  |
| Float Voltage    | Yes     | Yes  |
| Batt Temp Comp   | Yes     | Yes  |
| ChgBlockStart    | Yes     | Yes  |
| ChgBlockStop     | Yes     | Yes  |
| Lo Batt CutOut   | Yes     | Yes  |
| LBCO Delay       | Yes     | Yes  |
| Hi-Batt Cut-Out  | Yes     | Yes  |
| Search Watts     | Yes     | Yes  |
| Search Delay     | Yes     | Yes  |
| AC Priority      | Yes     | Yes  |
| AC1 Breaker      | Yes     | Yes  |
| AC1 Lo Volts     | Yes     | Yes  |
| AC1 Hi Volts     | Yes     | Yes  |
| AC1 Lo Freq      | Yes     | Yes  |
| AC1 Hi Freq      | Yes     | Yes  |
| AC2 Breaker      | Yes     | Yes  |
| AC2 Lo Volts     | Yes     | Yes  |
| AC2 Hi Volts     | Yes     | Yes  |

**Table 3-1**

| <b>Parameter</b>          | <b>Cascade</b> | <b>Copy</b> |
|---------------------------|----------------|-------------|
| AC2 Lo Freq               | Yes            | Yes         |
| AC2 Hi Freq               | Yes            | Yes         |
| Grid Supp Volts           | Yes            | Yes         |
| Max Sell Amps             | Yes            | Yes         |
| Load Shave                | Yes            | Yes         |
| Load Shave Amps           | Yes            | Yes         |
| Load Shave Start          | Yes            | Yes         |
| Load Shave Stop           | Yes            | Yes         |
| GenSup Mode               | Yes            | Yes         |
| GenSup Amps               | Yes            | Yes         |
| LowBattV (Trigger Level)  | Yes            | Yes         |
| LowBattV (Trigger Delay)  | Yes            | Yes         |
| LowBattV (Clear Level)    | Yes            | Yes         |
| LowBattV (Clear Delay)    | Yes            | Yes         |
| HighBattV (Trigger Level) | Yes            | Yes         |
| HighBattV (Trigger Delay) | Yes            | Yes         |
| HighBattV (Clear Level)   | Yes            | Yes         |
| HighBattV (Clear Delay)   | Yes            | Yes         |
| Connections (AC1)         | No             | Yes         |
| Connections (AC2)         | No             | Yes         |
| Connections (AC Out)      | No             | Yes         |
| Connections (DC Conn)     | No             | Yes         |

## Upgrading Firmware

You can perform firmware upgrades for your Conext ComBox and Xanbus-enabled devices when they are available for download. You can download them from the Schneider Electric Conext ComBox website at <http://www.schneider-electric.com/products/ww/en/7000-solar-off-grid-and-back-up/7030-monitoring/62089-conext-combox/> to a mass storage device, such as a thumb drive, or to a computer that you then connect to the Conext ComBox.

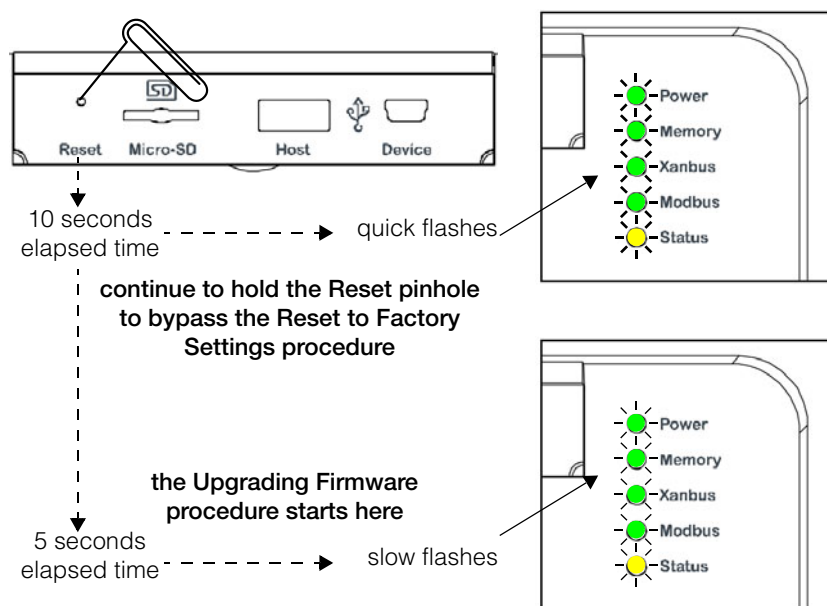
**Note:** It is recommended you clear the internal firmware memory of the Conext ComBox before installing Conext ComBox firmware upgrades.

### Clearing Conext ComBox Internal Firmware Memory

**Note:** Clearing internal firmware memory should be done for Conext ComBox upgrades only. It is not necessary for upgrades to other devices on the network.

**To clear the Conext ComBox internal firmware memory:**

1. Turn off the Conext ComBox by shutting it down and disconnecting all its power sources. Make sure the Power LED is off. Wait ten seconds before the next step. Insert a pointed object such as a paper clip into the Reset pinhole and press the button while turning on the Conext ComBox by reconnecting to its power source.



2. Continue pressing (holding) the Reset pinhole button until all indicator LEDs flash quickly five times (approximately 10 seconds). Continue to hold the button until the LEDs flash slowly (approximately 5 seconds).

When the memory has been cleared, the Status and Power LEDs are on and a firmware upgrade must be done.

## Installing Conext ComBox Upgrades from a Thumb Drive

To install an upgrade for the Conext ComBox using a thumb drive:

1. Connect the thumb drive to a computer with Internet access.  
There must be only one .bdl file on the thumb drive. If there are two or more .bdl files, there is no guarantee which .bdl file will be chosen.
2. In a Web browser, go to <http://www.schneider-electric.com/products/ww/en/7000-solar-off-grid-and-back-up/7030-monitoring/62089-conext-combox/> to select the upgrade you need.
3. Once you have found the upgrade, save the .bdl file to the root directory of the thumb drive.

**Note:** Save the .bdl file to the root directory of the thumb drive so the upgrade can install properly.

4. Clear the Conext ComBox internal memory. See “Clearing Conext ComBox Internal Firmware Memory”.

Connect the thumb drive to the USB port labeled Host on the top front of the Conext ComBox.



The firmware upgrade begins automatically.

5. Watch the indicator LEDs on the Conext ComBox. When the Xanbus LED goes on, it is now okay to remove the thumb drive.

As the upgrade progresses the Power LED flashes. The other LEDs go on to indicate the upgrade process. This can take several minutes depending on the size of the upgrade.

6. When the upgrade is complete, the Power LED is on to indicate that the Conext ComBox is ready.
7. Clear your computer's web browser cache after the upgrade before you log back in to the Conext ComBox's web user interface.

### Clearing a web browser's cache

To clear the web browser's cache:

1. In PC-based web browsers, press the keyboard shortcut **CTRL** - **SHIFT** - **DEL**.
2. In the dialog box that opens (varies for each web browser), select an option to clear temporary Internet files or “cache”. See examples in Figure 3-2 and Figure 3-3 on page 3-40.
3. For Mac's Safari web browser, you have to go to Preferences and then to Security.

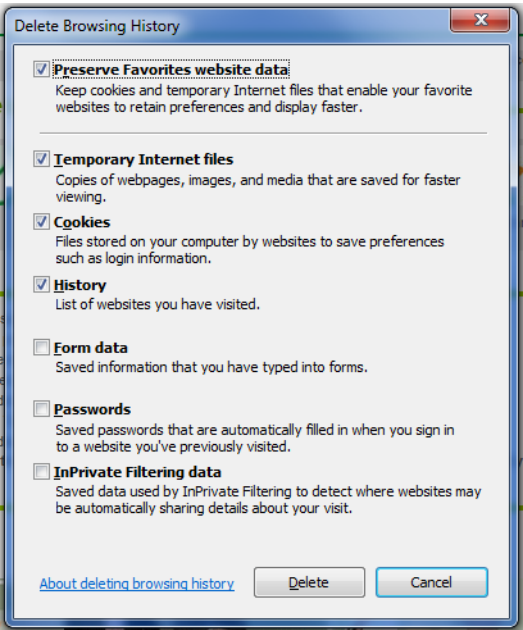


Figure 3-2 Internet Explorer Delete Browsing History

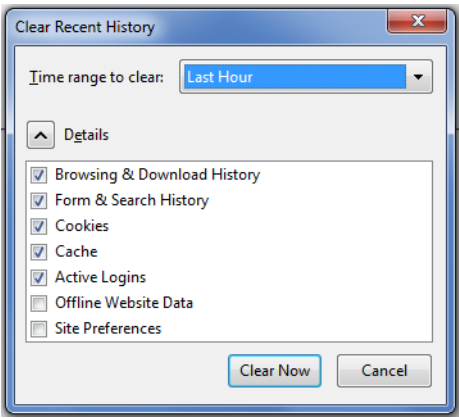




Figure 3-3 Firefox Clear Recent History



## Installing Conext ComBox Upgrades Remotely

**Note:** Your web browser may not support the upgrade function. Use Chrome 18.x or later, IE 10.x or later, Firefox 12 or later, or Safari 5.x or later for Conext ComBox upgrades.

### To install a Conext ComBox upgrade remotely:

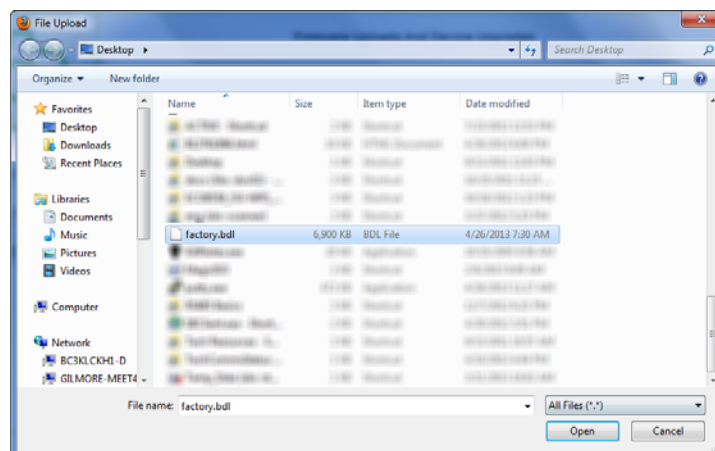
1. In a web browser, go to <http://www.schneider-electric.com/products/ww/en/7000-solar-off-grid-and-back-up/7030-monitoring/62089-conext-combox/> to select the Conext ComBox upgrade you need.
2. After you find the upgrade, save the .bdl file in a local directory.
3. In your web browser, connect to your Conext ComBox.
4. Log in to the Conext ComBox web user interface with your user name and password.
5. Click  in the menu bar.
6. Click  **Upload** in the left side menu.
7. In **File** under **File Uploads to Conext ComBox**, click the field box to select the .bdl file (*factory.bdl*) you saved in a local directory from the Schneider Electric website.

### Firmware Uploads And Device Upgrades

**File Uploads To Conext ComBox**

File:

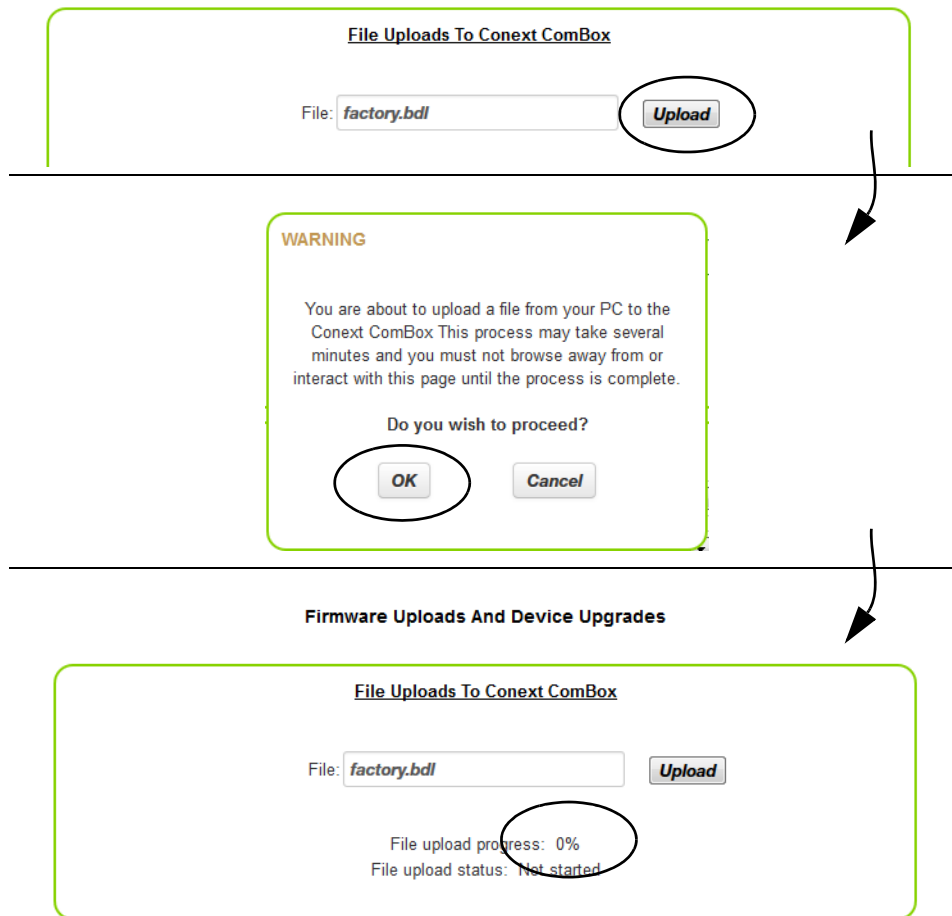
File upload progress: 0%  
File upload status: Not started



8. Click **Upload**.

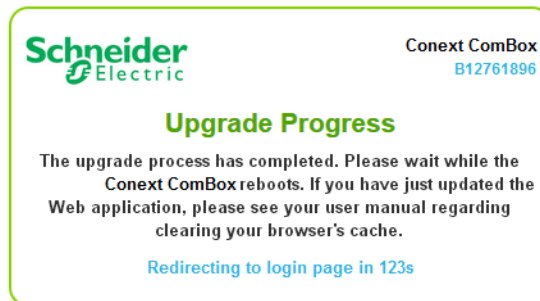
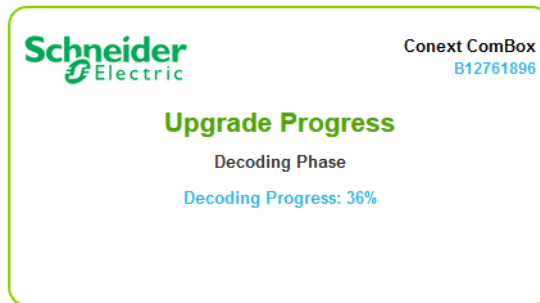
You are automatically prompted with a warning dialog box. Click OK.

As the bundle is transferred to the Conext ComBox, progress is indicated in percentage, and a message screen indicates when the file transfer has been completed successfully.



When the bundle file has transferred to the Conext ComBox, the files in the bundle are automatically extracted and reprogramming of the Conext ComBox begins.

The Conext ComBox update will show a series of update progress screens similar to what is shown in the next page.




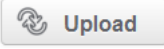
9. Clear your computer's web browser cache after the upgrade before you log back in to the Conext ComBox's web user interface. See "Clearing a web browser's cache" on page 3–39.
10. Reboot the Conext ComBox. See "Rebooting the Conext ComBox" on page 3–15.

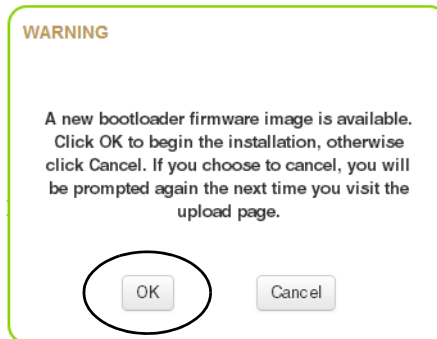
## Bootloader Upgrade

### What happens when a new bootloader is included in the upgrade file?

It is possible that the bundle file may also contain a bootloader upgrade file. To find out, you need to log back in and follow these instructions.

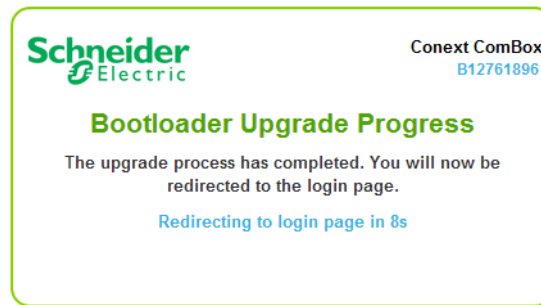
1. In your web browser, connect to your Conext ComBox.
2. Log in to the Conext ComBox web user interface with your user name and password.
3. Click  in the menu bar.

4. Click  in the left side menu. If a new bootloader is included in the bundle file, you are automatically prompted to update the Conext ComBox bootloader.



When you click OK, you will see a series of bootloader upgrade progress screens similar to what is shown in the next page.





After the bootloader upgrade is complete, the Conext ComBox restarts automatically.

5. Clear your computer's web browser cache after this upgrade before you log back in to the Conext ComBox's web user interface. See "Clearing a web browser's cache" on page 3–39.

## Installing Xanbus Device Upgrades

You can upgrade firmware for specific Xanbus-enabled devices remotely or from a computer connected to the Conext ComBox with the USB cable supplied.



**Note:** Your Web browser may not support the upgrade function. Use Chrome 18.x or later, IE 10.x or later, Firefox 12 or later, or Safari 5.x or later for Conext ComBox upgrades.

### To install upgrades for Xanbus devices connected to the Conext ComBox:

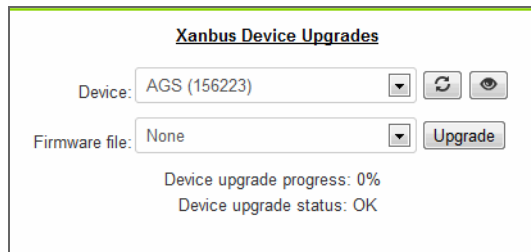
1. In a Web browser, go to <http://www.schneider-electric.com/products/ww/en/7000-solar-off-grid-and-back-up/7030-monitoring/62089-conext-combox/> to select the device upgrade that you need.
2. Once you have found the upgrade, save the .xf0 file in a local directory.

**Note:** Do not change the .xf0 file name unless it is for a Grid-Tie inverter.



For a GT .xf0 file you must prefix the file name with 867.0001, for example, 867.0001.filename.xf0

3. In your Web browser, connect to the Conext ComBox.
4. Log in to the Conext ComBox web user interface with your user name and password.
5. Click  in the menu bar.
6. Click  in the left side menu.
7. In **File** under **File Uploads to Conext ComBox**, click to select the .bdl file you saved from the Schneider Electric website.

8. Once the file is successfully transferred to the Conexx ComBox, go to the **Xanbus Device Upgrades** section.



The screenshot shows a web interface titled "Xanbus Device Upgrades". It contains two dropdown menus: "Device:" with the value "AGS (156223)" and "Firmware file:" with the value "None". To the right of the "Device:" dropdown are two icons: a circular refresh icon and an eye icon. To the right of the "Firmware file:" dropdown is an "Upgrade" button. Below the dropdowns, the text "Device upgrade progress: 0%" and "Device upgrade status: OK" is displayed.

9. In **Device**, click  to load the latest list of devices.
10. Select the **Device** you want to upgrade from the drop-down list.  
  
You can click  to confirm you have selected the device you want. When you click the icon, some type of visual and/or audio indicators on the selected device will flash.
11. In **Firmware file**, select the **.xf0** file for the device upgrade.
12. Click **Upgrade**.  
  
**Device upgrade progress** is indicated in percent and **Device upgrade status** is **OK** when the upgrade has completed successfully.  
If the device upgrade is not successful, click **Upgrade** again to retry.  
If retrying does not work:
  - Do a power cycle of the Xanbus device that is being upgraded.
  - Then, click Upgrade on the web interface.

# 4

## Monitoring

Chapter 4 describes the many ways the Conext ComBox can monitor system components. Topics include:

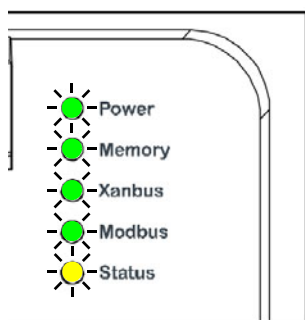
- Monitoring LEDs
- Monitoring Conext ComBox Status Information
- Monitoring System Components
- Managing Data Logs

## Monitoring LEDs

LED indicators allow you to monitor the functioning of the Conext ComBox. There are five LEDs in the upper right corner of the Conext ComBox:

- Power
- Memory
- Xanbus
- Modbus
- Status

All LED indicators are green except for the amber Status indicator.



## Startup

The Power LED flashes slowly when the Conext ComBox application is loading and flashes quickly during application initialization. The other LEDs illuminate as startup progresses. Once the Conext ComBox is ready, the Power LED turns on steadily. This process takes about two minutes.



## Operating Mode


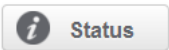
The LED states and descriptions are listed in the following table.

| Indicator | State    | Description   |
|-----------|----------|---|
| Power     | On       | Powered and ready to communicate  |
|           | Flashing | The Conext ComBox is rebooting  |
| Memory    | Flashing | Logging data to internal memory   |
| Xanbus    | On       | Actively communicating or transferring data with the Xanbus network   |
| Modbus    | Flashing | Receiving messages from a Modbus master, one flash per message  |
| Status    | On       | Checking the status on a Xanbus device or the Conext ComBox. Checking the web user interface status screen to identify the current state of the device or checking the e-mail for reported faults |

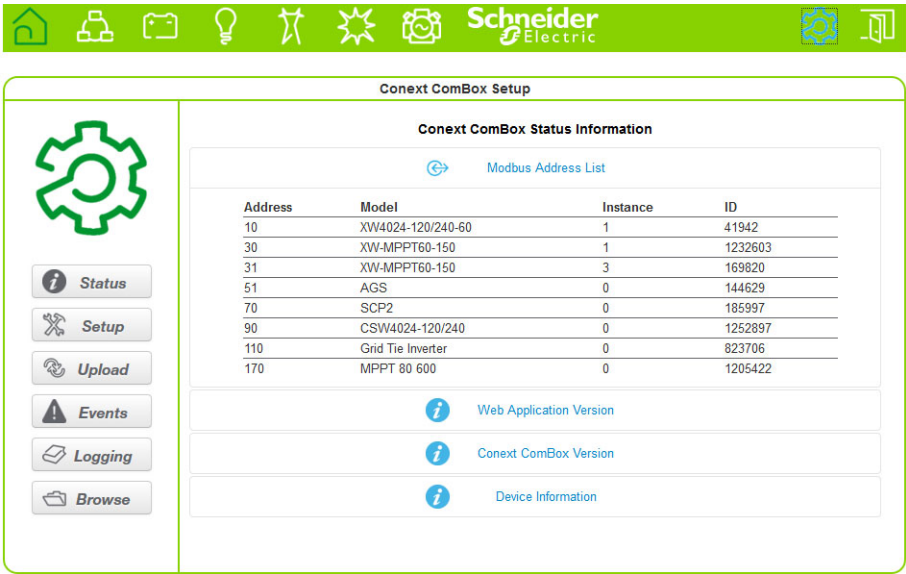
# Monitoring Conext ComBox Status Information

You can view the current settings for the Conext ComBox without making changes.

**To view Conext ComBox Status Information:**

- 1. Click  in the menu bar.
- 2. Click  in the left side menu.

You will see the screen shown below.



- 3. Click the setting type you want to view.  
The selected setting expands to display the options for that setting as shown in the following screen. The size and content of the expanded window varies depending on the setting type.

**Modbus Address List**

This list enumerates the Modbus addresses of Xanbus devices. Each Xanbus device has a corresponding Modbus map that you need to refer to at <http://www.schneider-electric.com/products/ww/en/7000-solar-off-grid-and-back-up/7030-monitoring/62089-conext-combox/>.

**Web Application Version**

Displays information about the Conext ComBox web user interface. It shows the build and version number.

**Conext ComBox Version**

Displays information about the Conext ComBox firmware. It shows the application version and its build date. It also shows the bootloader version and its build date.

**Device Information**

Displays information about the Conext ComBox hardware such as the Device name. It shows the model number, serial number, and hardware revision number. It also shows the MAC address, IP address, and hostname.

[Modbus Address List](#)

[Web Application Version](#)

| Field      | Value               |
|------------|---------------------|
| Version    | 1.3.9139            |
| Build Date | 2013/05/04 10:03:54 |

[Conext ComBox Version](#)

| Field                  | Value               |
|------------------------|---------------------|
| Application Version    | Ver01.01BN9139      |
| Application Build Date | 2013-05-04_10-03-27 |
| Bootloader Version     | Ver01.01BN0052      |
| Bootloader Build Date  | 2013-04-29_16-19-05 |

[Device Information](#)

Device Info: Conext ComBox by Schneider Electric

Model Number: 865-1058  
Serial Number: B12761900  
Hardware Revision: Rev-C  
  
Device Name: ComBox B12345678  
  
MAC Address: 00:00:54:fe:01:1b  
IP Address: 10.167.73.66  
Hostname: cb-B12761900  
  
Software ID: 150-0279  
Kernel Version: 1.18  
  
Application Version: Ver01.01BN9139  
Application Build Date: 2013-05-04\_10-03-27  
  
Boot Loader Version: Ver01.01BN0052  
Boot Loader Build Date: 2013-04-29\_16-19-05  
  
Modbus Map Version: A.1  
  
Date and Time: 2013/05/07 14:18:34  
Time Zone: (-08:00)Pacific-Time\_US\_Canada\_Tijuana

**Note:** The information displayed in these examples will be different from those in your Conext ComBox.

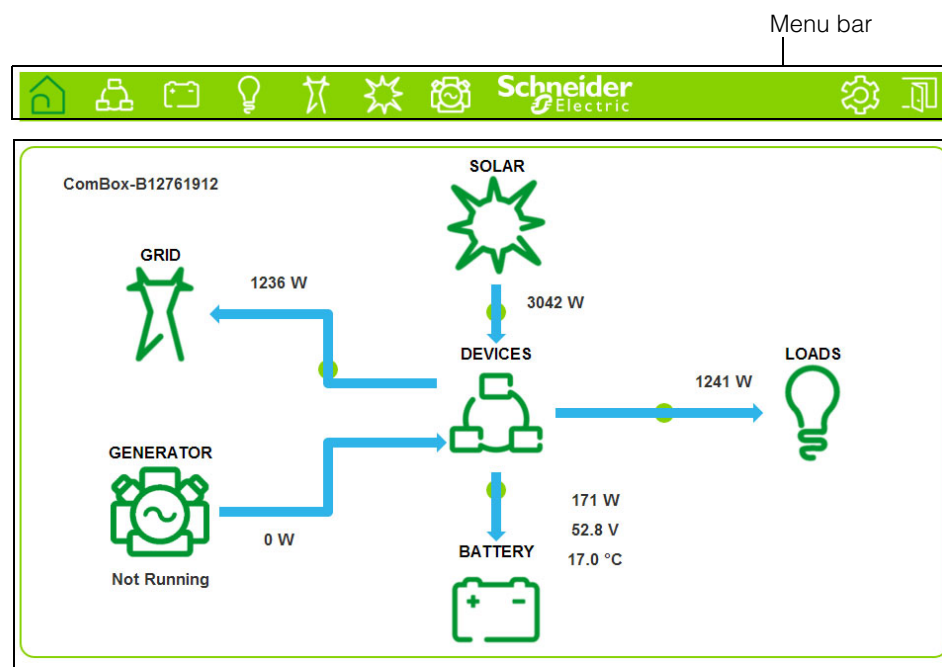
Figure 4-1 Conext ComBox Status Information Example Screens

## Monitoring System Components

The system components are: Devices, Battery, Loads, Grid, Solar, and Generator.


- Devices - refers to the Xanbus units, such as inverters, chargers, charge controllers, automatic generator starters (AGS), and system control panels (SCP).
- Battery - refers to the total energy stored in the battery system. It monitors energy during charging as well as discharging.
- Loads - generally refers to total energy that is being used by electrical appliances and machines directly connected to the inverters in the system. It is not a specific appliance or machine.
- Grid - total energy that comes from and also exported to the main utility company.
- Solar - refers to energy that is harvested from the sun using solar panels, managed by charge controllers or grid-tie inverters and stored in batteries.
- Generator - refers to energy that is produced by a generator and accepted in the system.

In the Home screen, we can identify these system components easily.



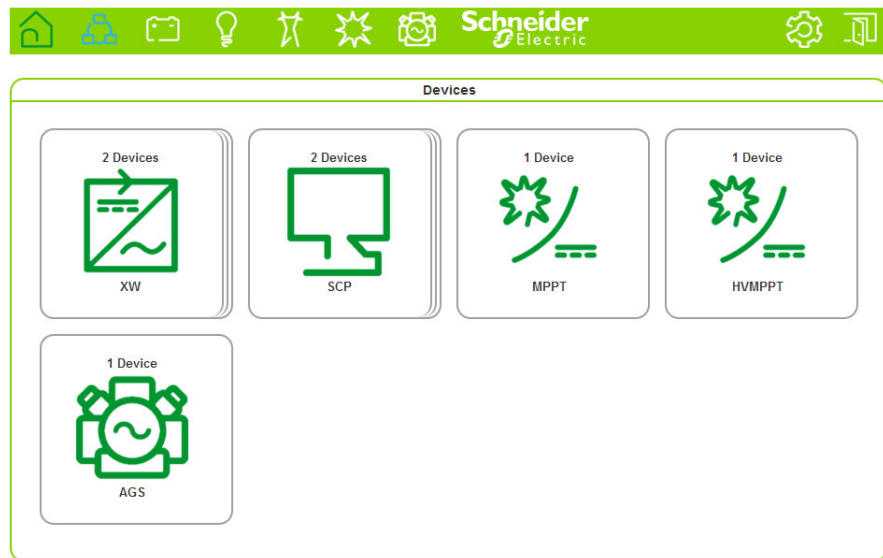
Main screen area which currently shows the home screen

## Devices











When you click the Devices icon , you obtain direct access to all individual Xanbus-enabled devices, allowing you to monitor and configure the settings of each Xanbus-enabled device. Your commands are communicated from the web user interface to each device, effectively controlling them remotely.

### To access a Xanbus-enabled device:


1. Click the Devices icon from the home screen or menu bar. The Devices screen opens.













2. Click the device you want to monitor or control from the Devices screen.  
The Device Summary Table screen opens up. If there are more than one of the same device type, the devices will be listed in the summary table.







XW Device Summary Table

| Name   | Config.            | Grid [W] | Gen [W] | Load [W] | Grid [V] | Grid [Hz] | Batt [V] | Batt [A] | Batt [°C] |
|--|--------------------|----------|---------|----------|----------|-----------|----------|----------|-----------|
|  <a href="#">XW6048 (0)</a> | Split Phase Master | 0        | 0       | 975      | 247.6    | 60.1      | 52.6     | -37.7    | 17.0      |
|  <a href="#">XW4548 (2)</a> | Split Phase Slave  | 0        | 0       | 278      | 248.1    | 60.0      | 52.9     | -19.6    | N/A       |
|  |                    | Σ 0      | Σ 0     | Σ 1253   |          |           |          |          |           |

3. Click the specific device listed in the summary table that you want to monitor or change settings. The Device Status screen opens.



XW (2)



Parameter

Value

Device Name

XW4548

FGA Number

865-1005

Unique ID Number

368416

Firmware Version

V01.07.00-0003

Hardware Serial Number

000011C59F20

Modbus Address

10

Device Present

Active (data valid)

Inverter Enabled

Enabled

Charger Enabled

Enabled

Sell Enabled

Enabled

Forced Sell

Unavailable

Device State

Operating

Inverter Status

AC Passthrough

Charger Status

AC Good

Active Faults Flag

No Faults

Active Warnings Flag

No Warnings

Battery Voltage

51.1 V

Battery Current


0.0 A

Battery Power

0 W


Invert DC Current

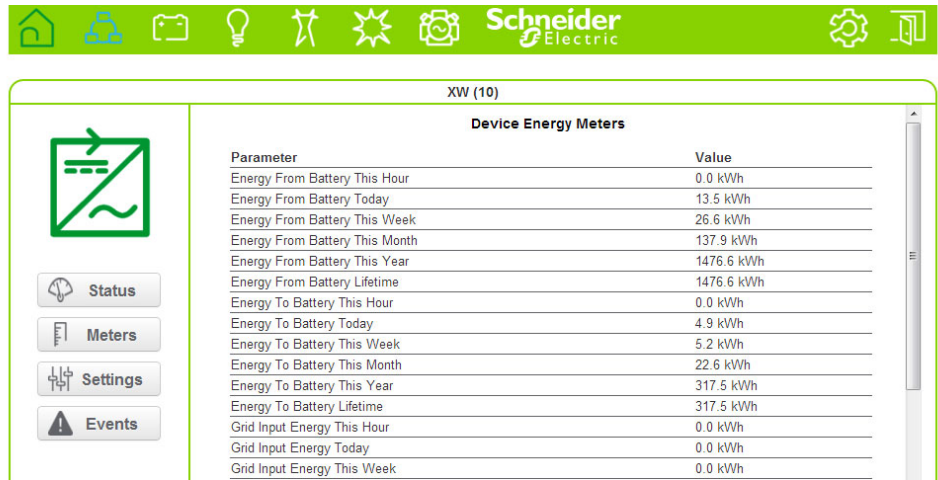
0.0 A


The Device Status screen is the initial screen. Click  **Status** in the left side menu if you want to return to this screen after navigating away from it.

4-8

975-0679-01-01 Revision D

4. Click  **Meters** in the left side menu, if you want general energy-related information gathered by the device, such as energy consumption, output, and load.



5. Click  **Events** in the left side menu, if you want information about faults and warnings reported by the device.

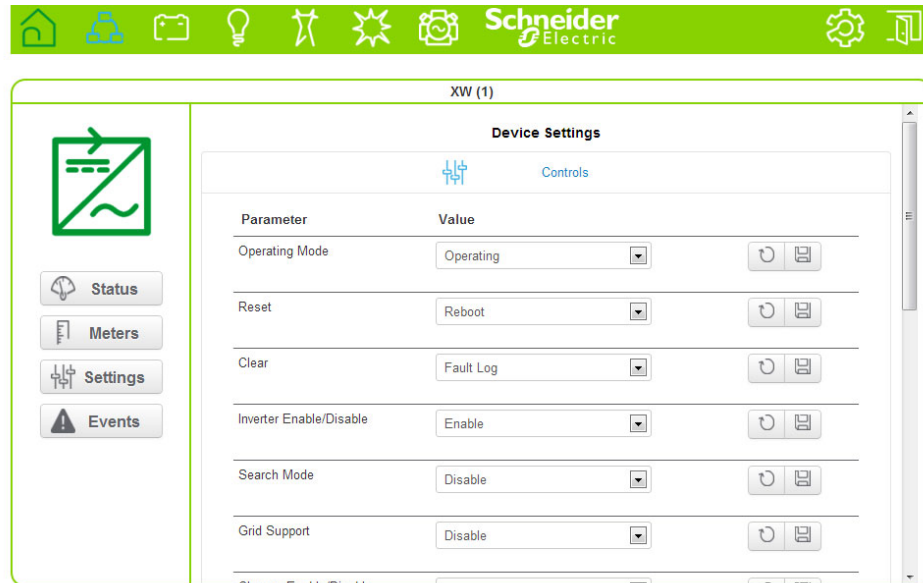
## NOTICE

### EQUIPMENT DAMAGE

- Consult the device's Owner's Guide when changing the device's settings.
- Ensure that the Xanbus-enabled device connected to the network is in standby mode before changing settings. See "To set a device in Standby mode:" on page 3–30.
- Do not change any settings unless you are familiar with the device.

**Failure to follow these instructions can damage equipment.**

6. Click  **Settings** in the left side menu.



You will see a list of **Device Settings** for that type of device.

7. Before making any changes, put the device on standby mode. See “To set a device in Standby mode:” on page 3–30.
8. Change the settings accordingly. See “To change a Device Setting after putting the device on Standby:” on page 3–32.

## System Component Energy Graphs

Each of the system components, except Devices, generates an interactive energy graph that allows you to monitor energy readings of the Battery, Loads, Grid, Solar, and Generator. Aggregate energy information collected on a daily, weekly, monthly, and yearly basis can be displayed for each of the components using bar and line graphs. Using the graphs as an aid, you can analyze your system’s performance and maximize its energy consumption. You can make decisions on effective load management, find areas for energy efficiency, and develop plans for selling any surplus energy back to the utility grid.



**Note:** For a description of each graph element refer to the following table on page 4–12.

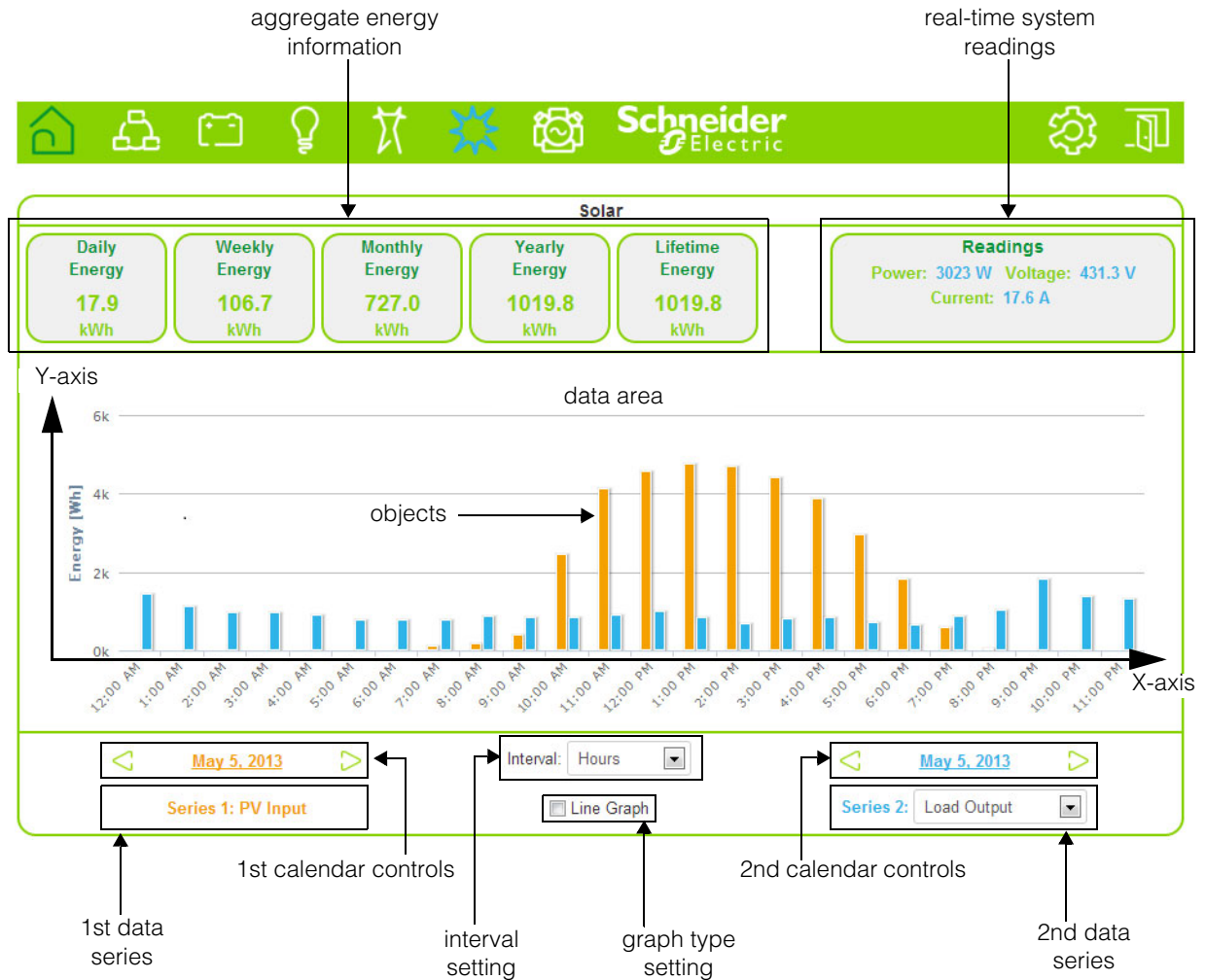


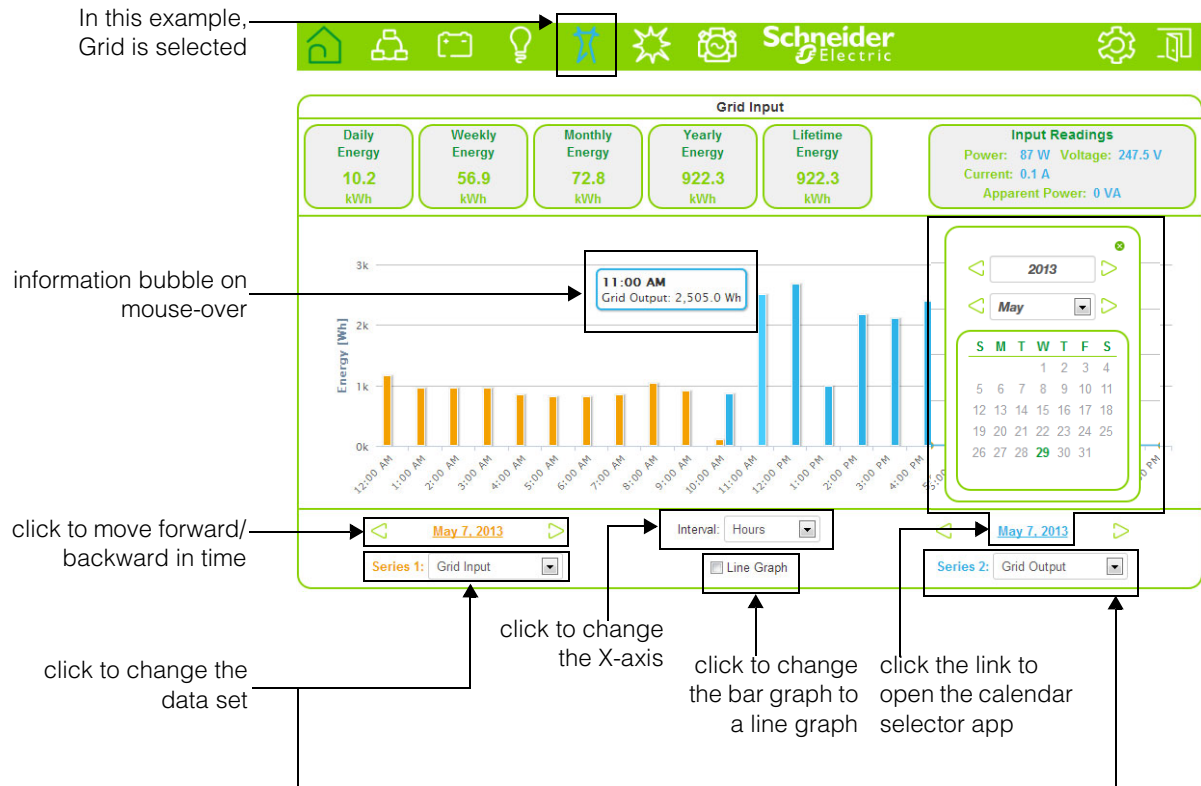
Figure 4-2 Elements of an Energy Graph

| Graph Element                | Description  |
|------------------------------|--|
| Aggregate Energy Information | <p>Displays total energy used by the system component. It accumulates data on a daily, weekly, monthly, yearly, and lifetime basis.</p> <ul style="list-style-type: none"> <li>• <i>Daily</i> aggregates information collected at the start of the day (12:00AM), up to the most recently completed hour.</li> <li>• <i>Weekly</i> aggregates data starting from the most recent Sunday up to the most completed day to date.</li> <li>• <i>Monthly</i> sums up all information for the current month from day 1 up to the most completed day to date.</li> <li>• <i>Yearly</i> sums up all information for the current year from month 1 up to the most completed month to date.</li> <li>• <i>Lifetime</i> aggregates all data collected from the very beginning the system started.</li> </ul> <p><b>Important:</b> Energy aggregation is based on the data collected by ComBox. Actual lifetime energy for each device may differ.</p> |
| Real-Time System Readings    | Displays real-time information on the system component selected.   |
| Data Area                    | This is where the graph is presented. If you hover the mouse pointer over the data area, an information bubble containing information on the object displays.  |
| X-Axis                       | The X-axis label generally represents time. The tick mark labels on the X-axis change depending on the time Interval Setting selected. For example, if the Interval Setting is Hours, then the tick mark labels will be each hour of the day starting from 12:00 AM.   |
| Y-Axis                       | The Y-axis label is Energy in watt-hours (Wh). The tick mark labels on the Y-axis adjusts accordingly. For example, if the watt measurement expands to kilowatts, then the labels will appear with a "k".  |
| Data Series                  | <p>There are two data series. This means that you can display two different data sets which you can analyze and compare.</p> <p>The 1st Data Series (represented in Orange) always pertains to a data set or data sets belonging to the system component selected. For example, if the system component is Battery, then the 1st Data Series could either be Battery Charge or Battery Discharge. For sources like PV and Generator, which have power flow in only one direction, there will be only "input" energy viewable in the 1st Data Series.</p> <p>The 2nd Data Series (represented in Blue) pertains to data sets belonging to all the system components. Collectively, the data sets of all system components are Grid Input, Grid Output, Generator Input, Load Output, PV Input, Battery Discharge, and Battery Charge.</p>   |
| Calendar Controls            | <p>There are two calendar controls. The 1st Calendar Controls (also in Orange) is meant for the 1st Data Series. The 2nd Calendar Controls (in Blue) is for the 2nd Data Series.</p> <p>The controls are the left arrow, right arrow, and the calendar pop up link in between the two arrows. When you click the calendar pop-up link, it displays a calendar selector application.</p>  |

| Graph Element      | Description  |
|--------------------|--|
| Interval Setting   | The interval setting changes the Y-axis label to one of four choices: Hours, Days, Months, or Years.                                       |
| Graph Type Setting | By default, the graph displays bars. You have the option to display a line graph simply by selecting the check box next to the Line Graph. |

### To open a graph and use its interactive features:

1. Click any system component from the menu bar, except Devices. The system component's energy graph opens.

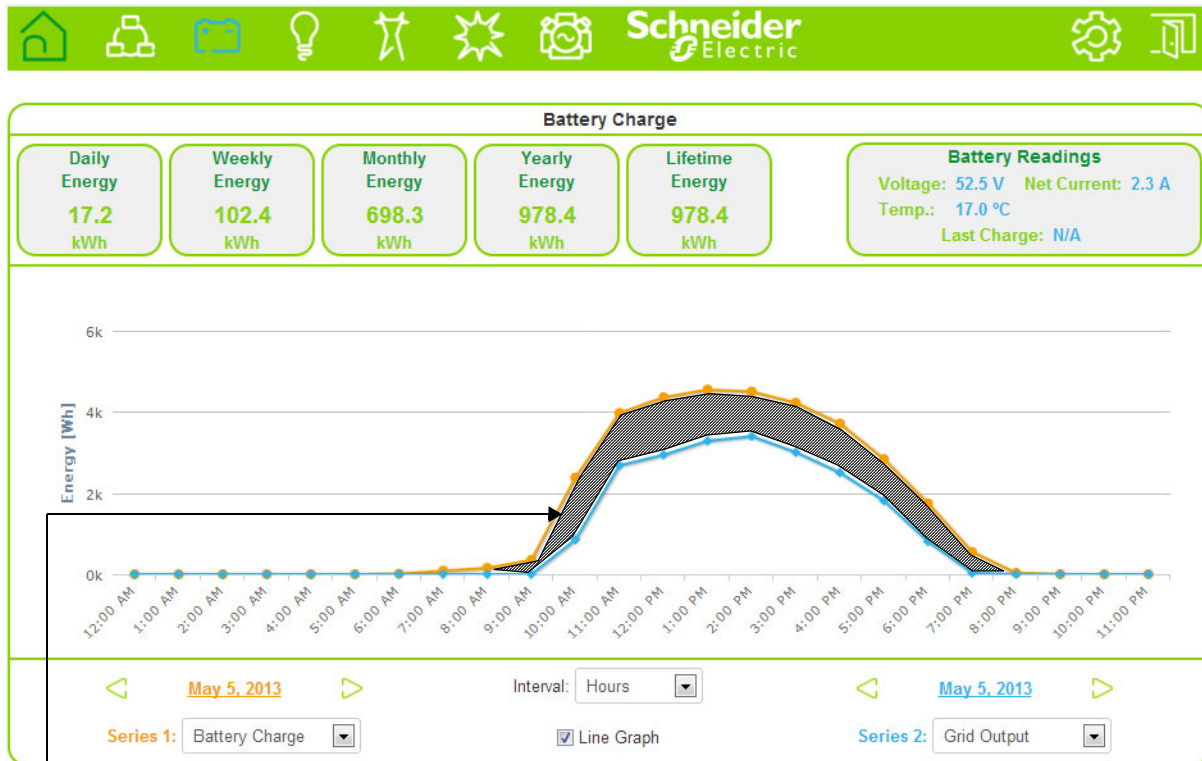


- To open an information bubble on an object, hover the mouse pointer on the object.
  - To change the time reference of Series 1 (or Series 2), click the left and right buttons to move backward and forward in time, respectively.
  - To change Series 1 (represented as orange), click the Series 1 drop down button and select a data set. If Series 1 only has one data set then the drop down button disappears.  
To change Series 2 (represented as blue), click the Series 2 drop down button and select a data set you want to compare with Series 1.
2. To change the graph type setting to a line graph, select the Line Graph check box.

3. To change the X-axis label, click the Interval drop down button and select Hours, Days, Months, or Years.
4. To change the time reference of Series 2 (or Series 1), click the link to open the calendar selector app and choose a date. Close the calendar selector app by clicking the close button on the top-right corner of the app.

## Interpreting a Battery Energy Graph

This graph compares energy that is stored during charging (Series 1) versus energy that is being exported to the grid (Series 2).

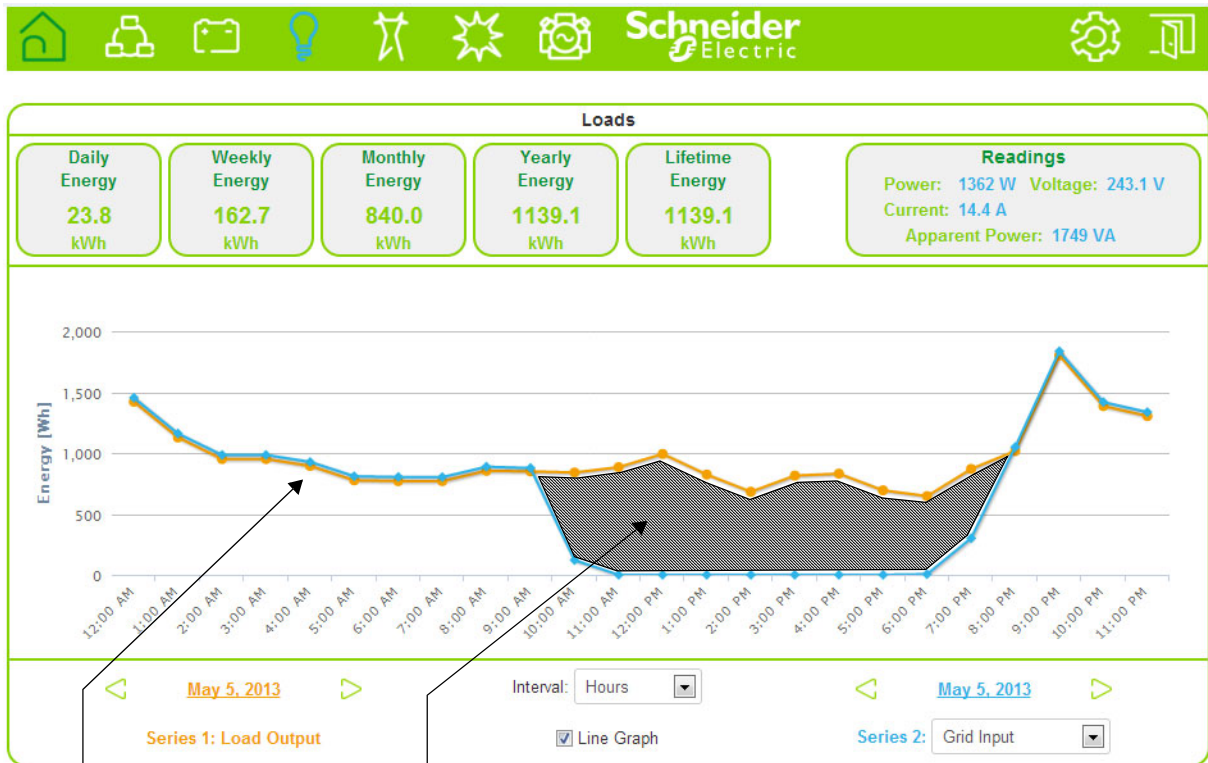


**Observation #1:** This is net energy that is consumed by loads that are backed up by XW inverters.

**Important:** This graph is from a solar grid-tied backup system and is shown for illustration purposes only. Different systems perform variably and the graph above may not be typical.

## Interpreting a Load Energy Graph

This graph compares energy consumed by system loads versus energy received from the utility grid.



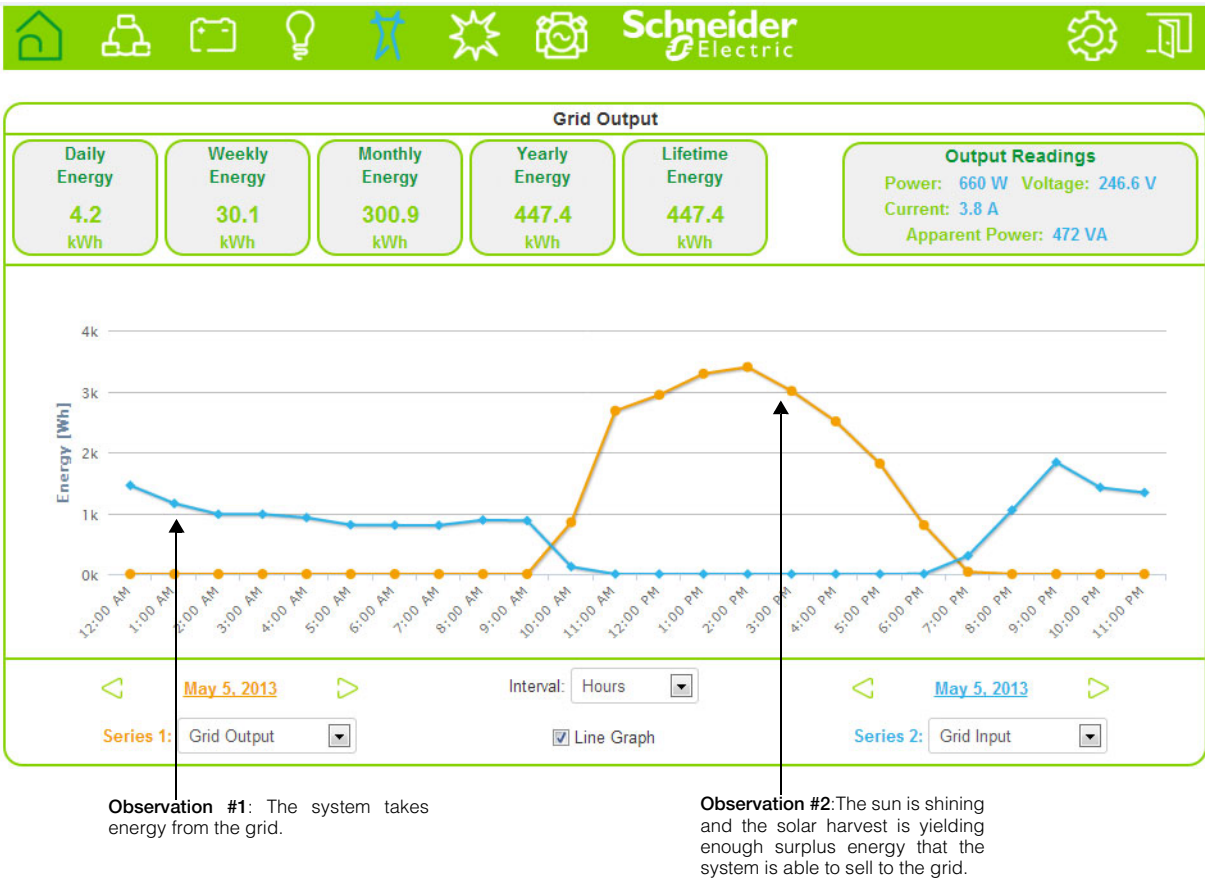
**Observation #1:** The loads are receiving pass-through energy from the grid.

**Observation #2:** How can the system continue to power the loads when there is no more grid input? It is still possible because the system also receives power from the sun. And during this time when the sun is up, the system collects energy and supplies it to the loads.

**Important:** This graph is from a solar grid-tied backup system and is shown for illustration purposes only. Different systems perform variably and the graph above may not be typical.

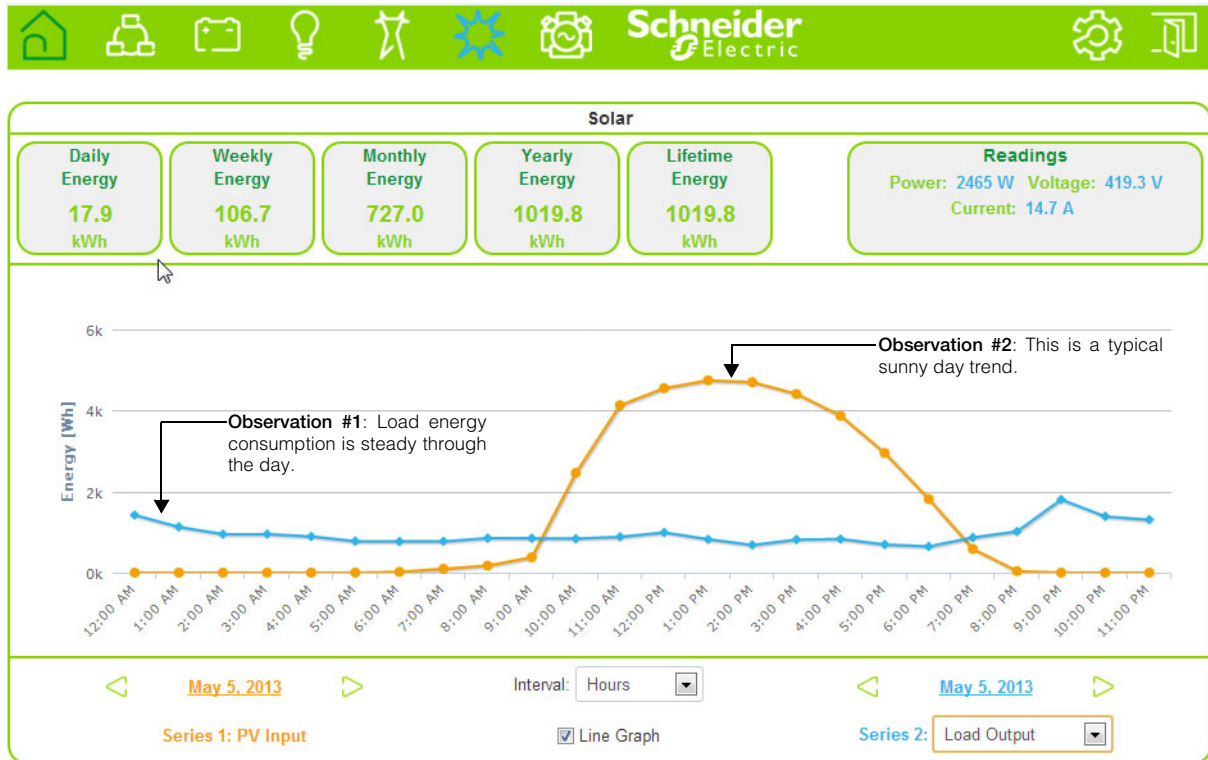
## Interpreting a Grid Energy Graph

This graph compares energy that is exported back to the utility grid (Series 1) versus energy that is taken by the system on the same day from the utility grid (Series 2).



## Interpreting a Solar Energy Graph 1

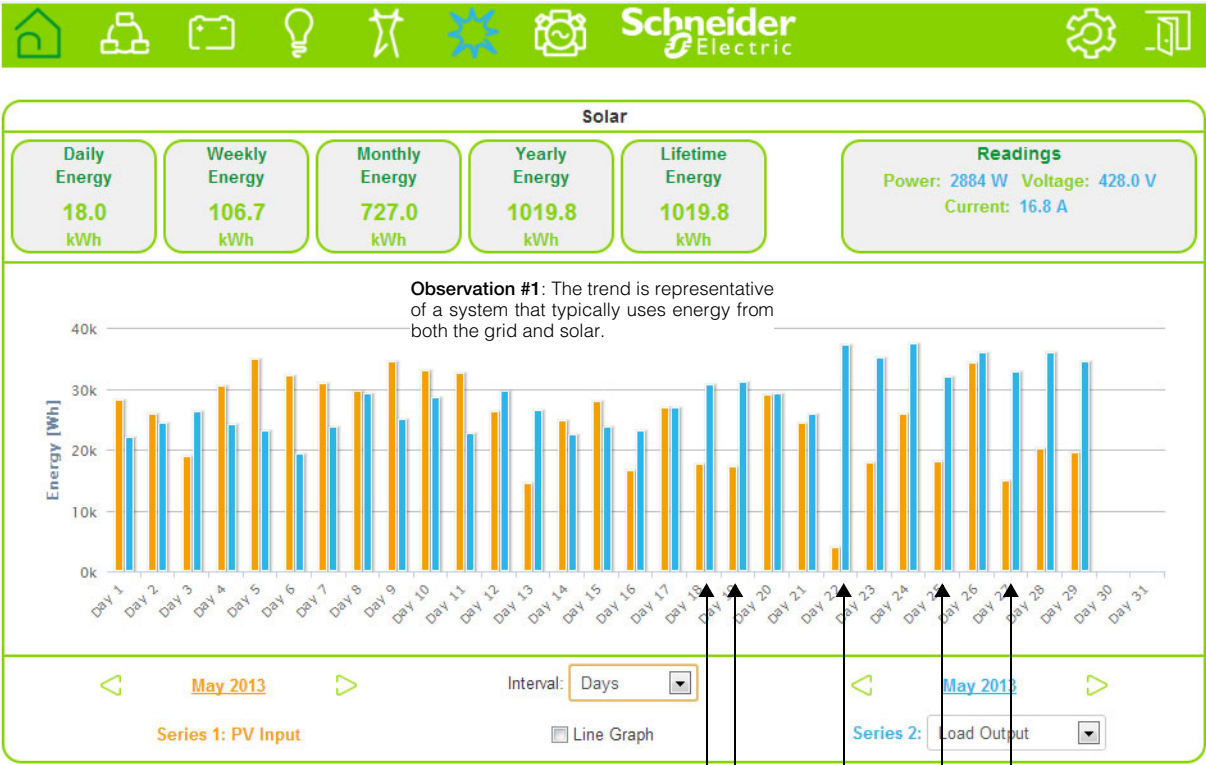
This graph compares PV Input energy versus energy used by the loads (Series 2).



**Important:** This graph is from a solar grid-tied backup system and is shown for illustration purposes only. Different systems perform variably and the graph above may not be typical.

## Interpreting a Solar Energy Graph 2

This graph compares energy that is stored by the system for a whole month from harvesting solar energy (Series 1) versus energy that is used by the loads (Series 2).



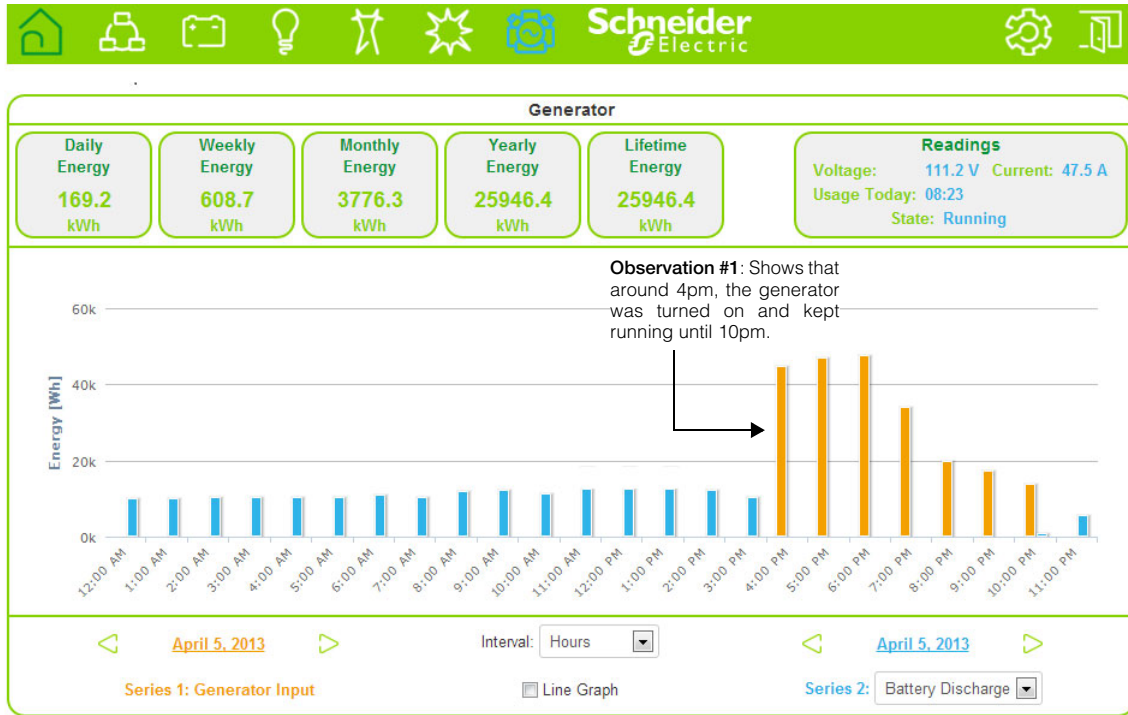
**Observation #2:** The differences between solar energy input versus energy consumption by the loads indicate that during these times, the sun was yielding less energy and the system was relying heavily on energy from the grid. Where the blue bar exceeds the orange bar, it means energy consumption by loads exceeds the PV yield.

**Important:** This graph is from a solar grid-tied backup system and is shown for illustration purposes only. Different systems perform variably and the graph above may not be typical.



## Interpreting a Generator Energy Graph

The below illustration shows an energy graph for April 15, 2013, comparing the total generator input versus battery discharge for a site operating in a diesel cycle charging application. The baseload was approximately 10-12 KW average throughout the day, represented by the blue bars. The orange bars represent the total energy from the generator to power the loads and charge the batteries again.




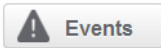
**Important:** This graph is based on a diesel cycle charging application and is shown for illustration purposes only. Different systems perform variably and the graph above may not be typical.

# Managing Data Logs

Data logging is an integral function of the Conext ComBox. Data logs record vital information about the electrical system including information about devices in the Xanbus network. Information such as energy consumption, battery charging status, grid energy output, generator output, and system fault detections cannot be displayed in a useful manner without taking data out of data logs. There are two types of data logs - Events and custom Logs.

**Events Log** The Conext ComBox records its own device events as well as system-wide faults and warnings that have been detected. You can display this information by accessing the Events log.

**To access the Events Log:**

- 1. In the menu bar, click .
- 2. Click  in the left side menu.  
A System Events screen, similar to the example shown below, displays.

| System Events                                   |        |         |         |      |   |
|---|--------|---------|---------|------|---|
| System Event Type: <i>Faults and Warnings</i> ▼ |        |         |         |      |   |
| Time  | Action | Device  | ID      | Code | Description                                 |
| 2013/05/05 01:02:12                             | Set    | CSW4024 | 1252897 | F72  | Check AC Associations                       |
| 2013/05/05 01:01:58                             | Set    | XW SCP  | 185997  | W257 | New device detected. Check device settings. |



- By default, the **System Event Type** displays **Faults and Warnings** detected within the system. This includes each device that reported a fault, the time it occurred, and a brief description.
- 3. Click the System Event Type drop-down button to select **Events**.  
The **System Event Type** displays a log of events recorded by the Conext ComBox device such as Login and Logout events.

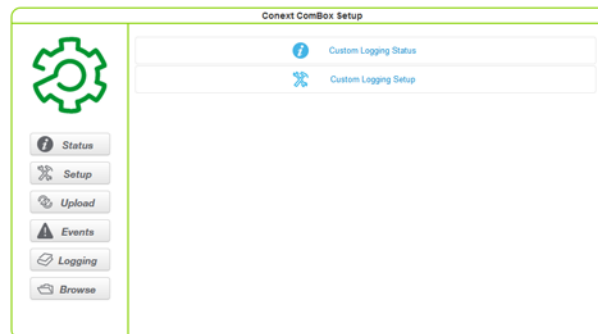
| System Events                      |               |
|------------------------------------|---------------|
| System Event Type: <i>Events</i> ▼ |               |
| Time                               | Description   |
| 2013/05/07 09:31:00                | Login: admin  |
| 2013/05/07 08:05:03                | Logout: admin |
| 2013/05/07 07:35:08                | Login: admin  |
| 2013/05/07 07:34:26                | Login: admin  |

## Custom Logs

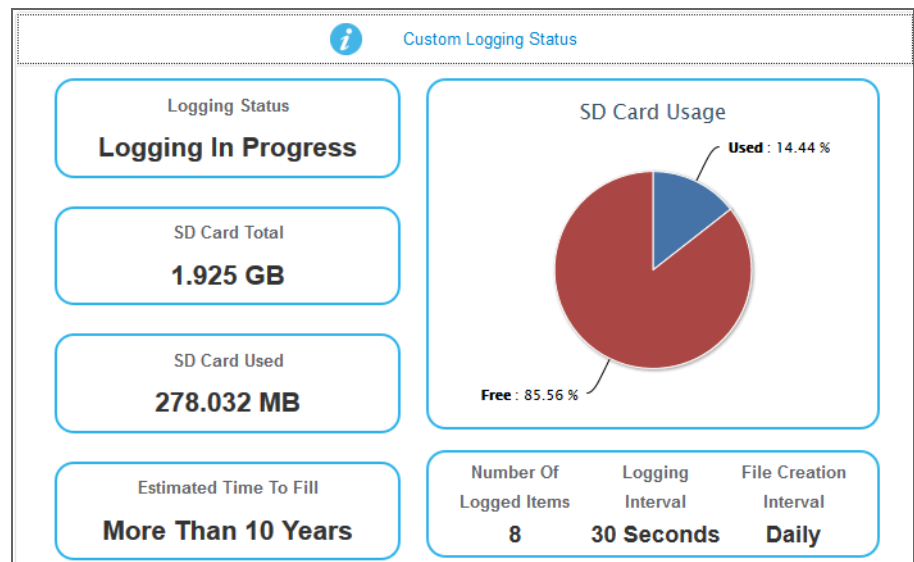
The Conext ComBox records custom data logs and stores them in the SD card inserted in the micro-SD port. You can display this information by clicking the Logging button.

**To access the custom Logging information:**

1. In the menu bar, click .
2. Click  in the left side menu.  
A screen, similar to the example shown below, displays.




3. Click **Custom Logging Status** to display logging information.



The **Custom Logging Status** displays current information about the micro SD card. It displays logging status, the number of logged items, and the frequency of logging and file creation.

4. Click **Custom Logging Setup** to display the settings for logging.

 Custom Logging Setup

Enable Logging☒

Logging Interval

30 Seconds

File Creation Interval

Daily

8 Items Selected

Apply



|    | Log                                 | Device | Parameter                 |
|----|-------------------------------------|--------|---------------------------|
| 1. | <input checked="" type="checkbox"/> | System | AC Generator Power        |
| 2. | <input checked="" type="checkbox"/> | System | Grid Frequency            |
| 3. | <input checked="" type="checkbox"/> | System | Load Current Line 2       |
| 4. | <input checked="" type="checkbox"/> | System | Battery Current Net       |
| 5. | <input checked="" type="checkbox"/> | System | Average Generator Voltage |
| 6. | <input checked="" type="checkbox"/> | System | Average PV Voltage        |
| 7. | <input checked="" type="checkbox"/> | System | Grid Input Power          |
| 8. | <input checked="" type="checkbox"/> | System | CSW AC Out Frequency      |
| 9. | <input type="checkbox"/>            | System | AC Generator Power        |

The **Custom Logging Setup** allows you to enable and disable logging. You can change logging intervals and choose devices and the associated events that get recorded in the logs. Currently, you can record up to 20 parameters.

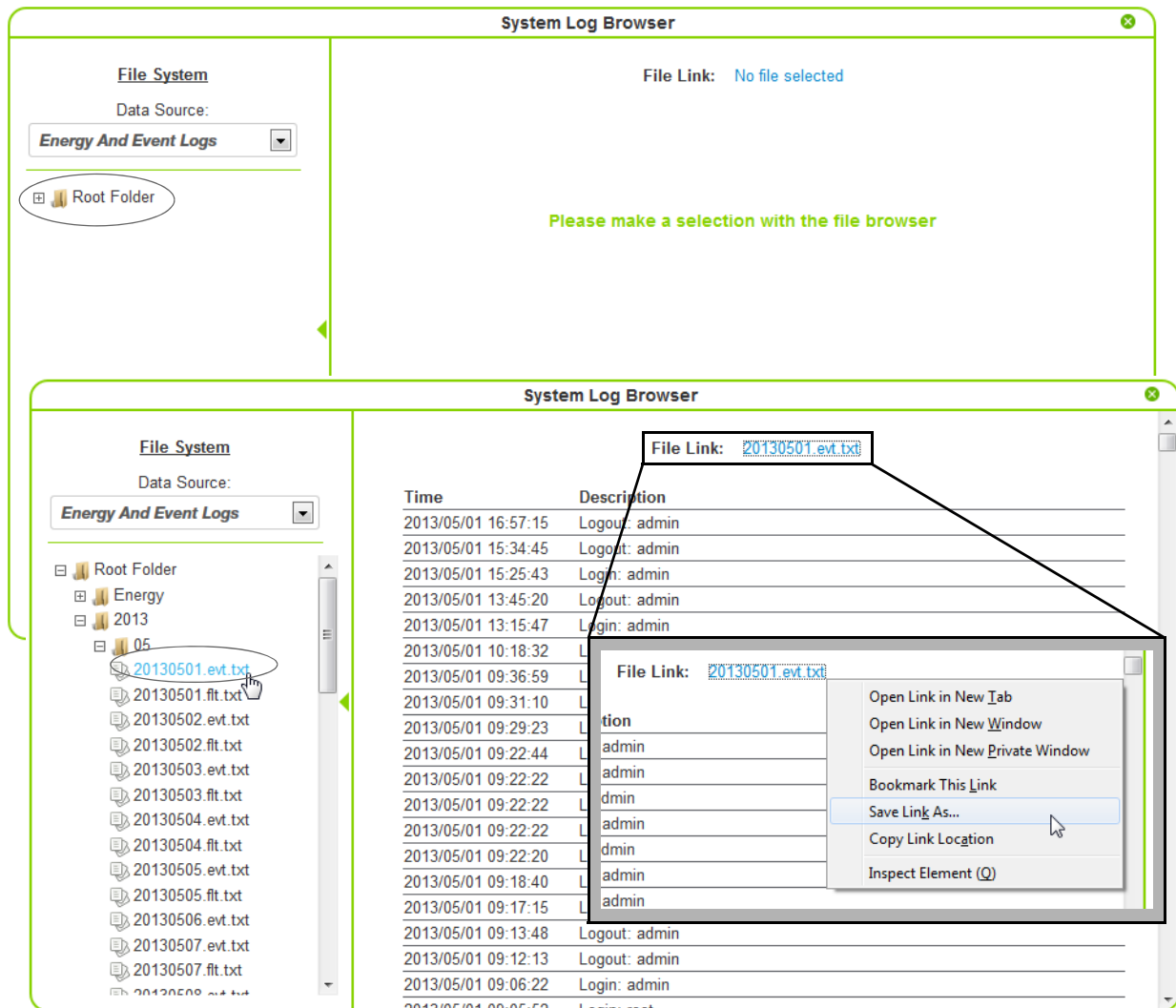
## Accessing and Downloading Log Files

Log files are saved internally using onboard memory and externally using a micro-SD card. The Conext ComBox web user interface allows you to browse through log files within a simple file system.

To access the log files:

1. In the menu bar, click .
2. Click  **Browse** in the left side menu.

You will see a screen similar to the example shown in the next page.



There are two data sources: **Energy And Event Logs** and **Custom Data Logs**. The energy and event logs are stored internally in the Conext ComBox memory and the custom data logs are stored in an external micro-SD card.

Go through the folders on the left side of the screen to search for log files. The folders represent device names and are organized by year and the numerical month. Each log can be displayed on the main screen. If the file cannot be displayed, a message similar to the one below will tell what to do.

*This file type cannot be displayed,  
please right-click the file link to save this file to disk.*

The logs can be viewed on the right-hand panel of the main screen by left-clicking on individual logs.

To download the logs to a hard drive or another storage device, right-click the File Link on top of the main screen, and select Save Link As to save the log to a location.



# 5

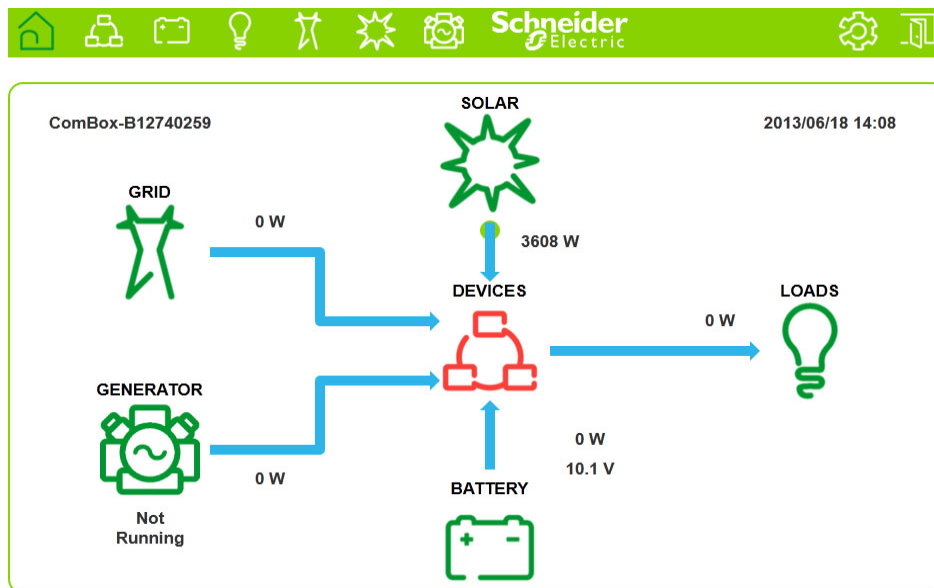
## Troubleshooting

Chapter 5 describes event and alert indicators and resolutions to issues that might be encountered when installing or operating the Conext ComBox. It includes:

- Viewing Xanbus Device Faults and Warnings
- Viewing ComBox Events
- Viewing System Faults and Warnings
- Browsing Event and Fault Log Files
- Browsing Energy Log Files
- Troubleshooting

## Viewing Xanbus Device Faults and Warnings

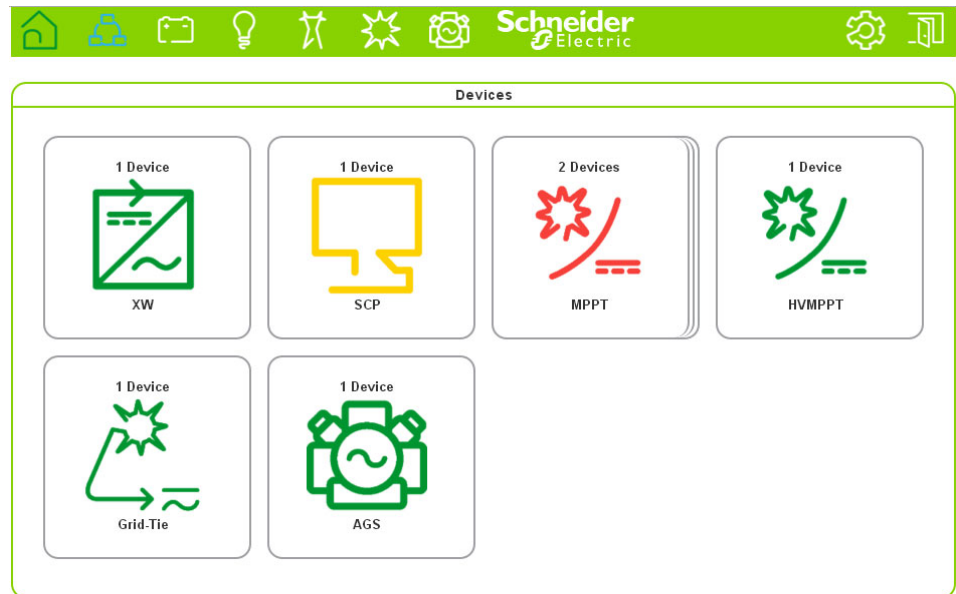
If the Devices icon on the Conext ComBox home screen is flashing red or orange, it indicates that one or more Xanbus devices has a fault (red) or warning (orange).





To determine the cause of the fault or warning:


1. Click the flashing red or orange Devices icon to open the Devices page.


















2. Click the device with the fault or warning you want to examine. In this example, click MPPT, with the fault (red) to open the SCP Device Summary Table.

The screenshot shows the 'MPPT Device Summary Table' in the Schneider Electric interface. The table displays the status and data for two MPPT devices. The first device (MPPT00\_1) is green, and the second device (MPPT00\_3) is red, indicating a fault or warning.

|   | Name                     | PV [W] | PV [V] | Batt [V] | Batt [A] | Batt [°C] |
|---|--------------------------|--------|--------|----------|----------|-----------|
| ✓ | <a href="#">MPPT00_1</a> | 0      | 0.2    | 27.0     | 0.0      | N/A       |
| ✗ | <a href="#">MPPT00_3</a> | 0      | 0.2    | 12.5     | 0.0      | N/A       |
|   | Σ 0                      |        |        |          | Σ 0.0    |           |

3. Click  or the device name to view the device details.













  
  
  
  




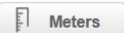

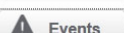
MPPT (3)

Device Status

| Parameter              | Value               |
|------------------------|---------------------|
| Device Name            | MPPT60              |
| FGA Number             | 865-1030            |
| Unique ID Number       | 169820              |
| Firmware Version       | V01.05.00-0006      |
| Hardware Serial Number | 00001462975C        |
| Modbus Address         | 30                  |
| Device Present         | Active (data valid) |
| Charger Enabled        | Disabled            |
| Device State           | Operating           |
| Charger Status         | Not Charging        |
| Active Faults Flag     | Has Active Faults   |
| Active Warnings Flag   | No Active Warnings  |
| Charge Mode Status     | Secondary           |
| Input DC Voltage       | 0.2 V               |
| Input DC Current       | 0.0 A               |
| Input DC Power         | 0 W                 |
| Output DC Voltage      | 12.5 V              |
| Output DC Current      | 0.0 A               |
| Output DC Power        | 0 W                 |
| Battery Temperature    | Unavailable         |


4. Click **Events**.




MPPT (2)

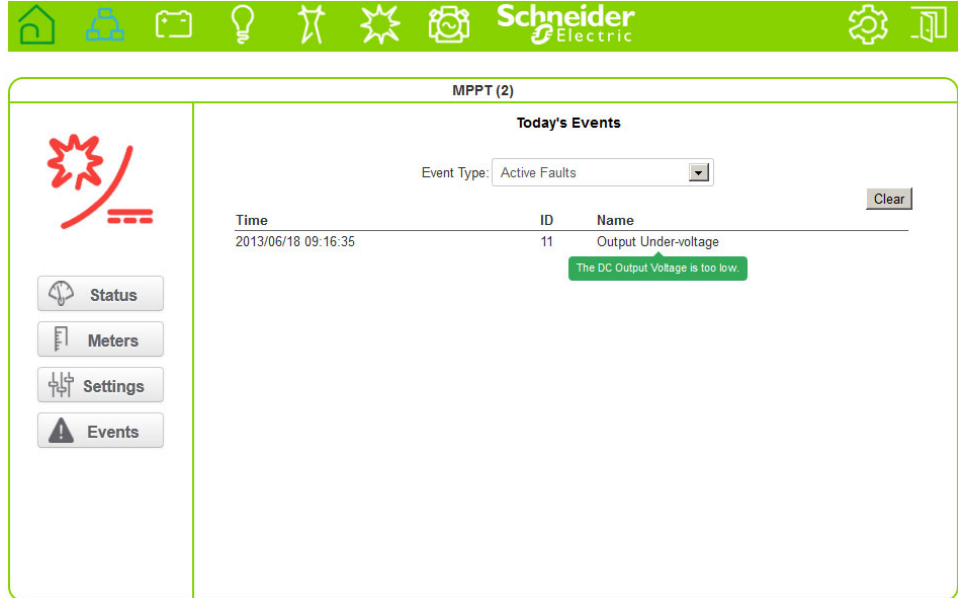
Today's Events

Event Type: Active Faults 



| Time                | ID | Name                 |
|---------------------|----|----------------------|
| 2013/06/18 09:16:35 | 11 | Output Under-voltage |

5. Select the Event Type. You can choose one of these options: Active Faults, Historical Faults, Active Warnings, or Historical Warnings. In the following example, Active Faults has been selected to get a list of the current active faults.
6. Mouse over the fault name to get a detailed description of the fault.




The image shows the Schneider Electric MPPT (2) interface. At the top is a green navigation bar with icons for Home, Meters, Settings, Events, and a search icon, followed by the Schneider Electric logo. Below the navigation bar is a sidebar with a red fault icon and buttons for Status, Meters, Settings, and Events. The main content area is titled "MPPT (2)" and "Today's Events". It features a dropdown menu for "Event Type" set to "Active Faults" and a "Clear" button. A table displays the following data:

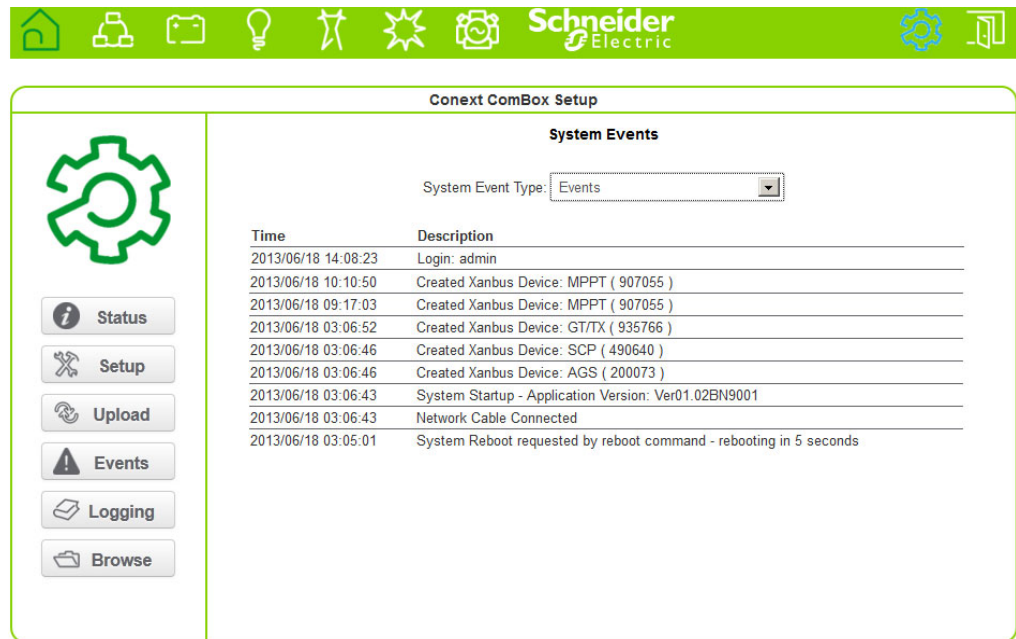
| Time                | ID | Name                 |
|---------------------|----|----------------------|
| 2013/06/18 09:16:35 | 11 | Output Under-voltage |

A green tooltip is visible over the "Output Under-voltage" name, displaying the text: "The DC Output Voltage is too low."

## Viewing ComBox Events

You can use the system event list to troubleshoot the ComBox operation. The system event list only shows events from today.

1. Click  in the menu bar.
2. Click **Events** in the left side menu.
3. Select **Events** in System Event Type.




The events are listed in chronological order. Use the scroll bar to navigate through the list.

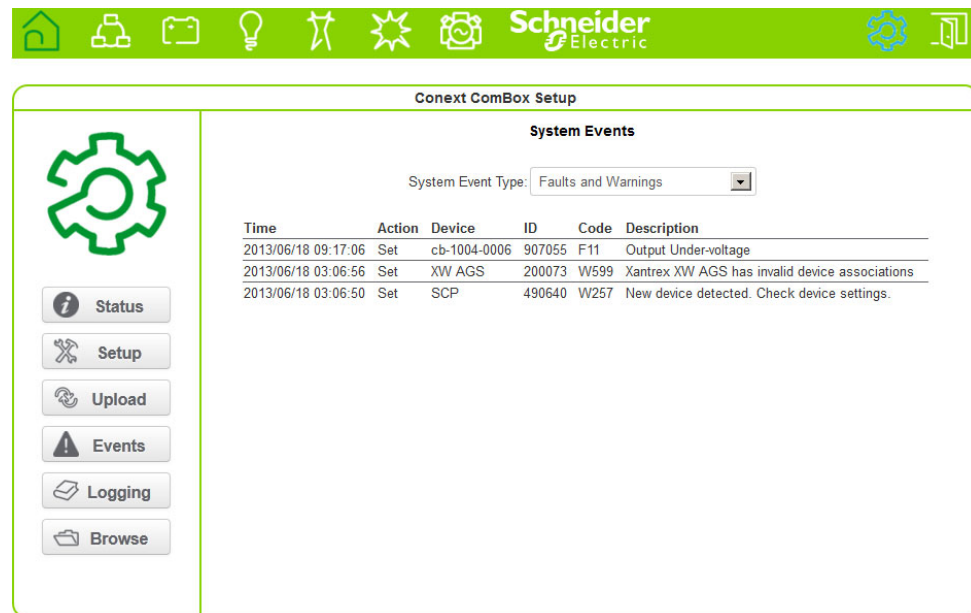
Note that system events show only the events for the current day. If you want to view system events from previous days, use the file browser navigator.

## Viewing System Faults and Warnings


You can use the Faults and Warnings event list to troubleshoot the ComBox and Xanbus device operation. The list displays all faults and warnings with timestamps in a common place.

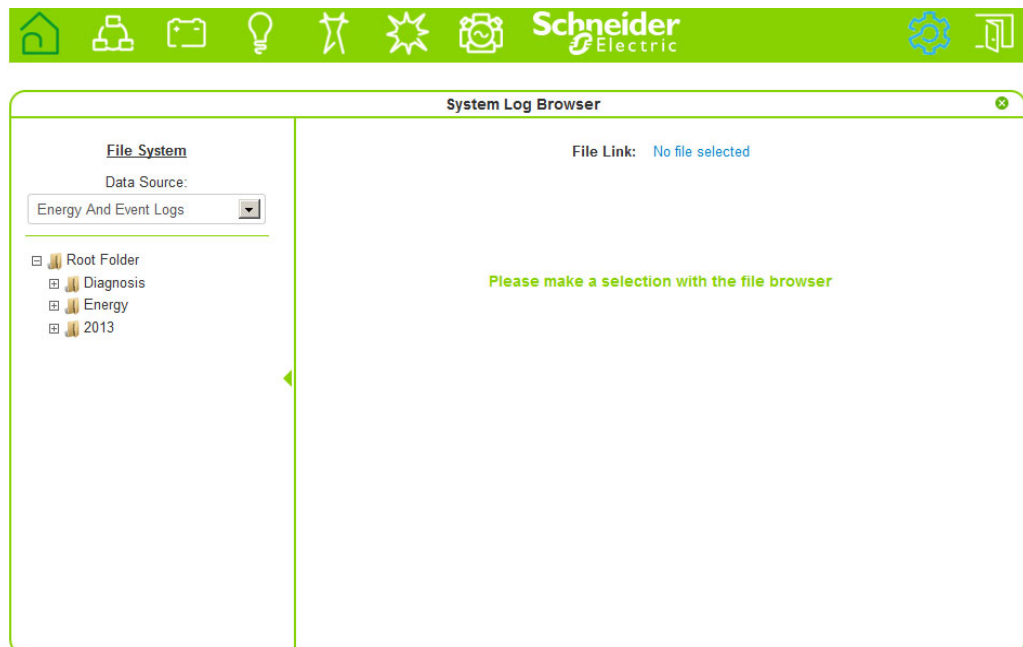
1. Click  in the menu bar.
2. Click **Events** in the left side menu.

3. Select **Faults and Warnings** in System Event Type.



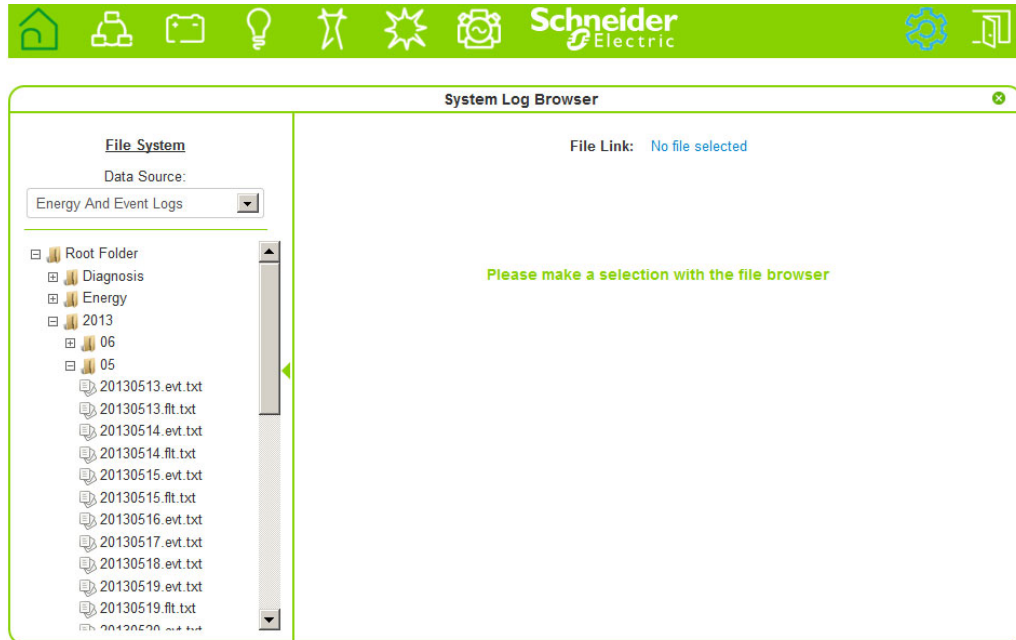
## Browsing Event and Fault Log Files

1. Click  in the menu bar.
2. Click **Browse** in the left side menu.
3. In Data Source, select **Energy and Event Logs**.
4. Click the root folder to expand the file tree.



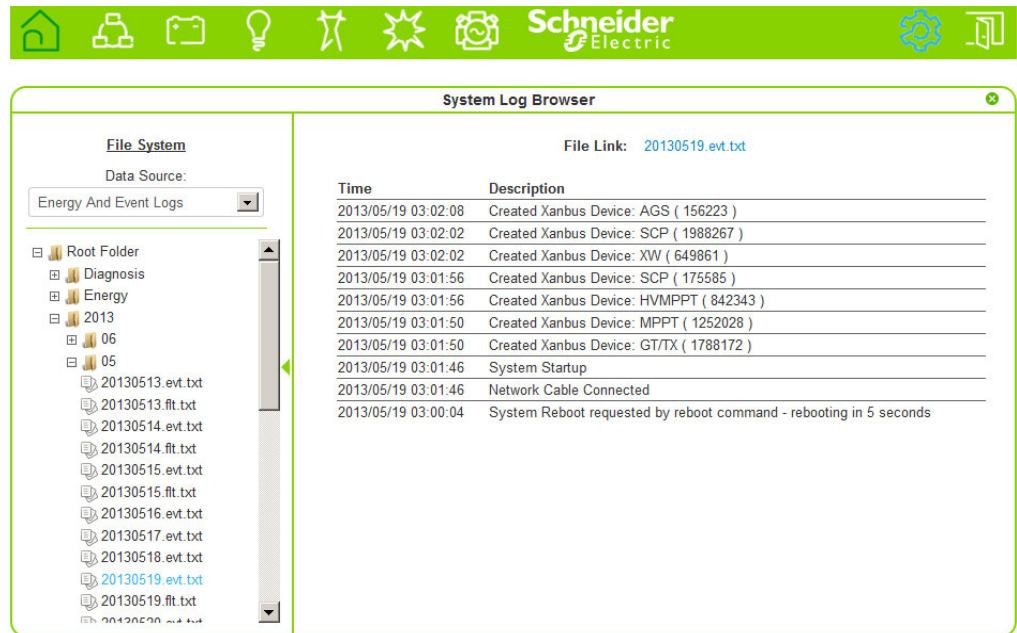
The root folder contains the following folders:

- A Diagnosis folder, which contains diagnostic data for use by Schneider Electric only,
  - An Energy folder, which contains energy log data for the attached Xanbus devices.
  - One or more yearly folders containing event and fault log data.
5. Under the root folder, click one of the year folders to view event and fault log data for a particular year, for example, 2013.
  6. Click to expand the month within the selected year, for example, 05.




The files in the month folder are in the following format: *yyyymmdd.evt.txt* (event log files) and *yyyymmdd.flt.txt* (fault log files).

7. Left click a log file (for example, *20130519.evt.txt*, the event log for 19th May 2013). The log file displays in the right-hand preview pane of the System Log Browser.

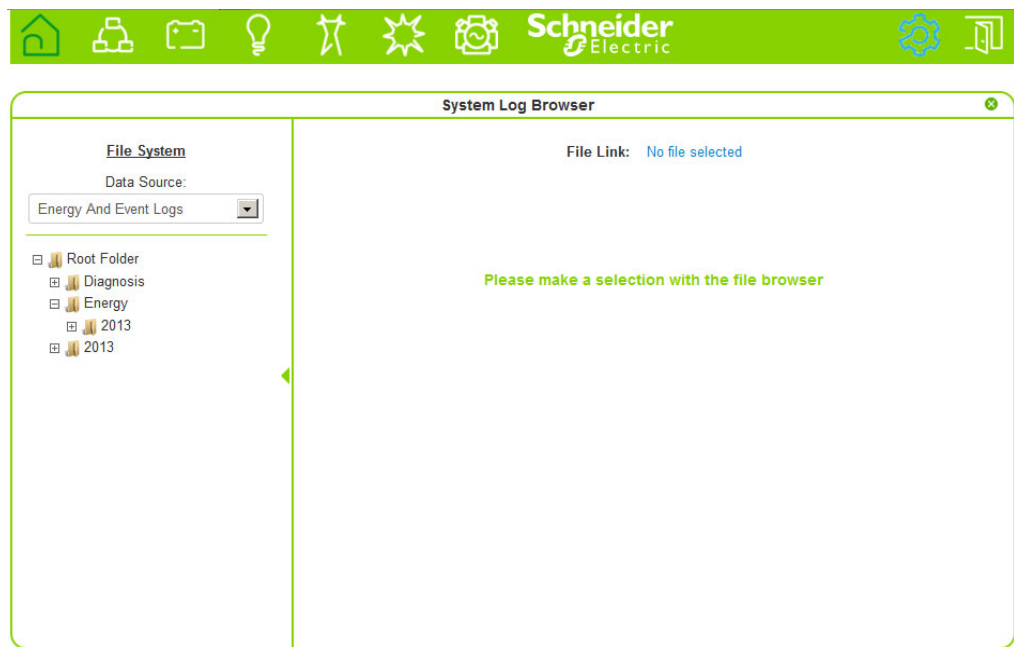


8. To open the log file in a separate browser window, left-click the File Link at the top of the preview pane.
9. To save the log file to a local copy on your computer, right-click the File link at the top of the preview pane and select **Save link as...**

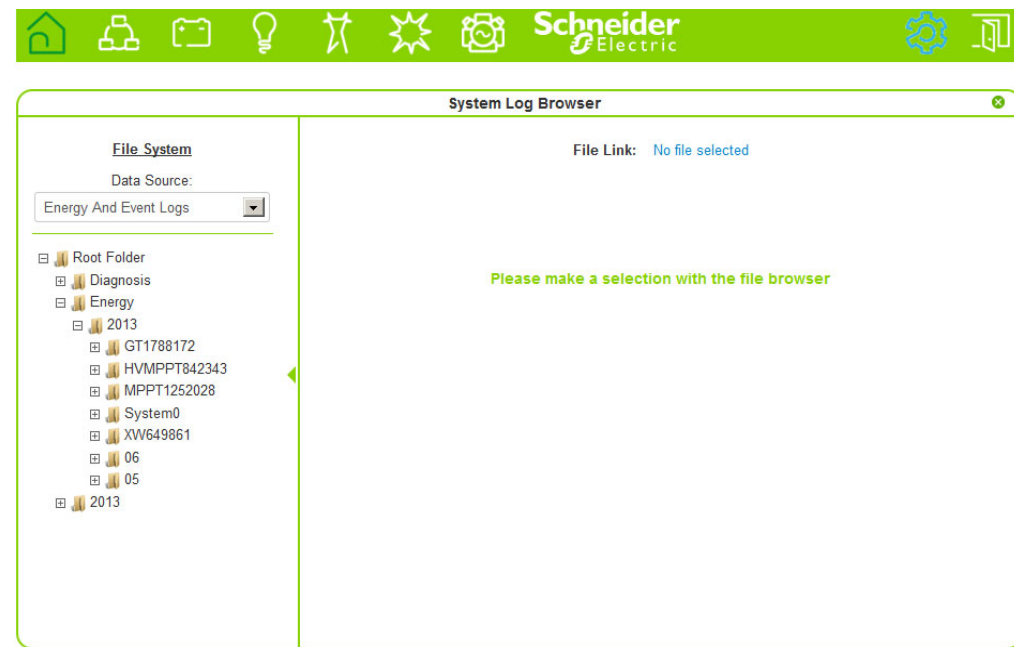
## Browsing Energy Log Files

1. Click  in the menu bar.
2. Click **Browse** in the left side menu.
3. In Data Source, select **Energy and Event Logs**.
4. Click the root folder to expand the file tree.

5. Click the **Energy** folder to expand the Energy sub-directory.



6. Click the year sub-directory to review data for the specified year, for example, 2013.

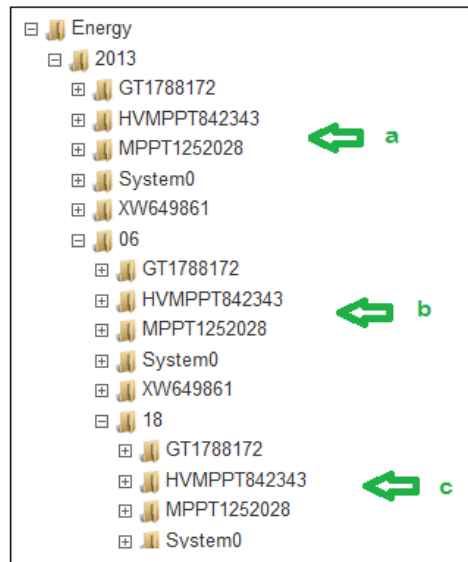




Energy data is arranged into file groups arranged into directories by device type and identifier, for example:

GT1788172: GT device with ID 1788172

HVMPPT842343: MPPT-80 device with unique identifier 842343, etc.



a - Yearly energy data by device type

b - Monthly energy data by device type

c - Daily energy data by device type

Within each time period (year, month, day) directory:

- System data is stored in the System0 directories.
- Conext XW data is stored in the XW<deviceid> directories
- MPPT-60 energy data is stored in the MPPT<deviceid> directories
- MPPT-80 energy data is stored in the HVMPPT<deviceid> directories
- Grid Tie energy data is stored in the GT<deviceid> directories
- Conext SW data is stored in the CSW<deviceid> directories

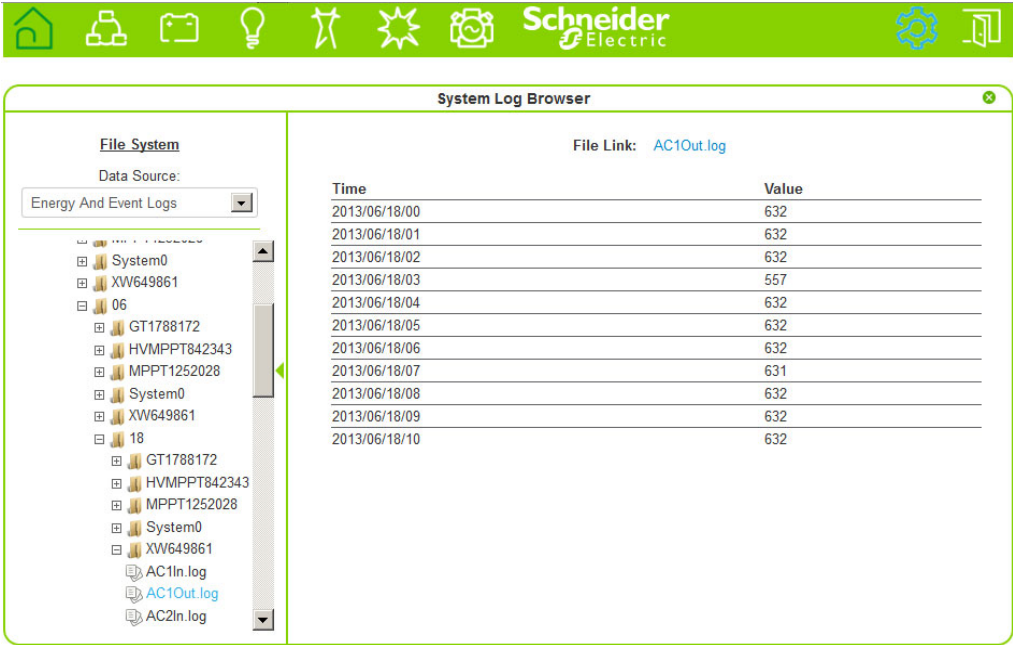
In each device sub-directory, the data logs are arranged by port type on the device.

For example, the AC1Out.log file for the XW device type contains energy log data for the AC1 output port (energy to grid).

7. Left-click the .log file to display the energy data in the System Log Browser preview pane.

In the example below, the XW daily AC1 output log file for 12th of June, 2013, is selected.

The System Log Browser preview pane displays the energy (in WattHours) generated on the XW AC1 output for each hour of the day.



- 8. To open the log file in a separate browser window, left-click the File Link at the top of the preview pane.
- 9. To save the log file to a local copy on your computer, right-click the File link at the top of the preview pane and select **Save link as...**

# Troubleshooting

| Problem  | Symptom  | Solution  |
|--|--|---|
| Device Discovery Tool cannot find the Conext ComBox. | The Conext ComBox is not listed in the results list from the search.                                     | <p>Check to see if the Power indicator is on.</p> <p>Check all Conext ComBox connections to make sure they are secure.</p> <p>Check the configuration settings. See “Changing Conext ComBox Settings” on page 3–14.</p> <p>Check that there are no faults with the Ethernet cables.</p> |
| Unexpected behavior in the web user interface.       | For example, the Loading in progress message continues for an extended period.                           | <p>An upgrade may have been applied to the Conext ComBox.</p> <p>Clear your web browser cache. See “Clearing a web browser’s cache” on page 3–38.</p>   |
| Firmware upgrade not successful.                     | Status light is on, and there is a message in the Upload screen.   | <p>There may have been a communication event. Restart the upgrade process.</p> <p>Clear the Conext ComBox internal memory. See “Clearing Conext ComBox Internal Firmware Memory” on page 3–38.</p>  |
| Status light is flashing.                            |  | If a firmware upgrade is in progress, wait for it to finish. The Status light will turn off on completion.  |
| Xanbus overload                                      | <p>All devices on the network do not appear in the web user interface.</p> <p>Logged data is random.</p> | The network may exceed traffic limits for the Conext ComBox. The maximum number of devices for the Conext ComBox network is 20.   |
| Conext ComBox does not boot up.                      | Conext ComBox startup process does not complete.   | Reset the Conext ComBox. See “Resetting the Conext ComBox to Factory Settings” on page 3–30   |





# Specifications

Appendix A contains the electrical, mechanical, and environmental specifications for the Conext ComBox Communication and Monitoring Device.

---

**Note:** All specifications are subject to change without notice.

---

## Electrical Specifications

### Communication Interfaces

|          |  |
|----------|--|
| Xanbus   | Connector: 2 x RJ45<br>Products Supported: Conext XW, Conext SW, Conext TX, MPPT 60, HV MPPT 80, AGS, SCP - for details on specific Schneider Electric products supported see “Schneider Electric Products that work with the Conext ComBox” |
| Ethernet | Connector: 1 x RJ45, 10/100 MBPS<br>Server: FTP, Web, Modbus TCP/IP<br>Client: SMTP, SNTP, Auto discovery: DPWS  |
| RS 485   | Modbus (1 x Connector: Screw 5-terminal, 16-24AWG, 2-wire serial, 19200 bps)   |

### Data Interfaces

|                          |   |
|--------------------------|---|
| USB 2.0-Host             | Connector: USB-A, Protocols: MSD  |
| USB 2.0-Device           | Connector: USB-mini B, Protocols: CDC, MSD  |
| Data transfer interfaces | USB Host, USB Device, Micro SD Card   |
| User Interface           | Status indicator LEDs on Conext ComBox<br>Web-server pages for Configuration and Monitoring functions |

### Power Supply (SELV on all sources)

|                                       |   |
|---------------------------------------|---|
| Power Consumption                     | 2 W average / 10 W peak   |
| AC/DC adapter (supplied) <sup>a</sup> | Input: 100-240V AC, 50-60Hz, 0.6A,<br>Output: 12V DC, 1.5A, 5.5mm outer, 2.1mm center-positive jack |
| Xanbus                                | When connected to Conext XW / SW or HV MPPT 80 providing 15V DC, 200mA min                          |
| 24V on RS 485 Modbus connector        | 24V DC, 1A max input only through pins 4 and 5  |

a. When ordering a replacement, reference PN: 0J-921-0023-Z.

### Memory

|          |   |
|----------|---|
| Internal | 96 MB Flash   |
| External | Micro-SD Card (Connector: uSD push-push, up to 2 GB, Class 2 or better recommended) |

## General Specifications

|   |  |
|---|--|
| Weight (device only)  | 250 g (0.6 lb)   |
| Dimensions (device only)<br>(W × H × D)   | 6.7 × 4.5 × 2.1 inches<br>(169 × 114 × 54 mm)  |
| Shipping package dimensions (includes device, CD, cables, adapters, connectors, screws, Quickstart Guide) | 12.6 × 9.6 × 3.1 inches<br>(320 × 245 × 80 mm)   |
| Shipping package weight   | 2 kg (4.5 lb)  |
| Housing/Mounting system   | ABS Plastic<br>DIN rail: 35 mm top hat<br>Wall mount: 2 screws   |
| IP rating / Mounting Location   | IP 20, NEMA 1, Indoor only   |
| Status Display  | 5 x LEDs   |
| Temperature   | Operating: -4 to 122 °F (-20 to 50 °C)<br>Storage: -40 to 185 °F (-40 to 85 °C)<br>Maximum case temperature:<br>140 °F (60 °C) |
| Humidity  | Operating: < 95%, non-condensing<br>Storage: < 95%   |

## Features

|                                |   |
|--------------------------------|---|
| Programmable dry contact relay | Screw 3-terminal, 16-24 AWG, NC-Com-NO, Form: Class 2, 24 V DC, 4 A max SELV input only |
| Graphical user interface       | Internet Browser, Android Tablet App  |
| Remote firmware upgrades       | Yes (ComBox and connected Xanbus devices)   |
| Custom Datalogger              | Yes (requires Micro-SD card)  |
| Max. number of Xanbus devices  | Up to 20 (depending on the device type)   |

## Regulatory Approvals

|                            |  |
|----------------------------|--|
| EMC immunity               | EN61000-6-1  |
| EMC emissions              | EN61000-6-3, FCC Part 15 Class B, Ind. Canada ICES-003 Class B |
| Substances / environmental | RoHS   |



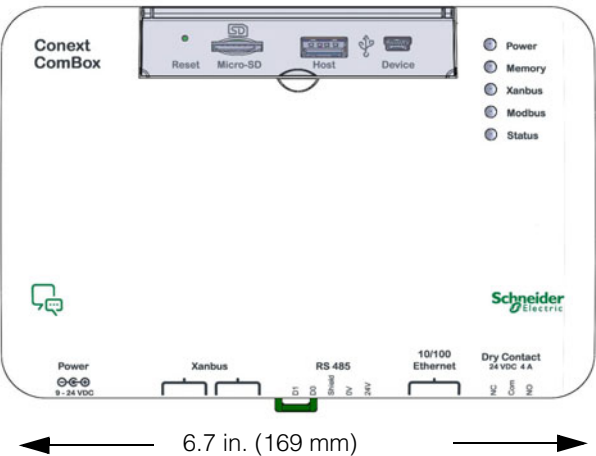
## Schneider Electric Products that work with the Conext ComBox

- Conext XW Inverter / Chargers:
  - 230 V/50 Hz
    - XW 4024 Product No. 865-1045
    - XW 4548 Product No. 865-1040
    - XW 6048 Product No. 865-1035
  - 120/240 V/60 Hz
    - XW 4024 Product No. 865-1010
    - XW 4548 Product No. 865-1005
    - XW 6048 Product No. 865-1000-01
- Conext SW Inverter / Chargers:
  - SW 2524 120 Product No. 865-2524
  - SW 4024 120 Product No. 865-4024
  - SW 2524 230 Product No. 865-2524-61
  - SW 4024 230 Product No. 865-4024-61
- Conext TX Grid-Tie Solar Inverter (N. America):
  - TX 2800 Product No. 878-2801
  - TX 3300 Product No. 878-3301
  - TX 3800 Product No. 878-3801
  - TX 5000 Product No. 878-5001
- Grid-Tie Series AUS Solar Inverter:
  - Grid-Tie 2.8 Product No. 864-1030
  - Grid-Tie 5.0 Product No. 864-1039-01
- MPPT 60 150 Solar Charge Controller: Product No. 865-1030-1
- MPPT 80 600 Solar Charge Controller: Product No. 865-1032
- XW System Control Panel (SCP): Product No. 865-1050
- XW Automatic Generator Start (AGS): Product No. 865-1060

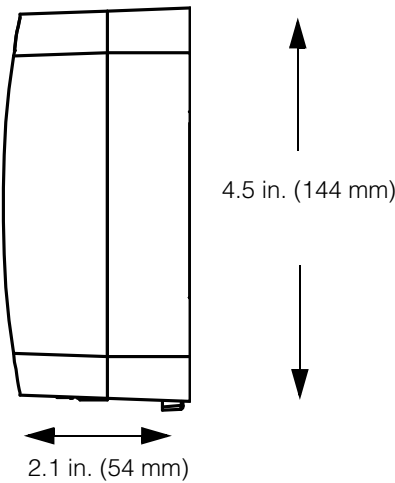


# Physical Dimensions

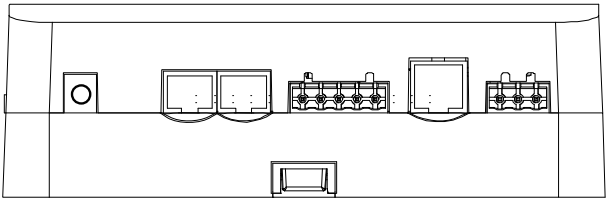
## Front View



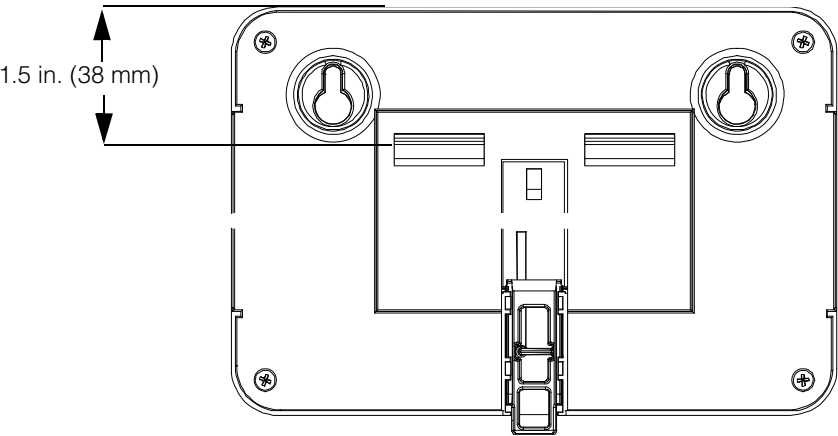
## Side View



**Bottom View**



**Back View**





## Schneider Electric

[www.schneider-electric.com](http://www.schneider-electric.com)

For other country details please contact your local Schneider Electric Sales Representative or visit the Schneider Electric website at:

<http://www.schneider-electric.com/sites/corporate/en/support/operations/local-operations/local-operations.page>