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# Return Policy

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Last updated: 8/27/19

## Terms of Sale

During the checkout process you will be given the complete terms of your purchase. Included in those terms is your clear understanding that we are selling products as containing hemp and hemp extract from industrial hemp plants. These products have not been evaluated by the FDA. We are committed to complete with FDA regulations and as such, because these products have not been evaluated by the FDA, we make no claims as to any extra benefits for products containing hemp or hemp extract. If you decide to purchase our, products you are drawing your own opinions as to any additional benefits or use these products may provide. **All unopened Heaven & Earth Medicinals products may be returned/postmarked within 30 days of the delivery date for a full refund after the product has been returned to Heaven & Earth Medicinals.**

Your acceptance of the terms of purchase means you agree to and understand the refund policy.

## Damage during shipping

We take customer satisfaction seriously. All of our products are tested for quality, and all shipments are carefully inspected before leaving our production site.

Please check your shipment carefully upon arrival to ensure it has not been damaged during shipping. All claims for damaged products must be made within 72 hours. Please contact us and provide detailed information for any product damaged during shipping within that time.