



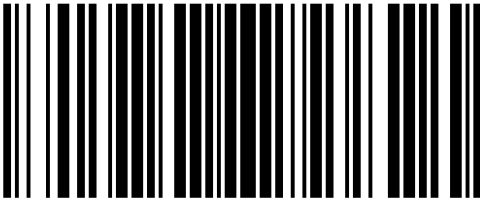
Return instructions

1. **Wrap and seal your parcel** securely, using an appropriately sized sturdy box or padded bag to protect the contents. Tape all seams end-to-end and avoid using string, paper over-wrap, masking or duct tape.
2. Carefully cut between the return label and these instructions across the dotted line in the middle of the paper. Affix **only the return label securely on your parcel** making sure that none of the details of the label are covered. Our logistics partner needs to scan the barcode on the return label in order to process your return, so please stick the return label on the **OUTSIDE** of the parcel. Do not obstruct or obscure the paperwork. In addition, be sure to remove or conceal old addresses or shipping labels and place these instructions inside your package.
3. **Take your parcel to a post office** or other parcel delivery service, where you will be asked to **pay the postage cost** for returning the parcel to a domestic address based on the weight and size of the parcel. Please keep the receipt as your proof of postage. You will pay the domestic charges only; any additional international charges will be paid by us.
4. When following these instructions, the return process should normally take 3-5 working days. In some occasions returned parcels may be delayed, especially during seasonal holidays. Please allow up to 10 working days before contacting us.

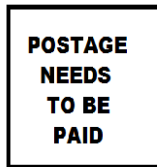
Kind regards, **PostNL ECS tax Afdeling Retouren** Customer service

ReturnYourParcel (RYP): **1234**

Please do not cover this label



1RYP274569



Return Your Parcel

c/o PostNL ECS tax Afdeling Retouren
B2C Europe (UK)
216/217 Bedford Avenue
Berkshire
Slough Trading Estate
SL1 4RY

Order number:

1234

