



(509) 204-3164 (CALL) | STMCANNA.COM | SALES@STMCANNA.COM

# **LAUNCHPAD** WEIGHING MODULE

### TECHNICAL SPECIFICATIONS

WEIGHT & DIMENSIONS	Approximately 40 lbs Machine Dimensions 40" L x 24" H x 18" W
VOLUME CAPACITY	72 Joints Each Cycle
POWER	Standard 110V 3 Full Load Amps 5 ft. Cord Length
MATERIALS	Encased in 60/61 Food-Grade Alumnum Stainless Steel Components
SOFTWARE & UPGRADES	HD 7" Responsive Touch Control Panel with Data Logging
PAPER COMPATIBILITY	Compatible with 84, 98, and 109 mm cones
COMPLIANCE	OSHA Compliant UL-Listed Components 100% Food-Grade



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## **COMPONENTS**







1 gm weight



10 gm weight

### LaunchPad Calibration Video

<u>Required equipment:</u> Launchpad, 10g weight, 1g weight, notebook/pen to take notes.

Step 1:	<b>Level machine before use.</b> a) Locate the bubble level on top of the machine, behind the Load Cell Pad. b) Adjust the feet of the machine to ensure level prior to use.	5
Step 2:	<b>Turn the machine on using the on/off switch on the side of the machine.</b> a) On the right side of the machine, towards the back by the large screen.	10
Step 3:	<b>Access maintenance screen</b> a) Hold finger on "Maintenance" button in bottom left corner of screen for 5 seconds.	
Step 4:	Place 10g weight on end of 1st scale, let settle (will settle while you work on step 4).	
Step 5:	<b>Select corresponding scale</b> a) Drop down menu in top right corner of screen.	
Step 6:	<b>Press "Max" button</b> a) Button will turn gray for a few seconds, then go back to green. b) Scale should read "10.0" after button goes back to green.	



Step 7::	Move 10g weight to the n
Step 8:	Repeat for the entire row
Step 9:	<b>Go back through the row</b> a) Make a note if a scale
Step 10:	Move on to the next row,

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Allow machine to acclimate to ambient temperature for a minimum of 24 hours. Maintaining a consistent, controlled temperature is crucial for the success of the machine.

The loading cells are extremely sensitive. Temperature fluctuations can dramatically affect the efficacy of the machine.

next scale, repeat steps 4 and 5.

v, then press "Tare"

with your 1g weight, checking each scale. doesn't go to 1.0 after calibration.

, do them all the same way as the first.

## **START-UP OPERATION**

## LaunchPad Start-Up Video

<u>Required equipment:</u> Any style RocketBox with 72-count bottom tray(s), Notebook/spreadsheet to record results.

Step 1:	<b>Turn the machine on using the on/off switch on the side of the machine.</b> a) On the right side of the machine, towards the back by the large screen.	Step 5:	Set your Target Weight.
Step 2:	<b>Level machine before use.</b> a) Locate the bubble level on top of the machine, behind the Load Cell Pad. b) Adjust the feet of the machine to ensure level prior to use.	Step 6:	Set your Varience.
Step 3:	Acclimate LaunchPad to your environment for at least 48-72 hours. Power on and leave on for the entire time. This will allow for more accurate weights. Note: This is very important.	Step 7:	<b>Tare.</b> machine is powered off achine to warm-up.
Step 4:	<b>Set paper weight</b> a) Touch number b) Enter new weight c) Select "enter"		

It's recommended to keep the machine on at all times, with the exception of the monitor. The touch screen will shut down and display a screen saver after 10 minutes.



wered off, please allow 30 minutes for the

## **WEIGHING TRAYS**

## LaunchPad Weighing Trays Video

<u>Required equipment:</u> Any style RocketBox with 72-count bottom tray(s), Notebook/spreadsheet to record results.

Step 1:	<b>Turn the machine on using the on/off switch on the side of the machine.</b> a) On the right side of the machine, towards the back by the large screen.	Step 8:	<b>Set aside any joints that</b> a) Set aside in bottom tra b) Once you fill up the tra	
Step 2:	<b>Enter target weight</b> a) Touch number entered b) Enter new weight c) Select "enter"		<ul> <li>i) Make sure not to m</li> <li>Make notes of how run ca</li> <li>a) How many didn't make</li> <li>b) Were the ones that we underweight?</li> <li>i) Up arrow=underweight</li> <li>i) Up arrow=underweight.</li> <li>ii) Down arrow=overween need to remove matarget weight.</li> </ul>	
Step 3:	Select desired weight variance a) Custom i) Push "Custom" if you want something other than 5% or 10% ii) Enter desired percentage iii) Select "enter"	Step 9:		
Step 4:	Weigh paper cones with a handheld digital scale			
Step 5:	<b>Set paper weight</b> a) Touch number b) Enter new weight c) Select "enter"	Step 10:	Communicate with Rocker runs.	
Step 6:	Tare	It's recommended to keep t exception of the monitor. T display a screen saver after		
Step 7:	<b>Load tray of joints onto scale tray, let weights settle.</b> a) Carefully position the RocketBox tray on top of the Load Cell Pad using the guide rods.		achine is powered off, p nine to warm-up.	



#### don't make weight

ay ay, put it back in the Rocket Box and run again ix strains

#### ame out.

e weight? ere off mostly over or

ight, means you need ial to reach

eight, means you aterial to reach

#### et Box operator if they need to fix anything on their

the machine on at all times, with the he touch screen will shut down and 10 minutes.

please allow 30 minutes for the

## **CLEANING & MAINTENANCE**



To ensure proper maintenance of your machine, use compressed air 1-2x per day to blow away any loose material. There is a grate located on the bottom of the machine to prevent build up.

In the rare instance there is any sticky material on any of the Load Cells, you may power down the machine, remove the Load Cell guard, and GENTLY wipe with isopropyl alcohol using a spray bottle and either microfiber cloths or paper towels. Dry completely before use.

No more than 10g of weight should be added to the Load Cells in a single occurrence. Purposefully adding excessive weight can be detected and may void your warranty.



To begin data logging, access the PLC in the back of the machine. Insert a MicroSD card into the slot (see image). Once the MicroSD card is inserted, a button will pop-up on the screen with a prompt to save current weights. It's recommended to backup data once a week for recordkeeping.

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## TROUBLESHOOTING

nachine is calibrated (should be done at least o rance to 1%
arrows pointing up than down?
rrows up means you need to put more weight in yo
op tray
polts to raise the tray
arrows pointing down than up?
rrows down means you need to put less weight in y
top tray
olts to lower the tray
a fairly evenly cality up and down
re fairly evenly split, up and down naterial faster
erial takes 20 seconds longer to get into one cone t
well, and will be underweight.
top tray
s getting the full run time are overweight bolts to lower the tray
ncrease to run time (10-15 sec)
nuch, just a little to make sure that if some cones st
al in them, they'll still get a good pack.
ating everything, then go back and re-do the ones the easy to skip over one, or select the wrong scale f



once a week), see page 5.

our cones

your cones

that another, that cone won't

still take a little longer to get

that didn't hit 1.0. Since they're all done by from the drop down menu.

### **PURCHASING TERMS & CONDITIONS**

All products are first-come-first-serve and that receipt of payment is required in order to receive a confirmed shipping date in the queue. Due to high demands, certain items may have a lead time of 4-8 weeks or more from payment date, unless otherwise stated. Following the receipt of an invoice, STM Canna must receive payment within a maximum of 7 days before the invoice expires – leaving lead times, quoted prices, specials and discounts on all items subject to change. If a deposit is applicable for any special reason, my deposit is non-refundable. Purchaser agrees to adhere to the Customer Awareness Program and Terms of Business herein.

### CUSTOMER AWARENESS PROGRAM (C.A.P.)

STM takes pride in the products we make and the services we offer. To ensure our customers fully understand the services we provide, along with the capabilities and expectations of our products, we have executed and outlined the Customer Awareness Program contents below: A 24-month warranty with the LaunchPad that is applicable with regards to manufacturer's defects, including parts and labor. STM Client Services department is dedicated to ensuring the success and satisfaction of all STM clients. As such, product on-boarding programs are provided to familiarize our clients with their new equipment. STM Tech department provides our clients with all software updates, phone support and onsite support, as needed. Training with our technicians to train your staff on best practices to accomplish your desired results for a quality finished product. An easy-to-use client portal with tools such as product F.A.Q.'s and Best Practices, along with an extensive video library to help guide you towards success with your STM equipment.

#### **EXPECTATIONS AND CAPABILITIES OF YOUR STM EQUIPMENT: STM LAUNCHPAD**

With training from our on technical training staff, you can expect to receive a complete and comprehensive training program to educate your team on best practices, as well as the cleaning and maintenance of your machine and accessories. By following the guidelines provided to you via the user manual and training, you will be able to produce a quality and consistent product that will be easily repeatable. The shaker box within the machine contains an area where material may escape during operation. With the 400 hour break-in period, STM advises against repurposing this excess waste due to potential metal contaminants residing in the shaker box from regular usage.Results are not guaranteed and can greatly vary from operation to operation.

### WHO IS COVERED?

With step-by-step training videos and resources, you will receive access to best practices, of running the equipment, as well as guidance on the cleaning and maintenance of your machine and accessories. By following the guidelines provided to you via the user manual and training videos, you will be able to produce a quality and consistent product that will be easily repeatable. The lift table within the machine contains an area where material may escape during operation. STM advises against re-purposing this excess waste due to potential metal contaminants residing in the lift table from regular usage. Results are not guaranteed and can greatly vary from operation to operation.

#### **EXTENT OF WARRANTY**

There are no warranties on paper products. Machines come with a 1-year parts and labor warranty. See Returns below.

#### TROUBLESHOOTING

- Reference your instruction sheet and double-check all instructions.
- Always take time to examine problems in detail.
- When all else fails, please call the STM technical support line at (509) 204-3164 or email us at clientservices@stmcanna.com.

The technical line is open 8:00am – 4:00pm Monday through Friday, Pacific Time. Please have the following information handy: Name of Company the purchase was made under, Date of Purchase, and Serial number.

#### **TERMS**

All orders must be paid in full before the order is placed. Order quotes expire within 10 days. STM Canna & STM Supply reserve the right to specify collection by certified check, money order, or company check. Personal checks are not accepted.

### RETURNS

<u>No Refunds/Exchanges:</u> We do not accept returns or exchanges unless the item purchased is defective. No item will be accepted for return without prior approval. All approved returns must be accompanied with a return authorization (RA) number and must be in new and unused condition. All RA numbers must be clearly displayed on the outside of the box. All returns are subject to restocking fees, not to exceed 20% unless damaged. Refunds are issued in the form of like payment. All refused shipments are subject to a 20% restock fee and all applicable freight charges. All items that we ship are insured; if an item comes that is damaged from shipping, we will work closely with you to get you replacement parts as soon as possible. We may also request pictures or other identifying information to establish that damage was caused by the shipping carrier.

If you receive an item you believe is defective, please contact us with details of the product at (509) 204-3164 or email us at clientservices@stmcanna.com.

We may ask you for pictures, video, descriptions, and other identifying information to make a determination. If you are unable to provide adequate documentation requested, your return request will be denied. If your item is deemed defective, which is solely at STM's discretion, we will issue you an RMA # which you will need to place in and on the package. After receiving your RMA #, you may send the item to:

STM Canna 5517 E Trent Ave. Spokane, WA 99217

Upon receipt of the returned product, we will fully examine it and notify you via e-mail, within a reasonable period of time, whether you are entitled to replacement as a result of the defect. If you are entitled to a replacement, we will replace the product at no additional cost to you.

#### SHIPPING

All orders must be paid in full before the order is shipped. Order quotes expire within 10 days. Orders received will fall in line and be serviced accordingly where the shipment date may be sooner than originally quoted. We will ship by the most reasonable means based on the volume of the order, unless otherwise specified.

#### **SPECIAL ORDERS**

All special-order items must be paid in full before the order is placed. These items are non-returnable and no refund will be given. All specialorder items will also take a longer period of time for the customer to receive, which will be quoted at the time of payment.

### LIABILITY

The purchaser of any products releases the manufacturer of those parts and STM Canna from all liabilities pertaining to use of the products.

### CLAIMS

Since ownership of product transfers at the FOB point, claims for damaged, lost, or short shipments must be made at the time of receipt.

### **TECHNICAL QUESTIONS**

Since ownership of product transfers at the FOB point, claims for damaged, lost, or short shipments must be made at the time of receipt.

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